

HD/SD 12-Bit Analog to Digital Video Converter with Universal Inputs and Frame Sync

Product Manual



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Congratulations on choosing the Cobalt[®] 9032 HD/SD 12-Bit Analog to Digital Video Converter with Universal Inputs and Frame Sync. (9032-SD is a functionally identical SD-only version.) The 9032 is part of a full line of modular processing and conversion gear for broadcast TV environments. The Cobalt Digital Inc. line includes video decoders and encoders, audio embedders and de-embedders, distribution amplifiers, format converters, remote control systems and much more. Should you have questions pertaining to the installation or operation of your 9032, please contact us at the contact information on the front cover.

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Table of Contents

Chapter 1	Introduction	1-1
_	Overview	1-1
	9032 Card Software Versions and this Manual	1-2
	Cobalt Reference Guides	1-2
	Manual Conventions	1-3
	Warnings, Cautions, and Notes	1-3
	Labeling Symbol Definitions	1-4
	Safety Summary	1-4
	Warnings	1-4
	Cautions	1-4
	9032 Functional Description	1-5
	9032 Input/Output Formats	1-5
	Video Processor Description	1-7
	User Control Interface	1-9
	9032 Rear I/O Modules	1-11
	Video Formats Supported by the 9032	1-12
	Technical Specifications	1-12
	Warranty and Service Information	1-15
	Cobalt Digital Inc. Limited Warranty	1-15
	Contact Cobalt Digital Inc.	1-16
Chapter 2	Installation and Setup	2-1
_	Overview	2-1
	Installing the 9032 Into a Frame Slot	2-1
	Installing a Rear I/O Module	2-3
	9032 Rear I/O Modules	2-4
	Setting Up 9032 Network Remote Control	2-6

9032 PRODUCT MANUAL

Chapter 3	Operating Instructions	3-1
_	Overview	3-1
	Control and Display Descriptions	3-1
	Function Submenu/Parameter Submenu Overview	3-2
	DashBoard TM User Interface	3-3
	Cobalt® Remote Control Panel User Interfaces	3-4
	Accessing the 9032 Card via Remote Control	
	Accessing the 9032 Card Using DashBoard TM	
	Accessing the 9032 Card Using a Cobalt® Remote Control Panel	
	Checking 9032 Card Information	
	Ancillary Data Line Number Locations and Ranges	
	9032 Function Submenu List and Descriptions	
	Video Signal Controls	
	Video Proc	
	AFD	
		3-13
	Timecode	3-16
	Closed Captioning	3-19
	Licensable Features	3-20
	Presets	3-20
	Troubleshooting	3-23
	Error and Failure Indicator Overview	3-23
	Basic Troubleshooting Checks	3-27
	9032 Processing Error Troubleshooting	
	Troubleshooting Network/Remote Control Errors	
	In Case of Problems	

Introduction

Overview

This manual provides installation and operating instructions for the 9032 HD/SD 12-Bit Analog to Digital Video Converter with Universal Inputs and Frame Sync card (also referred to herein as the 9032).

Note: This manual also covers the 9032-SD, which is an SD-input only version of the card. The 9032-SD is functionally identical to the 9032 in other respects.

This manual consists of the following chapters:

- **Chapter 1, "Introduction"** Provides information about this manual and what is covered. Also provides general information regarding the 9032
- Chapter 2, "Installation and Setup" Provides instructions for installing the 9032 in a frame, and optionally installing 9032 Rear I/O Modules.
- Chapter 3, "Operating Instructions" Provides overviews of operating controls and instructions for using the 9032.

This chapter contains the following information:

- 9032 Card Software Versions and this Manual (p. 1-2)
- Manual Conventions (p. 1-3)
- Safety Summary (p. 1-4)
- 9032 Functional Description (p. 1-5)
- Technical Specifications (p. 1-12)
- Warranty and Service Information (p. 1-15)
- Contact Cobalt Digital Inc. (p. 1-16)

9032 Card Software Versions and this Manual

When applicable, Cobalt Digital Inc. provides for continual product enhancements through software updates. As such, functions described in this manual may pertain specifically to cards loaded with a particular software build.

The Software Version of your card can be checked by viewing the **Card Info** menu in DashBoardTM. See Checking 9032 Card Information (p. 3-7) in Chapter 3, "Operating Instructions" for more information. You can then check our website for the latest software version currently released for the card as described below.

Check our website and proceed as follows if your card's software does not match the latest version:

Card Software earlier than latest version	Card is not loaded with the latest software. Not all functions and/or specified performance described in this manual may be available.
	You can update your card with new Update software by going to the Support>Firmware Downloads link at www.cobaltdigital.com. Download "Firmware Update Guide", which provides simple instructions for downloading the latest firmware for your card onto your computer, and then uploading it to your card through DashBoard TM .
	Software updates are field-installed without any need to remove the card from its frame.
Card Software newer than version in manual	A new manual is expediently released whenever a card's software is updated and specifications and/or functionality have changed as compared to an earlier version (a new manual is not necessarily released if specifications and/or functionality have not changed). A manual earlier than a card's software version may not completely or accurately describe all functions available for your card.
	If your card shows features not described in this manual, you can check for the latest manual (if applicable) and download it by going to the Support>Documents>Product Information and Manuals link at www.cobaltdigital.com.

Cobalt Reference Guides

From the Cobalt[®] web home page, go to **Support>Reference Documents** for easy to use guides covering network remote control, card firmware updates, example card processing UI setups and other topics.

Introduction Manual Conventions

Manual Conventions

In this manual, display messages and connectors are shown using the exact name shown on the 9032 itself. Examples are provided below.

• Card-edge display messages are shown like this:

Ch01

• Connector names are shown like this: **SDI OUT**

In this manual, the terms below are applicable as follows:

- **9032** refers to the 9032 HD/SD 12-Bit Analog to Digital Video Converter with Universal Inputs and Frame Sync card.
- **Frame** refers to the HPF-9000 or similar 20-slot frame that houses the Cobalt® COMPASS® cards.
- **Device** and/or **Card** refers to a COMPASS® card.
- System and/or Video System refers to the mix of interconnected production and terminal equipment in which the 9032 and other COMPASS® cards operate.
- Functions and/or features that are available only as an option are denoted in this manual like this:



Warnings, Cautions, and Notes

Certain items in this manual are highlighted by special messages. The definitions are provided below.

Warnings

Warning messages indicate a possible hazard which, if not avoided, could result in personal injury or death.

Cautions

Caution messages indicate a problem or incorrect practice which, if not avoided, could result in improper operation or damage to the product.

Notes

Notes provide supplemental information to the accompanying text. Notes typically precede the text to which they apply.

1 Safety Summary

Labeling Symbol Definitions

\triangle	Attention, consult accompanying documents.
	Electronic device or assembly is susceptible to damage from an ESD event. Handle only using appropriate ESD prevention practices. If ESD wrist strap is not available, handle card only by edges and avoid contact with any connectors or components.
	Symbol (WEEE 2002/96/EC) For product disposal, ensure the following: • Do not dispose of this product as unsorted municipal waste. • Collect this product separately. • Use collection and return systems available to you.

Safety Summary

Warnings

! WARNING!

To reduce risk of electric shock do not remove line voltage service barrier cover on frame equipment containing an AC power supply. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

Cautions

CAUTION

This device is intended for environmentally controlled use only in appropriate video terminal equipment operating environments.

CAUTION

This product is intended to be a component product of an openGear® frame. Refer to the openGear frame Owner's Manual for important safety instructions regarding the proper installation and safe operation of the frame as well as its component products.

CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The 9032 has a moderate power dissipation (10 W). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

CAUTION

If required, make certain Rear I/O Module(s) is installed before installing the 9032 into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

CAUTION

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

9032 Functional Description

Figure 1-1 shows a functional block diagram of the 9032. The 9032 includes a 12-bit video ADC which accepts CVBS, Y/C, and component analog video inputs. The 9032 also handles AFD code insertion and conversion of analog VITC timecode to VITC waveform and ATC packet-based formats. Line-21 closed captioning is preserved and transferred to line 21 on the SDI output. All timecode and closed captioning data insertion can be user enabled or disabled on the SDI output.

Note

Some of the functions described below are available only when using the DashBoard[™], or Cobalt[®] OGCP-9000 or OGCP-9000/CC Control Panels user interfaces. Refer to User Control Interface (p. 1-9) for user interface descriptions.

9032 Input/Output Formats

The 9032 provides the following inputs and outputs:

- Inputs:
 - Y/Cmpst IN, Pr/C IN, Pb IN analog composite/component video inputs
- Outputs:
 - SDI OUT four dual-rate HD/SD-SDI buffered video outputs
 - Option RS-485 LTC NO RS-485 port allows LTC input as timecode source, or output of video-based timecode on the RS-485 port.

Note: The input/output complement listed above represents the maximum capability of the 9032. The practical input/output complement is determined by the particular Rear I/O Module used with the 9032. Refer to 9032 Rear I/O Modules (p. 1-11) for more information.

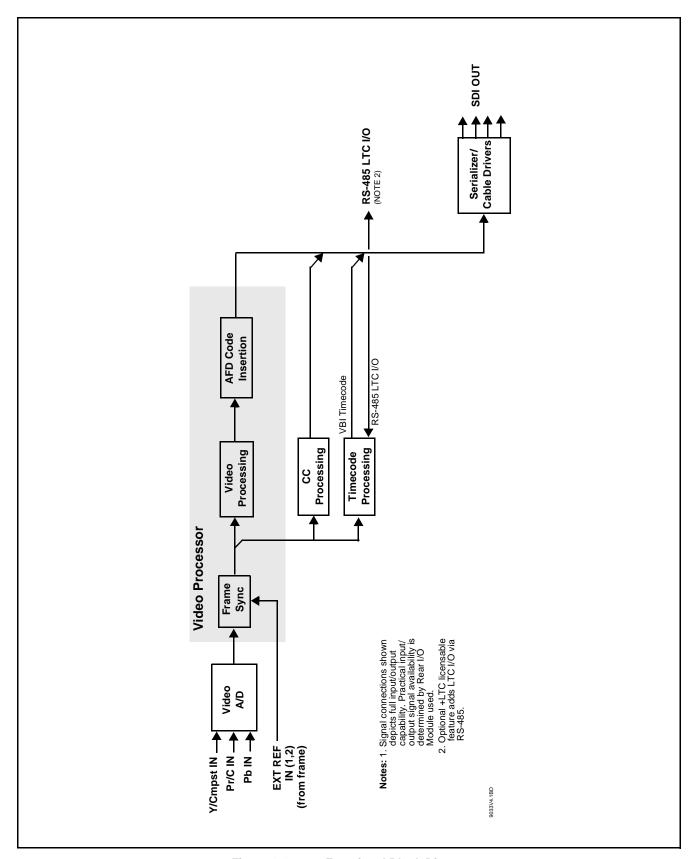


Figure 1-1 9032 Functional Block Diagram

Video Processor Description

Video Processor

The 9032 provides full color processing control (luma gain and lift, chroma saturation, and color phase) of the output video.

Frame Sync Function

This function provides for frame sync control using either one of two external **EXT REF IN (1,2)** reference signals distributed with the card frame, or the input video as a frame sync reference.

This function also allows horizontal and/or vertical offset to be added between the output video and the frame sync reference.

A video delay offset function allows adding or reducing video delay from any audio delay. This function is useful for correcting lip sync problems when video and audio paths in the chain experience differing overall delays. A Reset Framesync function resets the frame sync following any horizontal or vertical offset changes, clearing any buffered video and re-establishing the frame sync.

In the event of input video loss of signal, this function provides for disabling the video, going to a desired color raster, or freezing to the last intact frame (for analog, last frame free of timing errors).

AFD Inserter

This function provides for assignment and insertion of AFD codes into the SDI output video. Using this function, AFD codes in accordance with the standard 4-bit AFD code designations can be applied to the output video.

When used in conjunction with a separate downstream card capable of providing AFD-directed scaling, the image can in turn be scaled in accordance with the AFD coding embedded by this card.

The function also allows the selection/changing of the AFD code and ancillary data line number for the outputted AFD code.

Timecode Processor

(See Figure 1-2.) This function provides for extraction of timecode data from the input video (for SD formats), and in turn re-insertion of timecode data into the output SDI. Timecode insertion (depending on raster format) can select and prioritize among SDI VITC, SDI ATC VITC, and SDI ATC LTC timecode sources.

The function provides conversion between various timecode formats and provides independent insertion and line number controls for each SDI timecode output format.

Option
Option +LTC allows bidirectional transfer and conversion between VBI formats over SDI and RS-485 LTC. LTC can be received or sent over an RS-485 interface. In this manner, a basic HD analog video input can import RS-485 and embed this timecode data on the SDI ouput as ATC_VITC or ATC_LTC timecode data.

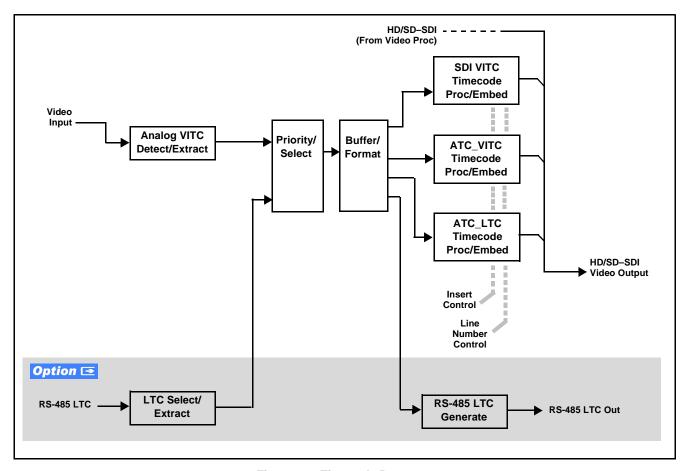


Figure 1-2 Timecode Processor

User Control Interface

Figure 1-3 shows the user control interface options for the 9032. These options are individually described below.

Note: All user control interfaces described here are cross-compatible and can operate together as desired. Where applicable, any control setting change made using a particular user interface is reflected on any other connected interface.

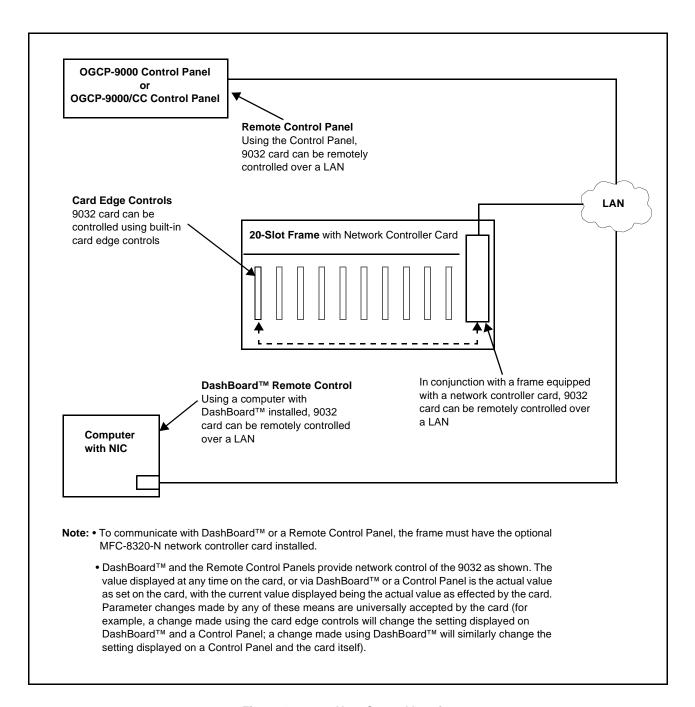


Figure 1-3 9032 User Control Interface

• **Built-in Card Edge User Interface** – Using the built-in card edge controls and display, card control settings can be set using a front panel menu.

Note: Some of the 9032 functions described in this manual are available only when using the DashBoard[™], or Cobalt[®] OGCP-9000 or OGCP-9000/CC Remote Control Panel user interfaces.

• DashBoard™ User Interface – Using DashBoard™, the 9032 and other cards installed in openGear®¹ frames such as the Cobalt® 8321 or HPF-9000 frame can be controlled from a computer and monitor. DashBoard™ allows users to view all frames on a network with control and monitoring for all populated slots inside a frame. This simplifies the setup and use of numerous modules in a large installation and offers the ability to centralize monitoring. Cards define their controllable parameters to DashBoard™, so the control interface is always up to date.

The DashBoard™ software can be downloaded from the Cobalt Digital Inc. website: www.cobaltdigital.com (enter "DashBoard" in the search window). The DashBoard™ user interface is described in Chapter 3,"Operating Instructions".

Note: If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt[®] reference guide Remote Control User Guide (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of COMPASS[®] cards using DashBoard[™]. (Cobalt[®] OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the **Support>Reference Documents** link at www.cobaltdigital.com and then select DashBoard
Remote Control Setup Guide as a download, or contact Cobalt[®] as listed in
Contact Cobalt Digital Inc. (p. 1-16).

 Cobalt® OGCP-9000, OGCP-9000/CC and WinOGCP Remote Control Panels – The OGCP-9000, OGCP-9000/CC, and WinOGCP Remote Control Panels conveniently and intuitively provide parameter monitor and control of the cards within the HPF-9000 or 8321 frame.

The remote control panels allow quick and intuitive access to hundreds of cards in a facility, and can monitor and allow adjustment of multiple parameters at one time.

The remote control panels are totally compatible with the openGear[®] control software DashBoardTM; any changes made with either system are reflected on the other.

^{1.} openGear® is a registered trademark of Ross Video Limited. DashBoard TM is a trademark of Ross Video Limited.

9032 Rear I/O Modules

The 9032 physically interfaces to system video connections using a Rear I/O Module. Figure 1-4 shows a typical 9032 Rear I/O Module.

All inputs and outputs shown in the 9032 Functional Block Diagram (Figure 1-1) enter and exit the card via the card edge backplane connector. The Rear I/O Module breaks out the 9032 card edge connections to industry standard connections that interface with other components and systems in the signal chain.

In this manner, the particular inputs and outputs required for a particular application can be accommodated using a Rear I/O Module that best suits the requirements. The required input and outputs are broken out to the industry standard connectors on the Rear I/O Module; the unused inputs and outputs remain unterminated and not available for use.

The full assortment of 9032 Rear I/O Modules is shown and described in 9032 Rear I/O Modules (p. 2-4) in Chapter 2, "Installation and Setup".

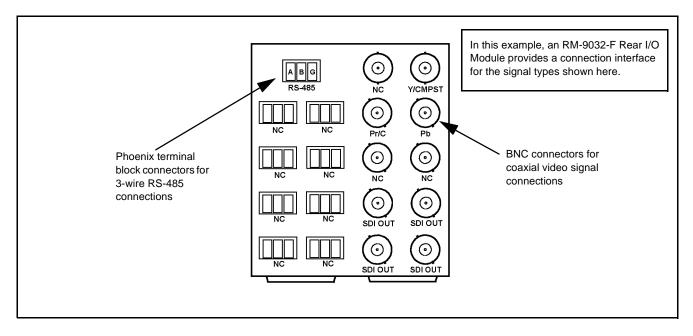


Figure 1-4 Typical 9032 Rear I/O Module

Video Formats Supported by the 9032

The 9032 supports all current SMPTE standard SD and HD video formats. Table 1-1 lists and provides details regarding the video formats supported by the 9032.

Table 1-1 Supported Video Formats

Item	Description/Specification	
Input / Output Video	Raster Structure:	Frame Rate:
	1080PsF	23.98; 24
	1080p	23.98; 24
	1080i ⁽¹⁾	25; 29.97; 30
	720p	23.98; 24; 25; 29.97; 30; 50; 59.94; 60
	486i ^(1, 2)	29.97
	575i ^(1, 2)	25

⁽¹⁾ All rates displayed as frame rates; interlaced ("i") field rates are two times the rate value shown.

Technical Specifications

Table 1-2 lists the technical specifications for the 9032 HD/SD 12-Bit Analog to Digital Video Converter with Universal Inputs and Frame Sync card.

Table 1-2 Technical Specifications

Item	Characteristic	
Note: HD specifications apply only to 9032; 9032-SD only accepts and outputs SD signals.		
Part number, nomenclature	9032 – HD/SD 12-Bit Analog to Digital Video Converter with Universal Inputs and Frame Sync	
	9032-SD is functionally equivalent, but processes only SD analog video with a resulting SMPTE 259M SDI output	
Installation/usage environment	Intended for installation and usage in frame meeting openGear® modular system definition.	
Power consumption	10 Watts	
Environmental: Operating temperature: Relative humidity (operating or storage):	32° – 104° F (0° – 40° C) < 95%, non-condensing	
Frame communication	10/100 Mbps Ethernet with Auto-MDIX.	

^{(2) 9032-}SD support only NTSC and PAL SD rates.

Table 1-2 Technical Specifications — continued

Item	Characteristic
Indicators	Card edge display and indicators as follows: • 4-character alphanumeric display • Status/Error LED indicator • Input Format LED indicator
Controls	Card edge switches as follows: • Menu Enter pushbutton switch • Menu Exit pushbutton switch • Up/down selection toggle switch
Analog Video Input	Input Complement: Separate component Y/composite, Pr/C, and Pb inputs Input Type: Differential; Common Mode Rejection = 5 VAC Video Input Types: HD: Component YPbPr and RGB SMPTE SD: Composite, Component YPbPr (BetaCam™, MII™, SMPTE/N10), RGB, and Y/C Conversion Bit Depth: 12 bits SD Color Separation: 5-Line Adaptive Comb or Notch Filter Frequency Response (HD): Y: 0 − 25 MHz ± 0.3 dB Pb/B: 0 − 13.5 MHz ± 0.3 dB Pr/R: 0 − 13.5 MHz ± 0.3 dB Frequency Response (SD): 0 − 5.2 MHz ± 0.25dB Differential Phase (SD): < ± 0.4° typical Differential Gain (SD): < ± 0.4% typical Analog Front-End Crosstalk: Within noise floor measurement Return Loss: > 20 dB to 30 MHz
Resolution	10-bit video data path
Video A/D Process	HD: 4:4:4 SD: 8:8:8
Resolution:	12-bit A/D and 10-bit video data path
SD Comb Filter:	5-line adaptive

Table 1-2 Technical Specifications — continued

Item	Characteristic
Post-Processor Serial Digital Video Outputs	Number of Outputs: Four HD/SD-SDI BNC per IEC 60169-8 Amendment 2 (9032-SD is SD only)
	Impedance: 75 Ω
	Return Loss: > 15 dB at 5 MHz – 270 MHz > 12 dB at 270 MHz – 1.485 GHz
	Signal Level: 800 mV ± 10%
	DC Offset: 0 V ± 50 mV
	Jitter (HD): < 0.15 UI (all outputs)
	Jitter (SD): < 0.10 UI (all outputs)
	Overshoot: < 0.2% of amplitude
RS-485 I/O	With option +LTC, also provides RS-485 LTC input or output.
Reference Video Input	Number of Inputs: Two non-terminating (looping) Frame Reference inputs Standards Supported (HD): 720p 24; 25; 29.97; 30; 50; 59.94 1080i 25; 29.97 1080p 23.98; 24; 25; 29.97; 30 1080p/sF 23.98; 24
	Standards Supported (SD): 486i 29.97 (NTSC) 575i 25 (PAL)
	Signal Level: 1 Vp-p nominal
	Signal Type: Analog video sync (black burst or tri-level)
	Impedance: 75Ω
	Return Loss: > 30 dB to 30 MHz
	Allowable Maximum DC on Ref Input: ±1.0 V

Warranty and Service Information

Cobalt Digital Inc. Limited Warranty

This product is warranted to be free from defects in material and workmanship for a period of five (5) years from the date of shipment to the original purchaser, except that 4000, 5000, 6000, 8000 series power supplies, and Dolby[®] modules (where applicable) are warranted to be free from defects in material and workmanship for a period of one (1) year.

Cobalt Digital Inc.'s ("Cobalt") sole obligation under this warranty shall be limited to, at its option, (i) the repair or (ii) replacement of the product, and the determination of whether a defect is covered under this limited warranty shall be made at the sole discretion of Cobalt.

This limited warranty applies only to the original end-purchaser of the product, and is not assignable or transferrable therefrom. This warranty is limited to defects in material and workmanship, and shall not apply to acts of God, accidents, or negligence on behalf of the purchaser, and shall be voided upon the misuse, abuse, alteration, or modification of the product. Only Cobalt authorized factory representatives are authorized to make repairs to the product, and any unauthorized attempt to repair this product shall immediately void the warranty. Please contact Cobalt Technical Support for more information.

To facilitate the resolution of warranty related issues, Cobalt recommends registering the product by completing and returning a product registration form. In the event of a warrantable defect, the purchaser shall notify Cobalt with a description of the problem, and Cobalt shall provide the purchaser with a Return Material Authorization ("RMA"). For return, defective products should be double boxed, and sufficiently protected, in the original packaging, or equivalent, and shipped to the Cobalt Factory Service Center, postage prepaid and insured for the purchase price. The purchaser should include the RMA number, description of the problem encountered, date purchased, name of dealer purchased from, and serial number with the shipment.

Cobalt Digital Inc. Factory Service Center

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Contact Cobalt Digital Inc.

Feel free to contact our thorough and professional support representatives for any of the following:

- · Name and address of your local dealer
- Product information and pricing
- Technical support
- Upcoming trade show information

Phone:	(217) 344-1243
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Web:	www.cobaltdigital.com
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Technical Support:	support@cobaltdigital.com

Installation and Setup

Overview

This chapter contains the following information:

- Installing the 9032 Into a Frame Slot (p. 2-1)
- Installing the 9032 Into a Frame Slot (p. 2-1)
- Installing a Rear I/O Module (p. 2-3)
- Setting Up 9032 Network Remote Control (p. 2-6)

Installing the 9032 Into a Frame Slot

CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The 9032 has a moderate power dissipation (10 W). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

CAUTION



This device contains semiconductor devices which are susceptible to serious damage from Electrostatic Discharge (ESD). ESD damage may not be immediately apparent and can affect the long-term reliability of the device.

Avoid handling circuit boards in high static environments such as carpeted areas, and when wearing synthetic fiber clothing. Always use proper ESD handling precautions and equipment when working on circuit boards and related equipment.

Note: If installing the 9032 in a slot with no rear I/O module, a Rear I/O Module is required before cabling can be connected. Refer to Installing a Rear I/O Module (p. 2-3) for rear I/O module installation procedure.

CAUTION

If required, make certain Rear I/O Module(s) is installed before installing the 9032 into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

Note: Check the packaging in which the 9032 was shipped for any extra items such as a Rear I/O Module connection label. In some cases, this label is shipped with the card and to be installed on the Rear I/O connector bank corresponding to the slot location of the card.

Install the 9032 into a frame slot as follows:

- 1. Determine the slot in which the 9032 is to be installed.
- 2. Open the frame front access panel.
- **3.** While holding the card by the card edges, align the card such that the plastic ejector tab is on the bottom.
- **4.** Align the card with the top and bottom guides of the slot in which the card is being installed.
- **5.** Gradually slide the card into the slot. When resistance is noticed, gently continue pushing the card until its rear printed circuit edge terminals engage fully into the rear I/O module mating connector.

CAUTION

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

- **6.** Verify that the card is fully engaged in rear I/O module mating connector.
- **7.** Close the frame front access panel.
- **8.** Connect the input and output cables as follows:
 - If the 9032 is being installed in a PN 8310-BNC or 8310-C-BNC frame, refer to the label on the connector bank corresponding to the card's slot location for connector designations.
 - If the 9032 is being installed in a frame using a specific 9032 Rear I/O Module, connect cabling in accordance with the appropriate diagram shown in Table 2-1, "9032 Rear I/O Modules" (p. 2-5).
- **9.** Repeat steps 1 through 8 for other 9032 cards.

Note: External frame sync reference signals are received by the card over a reference bus on the card frame, and not on any card rear I/O module connectors. The frame has BNC connectors labeled **REF 1** and **REF 2** which receive the reference signal from an external source such as a house distribution.

Note: The 9032 BNC inputs are internally 75-ohm terminated. It is not necessary to terminate unused BNC inputs or outputs.

Note: To remove a card, press down on the ejector tab to unseat the card from the rear I/O module mating connector. Evenly draw the card from its slot.

10. If network remote control is to be used for the frame and the frame has not yet been set up for remote control, perform setup in accordance with Cobalt® reference guide "COMPASSTM Remote Control User Guide" (PN 9000RCS-RM).

Note: If installing a card in a frame already equipped for, and connected to DashBoard[™], no network setup is required for the card. The card will be discovered by DashBoard[™] and be ready for use.

Installing a Rear I/O Module

Note: This procedure is applicable only if a Rear I/O Module is not currently installed in the slot where the 9032 is to be installed.

If installing the 9032 in a slot already equipped with a suitable I/O module, omit this procedure.

The full assortment of 9032 Rear I/O Modules is shown and described in 9032 Rear I/O Modules (p. 2-4). Install a Rear I/O Module as follows:

- 1. On the frame, determine the slot in which the 9032 is to be installed.
- **2.** In the mounting area corresponding to the slot location, install Rear I/O Module as shown in Figure 2-1.

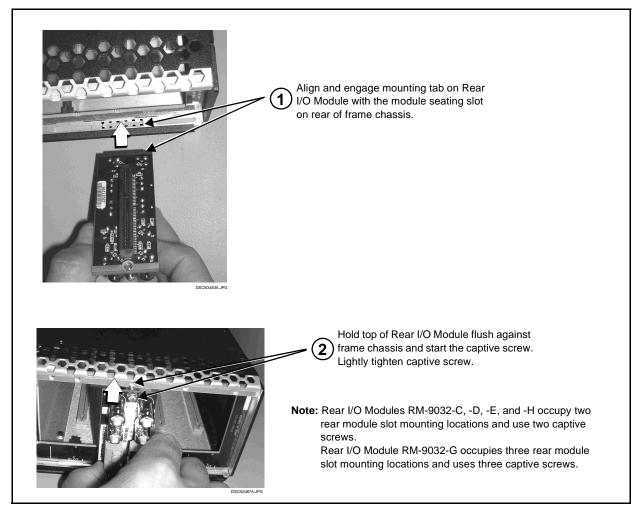


Figure 2-1 Rear I/O Module Installation

9032 Rear I/O Modules

Table 2-1 shows and describes the full assortment of Rear I/O Modules specifically for use with the 9032.

Notes: • Rear I/O Modules equipped with 3-wire Phoenix connectors are supplied with removable screw terminal block adapters. For clarity, the adapters are omitted in the drawings below.

• RM20-x Rear I/O Modules compatible **only** with 20-slot frames.

Table 2-1 9032 Rear I/O Modules

9032 Rear I/O Module	Description
RM20-9032-A	Provides the following connections:
	 Analog Y/composite, Pr/C, and Pb coaxial inputs (Y/Cmpst, Pr/C, and Pb, respectively)
NC Y/CMPST O OP Pr/C Pb NC NC NC NC SDI OUT 1 SDI OUT 2 SDI OUT 3 SDI OUT 4	Four buffered SDI coaxial outputs (SDI OUT 1 and SDI OUT 2)
RM20-9032-F	Provides the following connections:
	 Analog Y/composite, Pr/C, and Pb coaxial inputs (Y/Cmpst, Pr/C, and Pb, respectively)
RS-485 NC Y/CMPST	Four buffered SDI coaxial outputs (SDI OUT)
	• RS-485 LTC I/O port
NC NC Pr/C Pb	Note: Usable only on card licensed with +LTC option.
NC NC NC NC NC NC NC NC NC SDI OUT SDI OUT SDI OUT	Note: This rear module may not be currently listed in ordering information in web page or price lists. PN RM20-9033-F can be odered and used for this product, with unused connectors functioning as "NC" as labeled here.

Setting Up 9032 Network Remote Control

Perform remote control setup in accordance with Cobalt® reference guide "Remote Control User Guide" (PN 9000RCS-RM).

Note:

• If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt® reference guide **Remote**Control User Guide (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of COMPASS™ cards using DashBoard™. (Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the **Support>Reference Documents** link at www.cobaltdigital.com and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt[®] as listed in Contact Cobalt Digital Inc. (p. 1-16).

 If installing a card in a frame already equipped for, and connected to DashBoard[™], no network setup is required for the card. The card will be discovered by DashBoard[™] and be ready for use.

Operating Instructions

Overview

If you are already familiar with using DashBoard or a Cobalt Remote Control Panel to control Cobalt cards, please skip to 9032 Function Submenu List and Descriptions (p. 3-9).

This chapter contains the following information:

- Control and Display Descriptions (p. 3-1)
- Accessing the 9032 Card via Remote Control (p. 3-5)
- Checking 9032 Card Information (p. 3-7)
- Ancillary Data Line Number Locations and Ranges (p. 3-8)
- 9032 Function Submenu List and Descriptions (p. 3-9)
- Troubleshooting (p. 3-23)

Control and Display Descriptions

This section describes the user interface controls, indicators, and displays for using the 9032 card. The 9032 functions can be accessed and controlled using any of the user interfaces described here.

The format in which the 9032 functional controls, indicators, and displays appear and are used varies depending on the user interface being used. Regardless of the user interface being used, access to the 9032 functions (and the controls, indicators, and displays related to a particular function) follows a general arrangement of Function Submenus under which related controls can be accessed (as described in Function Submenu/Parameter Submenu Overview below).

Note:

DashBoard[™] and the Remote Control Panel provide greatly simplified user interfaces as compared to using the card edge controls. For this reason, **it is strongly recommended** that DashBoard[™] or a Remote Control Panel be used for all card applications other than the most basic cases. Card edge control codes are not included in this manual. If card-edge control is to be used, obtain a copy of "Manual Supplement – Card-Edge Control Reference Master List and Instructions for Using Compass[®] Card-edge (Local) Control Codes" (989CEC-MS.pdf) at

www.cobaltdigital.com>Support>Documents>Reference Guides.

Note:

When a setting is changed, settings displayed on DashBoard[™] (or a Remote Control Panel) are the settings as effected by the 9032 card itself and reported back to the remote control; the value displayed at any time is the actual value as set on the card.

Function Submenu/Parameter Submenu Overview

The functions and related parameters available on the 9032 card are organized into function **submenus**, which consist of parameter groups as shown below.

Figure 3-1 shows how the 9032 card and its submenus are organized, and also provides an overview of how navigation is performed between cards, function submenus, and parameters.

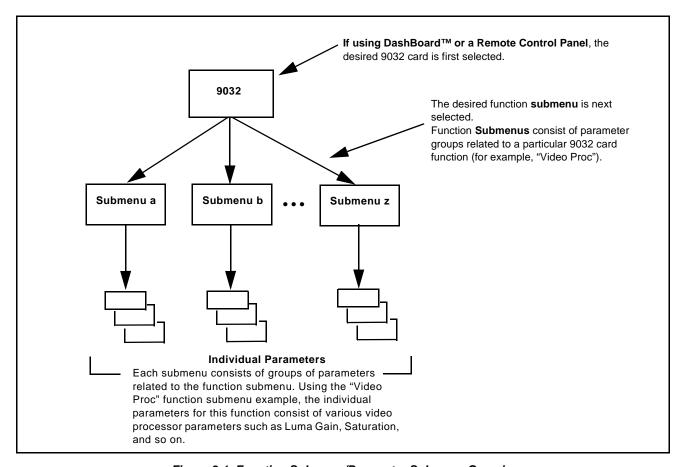


Figure 3-1 Function Submenu/Parameter Submenu Overview

DashBoard™ User Interface

(See Figure 3-2.) The 9032 function submenus are organized in DashBoardTM using tabs. When a tab is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the GUI slider controls. Items in a list can then be selected using GUI drop-down lists. (In this manner, the setting effected using controls and selection lists displayed in DashBoardTM are comparable to the submenu items accessed and committed using the 9032 card edge controls.)

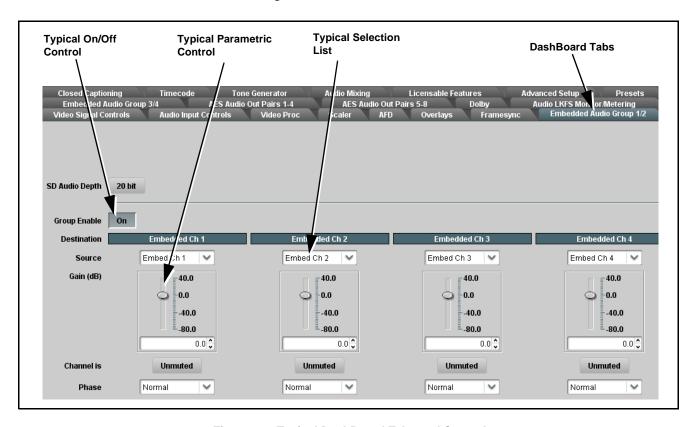


Figure 3-2 Typical DashBoard Tabs and Controls

Cobalt® Remote Control Panel User Interfaces

(See Figure 3-3.) Similar to the function submenu tabs using DashBoardTM, the Remote Control Panels have a Select Submenu key that is used to display a list of function submenus. From this list, a control knob on the Control Panel is used to select a function from the list of displayed function submenu items.

When the desired function submenu is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the control knobs, which acts like a potentiometer. Items in a list can then be selected using the control knobs which correspondingly acts like a rotary switch. (In this manner, the setting effected using controls and selection lists displayed on the Control Panel are comparable to the submenu items accessed and committed using the 9032 card edge controls.)

Figure 3-3 shows accessing a function submenu and its parameters (in this example, "Video Proc") using the Control Panel as compared to using the card edge controls.

Note:

Refer to "OGCP-9000 Remote Control Panel User Manual" (PN OGCP-9000-OM) or "OGCP-9000/CC Remote Control Panel User Manual" (PN OGCP-9000/CC-OM) for complete instructions on using the Control Panels.

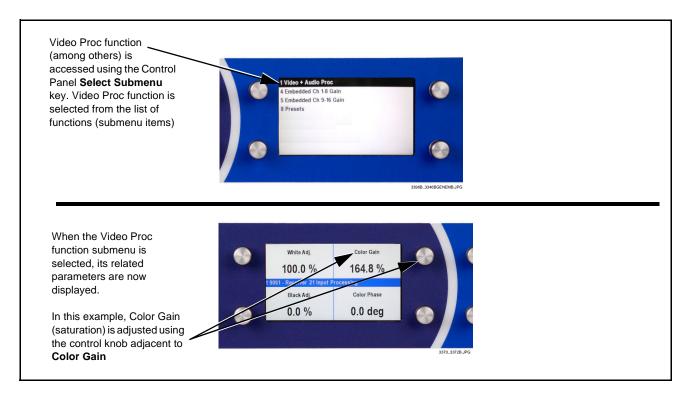


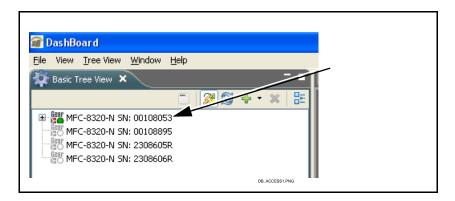
Figure 3-3 Remote Control Panel Setup of Example Video Proc Function Setup

Accessing the 9032 Card via Remote Control

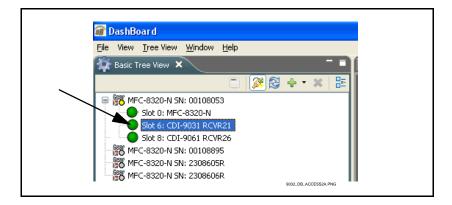
Access the 9032 card using DashBoardTM or Cobalt[®] Remote Control Panel as described below.

Accessing the 9032 Card Using DashBoard™

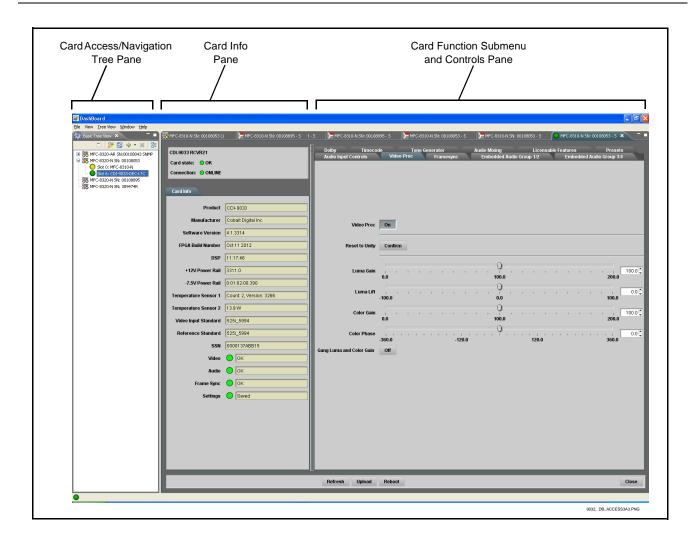
- 1. On the computer connected to the frame LAN, open DashBoardTM.
- 2. As shown below, in the left side Basic View Tree locate the Network Controller Card associated with the frame containing the 9032 card to be accessed (in this example, "MFC-8320-N SN: 00108053").



3. As shown below, expand the tree to access the cards within the frame. Click on the card to be accessed (in this example, "Slot 6: CDI-9032 RCVR21").

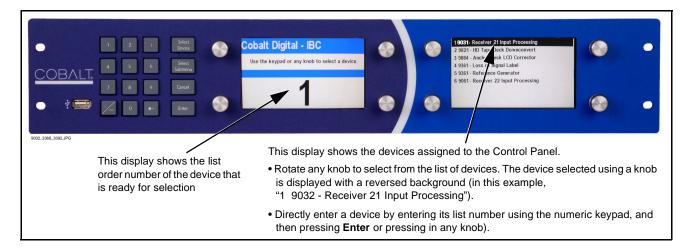


As shown on the next page, when the card is accessed a DashBoardTM its function submenu screen showing tabs for each function is displayed. (The particular submenu screen displayed is the previously displayed screen from the last time the card was accessed by DashBoardTM).



Accessing the 9032 Card Using a Cobalt® Remote Control Panel

Press the **Select Device** key and select a card as shown in the example below.



Checking 9032 Card Information

The operating status and software version the 9032 card can be checked using DashBoardTM or the card edge control user interface. Figure 3-4 shows and describes the 9032 card information screen using DashBoardTM and accessing card information using the card edge control user interface.

Note: Proper operating status in DashBoard[™] is denoted by green icons for the status indicators shown in Figure 3-4. Yellow or red icons respectively indicate an alert or failure condition. Refer to Troubleshooting (p. 3-23) for corrective action.

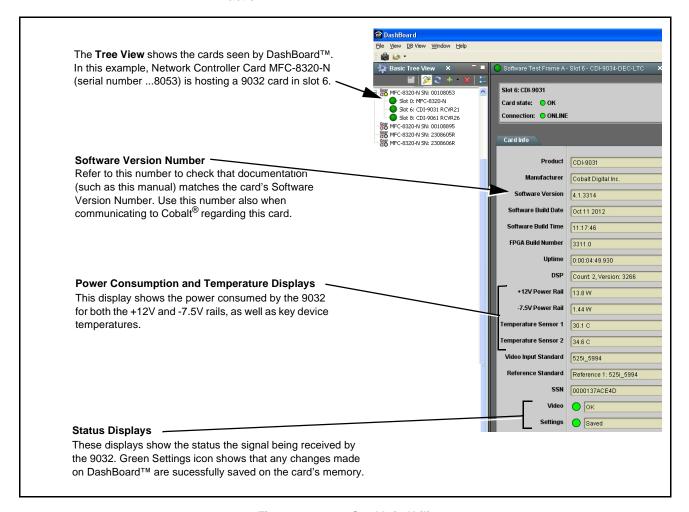


Figure 3-4 9032 Card Info Utility

Ancillary Data Line Number Locations and Ranges

Table 3-1 lists typical default output video VANC line number locations for various ancillary data items that may be passed or handled by the card.

Table 3-1 Typical Ancillary Data Line Number Locations/Ranges

	Default Line No. / Range	
Item	SD	HD
AFD	12 (Note 2)	9 (Note 2)
ATC_VITC	12 (locked)	9/8 (Note 2)
ATC_LTC	_	10 (Note 2)
Dolby [®] Metadata	13 (Note 2)	13 (Note 2)
VITC Waveform	14/16 (Note 2)	_
Closed Captioning	21 (locked)	10 (Note 2)

Notes:

- 1. The card does not check for conflicts on a given line number. Make certain the selected line is available and carrying no other data.
- 2. While range indicated by drop-down list on GUI may allow a particular range of choices, the actual range is automatically clamped (limited) to certain ranges to prevent inadvertent conflict with active picture area depending on video format. Limiting ranges for various output formats are as follows:

Format	Line No. Limiting	Format	Line No. Limiting	Format	Line No. Limiting
525i	12-19	720p	9-25	1080p	9-41
625i	9-22	1080i	9-20		

Because line number allocation is not standardized for all ancillary items, consideration should be given to all items when performing set-ups. Figure 3-5 shows an example of improper and corrected VANC allocation within an HD-SDI stream.

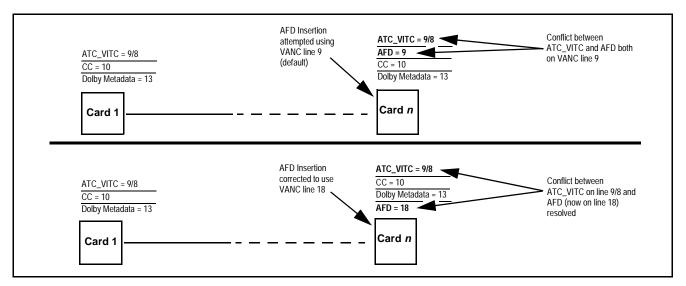


Figure 3-5 Example VANC Line Number Allocation Example

9032 Function Submenu List and Descriptions

Table 3-2 individually lists and describes each 9032 function submenu ('tab") and its related list selections, controls, and parameters. Where helpful, examples showing usage of a function are also provided. Table 3-2 is primarily based upon using DashBoardTM to access each function and its corresponding submenus and parameters.

- **Note:** All numeric (scalar) parameters displayed on DashBoard™ can be changed using the slider controls, [a] arrows, or by numeric keypad entry in the corresponding numeric field. (When using numeric keypad entry, add a return after the entry to commit the entry.)
 - HD controls and setting described in this section are not applicable for 9032-SD card model.

The table below provides a quick-reference to the page numbers where each function submenu item can be found.

Function Submenu Item	Page	Function Submenu Item	Page
Video Signal Controls	3-10	Timecode	3-16
Video Proc	3-11	Closed Captioning	3-19
AFD	3-12	Licensable Features	3-20
Framesync	3-13	Presets	3-20

Table 3-2 9032 Function Submenu List

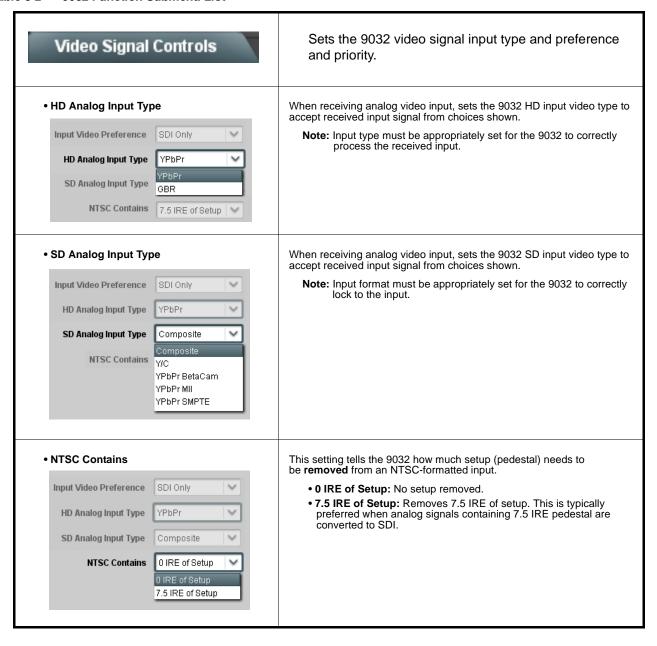


Table 3-2 9032 Function Submenu List — continued

Video Proc	Provides the following Video Proc parametric controls.
Video Proc Video Proc On	Video Proc (On/Off) provides master on/off control of all Video Proc functions. • When set to Off, all processing is bypassed. • When set to On, currently displayed parameter settings take effect.
Reset to Unity Reset to Unity Confirm	Reset to Unity provides unity reset control of all Video Proc functions. When Confirm is clicked, a Confirm? pop-up appears, requesting confirmation. • Click Yes to proceed with the unity reset. • Click No to reject unity reset.
• Luma Gain Luma Gain 0.0	Adjusts gain percentage applied to Luma (Y channel). (0% to 200% range in 0.1% steps; unity = 100%)
• Luma Lift Luma Lift -100.0	Adjusts lift applied to Luma (Y-channel). (-100% to 100% range in 0.1% steps; null = 0.0%)
• Color Gain Color Gain 0.0	Adjusts gain percentage (saturation) applied to Chroma (C-channel). (0% to 200% range in 0.1% steps; unity = 100%)
• Color Phase Color Phase -360.0	Adjusts phase angle applied to Chroma. (-360° to 360° range in 0.1° steps; null = 0°)
Gang Luma and Color Gain Gang Luma and Color Gain	When set to On , changing either the Luma Gain or Color Gain controls increases or decreases both the Luma and Chroma levels by equal amounts.

Table 3-2 9032 Function Submenu List — continued



Allows assignment of AFD (Active Format Description) codes to the SDI output video.

Note: This function only marks the SDI output with an AFD code. Actual AFD processing must be performed by a downstream card or system that recognizes an AFD code assigned here.

Output Mode

Output Mode

Pass If Present, Else Insert

Pass If Present, Else Insert

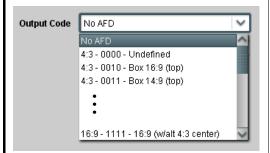
Pass Incoming Code

Replace Incoming Code

Drop-down selection determines action to take in presence or absence of existing AFD code on input video.

Note: The Incoming AFD and Pass Incoming AFD Code selections, while present on this card, are non-functional since the analog video input does not support AFD code embedding.

Output Code



Drop-down list assigns desired AFD to output SDI.

4:3 Coded Frame			
AFD Code ⁽¹⁾	Description	AFD Code ⁽¹⁾	Description
_	No code present	1001	Full frame
0000	Undefined	1010	16:9 (center)
0010	Box 16:9 (top)	1011	14:9 (center)
0011	Box 14:9 (top)	1101	4:3 (with alternate 14:9 center)
0100	Box > 16:9 (center)	1110	16:9 (with alternate 14:9 center) ⁽²⁾
1000	Full frame	1111	16:9 (with alternate 4:3 center) ⁽²⁾

16:9 Coded Frame			
AFD Code ⁽¹⁾	Description	AFD Code ⁽¹⁾	Description
_	No code present	1001	4:3 (center)
0000	Undefined	1010	16:9 (image protected) ⁽²⁾
0010	Full frame	1011	14:9 (center)
0011	4:3 (center)	1101	4:3 (with alternate 14:9 center)
0100	Box > 16:9 (center)	1110	16:9 (with alternate 14:9 center) ⁽²⁾
1000	Full frame	1111	16:9 (with alternate 4:3 center) ⁽²⁾

- 1: AFD codes numbering and definitions conform to SMPTE 2016-1-2007.
- 2: Image Protected implies picture content that must not be cropped by conversion processes or display devices. Alternate center formats may have protected center areas, with areas outside of the protected area not containing mandatory content.

Output Line



Allows selecting the line location of the AFD data within the video signal Ancillary Data space. (Range is 9 thru 41.)

- Note: Although the output line drop-down will allow any choice within the 9 thru 41 range, the actual range is automatically clamped (limited) to certain ranges to prevent inadvertent conflict with active picture area depending on video format. See Ancillary Data Line Number Locations and Ranges (p. 3-8) for more information.
 - The card does not check for conflicts on a given line number.
 Make certain the selected line is available and carrying no other data.

Table 3-2 9032 Function Submenu List — continued

Framesync	Provides video Frame Sync delay controls.
• Framesync Enable Reference 1 Off Reference 2 Input Video	Disables the Frame Sync function, or selects from choices below. • Off: Video path bypasses frame sync entirely; output video timing tracks with input video timing. • Reference 1: Allows Frame Sync function to use external Reference 1 as the reference ("house") standard. • Reference 2: Allows Frame Sync function to use external Reference 2 as the reference ("house") standard. Note: If Reference 1 or Reference 2 is selected and an appropriate external reference is not received, the Frame Sync Reference Invalid indication appears in the Card In status portion of DashBoard™, indicating invalid frame sy reference error. (Additionally, the card edge ERR indicate illuminates indicating the same.) External reference signal Reference 1 and Reference 2 are distributed to the card and other cards via a frame bus. • Input Video: Allows full framesync functionality (such as delay offset), but instead uses the input video signal as the reference standard. Note: • If Input Video is used for framesync, any timing instability the output video will result in corresponding instability the output video. This setting should only be used when syncing to input video is known to be reliable. • Negative vertical or horizontal delay values (using the controls below) should not be used when using Input Video mode. This may result in image motion "jerkiness To add an offset in this case, instead apply a positive valuthat results in the desired net offset.
Vertical Delay Control Vertical Delay (Lines) -1124	When Framesync is enabled, sets vertical delay (in number of lines of output video timing) between the output video and the frame sync reference. (Range is -1124 thru 1124 lines.) Note: Lines refer to lines in the output video format, and not to the reference format.
Horizontal Delay Control Horizontal Delay (us) -64.000	reference format. When Framesync is enabled, sets (in μsec of output video timing) horizontal delay between the output video and the frame sync referenc (Range is -64.000 thru 64.000 μsec) Note: When an external framesync reference is used, the card will not produce a framesync reset until the variance between framesync reference and output video exceeds ± 2 clock periods. Therefore framesync reset will not result if offsets within this window are applied. To apply an offset/framesync reset within this window, first apply relatively large offset, then apply the target smaller offset. Example: To apply a 1-period offset, first apply a 10-period positi offset and then apply a 9-period negative offset. This results in the target 1-period offset being applied to the output video.
Input Video Mode Fixed Delay Control Input Video Mode Fixed Delay 0.000	When Framesync is enabled and set to Input Video , allows adding vid delay. This is useful when compensating for processes which must mat external conditions such as large audio delays. (Range is 0.0000 thru 300.0 msec.)

Table 3-2 9032 Function Submenu List — continued

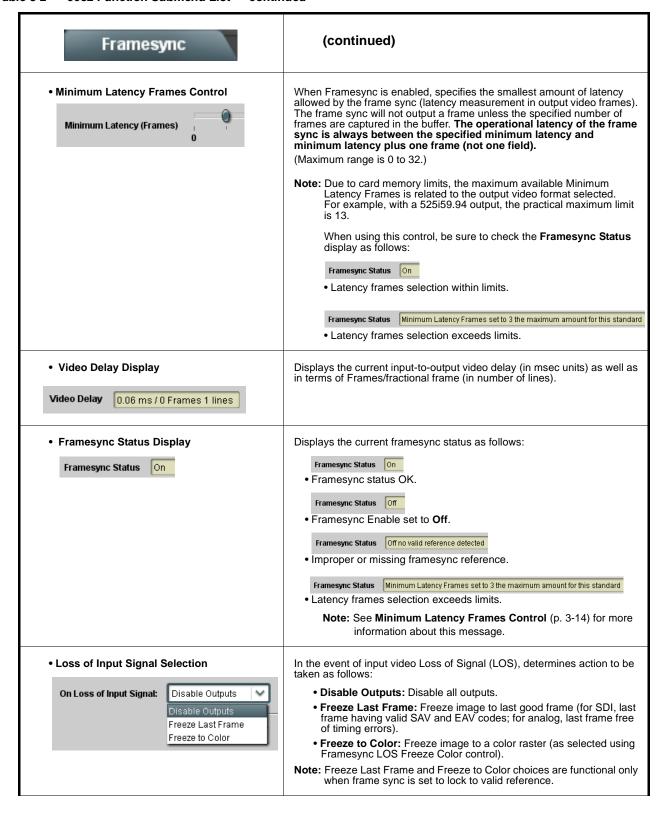


Table 3-2 9032 Function Submenu List — continued

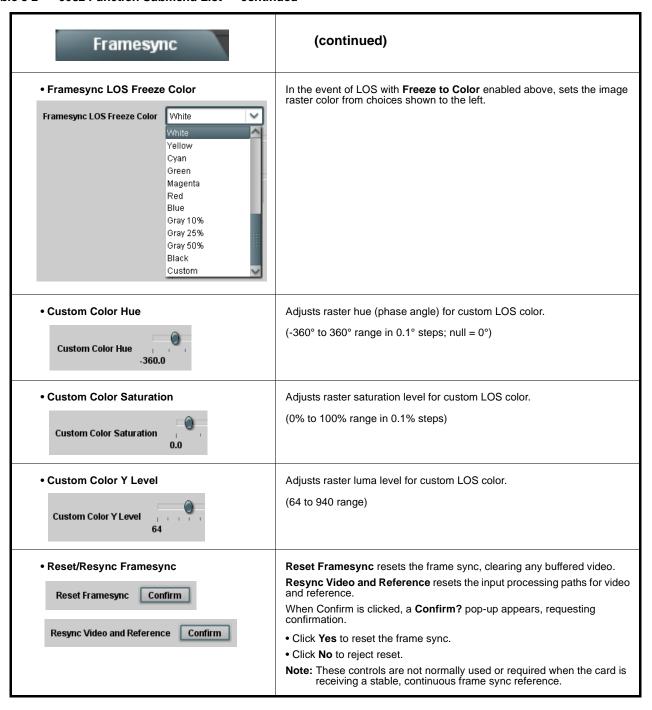


Table 3-2 9032 Function Submenu List — continued

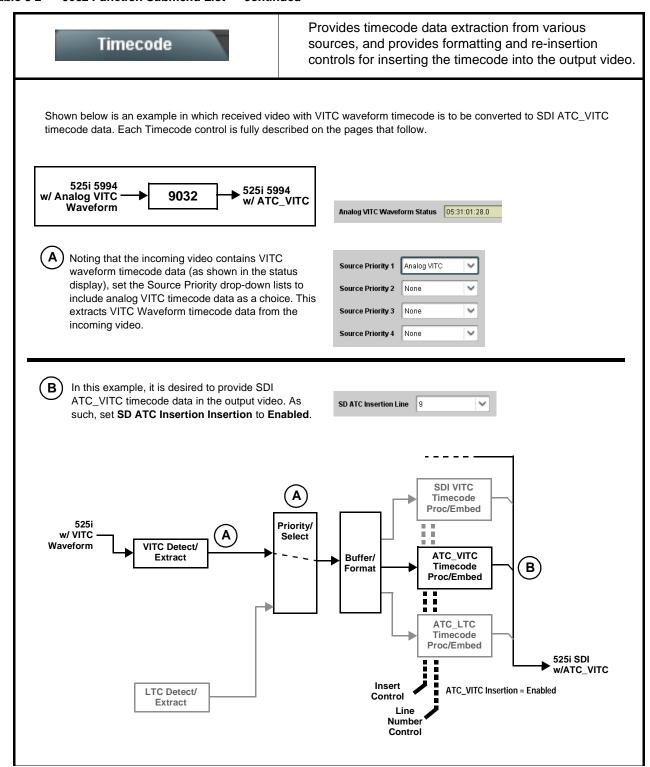


Table 3-2 9032 Function Submenu List — continued

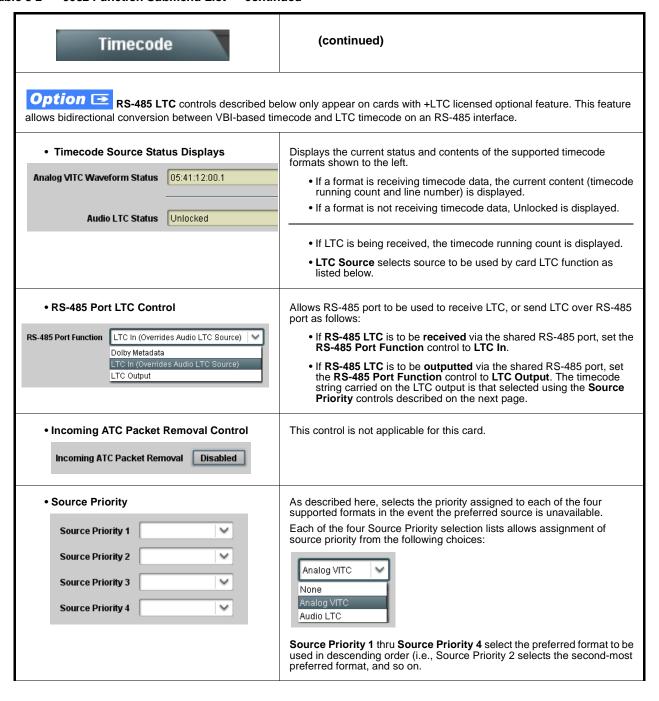
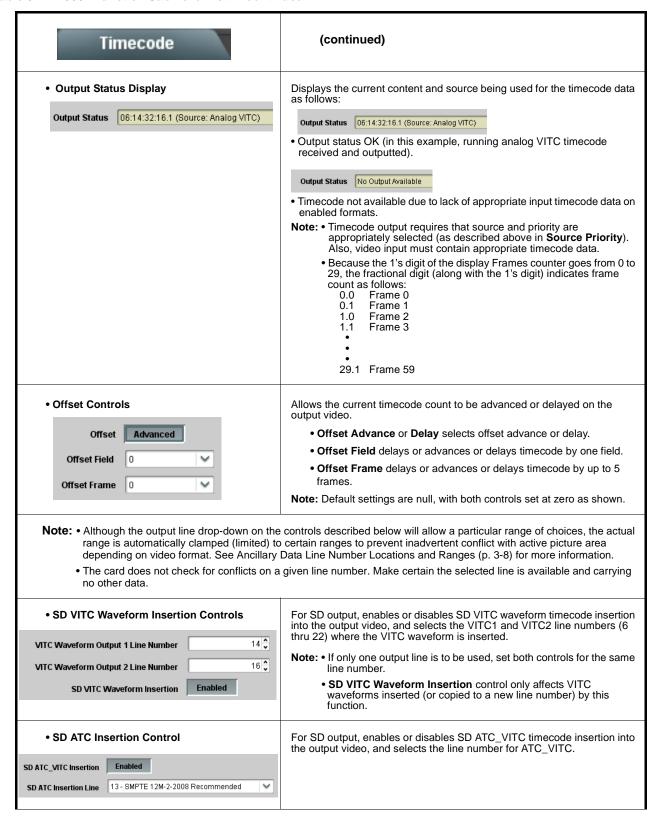


Table 3-2 9032 Function Submenu List — continued



Operating Instructions

Table 3-2 9032 Function Submenu List — continued

Timecode	(continued)
HD ATC_LTC Insertion Control HD ATC_LTC Insertion	For HD output, enables or disables ATC_LTC timecode insertion into the output video, and selects the line number for ATC_LTC timecode data.
HD ATC_VITC Insertion Control HD ATC_VITC Insertion	For HD output, enables or disables ATC_VITC timecode insertion into the output video, and selects the line number for ATC_VITC1 and ATC_VITC2. Note: If only one output line is to be used, set both controls for the same line number.
ATC_VITC Legacy Support Control ATC VITC Legacy Support	When enabled, accommodates equipment requiring ATC_VITC packet in both fields as a "field 1" packet (non-toggling). Note: Non-toggling VITC1 and VITC2 packets do not conform to SMPTE 12M-2-2008 preferences. As such, ATC_VITC Legacy Support should be enabled only if required by downstream equipment.
Closed Captioning	Provides support for closed captioning setup.
Closed Captioning Regeneration On/Off Closed Captioning On	Turns on or turns off the Closed Captioning on the output.
Closed Captioning Input Status Input Status	Displays incoming Closed Captioning status as follows: • If closed captioning is present, a message similar to the example shown left is displayed. Also displayed is the VANC line number of the incoming closed captioning packet (or SD waveform-based VANC line number). • If no closed captioning is present in the video signal, Not Present or Disabled is displayed.

Table 3-2 9032 Function Submenu List — continued

Licensable Features

Allows activation of optional licensed features.

Note: For card pre-ordered with licensed feature(s), the activation steps described below are not required; the feature will already be installed activated. To order features and obtain a license key, contact Cobalt[®] sales at sales@cobaltdigital.com or at the contact information in Contact Cobalt Digital Inc. in Chapter 1, "Introduction". Please provide the "SSN" number of your card (displayed in the Card Info pane) when contacting us for your key.

• License Feature and Key Entry window



Activate licensable feature as described below.

 Enter the feature key string in the Feature Key box. Press return or click outside of the box to acknowledge entry.

Note: Entry string is case sensitive. Do not enter any spaces.

2. In the DashBoard™ Card Info pane, wait for the feature identification to be shown for the card product number (for example, "-UM" appearing after the card part number) and Valid Key Entered to be displayed. This indicates the key was correctly entered and recognized by the

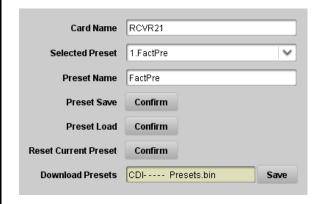
Note: If DashBoard™ card function submenu/control pane does not re-appear, close the card and re-open it.

3. Click and confirm **Reboot**. When the card function submenu/control pane appears again, the licensable feature will be available.

Note: Applying the licensable feature and its reboot has no effect on prior settings. All control settings and drop-down selections are retained.

Presets

Allows up to 16 card user settings configuration presets to be saved in a Preset and then recalled (loaded) as desired. All current settings (including list selections and scalar (numeric) control settings such as Gain, etc.) are saved when a Preset Save is invoked.



The **Preset Name** field and **Preset Save** button allow custom user setting configurations to be labeled and saved to a Preset for future use.

The **Preset Load** button and the **Selected Preset** drop-down list allow saved presets to be selected and loaded as desired. When a preset is loaded, it immediately becomes active with all user settings now automatically set as directed by the preset.

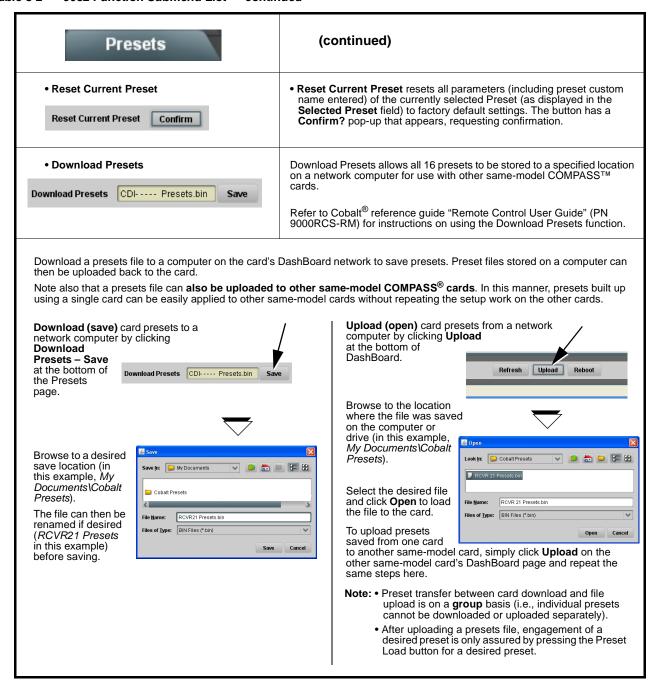
Saved presets can be uploaded to a computer for use with other same-model COMPASS $^{\text{\tiny TM}}$ cards.

Each of the items to the left are described in detail on the following pages.

Table 3-2 9032 Function Submenu List — continued

Presets	(continued)		
Preset Save and Load Preset Save Confirm Preset Load Confirm	 Preset Save stores all current card control settings to the currently selected preset. (For example, if Preset 1 is selected in the Selected Preset drop-down list, clicking and confirming Preset Save will then save all current card control settings to Preset 1) Preset Load loads (applies) all card control settings defined by whatever preset (Preset 1 thru Preset 16) is currently selected in the Selected Preset drop-down list. (For example, if Preset 3 is selected in the Selected Preset drop-down list, clicking and confirming Preset Load will then apply all card control settings defined in Preset 3) The above buttons have a Confirm? pop-up that appears, requesting confirmation. Note: Applying a change to a preset using the buttons described above rewrites the previous preset contents with the invoked contents. 		
• Selected Preset Selected Preset 1.FactPre 1.FactPre 1.FactPre	Selected Preset 1 thru Selected Preset 16 range in drop-down list selects one of 16 stored presets as ready for Save (being written to) or for Load (being applied to the card). Note: The preset names shown to the left are the default (unnamed) preset names. All 16 presets in this case are loaded identically with the factory default settings.		
Card Name RCVR 21 Input Processing	Text entry field provides for optional entry of card name, function, etc. (as shown in this example). Note: Card name can be 31 ASCII characters maximum.		
Preset Name FactPre	With one of 16 presets selected, provides for entry of custom name for the preset (as shown in example below). Selected Preset 2.RCVR21 Preset Name RCVR21 RCVR21 RCVR21 Entering text in Preset Name field (in this example, "RCVR21") applies custom name to selected Preset (in this example, Preset 2) Note: • Preset name can be seven ASCII characters maximum. • The Preset ID number does not need to be entered; it is added automatically.		

Table 3-2 9032 Function Submenu List — continued



This section provides general troubleshooting information and specific symptom/corrective action for the 9032 card and its remote control interface. The 9032 card requires no periodic maintenance in its normal operation; if any error indication (as described in this section) occurs, use this section to correct the condition.

Error and Failure Indicator Overview

The 9032 card itself and its remote control systems all (to varying degrees) provide error and failure indications. Depending on how the 9032 card is being used (i.e, standalone or network controlled through DashBoardTM or a Remote Control Panel), check all available indications in the event of an error or failure condition.

The various 9032 card and remote control error and failure indicators are individually described below.

Note: The descriptions below provide general information for the various status and error indicators. For specific failures, also use the appropriate subsection listed below.

- Basic Troubleshooting Checks (p. 3-27)
- 9032 Processing Error Troubleshooting (p. 3-28)
- Troubleshooting Network/Remote Control Errors (p. 3-30)

9032 Card Edge Status/Error Indicators and Display

Figure 3-6 shows and describes the 9032 card edge status indicators and display. These indicators and the display show status and error conditions relating to the card itself and remote (network) communications (where applicable). Because these indicators are part of the card itself and require no external interface, the indicators are particularly useful in the event of communications problems with external devices such as network remote control devices.

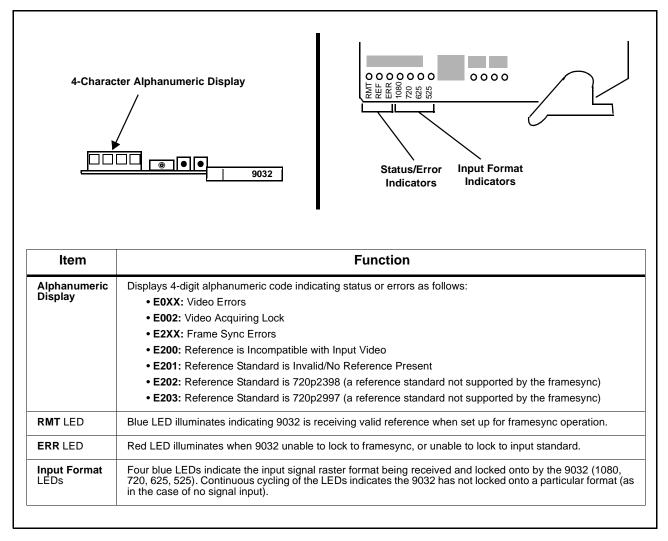


Figure 3-6 9032 Card Edge Status Indicators and Display

DashBoard™ Status/Error Indicators and Displays

Figure 3-7 shows and describes the DashBoardTM status indicators and displays. These indicator icons and displays show status and error conditions relating to the 9032 card itself and remote (network) communications.

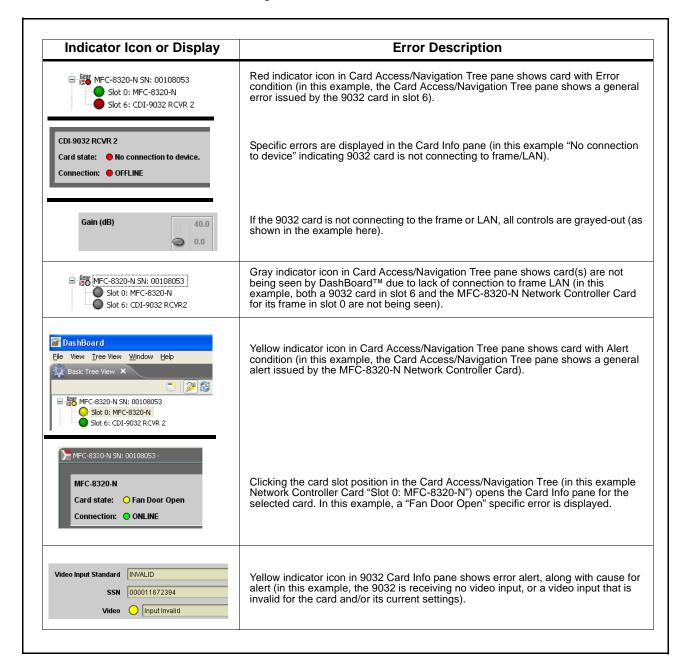


Figure 3-7 DashBoard™ Status Indicator Icons and Displays

Access Card Info panes for specific cards by clicking the card slot position in the Card Access/Navigation Tree pane (as shown in the example in Figure 3-8).

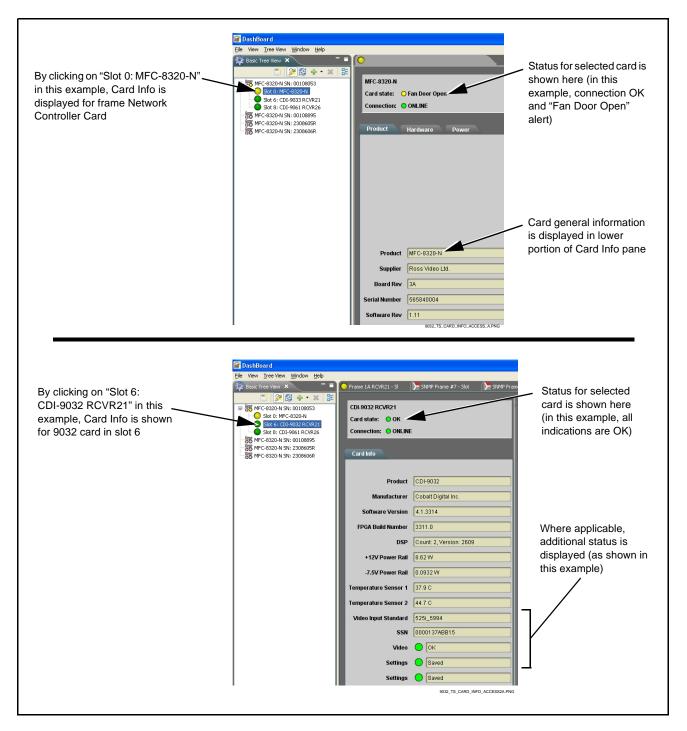


Figure 3-8 Selecting Specific Cards for Card Info Status Display

Basic Troubleshooting Checks

Failures of a general nature (affecting many cards and/or functions simultaneously), or gross inoperability errors are best addressed first by performing basic checks before proceeding further. Table 3-3 provides basic system checks that typically locate the source of most general problems. If required and applicable, perform further troubleshooting in accordance with the other troubleshooting tables in this section.

Table 3-3 Basic Troubleshooting Checks

Item	Checks
Verify power presence and characteristics	 On both the frame Network Controller Card and the 9032, in all cases when power is being properly supplied there is always at least one indicator illuminated. Any card showing no illuminated indicators should be cause for concern. Check the Power Consumed indications for both the +12 V and -7.5 V supply rails for the 9032 card. This can be observed using the DashBoard™ Card Info pane, or using the card edge controls and indicators as shown in Figure 3-4 on page 3-7. If either of the rail supplies show no power being consumed, either the frame power supply, connections, or the 9032 card itself is defective. If either of the rail supplies show excessive power being consumed (see Technical Specifications (p. 1-12) in Chapter 1, "Introduction"), the 9032 card may be defective.
Check Cable connection secureness and connecting points	Make certain all cable connections are fully secure (including coaxial cable attachment to cable ferrules on BNC connectors). Also, make certain all connecting points are as intended. Make certain the selected connecting points correlate to the intended card inputs and/or outputs. Cabling mistakes are especially easy to make when working with large I/O modules.
Card seating within slots	Make certain all cards are properly seated within its frame slot. (It is best to assure proper seating by ejecting the card and reseating it again.)
Check status indicators and displays	On both DashBoard [™] and the 9032 card edge indicators, red indications signify an error condition. If a status indicator signifies an error, proceed to the following tables in this section for further action.
Troubleshoot by substitution	All cards within the frame can be hot-swapped, replacing a suspect card or module with a known-good item.

9032 Processing Error Troubleshooting

Table 3-4 provides 9032 processing troubleshooting information. If the 9032 card exhibits any of the symptoms listed in Table 3-4, follow the troubleshooting instructions provided.

In the majority of cases, most errors are caused by simple errors where the 9032 is not appropriately set for the type of signal being received by the card.

Note: The error indications shown below are typical for the corresponding error conditions listed. Other error indications not specified here may also be displayed on DashBoard™ and/or the 9032 card edge status indicators.

Where errors are displayed on both the 9032 card and network remote controls, the respective indicators and displays are individually described in this section.

Table 3-4 Troubleshooting Processing Errors by Symptom

Symptom	Error/Condition	Corrective Action
DashBoard™ shows Video yellow icon and Input Invalid message in 9032 Card Info pane. Video	No video input present	Make certain intended video source is connected to appropriate 9032 card video input. Make certain BNC cable connections between frame Rear I/O Module for the card and signal source are OK.
show continuous cycling.		
 DashBoard[™] shows Frame Sync red icon and Reference Invalid message in 9032 Card Info pane. 	Frame sync reference not properly selected or not being received	 If external frame sync reference is not intended to be used, make certain the Framesync Enable selection list is set to Off or Input Video as desired.
Frame Sync Reference Invalid		If external frame sync reference is intended to be used, make certain selected external frame sync reference is active on frame sync
Card edge red ERR indicator illuminated.		frame bus. (External reference signals Reference 1 and Reference 2 are distributed to the 9032 and other cards via a frame bus.)
		Refer to Framesync function submenu tab on page 3-13 for more information.

Table 3-4 Troubleshooting Processing Errors by Symptom — continued

Symptom	Error/Condition	Corrective Action
DashBoard™ shows Framesync Status error message in 9032 Framesync function submenu screen. Framesync Status Minimum Latency Frame	Specified Minimum Latency Frames setting exceeds 9032 card buffer space for the selected output video format	Reduce the Minimum Latency Frames setting as specified in the error message to correct the error. Note: Due to card memory limits, the maximum available Minimum Latency Frames is related to the output video format selected.
		For example, with a 1080i 5994 output, the maximum setting is 5. For a 1080i film (2398) output, the maximum setting is 3 (due to the increased buffer space needed for the slower frame rate). Conversely, greater maximum settings are allowed for SD formats such as 525i 5994, where the practical maximum limit is 13.
DashBoard™ shows Output Status error message in 9032 Timecode function submenu screen.	Timecode not available due to lack of appropriate input timecode data	Timecode output requires that source and priority are appropriately selected. Also, video input must contain appropriate timecode data and framesync reference. Refer to Timecode function submenu tab on
Output Status No Output Available		page 3-16 for more information.
Unsmooth, "jerky" motion observed on video output with Framesync set to lock to input video.	Incompatible negative H/V delay value user setting of Vertical Delay or Horizontal Delay controls	Negative vertical or horizontal delay values (using the controls below) should not be used when using Input Video mode. To add an offset in this case, instead apply a positive value that results in the desired net offset.
Analog VITC waveform timecode not received and/or processed.	Card erroneously set for NTSC signal with 0 IRE of setup with input containing setup	If analog VITC timecode source contains 7.5 IRE of setup, make certain Video Signal Controls -> NTSC Contains is set to 7.5 IRE of Setup.
		If this is not done, analog VITC waveform may not be received and processed by the card.
Ancillary data (closed captioning, timecode, AFD) not transferred through 9032.	Control(s) not enabled	Make certain respective control is set to On or Enabled (as appropriate).
unough 2002.	VANC line number conflict between two or more ancillary data items	Make certain each ancillary data item to be passed is assigned a unique line number (see Ancillary Data Line Number Locations and Ranges on page 3-8).

Troubleshooting Network/Remote Control Errors

Refer to Cobalt® reference guide "Remote Control User Guide" (PN 9000RCS-RM) for network/remote control troubleshooting information.

In Case of Problems

Should any problem arise with this product that was not solved by the information in this section, please contact the Cobalt Digital Inc. Technical Support Department.

If required, a Return Material Authorization number (RMA) will be issued to you, as well as specific shipping instructions. If required, a temporary replacement item will be made available at a nominal charge. Any shipping costs incurred are the customer's responsibility. All products shipped to you from Cobalt Digital Inc. will be shipped collect.

The Cobalt Digital Inc. Technical Support Department will continue to provide advice on any product manufactured by Cobalt Digital Inc., beyond the warranty period without charge, for the life of the product.

See Contact Cobalt Digital Inc. (p. 1-16) in Chapter 1, "Introduction" for contact information.



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