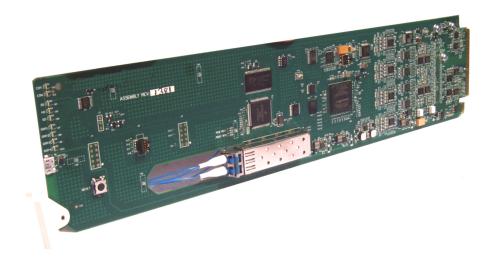
9991-SDI-TO-IP-10GE 9991-IP-TO-SDI-10GE



3G/HD/SD-SDI SMPTE 2022-6 Encapsulators/ De-Encapsulators

- 9991-SDI-TO-IP-10GE 3G/HD/SD-SDI (SMPTE 2022-6 or 2110 options) Encapsulator with AES / Analog Audio Embed / De-Embed and 10GigE IP Optical Interface
- 9991-IP-TO-SDI-10GE 3G/HD/SD-SDI (SMPTE 2022-6 or 2110 options) De-Encapsulator with AES / Analog Audio Embed / De-Embed and 10GigE IP Optical Interface

Product Manual

Cobalt Digital Inc.



2506 Galen Drive Champaign, IL 61821 Voice 217.344.1243 • Fax 217.344.1245 www.cobaltdigital.com

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Cobalt[®] is a registered trademark of Cobalt Digital Inc.

openGear[®] is a registered trademark of Ross Video Limited. **DashBoard**TM is a trademark of Ross Video Limited.

Congratulations on choosing the Cobalt[®] 9991-SDI-TO-IP-10GE / 9991-IP-TO-SDI-10GE 3G/HD/SD-SDI SMPTE Encapsulator/De-Encapsulator models. The 9991 models are part of a full line of modular processing and conversion gear for broadcast TV environments. The Cobalt Digital Inc. line includes video decoders and encoders, audio embedders and de-embedders, distribution amplifiers, format converters, remote control systems and much more. Should you have questions pertaining to the installation or operation of your 9991-SDI-TO-IP-10GE and/or 9991-IP-TO-SDI-10GE card, please contact us at the contact information on the front cover.

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Introduction

Overview

Note: This manual is applicable for models:

- 9991-SDI-TO-IP-10GE (SDI-to-IP Encapsulator)
- 9991-IP-TO-SDI-10GE (IP-to-SDI De-Encapsulator)

All models function identically except for IP fiber I/O interface differences. Differences between these models are noted where applicable. In all other aspects, all models function identically as described in this manual.

This manual provides installation and operating instructions for the 9991-SDI-IP / 9991 IP-SDI 3G/HD/SD-SDI Encapsulator/De-Encapsulator cards (with all models collectively referred to herein as the 9991-SDI-IP / 9991 IP-SDI).

This manual consists of the following chapters:

- Chapter 1, "Introduction" Provides information about this manual and what is covered. Also provides general information regarding the 9991-SDI-IP / 9991 IP-SDI.
- Chapter 2, "Installation and Setup" Provides instructions for installing the 9991-SDI-IP / 9991 IP-SDI in a frame, and optionally installing a Rear I/O Module(s).
- Chapter 3, "Operating Instructions" Provides overviews of operating controls and instructions for using the 9991-SDI-IP / 9991 IP-SDI.

This chapter contains the following information:

- 9991-SDI-IP / 9991 IP-SDI Card Software Versions and this Manual (p. 1-2)
- Manual Conventions (p. 1-3)
- Safety and Regulatory Summary (p. 1-5)
- 9991-SDI-IP / 9991 IP-SDI Functional Description (p. 1-6)
- Technical Specifications (p. 1-11)
- Warranty and Service Information (p. 1-13)
- Contact Cobalt Digital Inc. (p. 1-14)

9991-SDI-IP / 9991 IP-SDI Card Software Versions and this Manual

When applicable, Cobalt Digital Inc. provides for continual product enhancements through software updates. As such, functions described in this manual may pertain specifically to cards loaded with a particular software build.

The Software Version of your card can be checked by viewing the **Card Info** menu in DashBoardTM. See Checking 9991-SDI-IP / 9991 IP-SDI Card Information (p. 3-6) in Chapter 3, "Operating Instructions" for more information. You can then check our website for the latest software version currently released for the card as described below.

Note: Not all functionality described in this manual may appear on cards with initial software versions.

Check our website and proceed as follows if your card's software does not match the latest version:

Card Software earlier than latest version	Card is not loaded with the latest software. Not all functions and/or specified performance described in this manual may be available.	
	You can update your card with new Update software by going to the Support>Firmware Downloads link at www.cobaltdigital.com. Download "Firmware Update Guide", which provides simple instructions for downloading the latest firmware for your card onto your computer, and then uploading it to your card through DashBoard TM .	
	Software updates are field-installed without any need to remove the card from its frame.	
Card Software newer than version in manual	A new manual is expediently released whenever a card's software is updated and specifications and/or functionality have changed as compared to an earlier version (a new manual is not necessarily released if specifications and/or functionality have not changed). A manual earlier than a card's software version may not completely or accurately describe all functions available for your card.	
	If your card shows features not described in this manual, you can check for the latest manual (if applicable) and download it by going to the card's web page on www.cobaltdigital.com.	

Cobalt Reference Guides

From the Cobalt[®] web home page, go to **Support>Reference Documents** for easy to use guides covering network remote control, card firmware updates, example card processing UI setups and other topics.

Introduction Manual Conventions

Manual Conventions

In this manual, display messages and connectors are shown using the exact name shown on the 9991-SDI-IP / 9991 IP-SDI itself. Examples are provided below.

• Card-edge display messages are shown like this:



· Connector names are shown like this: SDI IN A

In this manual, the terms below are applicable as follows:

- 9991-SDI-IP / 9991 IP-SDI refers to the 3G/HD/SD-SDI Encapsulator/De-Encapsulator cards.
- **Frame** refers to the HPF-9000, OG3-FR, 8321, or similar 20-slot frame that houses Cobalt® or other cards.
- **Device** and/or **Card** refers to a Cobalt[®] or other card.
- **System** and/or **Video System** refers to the mix of interconnected production and terminal equipment in which the 9991-SDI-IP / 9991 IP-SDI and other cards operate.
- Functions and/or features that are available only as an option are denoted in this manual like this:



1 Manual Conventions

Warnings, Cautions, and Notes

Certain items in this manual are highlighted by special messages. The definitions are provided below.

Warnings

Warning messages indicate a possible hazard which, if not avoided, could result in personal injury or death.

Cautions

Caution messages indicate a problem or incorrect practice which, if not avoided, could result in improper operation or damage to the product.

Notes

Notes provide supplemental information to the accompanying text. Notes typically precede the text to which they apply.

Labeling Symbol Definitions

\triangle	Important note regarding product usage. Failure to observe may result in unexpected or incorrect operation.
À	Electronic device or assembly is susceptible to damage from an ESD event. Handle only using appropriate ESD prevention practices. If ESD wrist strap is not available, handle card only by edges and avoid contact with any connectors or components.
*	CLASS 1 LASER PRODUCT IEC 60825-1:2007 Caution - INVISIBLE LASER RADIATION WHEN OPEN. AVOID EXPOSURE TO THE BEAM.
	Symbol (WEEE 2002/96/EC) For product disposal, ensure the following: • Do not dispose of this product as unsorted municipal waste. • Collect this product separately. • Use collection and return systems available to you.

Safety and Regulatory Summary

Warnings

! WARNING!

- Do not stare at, or into, broken, or damaged, fibers.
- Do not stare at, or into, optical connectors.
- Only properly trained and authorized personnel should be permitted to perform laser/ fiber optic operations.
- Ensure that appropriate labels are displayed in plain view and in close proximity to the optical port on the protective housing/access panel of the terminal equipment.

! WARNING!

To reduce risk of electric shock do not remove line voltage service barrier cover on frame equipment containing an AC power supply. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

Cautions

CAUTION

This device is intended for environmentally controlled use only in appropriate video terminal equipment operating environments.

CAUTION

This product is intended to be a component product of an openGear® frame. Refer to the openGear® frame Owner's Manual for important safety instructions regarding the proper installation and safe operation of the frame as well as its component products.

CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The card has a moderate power dissipation (<18 W). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

CAUTION

If required, make certain Rear I/O Module(s) is installed before installing the card into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

CAUTION

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

EMC Compliance Per Market

Market	Regulatory Standard or Code		
United States of America	FCC "Code of Federal Regulations" Title 47 Part 15, Subpart B, Class A		
Canada	ICES-003		
International/CE	CISPR 24:2010		
	IEC 61000-4-2:2008		
	IEC 61000-4-3:2006 with A1:2007 and A2:2010		
	IEC 61000-4-4:2004		
	IEC 61000-4-6:2008		
	CISPR 22:2008		

9991-SDI-IP / 9991 IP-SDI Functional Description

Figure 1-1 shows functional block diagram of the 9991-SDI-IP / 9991 IP-SDI. The card provides de-embedding or embedding between unbalanced AES-3id and balanced analog audio discrete audio interfaces and SMPTE embedded audio using full 24-bit conversion. In addition to individual per-pair embedding or de-embedding, the card can be used to provide cross-conversions between AES and analog discrete audio. Full audio crosspoints allow per-channel gain and routing controls, as well as built-in tone generators. GUI audio meters provide ready assessment of content presence and line-up.

Depending on model, the card offers SMPTE 2022-6 or 2110 encapsulation or de-encapsulation between SMPTE IP 10GE fiber interfaces and coaxial SDI interfaces.

9991-SDI-IP / 9991 IP-SDI Input/Output Formats

The 9991-SDI-IP / 9991 IP-SDI provides the following inputs and outputs:

- 9991-SDI-TO-IP Encapsulator Models:
 - 3G/HD/SD SDI IN 3G/HD/SD-SDI coaxial input.
 - **AES I/O** Up to 16 channels (8 pairs) of embedding inputs from unbalanced AES sources.
 - **AN-AUD I/O** Up to 8 channels of embedding inputs from unbalanced analog audio sources (+24 dBu => 0 dBFS).
 - **3G/HD/SD-SDI OUT 3G/HD/SD-SDI** coaxial video output.
 - **10GE FIBER OUT** SMPTE IP fiber input/encapsulation.
- 9991-IP-TO-SDI De-Encapsulator Models:
 - 10 GE FIBER IN SMPTE IP fiber input/de-encapsulation.
 - 3G/HD/SD SDI IN 3G/HD/SD-SDI coaxial input.
 - **3G/HD/SD-SDI OUT 3G/HD/SD-SDI** coaxial video output.
 - **AES I/O** Up to 16 channels (8 pairs) of de-embedded outputs to unbalanced AES.
 - AN-AUD I/O Up to 8 channels of de-embedding outputs to unbalanced analog audio (0 dBFS => +24 dBu).

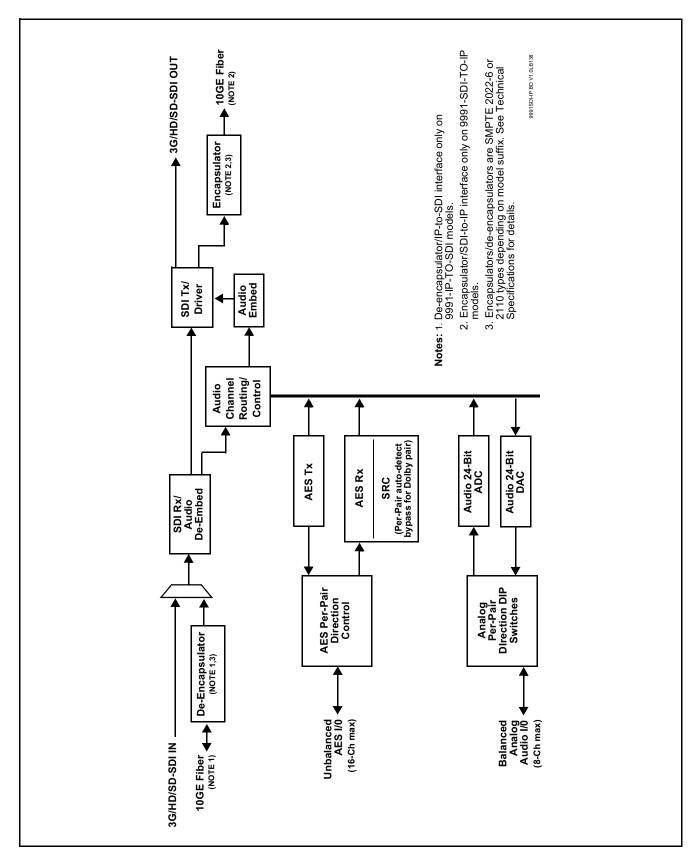


Figure 1-1 9991-SDI-IP / 9991 IP-SDI Functional Block Diagrams

Audio Processor Description

The audio processor operates as an internal audio router. This function chooses from the following inputs:

- 16 channels of embedded audio from the SDI video input (default 1-to-1 routing to SDI output).
- Up to 16 channels (8 pairs) of unbalanced (AES-3id) audio inputs or outputs between AES I/O ports and embedded or other audio (pair direction is controlled via DashBoard controls).
- Up to 8 channels of balanced analog audio inputs or outputs between analog input/outputs and embedded or other audio. (Analog audio port direction is set using per-channel direction control DIP switches.)

The audio processing subsection is built around a card internal 16-channel audio bus. Audio embed adaptive SRC allows asynchronous 48 kHz AES audio to automatically sync with program video 48 kHz timing for glitch-free embedding. Individual, per-pair SRC auto-detects and disables SRC when a Dolby pair is detected on an input pair.

Audio status (presence, dBFS signal levels) is displayed for each embedded and AES input channel.

User COM Data Insert/Extract Software Option Option ■

Option **+DT** offers user serial data insertion and extraction from SDI streams using user accessible DID/SDID locations. This allows serial data handled by the card to be embedded or de-embedded on an unused DID/SDID.

This offers a very convenient self-contained transport within the program stream physical media, greatly simplifying this data transfer workflow. This function provides full VANC/HANC ancillary data de-embedding and embedding for 3G/HD/SD-SDI streams. Direct access to DID and SDID locations allows extraction or insertion of user data such as camera PTZ, SCTE 104, closed-captioning read/insert, GPI/GPO via ANC, or other specialized user payloads. Data can be extracted and inserted within the card (Bridge mode), or inserted and/or extracted to and from the card via serial interfaces connecting to external devices/systems.

When a card is licensed for **+DT**, a **COM Routing** DashBoard tab also appears that allows setting of serial mode, insertion and extraction control, parity, bit rate and other serial comm aspects.

User Control Interface

Figure 1-2 shows the user control interface options for the 9991-SDI-IP / 9991 IP-SDI. These options are individually described below.

Note: All user control interfaces described here are cross-compatible and can operate together as desired. Where applicable, any control setting change made using a particular user interface is reflected on any other connected interface.

 DashBoard[™] User Interface – Using DashBoard[™], the 9991-SDI-IP / 9991 IP-SDI and other cards installed in openGear®¹ frames can be controlled from a computer and monitor.

DashBoardTM allows users to view all frames on a network with control and monitoring for all populated slots inside a frame. This simplifies the setup and use of numerous modules in a large installation and offers the ability to centralize monitoring. Cards define their controllable parameters to DashBoardTM, so the control interface is always up to date.

The DashBoardTM software can be downloaded from the Cobalt Digital Inc. website: www.cobaltdigital.com (enter "DashBoard" in the search window). The DashBoardTM user interface is described in Chapter 3,"Operating Instructions".

 Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panels – The OGCP-9000 and OGCP-9000/CC Remote Control Panels conveniently and intuitively provide parameter monitor and control of the 9991-SDI-IP / 9991 IP-SDI and other video and audio processing terminal equipment meeting the open-architecture Cobalt® cards for openGearTM standard.

In addition to circumventing the need for a computer to monitor and control signal processing cards, the Control Panels allow quick and intuitive access to hundreds of cards in a facility, and can monitor and allow adjustment of multiple parameters at one time.

The Remote Control Panels are totally compatible with the openGearTM control software DashBoardTM; any changes made with either system are reflected on the other. The Remote Control Panel user interface is described in Chapter 3, "Operating Instructions".

^{1.} openGear® is a registered trademark of Ross Video Limited. DashBoard TM is a trademark of Ross Video Limited.

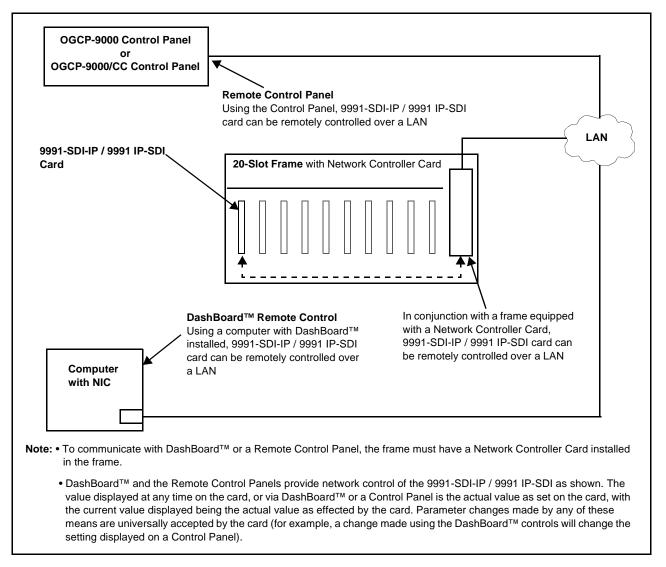


Figure 1-2 9991-SDI-IP / 9991 IP-SDI User Control Interface

Note:

If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt[®] reference guide **Remote Control User Guide (PN 9000RCS-RM)** provides thorough information and step-by-step instructions for setting up network remote control of Cobalt[®] cards using DashBoardTM. (Cobalt[®] OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the **Support>Reference Documents** link at www.cobaltdigital.com and then select DashBoard
Remote Control Setup Guide as a download, or contact Cobalt[®] as listed in
Contact Cobalt Digital Inc. (p. 1-14).

9991-SDI-IP / 9991 IP-SDI Rear I/O Modules

The 9991-SDI-IP / 9991 IP-SDI physically interfaces to system video connections at the rear of its frame using a Rear I/O Module.

All inputs and outputs shown in the 9991-SDI-IP / 9991 IP-SDI Functional Block Diagrams (Figure 1-1) enter and exit the card via the card edge backplane connector. The Rear I/O Module breaks out the 9991-SDI-IP / 9991 IP-SDI card edge connections to BNC and other connectors that interface with other components and systems in the signal chain.

The full assortment of 9991-SDI-IP / 9991 IP-SDI Rear I/O Modules is shown and described in 9991-SDI-IP / 9991 IP-SDI Rear I/O Modules (p. 2-5) in Chapter 2, "Installation and Setup".

Technical Specifications

Table 1-1 lists the technical specifications for the 9991-SDI-IP / 9991 IP-SDI 3G/HD/SD-SDI 3G/HD/SD-SDI Encapsulator/De-Encapsulator cards.

Table 1-1 Technical Specifications

Item	Characteristic	
Part number, nomenclature	9991-SDI-TO-IP-2022-6 3G/HD/SD-SDI SMPTE 2022-6 Encapsulator with AES / Analog Audio Embed / De-Embed an 10GigE IP Optical Interface	
	 9991-SDI-TO-IP-2110 3G/HD/SD-SDI SMPTE 2110 Encapsulator with AES / Analog Audio Embed / De-Embed and 10GigE IP Optical Interface 	
	 9991-IP-TO-SDI-2022-6 3G/HD/SD-SDI SMPTE 2022-6 De-Encapsulator with AES / Analog Audio Embed / De-Embed and 10GigE IP Optical Interface 	
	 9991-IP-TO-SDI-2110 3G/HD/SD-SDI SMPTE 2110 De-Encapsulator with AES / Analog Audio Embed / De-Embed and 10GigE IP Optical Interface 	
Installation/usage environment	Intended for installation and usage in frame meeting openGear™ modular system definition	
Power consumption	< 18 Watts maximum	
Installation Density	Up to 10 cards per 20-slot frame	
Environmental: Operating temperature: Relative humidity (operating or storage):	32° – 104° F (0° – 40° C) < 95%, non-condensing	
Frame communication	10/100/1000 Mbps Ethernet with Auto-MDIX	
Indicators	Card edge indicators as follows:	
	Status/Error LED indicator	
	Input Presence LED indicators	

Table 1-1 Technical Specifications — continued

Item	Characteristic		
SDI/Fiber Inputs/Outputs	(1) 75Ω BNC inputs		
	(1) 75Ω BNC output		
	SDI Receive Cable Length (1694A): 120m/180m/360m (3G/HD/SD)		
	SDI Return Loss: >15 dB up to 1.485 GHz; >10 dB up to 2.970 GHz		
	Note: SDI Return loss and receive cable length are affected by rear I/O module used. Specifications represent typical performance.		
	Alignment Jitter: 3G/HD/SD: < 0.3/0.2/0.2 UI		
	Timing Jitter: 3G/HD/SD: < 2.0/1.0/0.2 UI		
	(1) Fiber Rx; LC connector		
	(1) Fiber Tx; LC connector		
	Fiber Wavelength, Tx: 1310 nm		
	Fiber Rx Sensitivity: -23 dBm; 1260 to 1620 nm		
	Fiber Tx Power: -5.0 dBm (min)		
	SDI Formats Supported: SMPTE 259M, SMPTE 292M, SMPTE 424M		
Audio Conversion Format	48 kHz sampling, 24-bit. Analog audio I/O conforms to +24 dBu <=> 0 dBFS		
Discrete Audio Inputs/Outputs	(8) Unbalanced AES (AES-3id; 16-ch) with per-pair port direction controls		
	(8) Balanced Analog Audio with per-pair port direction controls		
Analog Audio I/O Specifications	Input Impedance: >10 kΩ		
	Reference Level: -20 dBFS		
	Nominal Level: +4 dBu		
	Input Clip Level: +24 dBu (0 dBFS)		
	Freq. Response: ±0.2 dB (20 Hz to 20 kHz)		
	SNR: 115 dB (A weighted)		
	THD+N: -96 dB (20 Hz to 10 kHz)		
	Crosstalk: -106 dB (20 Hz to 20 kHz)		
	Output Impedance: $< 50 \Omega$		
	Max Output Level: +24 dBu (0 dBFS)		
	3.17		

Warranty and Service Information

Cobalt Digital Inc. Limited Warranty

This product is warranted to be free from defects in material and workmanship for a period of five (5) years from the date of shipment to the original purchaser, except that 4000, 5000, 6000, 8000 series power supplies, and Dolby[®] modules (where applicable) are warranted to be free from defects in material and workmanship for a period of one (1) year.

Cobalt Digital Inc.'s ("Cobalt") sole obligation under this warranty shall be limited to, at its option, (i) the repair or (ii) replacement of the product, and the determination of whether a defect is covered under this limited warranty shall be made at the sole discretion of Cobalt.

This limited warranty applies only to the original end-purchaser of the product, and is not assignable or transferrable therefrom. This warranty is limited to defects in material and workmanship, and shall not apply to acts of God, accidents, or negligence on behalf of the purchaser, and shall be voided upon the misuse, abuse, alteration, or modification of the product. Only Cobalt authorized factory representatives are authorized to make repairs to the product, and any unauthorized attempt to repair this product shall immediately void the warranty. Please contact Cobalt Technical Support for more information.

To facilitate the resolution of warranty related issues, Cobalt recommends registering the product by completing and returning a product registration form. In the event of a warrantable defect, the purchaser shall notify Cobalt with a description of the problem, and Cobalt shall provide the purchaser with a Return Material Authorization ("RMA"). For return, defective products should be double boxed, and sufficiently protected, in the original packaging, or equivalent, and shipped to the Cobalt Factory Service Center, postage prepaid and insured for the purchase price. The purchaser should include the RMA number, description of the problem encountered, date purchased, name of dealer purchased from, and serial number with the shipment.

Cobalt Digital Inc. Factory Service Center

2506 Galen Drive Office: (217) 344-1243 Champaign, IL 61821 USA Fax: (217) 344-1245 www.cobaltdigital.com Email: info@cobaltdigital.com

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Contact Cobalt Digital Inc.

Feel free to contact our thorough and professional support representatives for any of the following:

- Name and address of your local dealer
- Product information and pricing
- · Technical support
- Upcoming trade show information

Phone:	(217) 344-1243
Fax:	(217) 344-1245
Web:	www.cobaltdigital.com
General Information:	info@cobaltdigital.com
Technical Support:	support@cobaltdigital.com

Installation and Setup

Overview

This chapter contains the following information:

- Setting I/O Switches for Analog Audio (1-8) Ports (p. 2-1)
- Installing the 9991-SDI-IP / 9991 IP-SDI Into a Frame Slot (p. 2-2)
- Installing a Rear I/O Module (p. 2-3)
- Fiber and Balanced Audio Connections (p. 2-7)
- Setting Up 9991-SDI-IP / 9991 IP-SDI Network Remote Control (p. 2-9)

Setting I/O Switches for Analog Audio (1-8) Ports

Each analog channel (AN-AUD I/O 1 thru AN-AUD I/O 8) is configurable as an input or output using the card DIP switches as shown in Figure 2-1.

Note: All switches are set as **IN** (inputs) as factory default.

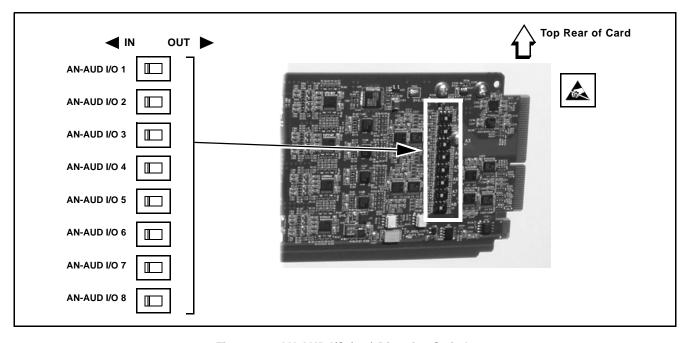


Figure 2-1 AN-AUD I/O (1-8) Direction Switches

Installing the 9991-SDI-IP / 9991 IP-SDI Into a Frame Slot

CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The card has a moderate power dissipation (<18 W). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

CAUTION



This device contains semiconductor devices which are susceptible to serious damage from Electrostatic Discharge (ESD). ESD damage may not be immediately apparent and can affect the long-term reliability of the device.

Avoid handling circuit boards in high static environments such as carpeted areas, and when wearing synthetic fiber clothing. Always use proper ESD handling precautions and equipment when working on circuit boards and related equipment.

Note: If installing the card in a slot with no rear I/O module, a Rear I/O Module is required before cabling can be connected. Refer to Installing a Rear I/O Module (p. 2-3) for rear I/O module installation procedure.

CAUTION

If required, make certain Rear I/O Module(s) is installed before installing the card into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

- Note: Check the packaging in which the card was shipped for any extra items such as a Rear I/O Module connection label. In some cases, this label is shipped with the card and to be installed on the Rear I/O connector bank corresponding to the slot location of the card.
 - Before installing card or rear module, if not already fitted make certain rear module is fitted with fiber blindmate adapter and all protective fiber port plugs have been removed. See Fiber and Balanced Audio Connections (p. 2-7) for instructions.

Install the card into a frame slot as follows:

- Determine the slot in which the card is to be installed. 1.
- 2. Open the frame front access panel.
- While holding the card by the card edges, align the card such that the plastic ejector tab is on the bottom.
- Align the card with the top and bottom guides of the slot in which the card is being installed.

5. Gradually slide the card into the slot. When resistance is noticed, gently continue pushing the card until its rear printed circuit edge terminals engage fully into the rear I/O module mating connector.

CAUTION

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

- **6.** Verify that the card is fully engaged in rear I/O module mating connector.
- **7.** Close the frame front access panel.
- 8. Connect the input and output cables as shown in 9991-SDI-IP / 9991 IP-SDI Rear I/O Modules (p. 2-5).
- **9.** Repeat steps 1 through 8 for other cards.

Note: • The card BNC inputs are internally 75-ohm terminated. It is not necessary to terminate unused BNC inputs or outputs.

- To remove a card, press down on the ejector tab to unseat the card from the rear I/O module mating connector. Evenly draw the card from its slot.
- 10. If network remote control is to be used for the frame and the frame has not yet been set up for remote control, perform setup in accordance with Setting Up 9991-SDI-IP / 9991 IP-SDI Network Remote Control (p. 2-8).

Note: If installing a card in a frame already equipped for, and connected to DashBoard[™], no network setup is required for the card. The card will be discovered by DashBoard[™] and be ready for use.

Installing a Rear I/O Module

Note: • This procedure is applicable only if a Rear I/O Module is not currently installed in the slot where the card is to be installed. If installing the card in a slot already equipped with a suitable I/O module, omit this procedure.

 Before installing card or rear module, if not already fitted make certain rear module is fitted with fiber blindmate adapter and all protective fiber port plugs have been removed. See Fiber and Balanced Audio Connections (p. 2-7) for instructions.

Install a Rear I/O Module as follows:

- 1. On the frame, determine the slot in which the card is to be installed.
- 2. In the mounting area corresponding to the slot location, install Rear I/O Module as shown in Figure 2-2.

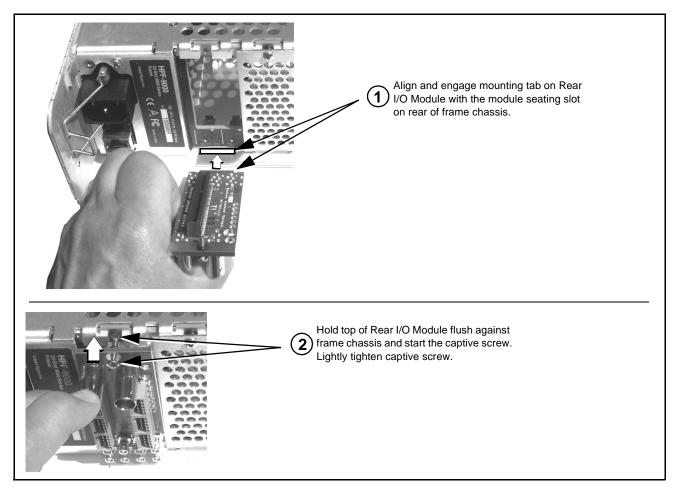


Figure 2-2 Rear I/O Module Installation

9991-SDI-IP / 9991 IP-SDI Rear I/O Modules

Table 2-1 shows and describes the full assortment of Rear I/O Modules specifically for use with the 9991-SDI-IP / 9991 IP-SDI cards.

Notes: Rear I/O Modules equipped with multi-pin connectors are supplied with removable terminal block adapters. For clarity, the adapters are omitted in the drawings below.

Table 2-1 9991-SDI-IP / 9991 IP-SDI Rear I/O Modules

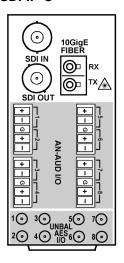


CLASS 1 LASER PRODUCT - IEC 60825-1:2007. Never look into fiber connector or cable end of device transmitting an optical signal. The transmitted light is not visible and can cause permanent eye damage. Do not perform connection/disconnection with sending or receiving device powered.

Note: Rear module fiber port directions (Rx, Tx) are as shown below.

Model 9991-SDI-TO-IP Rear Modules

RM20-9991-SDI-IP-C



Provides the following connections:

- One 3G/HD/SD-SDI coaxial input BNC (SDI IN)
- One 10GE fiber output (de-encap) LC interface (10GigE FIBER)
- Eight coaxial AES-3id unbalanced audio input/ outputs (UNBAL AES I/O 1 thru AES I/O 8)
- Eight balanced analog audio input/outputs (AN-AUD I/O 1 thru AN-AUD I/O 8)
- One 3G/HD/SD-SDI coaxial output BNC (SDI OUT)

Note: AES coaxial connectors are DIN1.0/2.3 or HD-BNC. Available equipped with High-Density BNC (HDBNC) or DIN1.0/2.3 connectors as: RM20-9991-IP-SDI-C-HDBNC or RM20-9991-IP-SDI-C-DIN, respectively.

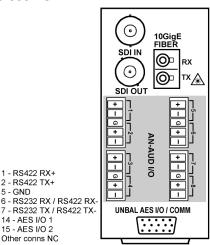
RM20-9991-SDI-IP-D

1 - RS422 RX+ 2 - RS422 TX+

14 - AES I/O 1

15 - AES I/O 2 Other conns NC

5 - GND



Provides the following connections:

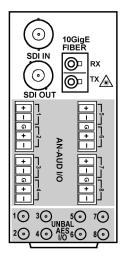
- One 3G/HD/SD-SDI coaxial input BNC (SDI IN)
- One 10GE fiber output (encap) LC interface (10GigE FIBER)
- Eight balanced analog audio input/outputs (AN-AUD I/O 1 thru AN-AUD I/O 8)
- Two AES-3id unbalanced audio input/outputs, serial Rx/Tx via HD-15 connector (per illustration)
- One 3G/HD/SD-SDI coaxial output BNC (SDI OUT)

Note: This rear module is required for 9991-SDI-IP where option **+DT** is installed and to be used for serial insertion/extraction via SDI ancillary data insertion/extraction.

Table 2-1 9991-SDI-IP / 9991 IP-SDI Rear I/O Modules — continued

Model 9991-IP-TO-SDI Rear I/O Modules

RM20-9991-IP-SDI-C

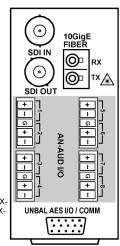


Provides the following connections:

- One 3G/HD/SD-SDI coaxial input BNC (SDI IN)
- One 10GE fiber input LC interface (10GigE FIBER)
- Eight coaxial AES-3id unbalanced audio input/ outputs (UNBAL AES I/O 1 thru AES I/O 8)
- Eight balanced analog audio input/outputs (AN-AUD I/O 1 thru AN-AUD I/O 8)
- One 3G/HD/SD-SDI coaxial output BNC (SDI OUT)

Note: AES coaxial connectors are DIN1.0/2.3 or HD-BNC. Available equipped with High-Density BNC (HDBNC) or DIN1.0/2.3 connectors as: RM20-9991-IP-SDI-C-HDBNC or RM20-9991-IP-SDI-C-DIN, respectively.

RM20-9991-IP-SDI-D



Provides the following connections:

- One 3G/HD/SD-SDI coaxial input BNC (SDI IN)
- One 10GE fiber input LC interface (10GigE FIBER)
- Eight balanced analog audio input/outputs (AN-AUD I/O 1 thru AN-AUD I/O 8)
- Two AES-3id unbalanced audio input/outputs. serial Rx/Tx via HD-15 connector (per illustration)
- One 3G/HD/SD-SDI coaxial output BNC (SDI OUT)

Note: This rear module is required for 9991-IP-SDI where option +DT is installed and to be used for serial insertion/extraction via SDI ancillary data insertion/extraction.

1 - RS422 RX+ 2 - RS422 TX+

- 5 GND
- 6 RS232 RX / RS422 RX-7 - RS232 TX / RS422 TX
- 14 AES I/O 1
- 15 AES I/O 2
- Other conns NC

COBALT RM20-9001-B/S-DIN

SAMPLE-NOT FOR USE

Due to the density of connector placement on Rear Modules using high-density connectors (e.g., RM20-9001-B/S-DIN), these modules use a QR barcode label instead a regular label. Simply scan the image with a smart phone and a link to the rear module label (as shown in our catalog) will appear. (Smart phone must have a QR reader app such as QuickMark QR Code Reader or equivalent.)

Not all devices may be able to acquire the image. If this occurs, use the device to access the web page for card/rear module to view the diagram.

Fiber and Balanced Audio Connections

Figure 2-3 shows connections to the card multi-pin terminal block connectors. These connectors are used for card balanced audio connections. Figure 2-3 also shows how to install the blindmate fiber adapter to the rear module.

Note: It is preferable to wire connections to plugs oriented as shown in Figure 2-3 rather than assessing orientation on rear module connectors. Note that the orientation of rear module multi-pin audio connectors is not necessarily consistent between different rear modules or card models. If wiring is first connected to plug oriented as shown here, the electrical orientation will be correct regardless of rear module connector orientation.

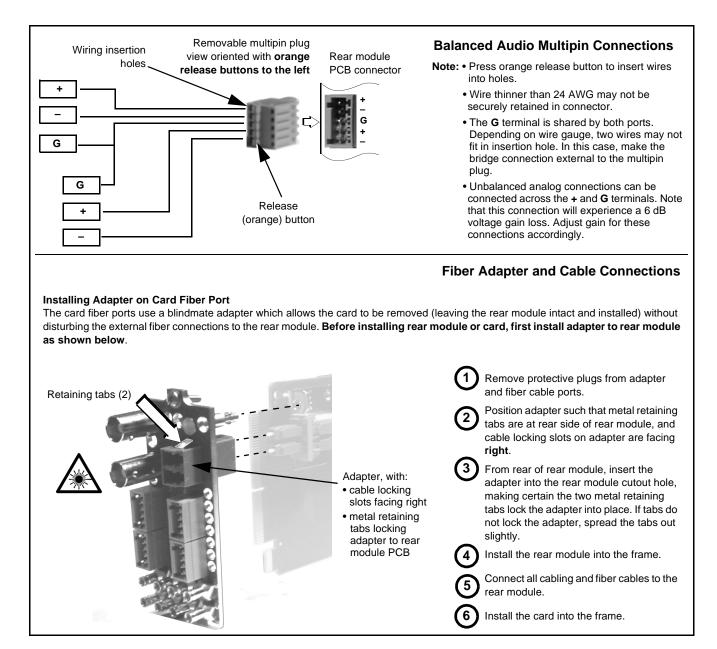


Figure 2-3 Fiber and Balanced Audio Connections

Setting Up 9991-SDI-IP / 9991 IP-SDI Network Remote Control

Perform remote control setup in accordance with Cobalt® reference guide "Remote Control User Guide" (PN 9000RCS-RM).

Note: • If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt® reference guide Remote Control User Guide (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of Cobalt® cards using DashBoard™. (Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

> Download a copy of this guide by clicking on the Support>Reference Documents link at www.cobaltdigital.com and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt® as listed in Contact Cobalt Digital Inc. (p. 1-14).

• If installing a card in a frame already equipped for, and connected to DashBoard™, no network setup is required for the card. The card will be discovered by DashBoard™ and be ready for use.

Operating Instructions

Overview

If you are already familiar with using DashBoard or a Cobalt Remote Control Panel to control Cobalt cards, please skip to 9991-SDI-IP / 9991 IP-SDI Function Menu List and Descriptions (p. 3-7).

This chapter contains the following information:

- Control and Display Descriptions (p. 3-1)
- Accessing the 9991-SDI-IP / 9991 IP-SDI Cards via Remote Control (p. 3-4)
- Checking 9991-SDI-IP / 9991 IP-SDI Card Information (p. 3-6)
- 9991-SDI-IP / 9991 IP-SDI Function Menu List and Descriptions (p. 3-7)
- Fiber Interface IP Settings (p. 3-15)

Control and Display Descriptions

This section describes the user interface controls, indicators, and displays for using the 9991-SDI-IP / 9991 IP-SDI cards. The 9991-SDI-IP / 9991 IP-SDI functions can be accessed and controlled using any of the user interfaces described here.

The format in which the 9991-SDI-IP / 9991 IP-SDI functional controls. indicators, and displays appear and are used varies depending on the user interface being used. Regardless of the user interface being used, access to the 9991-SDI-IP / 9991 IP-SDI functions (and the controls, indicators, and displays related to a particular function) follows a general arrangement of Function Menus under which related controls can be accessed (as described in Function Menu/Parameter Overview below).

Note: When a setting is changed, settings displayed on DashBoard™ (or a Remote Control Panel) are the settings as effected by the card itself and reported back to the remote control; the value displayed at any time is the actual value as set on the card.

Function Menu/Parameter Overview

The functions and related parameters available on the 9991-SDI-IP / 9991 IP-SDI cards are organized into function **menus**, which consist of parameter groups as shown below.

Figure 3-1 shows how the 9991-SDI-IP / 9991 IP-SDI cards and its menus are organized, and also provides an overview of how navigation is performed between cards, function menus, and parameters.

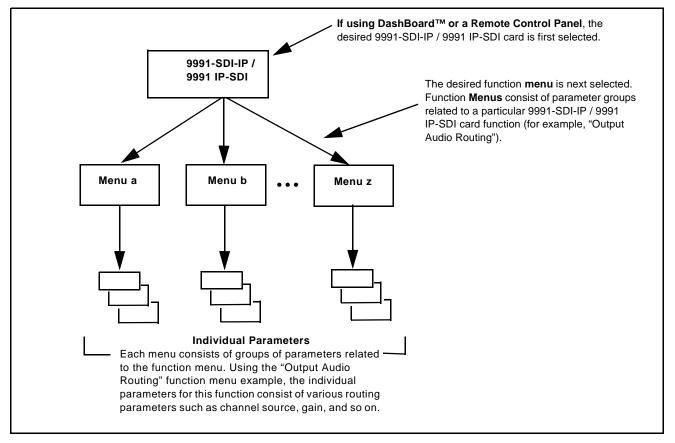


Figure 3-1 Function Menu/Parameter Overview

DashBoard™ User Interface

(See Figure 3-2.) The card function menus are organized in DashBoardTM using tabs. When a tab is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the GUI slider controls. Items in a list can then be selected using GUI drop-down lists.

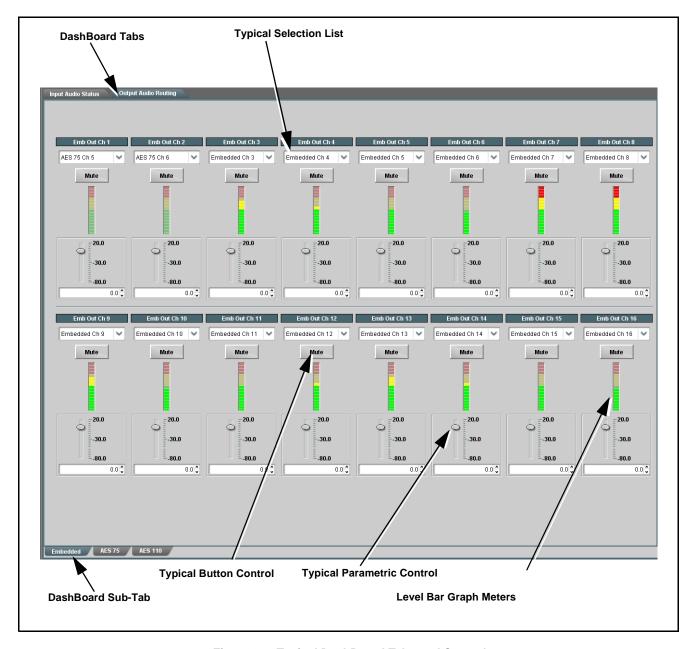


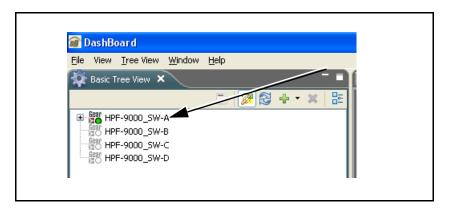
Figure 3-2 Typical DashBoard Tabs and Controls

Accessing the 9991-SDI-IP / 9991 IP-SDI Cards via Remote Control

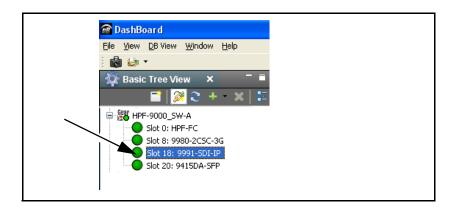
Access the 9991-SDI-IP / 9991 IP-SDI cards using DashBoardTM or Cobalt[®] Remote Control Panel as described below.

Accessing the 9991-SDI-IP / 9991 IP-SDI Cards Using DashBoard™

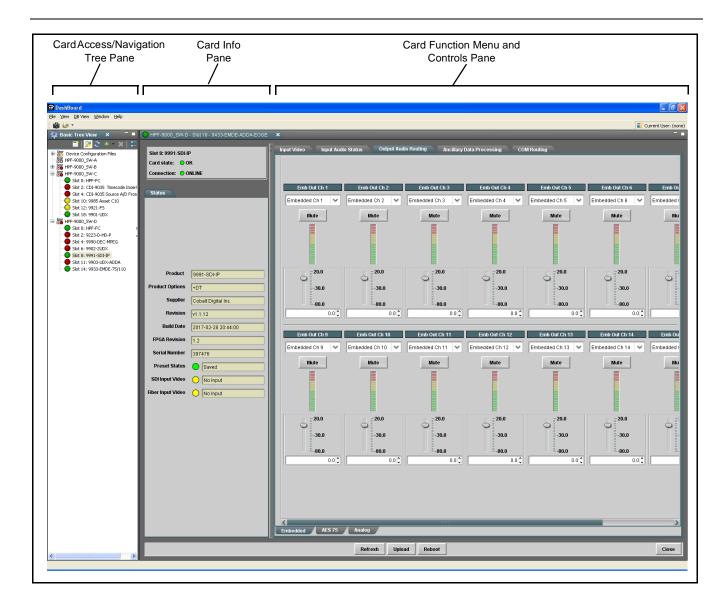
- 1. On the computer connected to the frame LAN, open DashBoardTM.
- 2. As shown below, in the left side Basic View Tree locate the Network Controller Card associated with the frame containing the 9991-SDI-IP / 9991 IP-SDI card to be accessed (in this example, "HPF-9000)SW-A").



3. As shown below, expand the tree to access the cards within the frame. Click on the card to be accessed (in this example, "Slot 18: 9991-SDI-IP").



4. As shown on the next page, when the card is accessed in DashBoardTM its function menu screen showing tabs for each function is displayed. (The particular menu screen displayed is the previously displayed screen from the last time the card was accessed by DashBoardTM).



Checking 9991-SDI-IP / 9991 IP-SDI Card Information

The operating status and software version the 9991-SDI-IP / 9991 IP-SDI card can be checked using DashBoard $^{\text{TM}}$ or the card edge control user interface. Figure 3-3 shows and describes the 9991-SDI-IP / 9991 IP-SDI card information screen using DashBoard $^{\text{TM}}$ and accessing card information using the card edge control user interface.

Note:

Proper operating status in DashBoard[™] is denoted by green icons for the status indicators shown in Figure 3-3. Yellow or red icons respectively indicate an alert or failure condition. Refer to Fiber Interface IP Settings (p. 3-15) for corrective action.

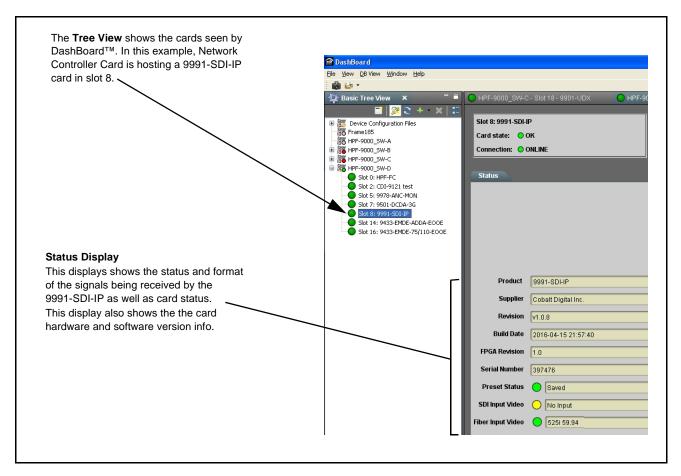


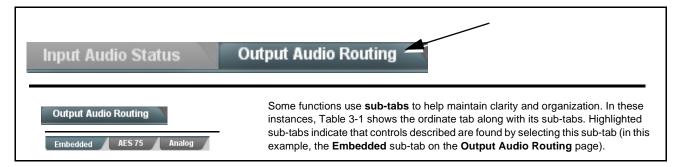
Figure 3-3 9991-SDI-IP / 9991 IP-SDI Card Info/Status Utility

9991-SDI-IP / 9991 IP-SDI Function Menu List and Descriptions

Table 3-1 individually lists and describes each 9991-SDI-IP / 9991 IP-SDI function menu and its related list selections, controls, and parameters. Where helpful, examples showing usage of a function are also provided. Table 3-1 is primarily based upon using DashBoardTM to access each function and its corresponding menus and parameters.

Note: All numeric (scalar) parameters displayed on DashBoard[™] can be changed using the slider controls, arrows, or by numeric keypad entry in the corresponding numeric field. (When using numeric keypad entry, add a return after the entry to commit the entry.)

On DashBoardTM itself and in Table 3-1, the function menu items are organized using tabs as shown below.



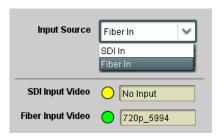
The table below provides a quick-reference to the page numbers where each function menu item can be found.

Function Menu Item	Page	Function Menu Item	Page
Input Video Controls	3-8	Ancillary Data Proc Controls	3-13
Input Audio Status	3-8	COMM Ports Setup Controls	3-14
Output Audio Routing	3-8		

Table 3-1 9991-SDI-IP / 9991 IP-SDI Function Menu List

Input Video

(9991-IP-SDI only) Allows selection of card video input from SDI (coax) or SMPTE IP Fiber input. Also shows status (OK and format received) or no input conditions.



Note: For output video, 9991-IP-SDI has only a coaxial SDI output. 9991-SDI-IP has both a SMPTE IP fiber output and a coaxial SDI output which are simultaneously active at all times.

9991-SDI-IP does not have a fiber input or Fiber Input Video status indicator.

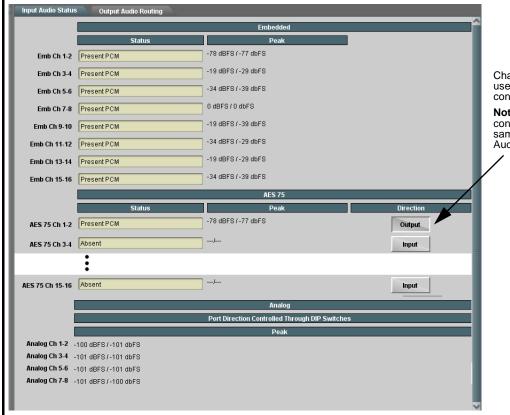
Input Audio Status

Displays signal status and payload for embedded and discrete audio received by the card. Also provides AES port user direction indication/control.

Individual signal status and peak level displays for embedded audio input pairs, AES, and analog input pairs as described below. AES pair status also shows sample rate.

- Absent: Indicates embedded channel or AES pair does not contain recognized audio PCM data.
- Present PCM: Indicates AES pair or embedded channel contains recognized audio PCM data. Running per-channel peak level is also displayed (Dolby data will show as "PCM" but will exhibit a steady per-pair 0 dBFS level).

Note: AES Dolby-encoded inputs are directed via a special path that automatically bypasses SRC.



Channel-pair AES port user direction indicator/controls.

Note: Direction indicator/ controls are ganged with same controls on Output Audio Routing page.

Table 3-1 9991-SDI-IP / 9991 IP-SDI Function Menu List — continued

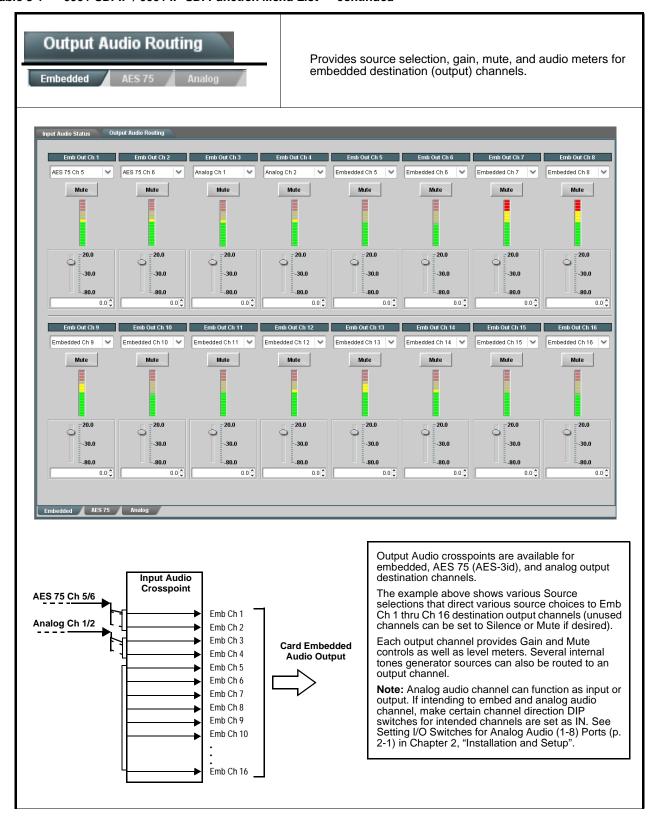


Table 3-1 9991-SDI-IP / 9991 IP-SDI Function Menu List — continued

Output Audio Routing Embedded AES 75 Analog

(continued)

Note: • Default factory preset routing routes as pass-thru embedded Ch 1 thru Ch 16 to Emb Ch 1 thru Emb Ch 16.

- Emb Ch 2 thru Emb Ch 16 have controls identical to the controls described here for Emb Ch 1. Therefore, only the Emb Ch 1 controls are shown here.
- Embedded Audio Channel Source Select

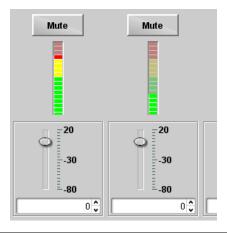


Using the **Source** drop-down list, selects the audio input source to be routed to the respective embedded output channel from the following choices:

- Embedded input channel 1 thru 16 (Embedded Ch 1 thru Embedded Ch 16)
- AES 75 (AES-3id) input channel 1 thru 16 (AES 75 Ch 1 thru AES 75 Ch 16)
- Analog audio input channel 1 thru 8 (Analog Ch 1 thru Analog Ch 8)
- Built-in Tone generators Tone 100 Hz thru Tone 16 kHz
 (all are -20 dBFS level; freq (Hz) in ascending order are 100, 200, 300, 400, 500, 600, 700, 800, 900, 1k, 2k, 4k, 6k, 8k, 12k, and 16k)
- Silence

Note: • AES pair sourcing is dependent on rear I/O module used. Current rear modules may not support full input complement.

- AES pair selection should be boundary pairs applied to normal boundary pairs of embedded destinations.
- For embedding from analog, make certain channel direction DIP switches for intended channels are set as IN. See Setting I/O Switches for Analog Audio (1-8) Ports (p. 2-1) in Chapter 2, "Installation and Setup".
- Channel Mute/Gain Controls and Peak Level Display



Provides **Mute** channel controls, as well as peak level meter for each output channel. (Meter shows level as affected by Level control.)

Gain controls allow relative gain (in dB) control for the corresponding destination Embedded Audio Group channel.

(-80 to +20 dB range in 1.0 dB steps; unity = 0 dB)

Note: Although the card can pass non-PCM data such as Dolby[®] E or AC-3, setting the gain control to any setting other than default 0 will corrupt Dolby data.

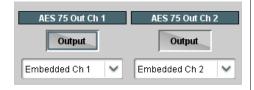
Table 3-1 9991-SDI-IP / 9991 IP-SDI Function Menu List — continued



Provides source selection, gain, mute, and audio meters for **AES 75** destination (output) channels.

Note: AES 75 Ch 2 thru Ch 16 have controls identical to the controls described here for AES 75 Ch 1. Therefore, only the AES 75 Ch 1 controls are shown here.

 AES Pair Direction Select and Audio Channel Source Select



Input (Output) buttons set an AES pair as an input or output (in this example, AES 75 pair 1/2 set as Output).

Note: AES pair input/output selection also shown and controllable via similar controls on the Input Audio Status page.

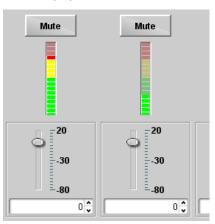
Using the **Source** drop-down list, selects the audio input source to be routed to the corresponding destination channel from the following choices:

- Embedded input channel 1 thru 16 (Embedded Ch 1 thru Embedded Ch 16)
- AES 75 (AES-3id) input channel 1 thru 16 (AES 75 Ch 1 thru AES 75 Ch 16)
- Analog audio input channel 1 thru 8 (Analog Ch 1 thru Analog Ch 8)
- Built-in Tone generators Tone 100 Hz thru Tone 16 kHz
 (all are -20 dBFS level; freq (Hz) in ascending order are 100, 200, 300, 400, 500, 600, 700, 800, 900, 1k, 2k, 4k, 6k, 8k, 12k, and 16k)
- Silence

Note: • AES pair sourcing is dependent on rear I/O module used. Current rear modules may not support full input complement.

- AES pair selection should be boundary pairs applied to normal boundary pairs of embedded destinations.
- For embedding from analog, make certain channel direction DIP switches for intended channels are set as IN. See Setting I/O Switches for Analog Audio (1-8) Ports (p. 2-1) in Chapter 2, "Installation and Setup".

 Channel Mute/Gain Controls and Peak Level Display



Provides **Mute** channel controls, as well as peak level meter for each output channel. (Meter shows level as affected by Level control.)

Gain controls allow relative gain (in dB) control for the corresponding destination AES channel.

(-80 to +20 dB range in 1.0 dB steps; unity = 0 dB)

Note: Although the card can pass non-PCM data such as Dolby® E or AC-3, setting the gain control to any setting other than default 0 will corrupt Dolby data.

Table 3-1 9991-SDI-IP / 9991 IP-SDI Function Menu List — continued

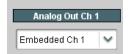
Output Audio Routing S 75 Analog

Provides source selection, gain, mute, and audio meters for **Analog Out** destination (output) channels.

Note: • Analog Out Ch 2 thru Ch 8 have controls identical to the controls described here for Analog Out Ch 1. Therefore, only the AES 75 Ch 1 controls are shown here.

• For **de-embedding to analog**, make certain channel direction DIP switches for intended channels are set as OUT (switches are default set to the IN position). See Setting I/O Switches for Analog Audio (1-8) Ports (p. 2-1) in Chapter 2, "Installation and Setup".

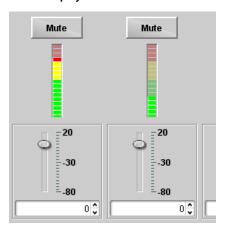
• Analog Audio Out Channel Source Select



Using the **Source** drop-down list, selects the audio input source to be routed to the respective analog output channel from the following choices:

- Embedded input channel 1 thru 16 (Embedded Ch 1 thru Embedded Ch 16)
- AES 75 (AES-3id) input channel 1 thru 16 (AES 75 Ch 1 thru AES 75 Ch 16)
- Analog audio input channel 1 thru 8 (Analog Ch 1 thru Analog Ch 8)
- Built-in Tone generators Tone 100 Hz thru Tone 16 kHz
 (all are -20 dBFS level; freq (Hz) in ascending order are 100, 200, 300, 400, 500, 600, 700, 800, 900, 1k, 2k, 4k, 6k, 8k, 12k, and 16k)
- Silence

 Channel Mute/Gain Controls and Peak Level Display



Provides **Mute** channel controls, as well as peak level meter for each output channel. (Meter shows level as affected by Level control.)

Gain controls allow relative gain (in dB) control for the corresponding destination Embedded Audio Group channel.

(-80 to +20 dB range in 1.0 dB steps; unity = 0 dB)

Note: Maximum absolute analog output is limited to +24 dBu.

Table 3-1 9991-SDI-IP / 9991 IP-SDI Function Menu List — continued

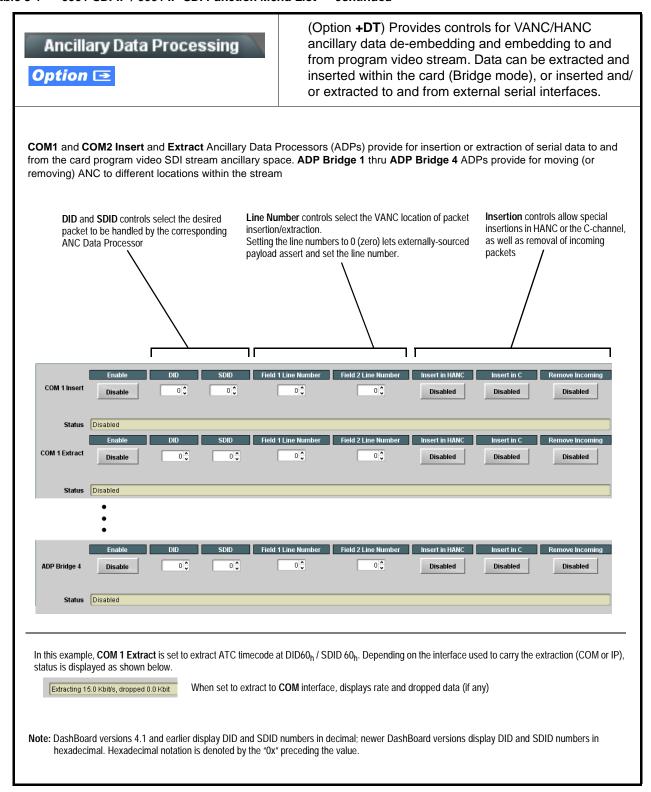


Table 3-1 9991-SDI-IP / 9991 IP-SDI Function Menu List — continued

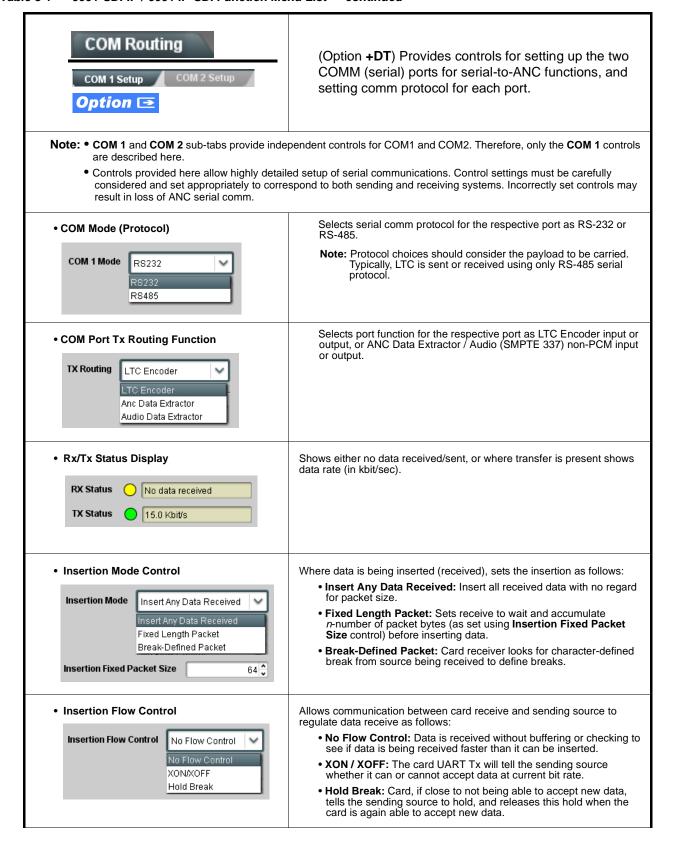
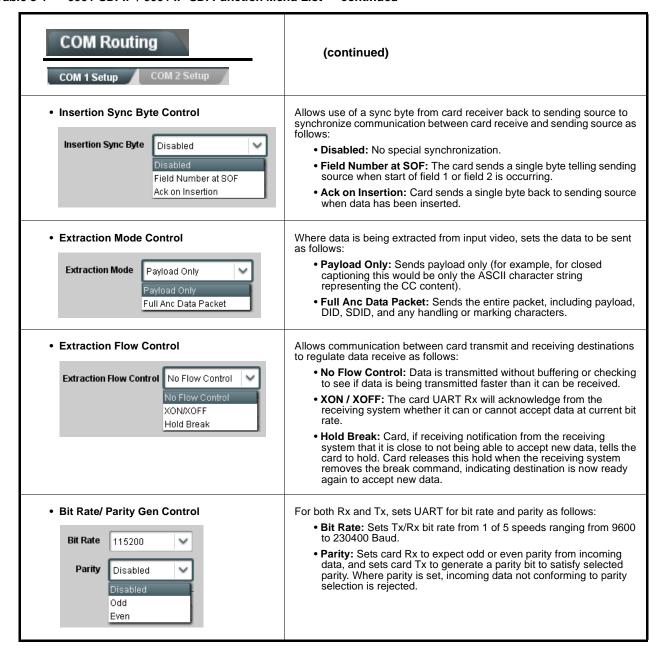


Table 3-1 9991-SDI-IP / 9991 IP-SDI Function Menu List — continued



Fiber Interface IP Settings

The SFP module(s) that provide IP interfaces for this card are functionally separate from the DashBoard card control function. The fiber SFPs have default IP addresses assigned. The NMOS protocol can be used to auto-detect the SFP devices when the network recognizes the devices as newly-installed network hardware. Product Support can be contacted should any questions arise.

3 Troubleshooting

Troubleshooting

This section provides general troubleshooting information and specific symptom/corrective action for the 9991-SDI-IP / 9991 IP-SDI cards and its remote control interface. The 9991-SDI-IP / 9991 IP-SDI cards requires no periodic maintenance in its normal operation; if any error indication (as described in this section) occurs, use this section to correct the condition.

Error and Failure Indicator Overview

The 9991-SDI-IP / 9991 IP-SDI card itself and its remote control systems all provide error and failure indications. Depending on how the 9991-SDI-IP / 9991 IP-SDI card is being used (i.e, standalone or network controlled through DashBoard™ or a Remote Control Panel), check all available indications in the event of an error or failure condition.

Note:

The descriptions below provide general information for the various status and error indicators. For specific failures, also use the appropriate subsection listed below.

- Basic Troubleshooting Checks (p. 3-19)
- 9991-SDI-IP / 9991 IP-SDI Processing Error Troubleshooting (p. 3-19)
- Troubleshooting Network/Remote Control Errors (p. 3-20)

9991-SDI-IP / 9991 IP-SDI Card Edge Status/Error Indicators and Display

Figure 3-4 shows and describes the 9991-SDI-IP / 9991 IP-SDI card edge status indicators and display. These indicators and the display show status and error conditions relating to the card itself and remote (network) communications (where applicable). Because these indicators are part of the card itself and require no external interface, the indicators are particularly useful in the event of communications problems with external devices such as network remote control devices.

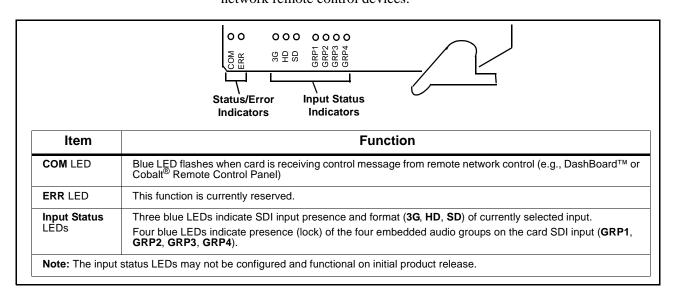


Figure 3-4 9991-SDI-IP / 9991 IP-SDI Card Edge Status Indicators and Display

DashBoard™ Status/Error Indicators and Displays

Figure 3-5 shows and describes the DashBoard TM status indicators and displays. These indicator icons and displays show status and error conditions relating to the 9991-SDI-IP / 9991 IP-SDI card itself and remote (network) communications.

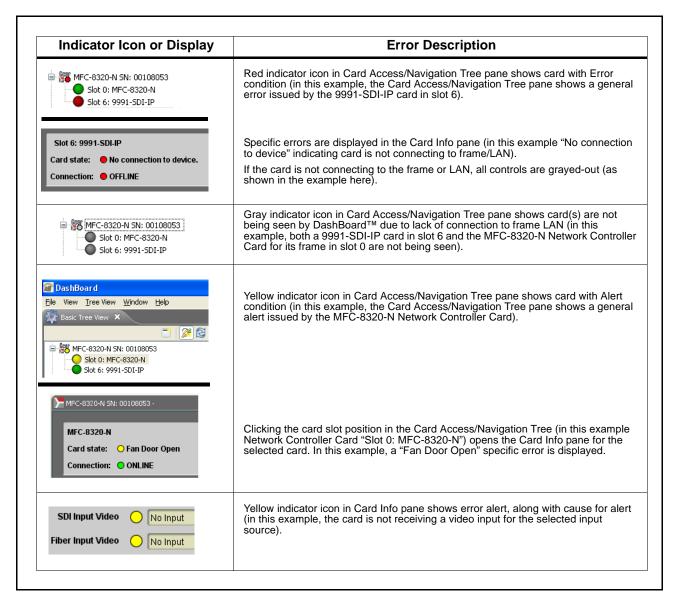


Figure 3-5 DashBoard™ Status Indicator Icons and Displays

3 Troubleshooting

Access Card Info panes for specific cards by clicking the card slot position in the Card Access/Navigation Tree pane (as shown in the example in Figure 3-6).

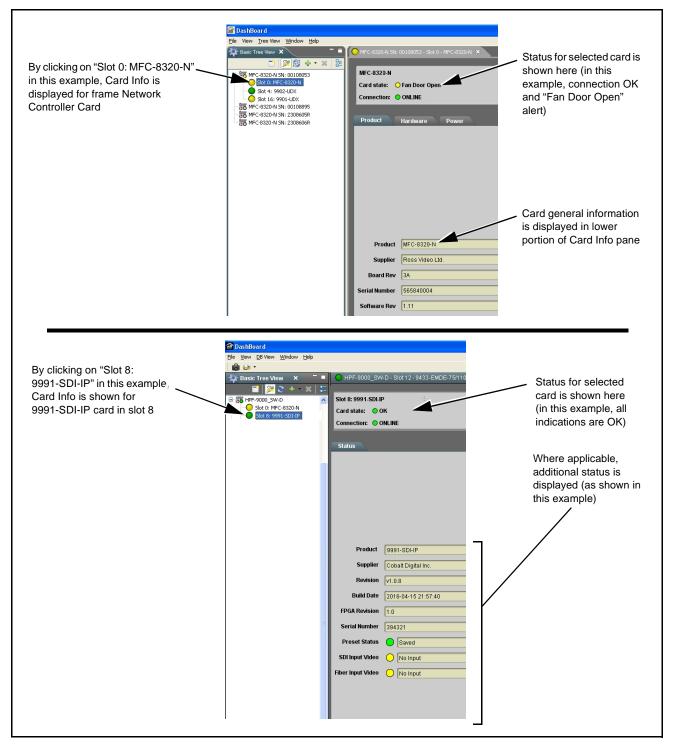


Figure 3-6 Selecting Specific Cards for Card Info Status Display

Basic Troubleshooting Checks

Failures of a general nature (affecting many cards and/or functions simultaneously), or gross inoperability errors are best addressed first by performing basic checks before proceeding further. Table 3-2 provides basic system checks that typically locate the source of most general problems. If required and applicable, perform further troubleshooting in accordance with the other troubleshooting tables in this section.

Table 3-2 Basic Troubleshooting Checks

Item	Checks	
Verify power presence and characteristics	On both the frame Network Controller Card and the 9991-SDI-IP / 9991 IP-SDI, in all cases when power is being properly supplied there is always at least one indicator illuminated. Any card showing no illuminated indicators should be cause for concern.	
Check Cable connection secureness and connecting points	Make certain all cable connections are fully secure (including coaxial cable attachment to cable ferrules on BNC connectors). Also, make certain all connecting points are as intended. Make certain the selected connecting points correlate to the intended card inputs and/or outputs. Cabling mistakes are especially easy to make when working with large I/O modules.	
Card seating within slots	Make certain all cards are properly seated within its frame slot. (It is best to assure proper seating by ejecting the card and reseating it again.)	
Check status indicators and displays	On both DashBoard [™] and the 9991-SDI-IP / 9991 IP-SDI card edge indicators, red indications signify an error condition. If a status indicator signifies an error, proceed to the following tables in this section for further action.	
Troubleshoot by substitution	All cards within the frame can be hot-swapped, replacing a suspect card or module with a known-good item.	

9991-SDI-IP / 9991 IP-SDI Processing Error Troubleshooting

Table 3-3 provides 9991-SDI-IP / 9991 IP-SDI processing troubleshooting information. If the 9991-SDI-IP / 9991 IP-SDI card exhibits any of the symptoms listed in Table 3-3, follow the troubleshooting instructions provided.

In the majority of cases, most errors are caused by simple errors where the 9991-SDI-IP / 9991 IP-SDI is not appropriately set for the type of signal being received by the card.

3 Troubleshooting

- Note: The error indications shown below are typical for the corresponding error conditions listed. Other error indications not specified here may also be displayed on DashBoard™ and/or the 9991-SDI-IP / 9991 IP-SDI card edge status indicators.
 - Where errors are displayed on both the 9991-SDI-IP / 9991 IP-SDI card and network remote controls, the respective indicators and displays are individually described in this section.

Table 3-3 Troubleshooting Processing Errors by Symptom

Symptom	Error/Condition	Corrective Action
DashBoard™ shows Unlocked message in card Status pane SDI Input Video	No video input present	Make certain intended video source is connected to appropriate 9991-SDI-IP / 9991 IP-SDI card video input. Make certain BNC cable connections between frame Rear I/O Module for the card and signal source are OK.
Audio not processed or passed through card	AES port not set as input or output as intended	On Input Audio Status or Output Audio Routing tab, make certain port direction setting matches desired direction.
	Analog audio port switches not set for intended usage	Analog audio Ch 1 thru Ch 8 use DIP switches on the card PCB to set intended direction (IN or OUT). See Setting I/O Switches for Analog Audio (1-8) Ports (p. 2-1) in Chapter 2, "Installation and Setup" for instructions.
Dolby audio corrupted or unrecognized by downstream device	Audio Output Routing Gain control(s) for port set to setting other than unity gain (0.0 dB)	Although the card can pass non-PCM data such as Dolby® E or AC-3, setting the gain control to any setting other than default 0 will corrupt Dolby data.

Troubleshooting Network/Remote Control Errors

Refer to Cobalt® reference guide "Remote Control User Guide" (PN 9000RCS-RM) for network/remote control troubleshooting information.

In Case of Problems

Should any problem arise with this product that was not solved by the information in this section, please contact the Cobalt Digital Inc. Technical Support Department.

If required, a Return Material Authorization number (RMA) will be issued to you, as well as specific shipping instructions. If required, a temporary replacement item will be made available at a nominal charge. Any shipping costs incurred are the customer's responsibility. All products shipped to you from Cobalt Digital Inc. will be shipped collect.

The Cobalt Digital Inc. Technical Support Department will continue to provide advice on any product manufactured by Cobalt Digital Inc., beyond the warranty period without charge, for the life of the product.

See Contact Cobalt Digital Inc. (p. 1-14) in Chapter 1, "Introduction" for contact information.





2506 Galen Drive Champaign, IL 61821 Voice 217.344.1243 • Fax 217.344.1245 www.cobaltdigital.com

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