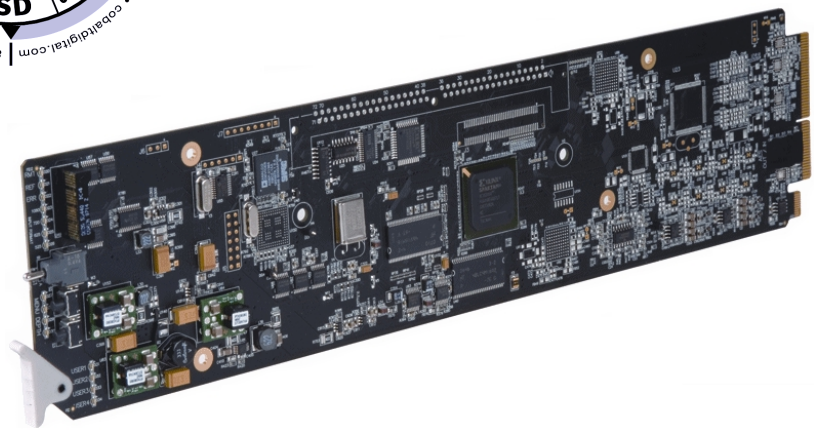
9381



HD/SD-SDI Timecode Inserter

with HD/SD-SDI Input, Embedded Audio, and AFD Support

Product Manual

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9381-OM (V4.4)

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Trademark Information

Congratulations on choosing the Cobalt® 9381 HD/SD-SDI Timecode Inserter with HD/SD-SDI Input, Embedded Audio, and AFD Support. The 9381 is part of a full line of modular processing and conversion gear for broadcast TV environments. The Cobalt Digital Inc. line includes video decoders and encoders, audio embedders and de-embedders, distribution amplifiers, format converters, remote control systems and much more. Should you have questions pertaining to the installation or operation of your 9381, please contact us at the contact information on the front cover.

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Applicable for Firmware Version (or greater):	3314
Description of product/manual changes:	- Revise manual for latest firmware functionality and minor edits. - Update manual to include latest available card options.

Table of Contents

Chapter 1

Introduction

Overview

This manual provides installation and operating instructions for the 9381 HD/SD-SDI Timecode Inserter with HD/SD-SDI Input, Embedded Audio, and AFD Support card (also referred to herein as the 9381).

This manual consists of the following chapters:

- **Chapter 1, "Introduction"** – Provides information about this manual and what is covered. Also provides general information regarding the 9381.
- **Chapter 2, "Installation and Setup"** – Provides instructions for installing the 9381 in a frame, and optionally installing 9381 Rear I/O Modules.
- **Chapter 3, "Operating Instructions"** – Provides overviews of operating controls and instructions for using the 9381.

This chapter contains the following information:

9381 Card Software Versions and this Manual

When applicable, Cobalt Digital Inc. provides for continual product enhancements through software updates. As such, functions described in this manual may pertain specifically to cards loaded with a particular software build.

The Software Version of your card can be checked by viewing the **Card Info** menu in DashBoard™. See Checking 9381 Card Information (p. 3-7) in Chapter 3, “Operating Instructions” for more information. You can then check our website for the latest software version currently released for the card as described below.

Check our website and proceed as follows if your card’s software does not match the latest version:

Card Software **earlier** than latest version	Card is not loaded with the latest software. Not all functions and/or specified performance described in this manual may be available. You can update your card with new Update software by going to the **Support>Firmware Downloads** link at www.cobaltdigital.com. Download “Firmware Update Guide”, which provides simple instructions for downloading the latest firmware for your card onto your computer, and then uploading it to your card through DashBoard™. **Software updates are field-installed without any need to remove the card from its frame.**
Card Software **newer** than version in manual	A new manual is expediently released whenever a card’s software is updated **and specifications and/or functionality have changed** as compared to an earlier version (a new manual is not necessarily released if specifications and/or functionality have not changed). A manual earlier than a card’s software version may not completely or accurately describe all functions available for your card. If your card shows features not described in this manual, you can check for the latest manual (if applicable) and download it by going to the **Support>Documents>Product Information and Manuals** link at www.cobaltdigital.com.

Cobalt Reference Guides

From the Cobalt® web home page, go to **Support>Reference Documents** for easy to use guides covering network remote control, card firmware updates, example card processing UI setups and other topics.

Manual Conventions

In this manual, display messages and connectors are shown using the exact name shown on the 9381 itself. Examples are provided below.

- Card-edge display messages are shown like this:

  Ch01

- Connector names are shown like this: **SDI IN**

In this manual, the terms below are applicable as follows:

- **9381** refers to the 9381 HD/SD-SDI Timecode Inserter with HD/SD-SDI Input, Embedded Audio, and AFD Support card.
- **Frame** refers to the 20-slot frame that houses the Cobalt® Compass® and/or Fusion3G® cards.
- **Device** and/or **Card** refers to a Compass® card.
- **System** and/or **Video System** refers to the mix of interconnected production and terminal equipment in which the 9381 and other Compass® cards operate.
- Functions and/or features that are available only as an option are denoted in this manual like this:

  

Warnings, Cautions, and Notes

Certain items in this manual are highlighted by special messages. The definitions are provided below.

Warnings

Warning messages indicate a possible hazard which, if not avoided, could result in personal injury or death.

Cautions

Caution messages indicate a problem or incorrect practice which, if not avoided, could result in improper operation or damage to the product.

Notes

Notes provide supplemental information to the accompanying text. Notes typically precede the text to which they apply.

Labeling Symbol Definitions

	Attention, consult accompanying documents.
	Electronic device or assembly is susceptible to damage from an ESD event. Handle only using appropriate ESD prevention practices. If ESD wrist strap is not available, handle card only by edges and avoid contact with any connectors or components.
	Symbol (WEEE 2002/96/EC) For product disposal, ensure the following: • Do not dispose of this product as unsorted municipal waste. • Collect this product separately. • Use collection and return systems available to you.

Safety Summary

Warnings

! WARNING ! **To reduce risk of electric shock do not remove line voltage service barrier cover on frame equipment containing an AC power supply. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.**

Cautions

CAUTION **This device is intended for environmentally controlled use only in appropriate video terminal equipment operating environments.**

CAUTION **This product is intended to be a component product of an openGear® frame. Refer to the openGear frame Owner's Manual for important safety instructions regarding the proper installation and safe operation of the frame as well as its component products.**

CAUTION **Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling.**

CAUTION **If required, make certain Rear I/O Module(s) is installed before installing the 9381 into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.**

CAUTION **If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.**

9381 Functional Description

Figure 1-1 shows a functional block diagram of the 9381. The timecode insertion function allows receiving timecode data from either SDI or via an analog input that receives analog VITC waveform timecode. The 9381 also includes a full 16-channel audio processor/router and a video processor. The 9381 also handles AFD code detection/ insertion.

Note: Some of the functions described below are available only when using the DashBoard™, or Cobalt® OGCP-9000 or OGCP-9000/CC Control Panels user interfaces. Refer to User Control Interface (p. 1-12) for user interface descriptions.

9381 Input/Output Formats

The 9381 provides the following inputs and outputs:

- **Inputs:**
  - **HD/SD SDI IN** – dual-rate HD/SD-SDI input
  - **VITC IN** – analog Y/Cmpst VITC waveform input
- **Outputs:**
  - **SDI OUT** – four SD-SDI buffered video outputs
  - **RCK OUT**– four SD-SDI reclocked buffered video outputs

Video Processor Description

Video Processor

The 9381 provides full color processing control (luma gain and lift, chroma saturation, and color phase) of the output video.

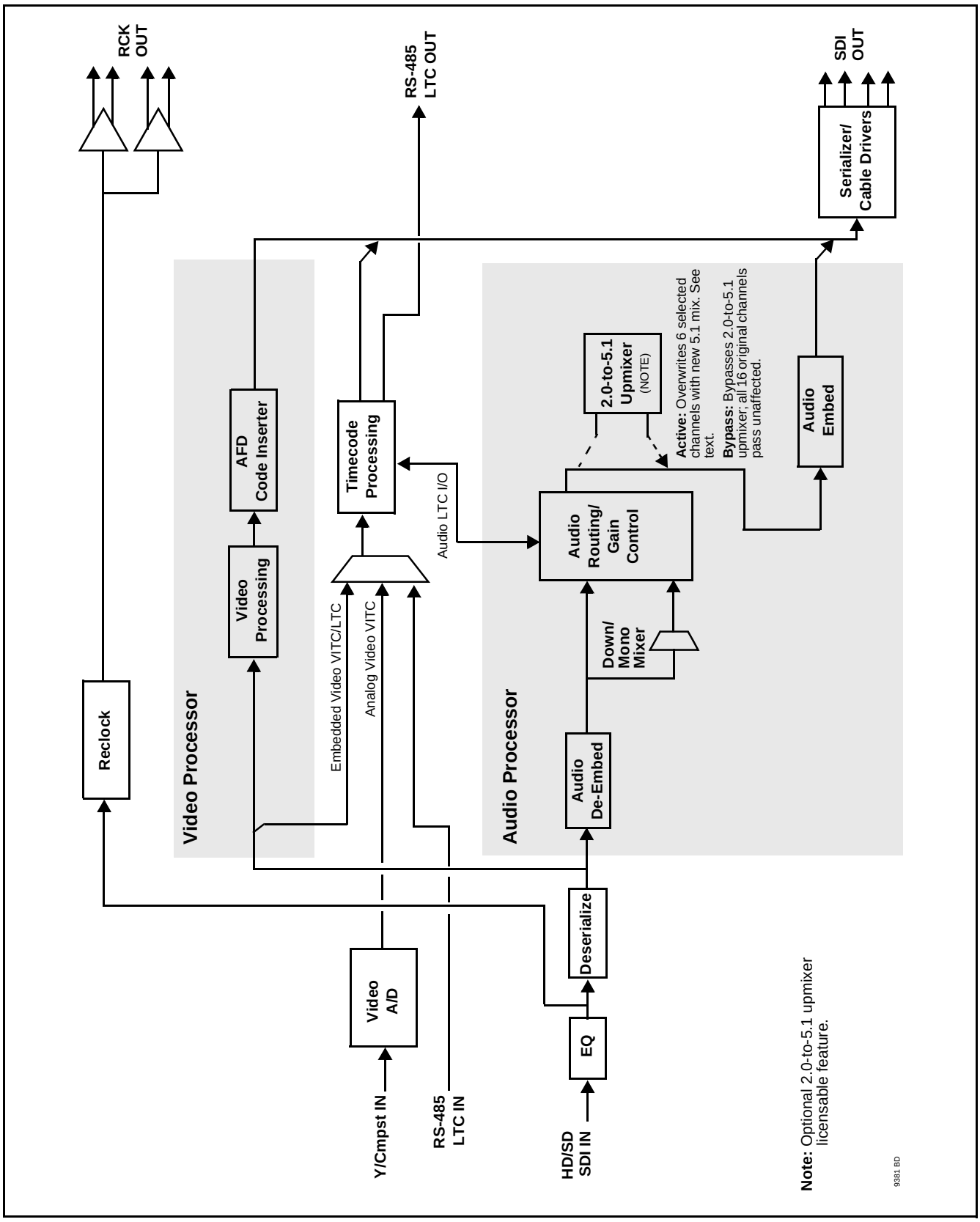

Figure 1-1 9381 Functional Block Diagram

Timecode Processor

(See Figure 1-2.) This function provides for extraction of timecode data from the input video, and in turn re-insertion of timecode data into the output SDI. The function can monitor both the SDI video input and an analog VITC input of the card for supported timecode formats, and then select and prioritize among analog VITC, SDI VITC, SDI ATC_VITC, and SDI ATC_LTC timecode sources. If the preferred format is detected, the preferred format is used by the card; if the preferred format is not detected, the card uses other formats (where available) as desired. Bidirectional transfer and conversion between VBI formats over SDI and audio LTC, as well as RS-485 LTC is also accommodated. Audio LTC can be received or sent over an RS-485 port, or as digital audio over a selected embedded audio channel input/output.

The function also provides conversion between various timecode formats and provides independent insertion and line number controls for each SDI timecode output format.

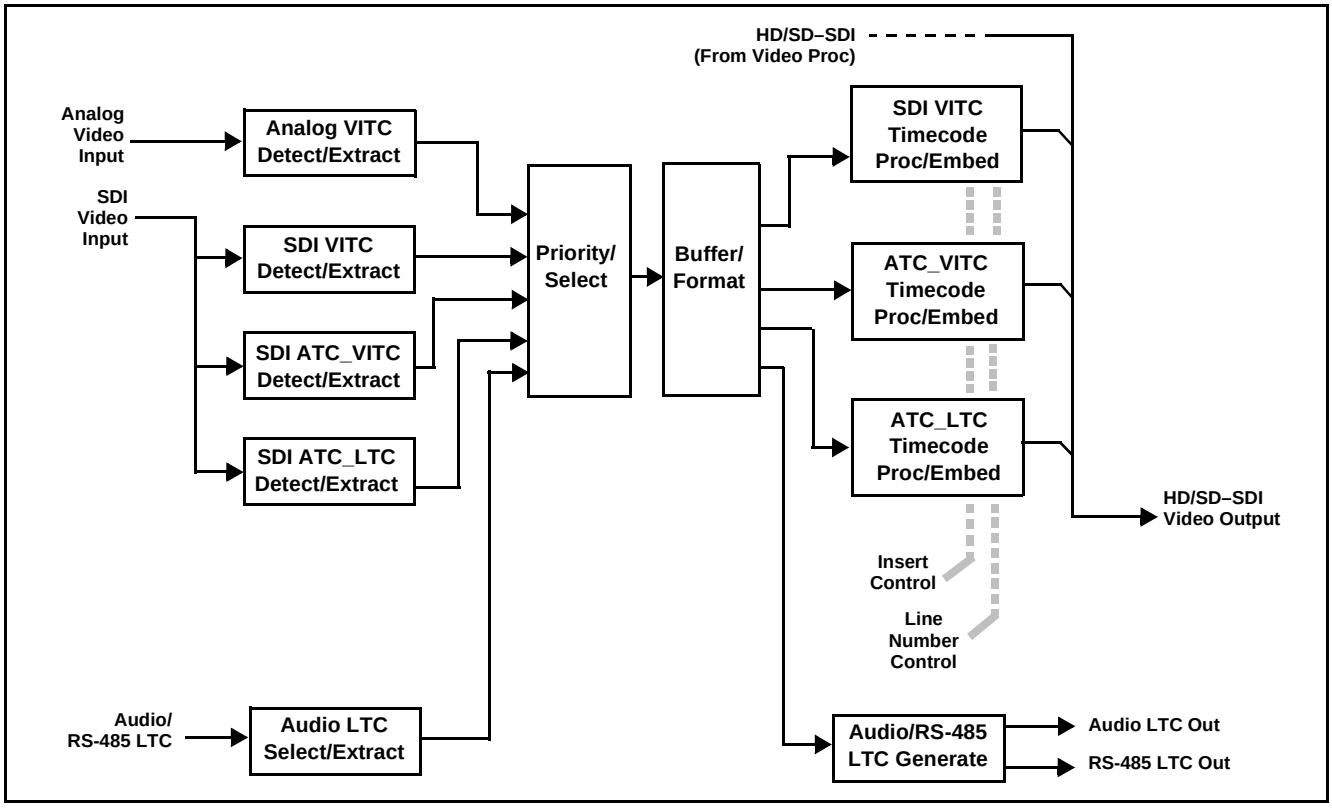

Figure 1-2 Timecode Processor

AFD Inserter

This function provides for assignment and insertion of AFD codes into the SDI output video. Using this function, AFD codes in accordance with the standard 4-bit AFD code designations can be applied to the output video.

This function checks for any existing AFD code within the received video input. If a code is present, the code is displayed. When used in conjunction with a separate downstream card capable of providing AFD-directed scaling, the image can in turn be scaled in accordance with the AFD coding embedded by this card.

The function also allows the selection/changing of the AFD code ancillary data line number for the outputted AFD code.

Audio Processor Description

The audio processor operates as an internal audio router. The router function chooses from the following inputs:

- 16 channels of embedded audio from the SDI video input
- Four independent internal tone generators (described below)
- Internal down mix and mono mixer outputs (described below)
- Digital silence (mute) setting

The router function provides up to 16 channels of embedded audio on the **SDI OUT** outputs. The router acts as a full audio cross point. Each of the 16 embedded output channels can receive signal from any one of the 16 embedded input channels, four internal tone generators, or the down mix left and/or the down mix-right, or mono mixer outputs. Unused output channels can be mapped to a “Silence” source. Each output also provides gain adjustment and selectable polarity inversion.

Output audio rates are always 48 kHz locked to output video. (Embedded audio must be nominally 48 kHz input; 32, 44.1, 96, and 192 kHz inputs are not compatible with the 9381.) Embedded output audio is always precisely synchronized with the output video.

As set with the default settings, the routing between embedded audio channels is basic 1-for-1 for the 16 embedded audio channels (with embedded Ch 1 being embedded to embedded Ch 1 at the SDI output, and so on). Other sources and/or destinations for each channel are selected using the card edge controls or a remote control system.

Audio Down Mix and Mono Mix Function

(See Figure 1-3.) The Audio Down Mixer function provides for the selection of any five embedded audio sources serving as Left (**L**), Right (**R**), Center (**C**), Left Surround (**Ls**), and Right Surround (**Rs**) individual signals to be multiplexed into stereo pair Down Mix Left (**DM-L**) and Down Mix Right (**DM-R**). The resulting stereo pair **DM-L** and **DM-R** can in turn be routed and processed just like any of the other audio sources described earlier.

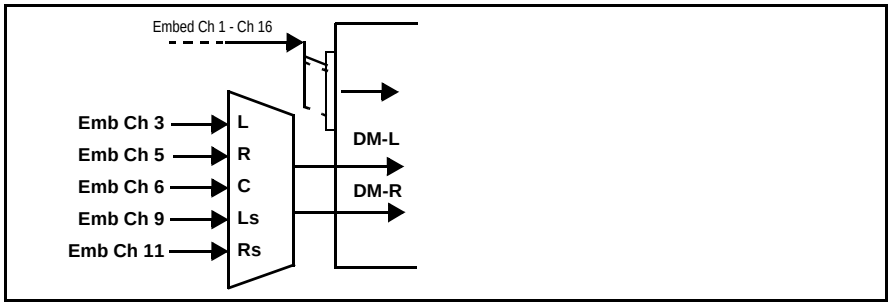

Figure 1-3 Audio Down Mix Functional Block Diagram with Example Sources

The Mono Mixer function (Figure 1-4) generates an additional mono-mixed channel from two selected embedded input channels serving as left and right inputs. The resulting mono mix channel is available as an audio source for any of the 16 destination embedded output channels.

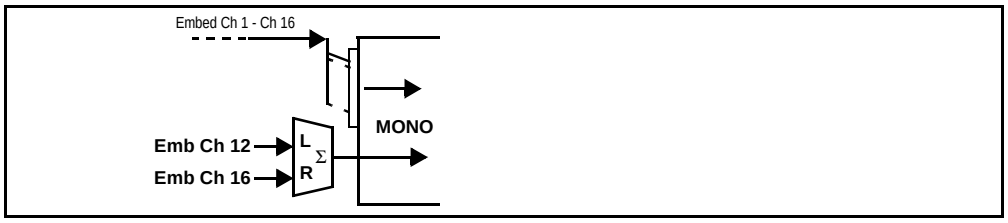

Figure 1-4 Audio Mono Mix Functional Block Diagram with Example Sources

2.0-to-5.1 Upmix Function Option

Note: Upmix function is an optional licensable feature. This function and its controls appear only when a license key is entered and activated. (This option (identified in Cobalt® price lists as **+UM**) can be purchased upon initial order, or field-activated using a key string which is sent to you when this option is purchased.)

The 2.0-to-5.1 upmixer function receives a normal PCM stereo pair from the Audio Routing/Gain Control function and upmixes the pair to provide 5.1 channels (Left (**L**), Right (**R**), Center (**C**), Low Frequency Effects (**LFE**), Left Surround (**Ls**), and Right Surround (**Rs**)). Whenever the upmixer is active, it overwrites the six selected channels with the new 5.1 upmix signals (including replacing the original source stereo **L** and **R** inputs with new **L** and **R** signals).

The 2.0-to-5.1 upmixer can be set to up mix in any of three modes: Always upmix, Bypass upmix, or Auto enable/bypass upmixing. The Auto upmixing mode looks at the signal levels on the selected channels and compares them to a selectable level threshold. It then determines whether or not to generate 5.1 upmixing from the stereo pair as follows:

- If the upmixer detects signal level **below** a selected threshold on **all four** of the selected channels designated as **C**, **LFE**, **Ls**, and **Rs**, this indicates to the upmixer that these channels are not carrying 5.1. In this case, the upmixer overwrites all six selected channels with the new 5.1 content.
- If the upmixer detects signal level **above** a selected threshold on **any** of the four selected channels designated as **C**, **LFE**, **Ls**, and **Rs**, this indicates to the upmixer that the channel(s) are already carrying viable 5.1 content. In this case, the upmixer is bypassed, allowing the original channels to pass unaffected.

The examples in Figure 1-5 show the automatic enable/disable up-mixing function applied to example selected channels **Emb Ch 1** thru **Emb Ch 6**. As shown and described, the processing is contingent upon the signal levels of the channels selected to carry the new 5.1 upmix relative to the selected threshold (in this example, -60 dBFS). Note also that this function is applied **after** the Audio Routing/Gain Control function.

Loudness Processor (Option +LP) Option

Note: Loudness processor function is an optional licensable feature. This function and its controls appear only when a license key is entered and activated. (This option (identified in Cobalt® price lists as **+LP**) can be purchased upon initial order, or field-activated using a key string which is sent to you when this option is purchased.)

If your card was purchased with option **+LP**, loudness processor manual supplement “5.1 and Stereo Loudness Processing Options for Compass® Cards (+LP51, +LP20) Manual Supplement” (OPT-SW-LP-MS) is included in your documentation package. Supplement OPT-SW-LP-MS can be downloaded from our website or requested using the Cobalt contact information in this manual.

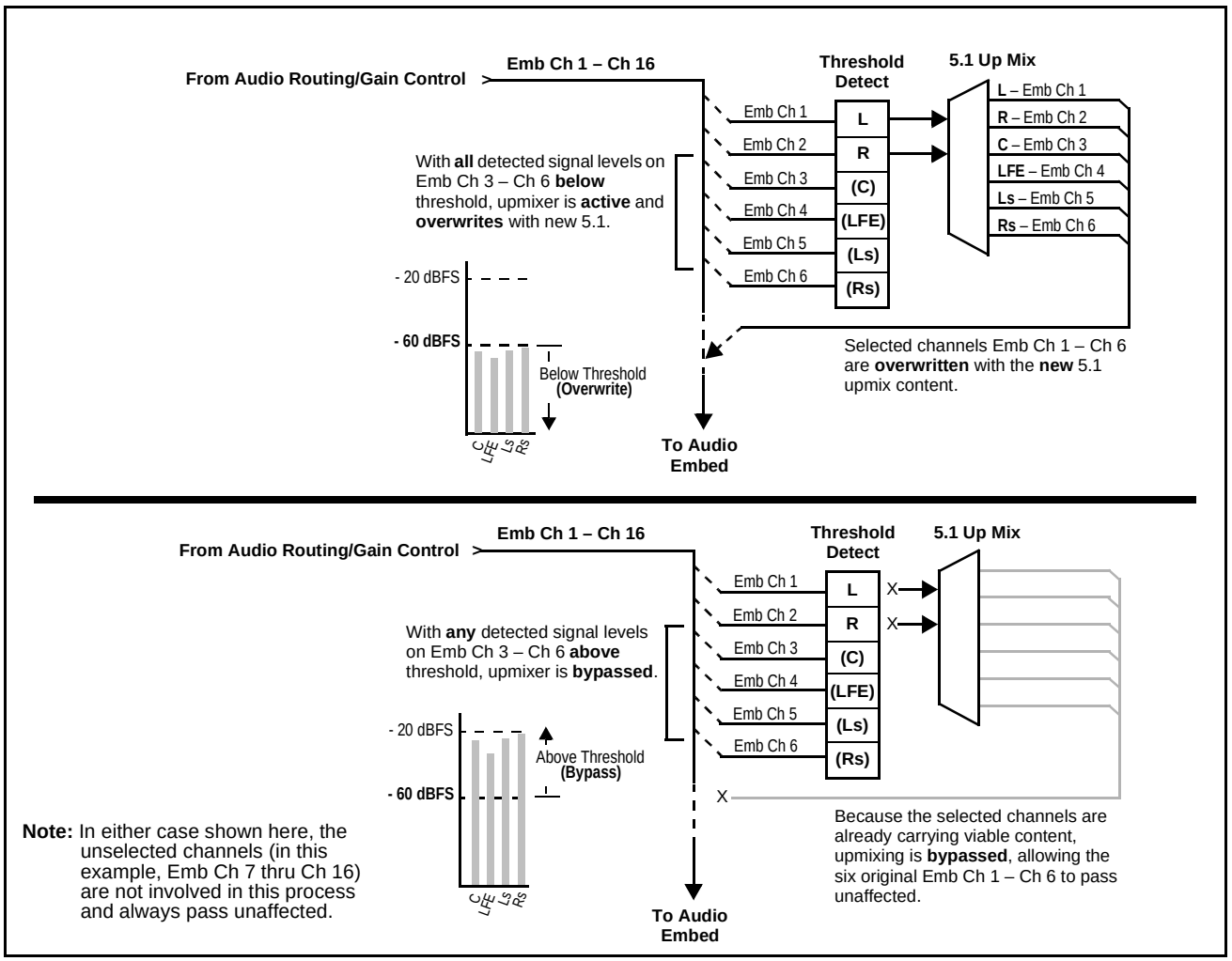

Figure 1-5 Up Mix Auto Enable/Bypass with Example Sources

Tone Generator Function

The 9381 contains four built-in tone generators (Tone Generator 1 thru Tone Generator 4). Each of the four tone generators can be set to a different frequency, and are available as audio sources for the embedded audio outputs.

18 discrete sine wave frequencies are available, ranging from 50 Hz to 16 kHz (default frequency is 1.0 kHz).

User Control Interface

Figure 1-6 shows the user control interface options for the 9381. These options are individually described below.

Note: All user control interfaces described here are cross-compatible and can operate together as desired. Where applicable, any control setting change made using a particular user interface is reflected on any other connected interface.

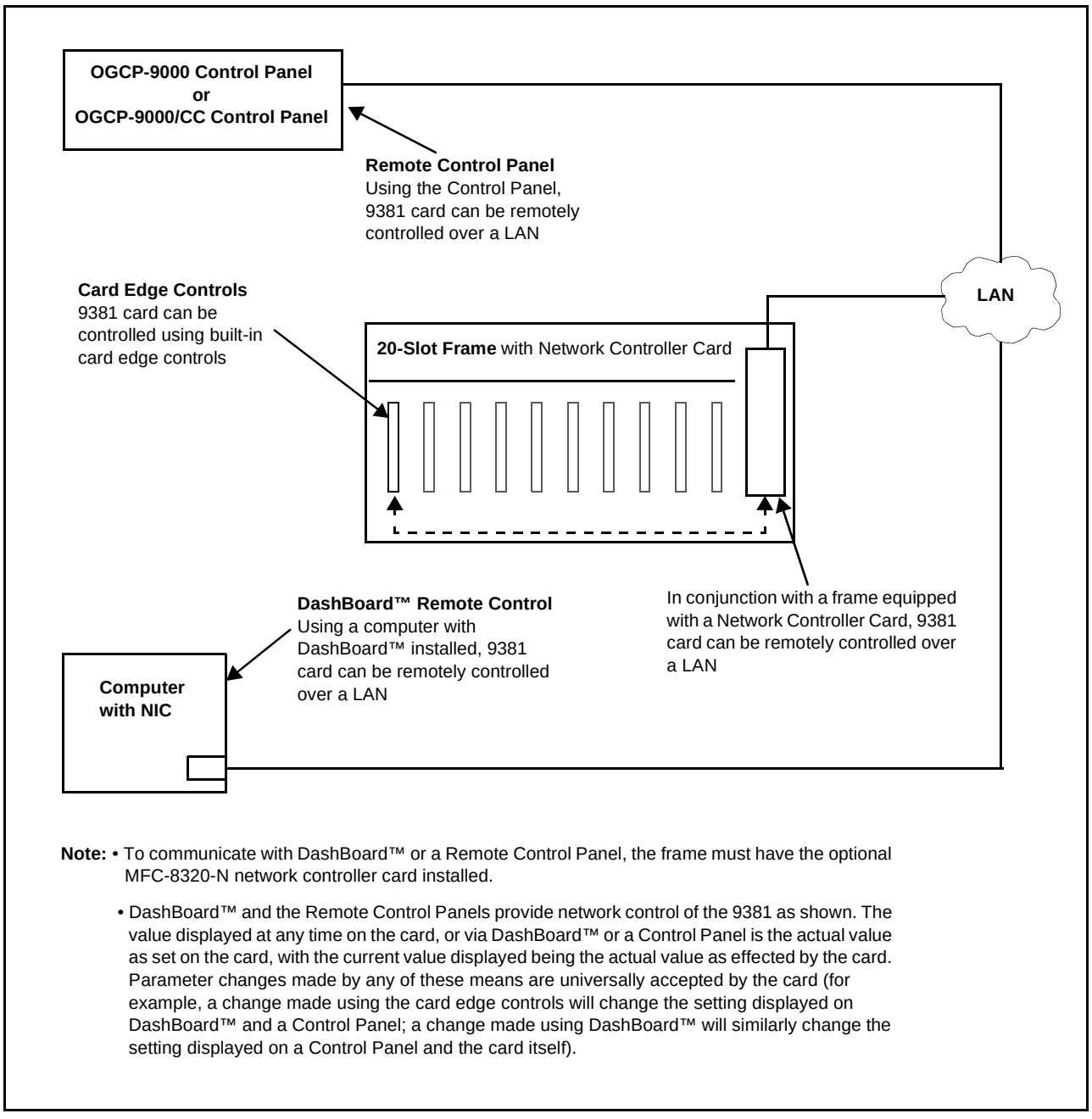

Figure 1-6 9381 User Control Interface

- **Built-in Card Edge User Interface** – Using the built-in card edge controls and display, card control settings can be set using a front panel menu which is described in Chapter 3,“Operating Instructions”.

Note: Some of the 9381 functions described in this manu9381al are available only when using the DashBoard™, or Cobalt® OGCP-9000 or OGCP-9000/CC Remote Control Panel user interfaces.

- **DashBoard™ User Interface** – Using DashBoard™, the 9381 and other cards installed in openGear®[1] frames such as the Cobalt® HPF-9000 or 8321 Frame can be controlled from a computer and monitor.

  DashBoard™ allows users to view all frames on a network with control and monitoring for all populated slots inside a frame. This simplifies the setup and use of numerous modules in a large installation and offers the ability to centralize monitoring. Cards define their controllable parameters to DashBoard™, so the control interface is always up to date.

  The DashBoard™ software can be downloaded from the Cobalt Digital Inc. website: www.cobaltdigital.com (enter “DashBoard” in the search window). The DashBoard™ user interface is described in Chapter 3,“Operating Instructions”.

Note: If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt® reference guide **Compass Remote Control User Guide” (PN 9000RCS-RM)** provides thorough information and step-by-step instructions for setting up network remote control of Compass® cards using DashBoard™.

Download a copy of this guide by clicking on the **Support>Downloads** link at www.cobaltdigital.com and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt® as listed in Contact Cobalt Digital Inc. (p. 1-18).

- **Cobalt® OGCP-9000, OGCP-9000/CC and WinOGCP Remote Control Panels** – The OGCP-9000, OGCP-9000/CC, and WinOGCP Remote Control Panels conveniently and intuitively provide parameter monitor and control of the cards within the 20-slot frame.

  The remote control panels allow quick and intuitive access to hundreds of cards in a facility, and can monitor and allow adjustment of multiple parameters at one time.

  The remote control panels are totally compatible with the openGear® control software DashBoard™; any changes made with either system are reflected on the other.

1. openGear® is a registered trademark of Ross Video Limited. DashBoard™ is a trademark of Ross Video Limited.

9381 Rear I/O Modules

The 9381 physically interfaces to system video connections at the rear of its frame using a Rear I/O Module.

All inputs and outputs shown in the 9381 Functional Block Diagram (Figure 1-1) enter and exit the card via the card edge backplane connector. The Rear I/O Module breaks out the 9381 card edge connections to BNC connectors that interface with other components and systems in the signal chain.

These required BNC connections are provided by either an 8310-BNC or 8310-C-BNC frame (which both have a built-in BNC connector backplane module), or by using an optional 9381 Rear I/O Module.

Audio and Video Formats Supported by the 9381

The 9381 supports all current SMPTE standard SD and HD video formats. Table 1-1 lists and provides details regarding the audio and video formats supported by the 9381.

Table 1-1 Supported Audio and Video Formats

Item	Description/Specification	
SDI Input / Output Video	Raster Structure:	Frame Rate:
	1080PsF	23.98; 24
	1080p	23.98; 24
	1080i (1)	25; 29.97; 30
	720p	23.98; 24; 25; 29.97; 30; 50; 59.94; 60
	486i (1)	29.97
	575i (1)	25
Embedded Audio	The 9381 supports all four groups (16 channels) of embedded audio at full 24-bit resolution in both SD (with extended data packets) and HD.	
(1) All rates displayed as frame rates; interlaced (“i”) field rates are two times the rate value shown.		

Technical Specifications

Table 1-2 lists the technical specifications for the 9381 HD/SD-SDI Timecode Inserter with HD/SD-SDI Input, Embedded Audio, and AFD Support card.

Table 1-2 Technical Specifications

Item	Characteristic
Part number, nomenclature	9381 HD/SD-SDI Timecode Inserter with HD/SD-SDI Input, Embedded Audio, and AFD Support
Installation/usage environment	Intended for installation and usage in frame meeting openGear™ modular system definition.
Power consumption	< 12 Watts maximum
Environmental: Operating temperature: Relative humidity (operating or storage):	 32° – 104° F (0° – 40° C) < 95%, non-condensing
Frame communication	10/100 Mbps Ethernet with Auto-MDIX.
Indicators	Card edge display and indicators as follows: • 4-character alphanumeric display • Remote Activity LED indicator • Input Format LED indicator
Controls	Card edge switches as follows: • Menu Enter pushbutton switch • Menu Exit pushbutton switch • Up/down selection toggle switch
Internal Tone Generators	Four built-in tone generators, each configurable for 18 discrete sine wave frequencies ranging from 50 Hz to 16 kHz. Generator source signal level is equivalent to -20 dBu.
Resolution:	10-bit video data path
Serial Digital Video Input	Data Rates Supported: SMPTE 292 HD-SDI: 1.485 Gbps or 1.485/1.001 Gbps SMPTE 259M-C SD-SDI: 270 Mbps Impedance: 75 Ω terminating Equalization (HD): 328 ft (100 m) Belden 1694A

Table 1-2 Technical Specifications — continued

Item	Characteristic
Serial Digital Video Input (cont.)	Equalization (SD): 1000 ft (305 m) Belden 1694A Return Loss: > 18dB at 5 MHz – 1.485 GHz
Analog VITC Video Input	Input Complement: Y/composite input Input Type: Differential; Common Mode Rejection = 5 VAC Return Loss: > 20 dB to 30 MHz
RS485 LTC Input/Output	RS-485 LTC; 3-wire balanced via Phoenix terminal block connector (only with appropriate Rear I/O Module fitted with connector)
Post-Processor Serial Digital Video Outputs	Number of Outputs: Two HD/SD-SDI BNC per IEC 60169-8 Amendment 2 Impedance: 75 Ω Return Loss: > 15 dB at 5 MHz – 270 MHz > 12 dB at 270 MHz – 1.485 GHz Signal Level: 800 mV ± 10% DC Offset: 0 V ± 50 mV Jitter (HD): < 0.15 UI (all outputs) Jitter (SD): < 0.10 UI (all outputs) Overshoot: < 0.2% of amplitude
Pre-Processor (Reclocked) Serial Digital Video Outputs	Number of Outputs: Four SD-SDI BNC per IEC 60169-8 Amendment 2 Impedance: 75 Ω

Warranty and Service Information

Cobalt Digital Inc. Limited Warranty

This product is warranted to be free from defects in material and workmanship for a period of five (5) years from the date of shipment to the original purchaser, except that power supplies, cooling fans, and Dolby® modules (where applicable) are warranted to be free from defects in material and workmanship for a period of one (1) year.

Cobalt Digital Inc.'s ("Cobalt") sole obligation under this warranty shall be limited to, at its option, (i) the repair or (ii) replacement of the product, and the determination of whether a defect is covered under this limited warranty shall be made at the sole discretion of Cobalt.

This limited warranty applies only to the original end-purchaser of the product, and is not assignable or transferrable therefrom. This warranty is limited to defects in material and workmanship, and shall not apply to acts of God, accidents, or negligence on behalf of the purchaser, and shall be voided upon the misuse, abuse, alteration, or modification of the product. Only Cobalt authorized factory representatives are authorized to make repairs to the product, and any unauthorized attempt to repair this product shall immediately void the warranty. Please contact Cobalt Technical Support for more information.

To facilitate the resolution of warranty related issues, Cobalt recommends registering the product by completing and returning a product registration form. In the event of a warrantable defect, the purchaser shall notify Cobalt with a description of the problem, and Cobalt shall provide the purchaser with a Return Material Authorization ("RMA"). For return, defective products should be double boxed, and sufficiently protected, in the original packaging, or equivalent, and shipped to the Cobalt Factory Service Center, postage prepaid and insured for the purchase price. The purchaser should include the RMA number, description of the problem encountered, date purchased, name of dealer purchased from, and serial number with the shipment.

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Contact Cobalt Digital Inc.

Feel free to contact our thorough and professional support representatives for any of the following:

- Name and address of your local dealer
- Product information and pricing
- Technical support
- Upcoming trade show information

Phone:	(217) 344-1243
Fax:	(217) 344-1245
Web:	www.cobaltdigital.com
General Information:	info@cobaltdigital.com
Technical Support:	support@cobaltdigital.com

Chapter 2

Installation and Setup

Overview

This chapter contains the following information:

Installing the 9381 Into a Frame Slot

CAUTION

CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling.

CAUTION

This device contains semiconductor devices which are susceptible to serious damage from Electrostatic Discharge (ESD). ESD damage may not be immediately apparent and can affect the long-term reliability of the device.

Avoid handling circuit boards in high static environments such as carpeted areas, and when wearing synthetic fiber clothing. Always use proper ESD handling precautions and equipment when working on circuit boards and related equipment.

Note: • **If installing the 9381 in a slot already equipped with a suitable I/O module**, proceed to card installation steps below.

• **If installing the 9381 in a slot with no rear I/O module, a Rear I/O Module is required** before cabling can be connected. Refer to Installing a Rear I/O Module (p. 2-3) for rear I/O module installation procedure.

CAUTION

If required, make certain Rear I/O Module(s) is installed before installing the 9381 into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

Note: Check the packaging in which the 9381 was shipped for any extra items such as a Rear I/O Module connection label. In some cases, this label is shipped with the card and to be installed on the Rear I/O connector bank corresponding to the slot location of the card.

Install the 9381 into a frame slot as follows:

1. Determine the slot in which the 9381 is to be installed.
2. Open the frame front access panel.
3. While holding the card by the card edges, align the card such that the plastic ejector tab is on the bottom.
4. Align the card with the top and bottom guides of the slot in which the card is being installed.
5. Gradually slide the card into the slot. When resistance is noticed, gently continue pushing the card until its rear printed circuit edge terminals engage fully into the rear I/O module mating connector.

CAUTION

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

6. Verify that the card is fully engaged in rear I/O module mating connector.
7. Close the frame front access panel.
8. Connect the input and output cables as shown in Table 2-1.
9. Repeat steps 1 through 8 for other 9381 cards.

Note: The 9381 BNC inputs are internally 75-ohm terminated. It is not necessary to terminate unused BNC inputs or outputs.

Note: To remove a card, press down on the ejector tab to unseat the card from the rear I/O module mating connector. Evenly draw the card from its slot.

10. If network remote control is to be used for the frame and the frame has not yet been set up for remote control, perform setup in accordance with Setting Up 9381 Network Remote Control (p. 2-8).

Note: If installing a card in a frame already equipped for, and connected to DashBoard™, no network setup is required for the card. The card will be discovered by DashBoard™ and be ready for use.

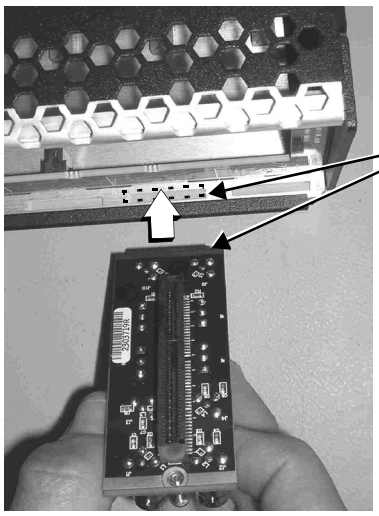
Installing a Rear I/O Module

Note: This procedure is applicable **only if a Rear I/O Module is not currently installed** in the slot where the 9381 is to be installed.

If installing the 9381 in a slot already equipped with a suitable I/O module, omit this procedure.

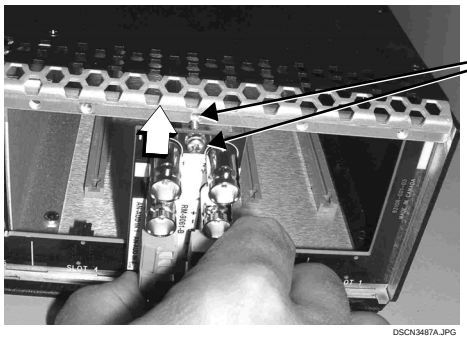
Install a Rear I/O Module as follows:

1. On the frame, determine the slot in which the 9381 is to be installed.
2. In the mounting area corresponding to the slot location, install Rear I/O Module as shown in Figure 2-1.



DSCN3483A.JPG

1 Align and engage mounting tab on Rear I/O Module with the module seating slot on rear of frame chassis.



DSCN3487A.JPG

2 Hold top of Rear I/O Module flush against frame chassis and start the captive screw. Lightly tighten captive screw.

Figure 2-1 Rear I/O Module Installation

9381 Rear I/O Modules

Table 2-1 shows and describes the full assortment of Rear I/O Modules specifically for use with the 9381.

Notes: • Rear I/O Modules equipped with 3-wire Phoenix connectors are supplied with removable screw terminal block adapters. For clarity, the adapters are omitted in the drawings below.

Table 2-1 9381 Rear I/O Modules

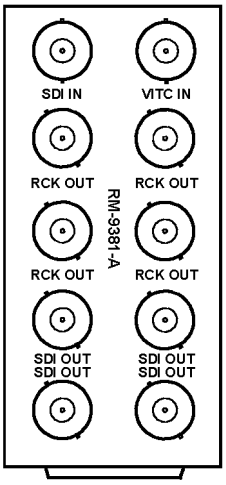
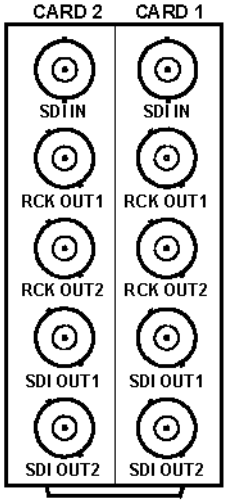
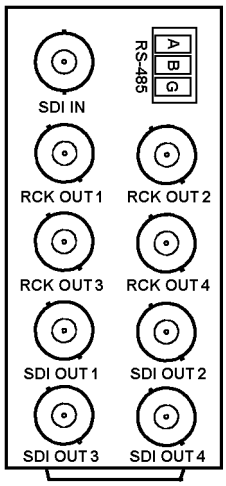
9381 Rear I/O Module	Description
RM20-9381-A 	Provides the following connections: • HD/SD-SDI coaxial input (**SDI IN**) • Analog VITC input (**VITC IN**) • Four reclocked SDI input copies (**RCK OUT 1- 4**) • Four buffered SDI coaxial outputs (**SDI OUT 1- 4**)
RM20-9381-A/S 	Split Rear Module. Provides **each** of the following connections for two 9381 cards: • SDI coaxial input (**SDI IN**) • Two SDI reclocked input copies (**RCK OUT**) • Two SDI coaxial outputs (**SDI OUT**)

Table 2-1 9381 Rear I/O Modules — continued

9381 Rear I/O Module	Description
RM20-9381-B  	Provides the following connections: • HD/SD-SDI coaxial input (**SDI IN**) • Four reclocked SDI input copies (**RCK OUT 1- 4**) • Four buffered SDI coaxial outputs (**SDI OUT 1- 4**) • RS-485 LTC input/output (**RS-485**)

Connecting To 3-Wire Phoenix Terminal Connectors

Figure 2-2 shows connections to the card 3-wire Phoenix™ terminal block connectors. These connectors are used for card RS-485 LTC I/O connections. These terminal blocks use a removable screw terminal binding post block which allows easier access to the screw terminals.

Note: It is preferable to wire connections to Phoenix plugs oriented as shown in Figure 2-2 rather than assessing polarity on rear module connectors. Note that the orientation of rear module connectors is not necessarily consistent within a rear module, or between different rear modules. If wiring is first connected to Phoenix plug oriented as shown here, the electrical orientation will be correct regardless of rear module connector orientation.

Note: An RS-485 input received by the card must have the customary zero-crossing associated with RS-485. If the LTC source is offset above or below ground (0 V), the sources must be capacitively coupled or passed through an analog audio DA that can restore zero-crossing.

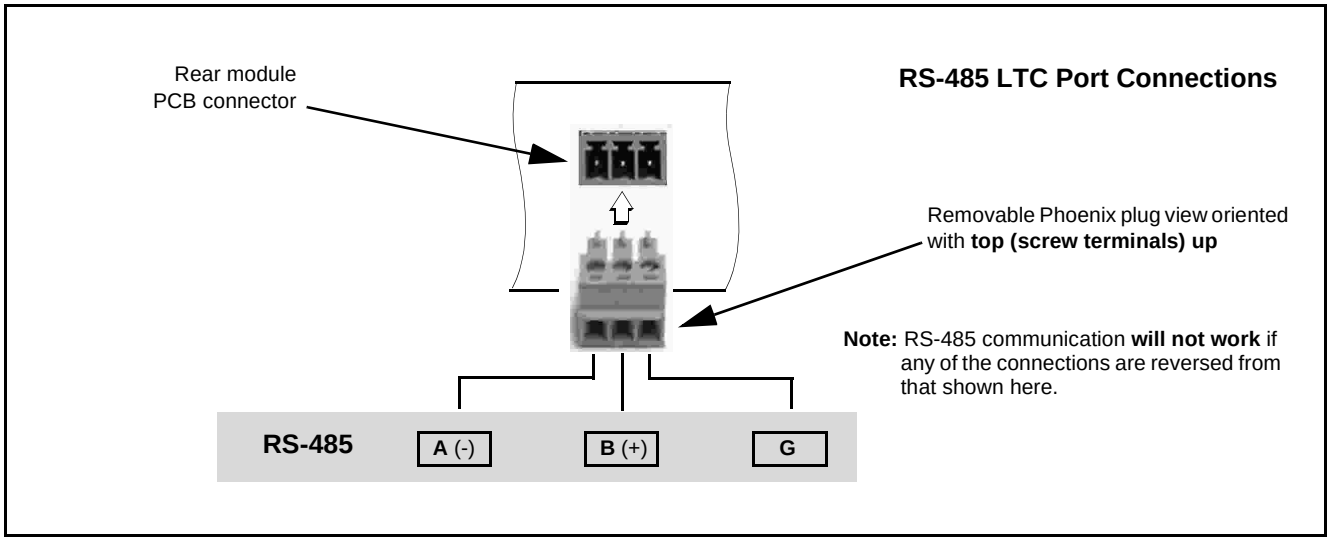


Figure 2-2 3-Wire Phoenix Terminal Connections

Setting Up 9381 Network Remote Control

Perform remote control setup in accordance with Cobalt® reference guide "COMPASS™ Remote Control User Guide" (PN 9000RCS-RM).

Note: • If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt® reference guide **COMPASS™ Remote Control User Guide (PN 9000RCS-RM)** provides thorough information and step-by-step instructions for setting up network remote control of COMPASS™ cards using DashBoard™. (Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the **Support>Reference Documents** link at www.cobaltdigital.com and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt® as listed in Contact Cobalt Digital Inc. (p. 1-18).

• If installing a card in a frame already equipped for, and connected to DashBoard™, no network setup is required for the card. The card will be discovered by DashBoard™ and be ready for use.

Chapter 3

Operating Instructions

Overview

If you are already familiar with using DashBoard or a Cobalt Remote Control Panel to control Cobalt cards, please skip to 9381 Function Submenu List and Descriptions (p. 3-9).

This chapter contains the following information:

Control and Display Descriptions

This section describes the user interface controls, indicators, and displays for using the 9381 card. The 9381 functions can be accessed and controlled using any of the user interfaces described here.

The format in which the 9381 functional controls, indicators, and displays appear and are used varies depending on the user interface being used. Regardless of the user interface being used, access to the 9381 functions (and the controls, indicators, and displays related to a particular function) follows a general arrangement of Function Submenus under which related controls can be accessed (as described in Function Submenu/Parameter Submenu Overview below).

Note: DashBoard™ and the Remote Control Panel provide greatly simplified user interfaces as compared to using the card edge controls. For this reason, **it is strongly recommended** that DashBoard™ or a Remote Control Panel be used for all card applications other than the most basic cases. Card edge control codes are not included in this manual. If card-edge control is to be used, obtain a copy of “Manual Supplement – Card-Edge Control Reference Master List and Instructions for Using Compass™ Card-edge (Local) Control Codes” (989CEC-MS.pdf) at **www.cobaltdigital.com>Support>Reference Documents**.

Note: When a setting is changed, settings displayed on DashBoard™ (or a Remote Control Panel) are the settings as effected by the 9381 card itself and reported back to the remote control; the value displayed at any time is the actual value as set on the card.

Function Submenu/Parameter Submenu Overview

The functions and related parameters available on the 9381 card are organized into function **submenus**, which consist of parameter groups as shown below.

Figure 3-1 shows how the 9381 card and its submenus are organized, and also provides an overview of how navigation is performed between cards, function submenus, and parameters.

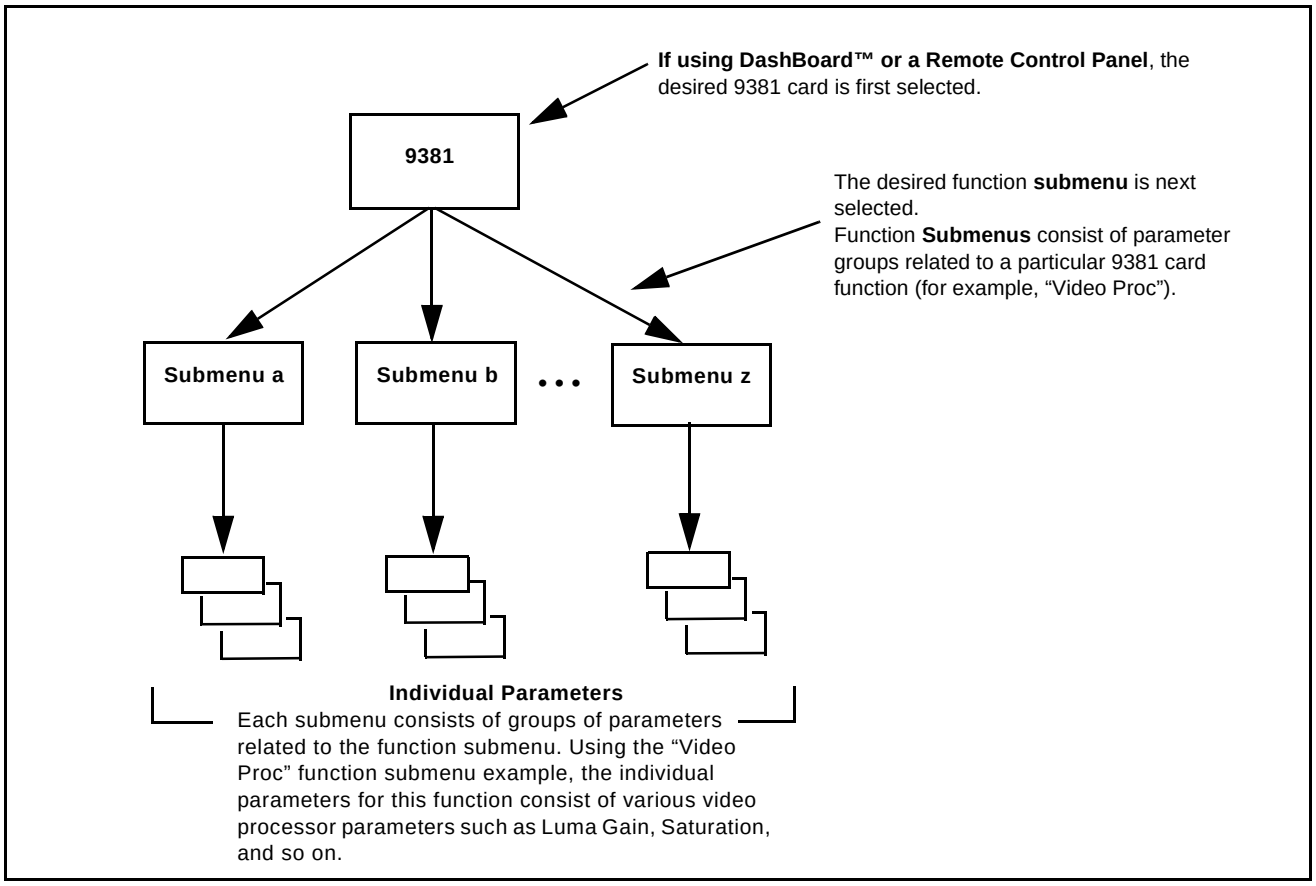


Figure 3-1 Function Submenu/Parameter Submenu Overview

DashBoard™ User Interface

(See Figure 3-2.) The 9381 function submenus are organized in DashBoard™ using tabs. When a tab is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the GUI slider controls. Items in a list can then be selected using GUI drop-down lists. (In this manner, the setting effected using controls and selection lists displayed in DashBoard™ are comparable to the submenu items accessed and committed using the 9381 card edge controls.)

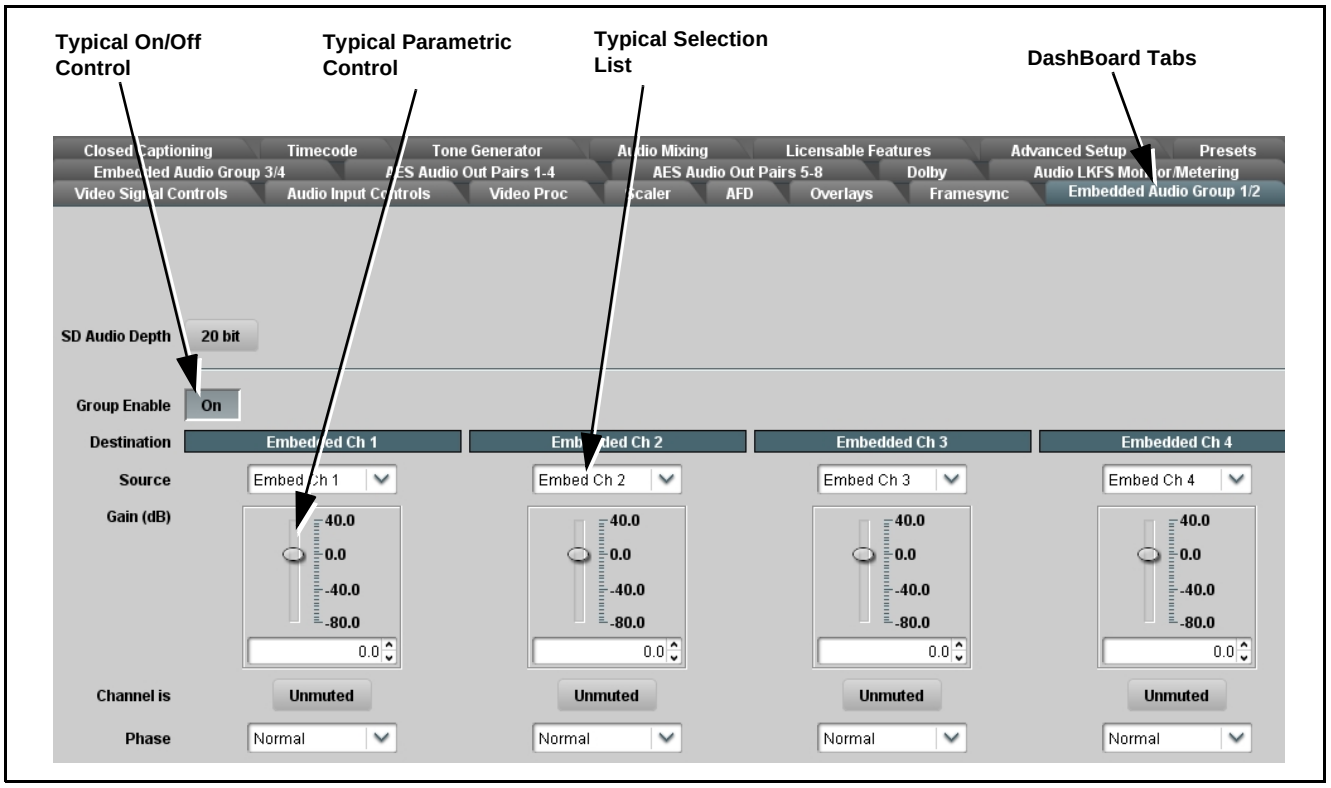


Figure 3-2 Typical DashBoard Tabs and Controls

Cobalt® Remote Control Panel User Interfaces

(See Figure 3-3.) Similar to the function submenu tabs using DashBoard™, the Remote Control Panels have a Select Submenu key that is used to display a list of function submenus. From this list, a control knob on the Control Panel is used to select a function from the list of displayed function submenu items.

When the desired function submenu is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the control knobs, which act like a potentiometer. Items in a list can then be selected using the control knobs which correspondingly act like a rotary switch.

Figure 3-3 shows accessing a function submenu and its parameters (in this example, “Video Proc”) using the Control Panel.

Note: Refer to “OGCP-9000 Remote Control Panel User Manual” (PN OGCP-9000-OM) or “OGCP-9000/CC Remote Control Panel User Manual” (PN OGCP-9000/CC-OM) for complete instructions on using the Control Panels.

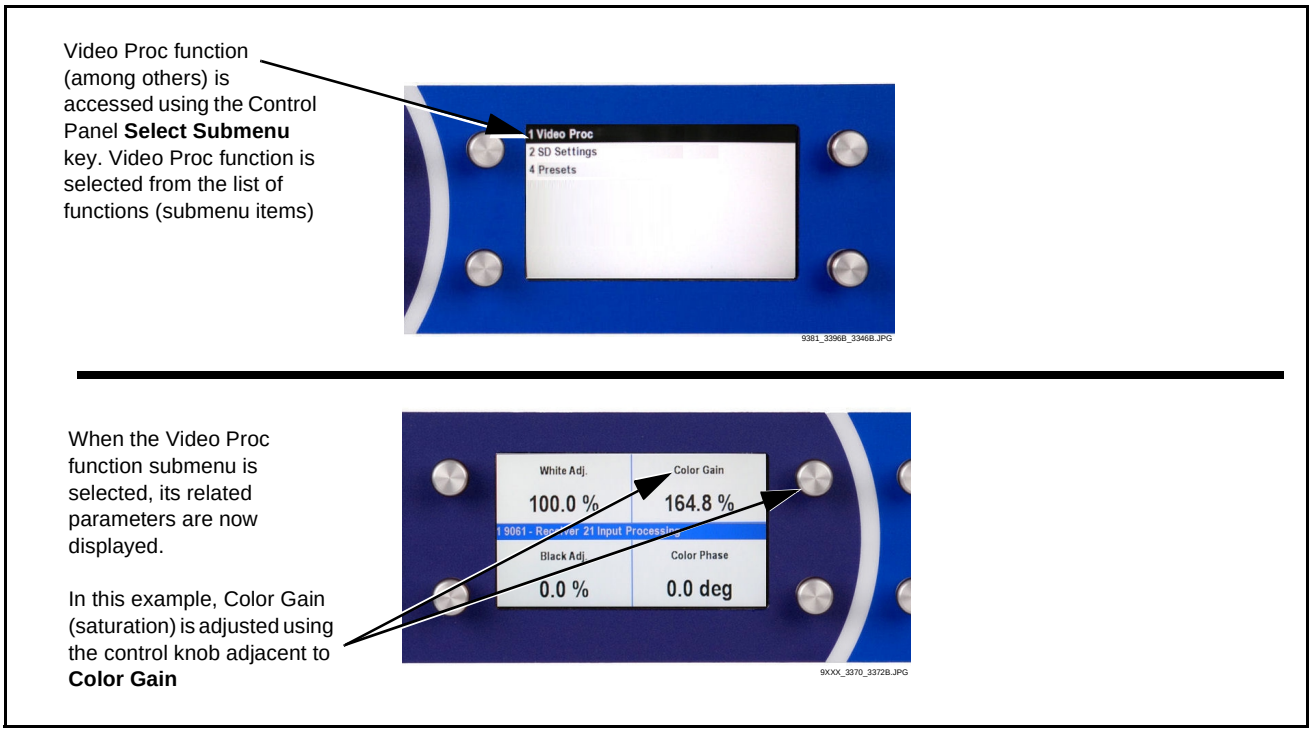


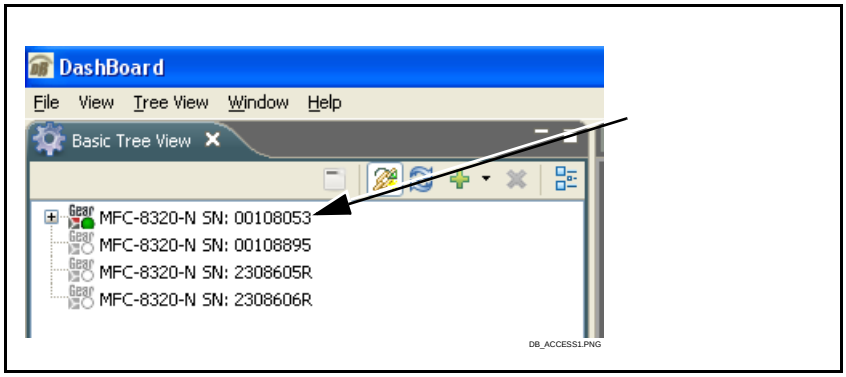
Figure 3-3 Remote Control Panel Setup of Example Video Proc Function

Accessing the 9381 Card via Remote Control

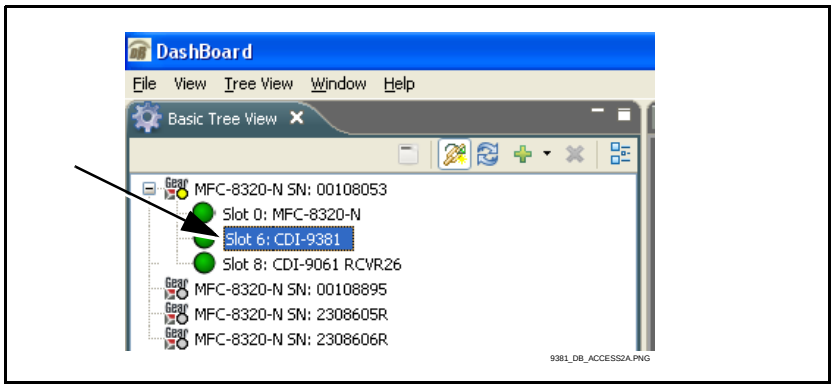
Access the 9381 card using DashBoard™ or Cobalt® Remote Control Panel as described below.

Accessing the 9381 Card Using DashBoard™

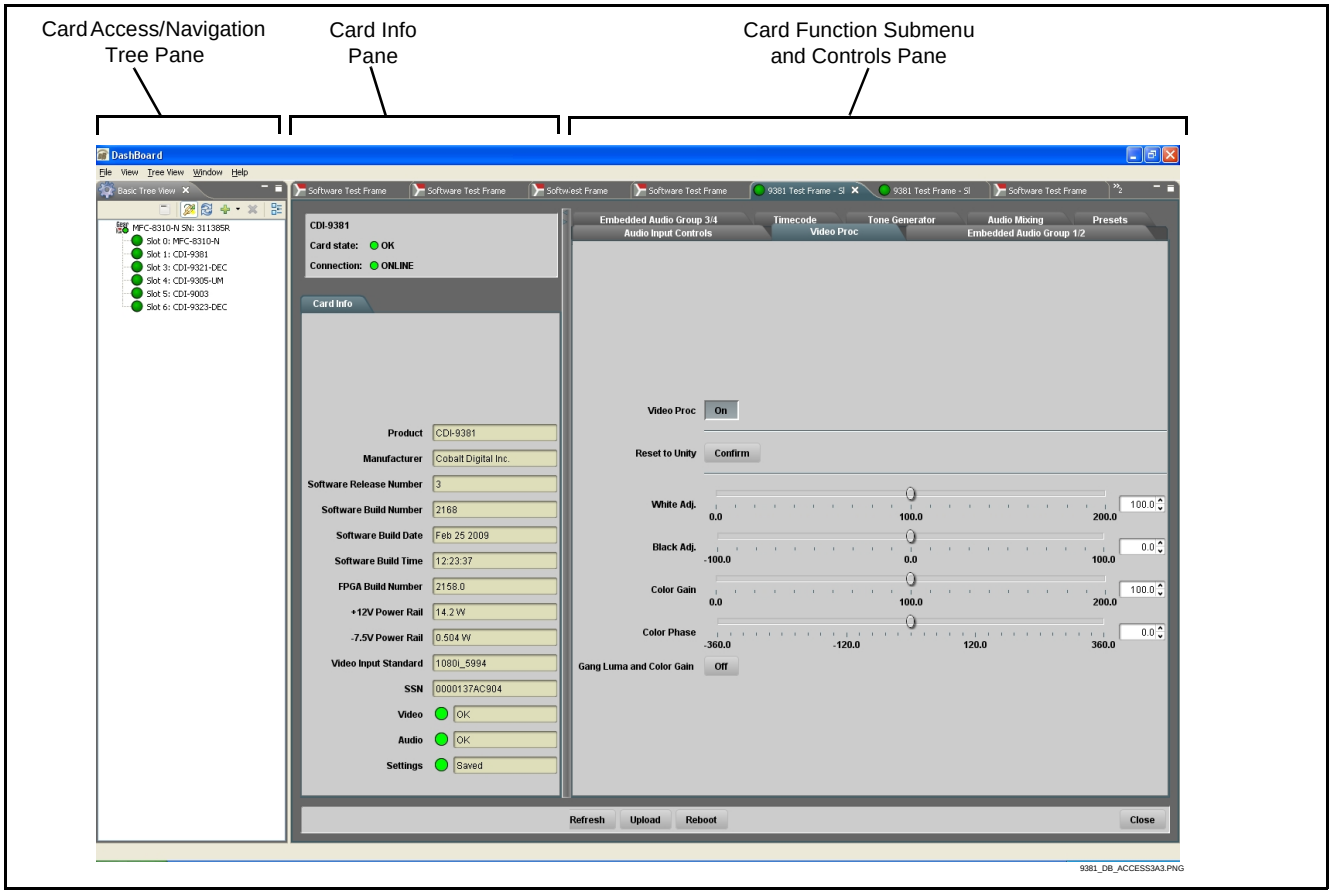
1. On the computer connected to the frame LAN, open DashBoard™.
2. As shown below, in the left side Basic View Tree locate the Network Controller Card associated with the frame containing the 9381 card to be accessed (in this example, “MFC-8320-N SN: 00108053”).



3. As shown below, expand the tree to access the cards within the frame. Click on the card to be accessed (in this example, “Slot 6: CDI-9381”).



As shown on the next page, when the card is accessed a DashBoard™ its function submenu screen showing tabs for each function is displayed. (The particular submenu screen displayed is the previously displayed screen from the last time the card was accessed by DashBoard™).



Accessing the 9381 Card Using a Cobalt® Remote Control Panel

Press the **Select Device** key and select a card as shown in the example below.

This display shows the list order number of the device that is ready for selection

This display shows the devices assigned to the Control Panel.

- Rotate any knob to select from the list of devices. The device selected using a knob is displayed with a reversed background (in this example, "1 9381 - Timecode Processing").
- Directly enter a device by entering its list number using the numeric keypad, and then pressing **Enter** or pressing in any knob).

Checking 9381 Card Information

The operating status and software version the 9381 card can be checked using DashBoard™ or the card edge control user interface. Figure 3-4 shows and describes the 9381 card information screen using DashBoard™ to access card information.

Note: Proper operating status in DashBoard™ is denoted by green icons for the status indicators shown in Figure 3-4. Yellow or red icons respectively indicate an alert or failure condition. Refer to Troubleshooting (p. 3-31) for corrective action.

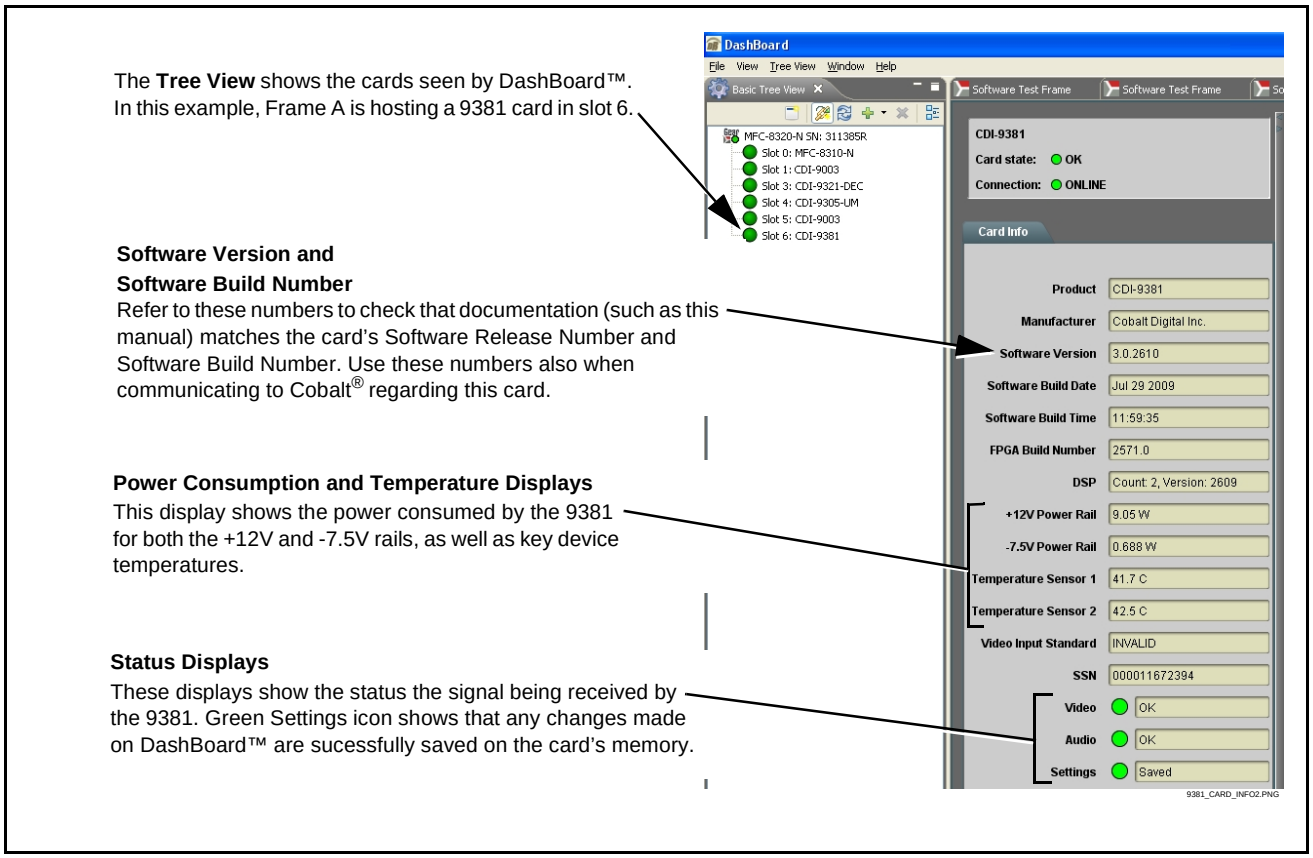


Figure 3-4 9381 Card Info Utility

Ancillary Data Line Number Locations and Ranges

Table 3-1 lists typical default output video VANC line number locations for various ancillary data items that may be passed by the card.

Table 3-1 Typical Ancillary Data Line Number Locations/Ranges

Item	Default Line No. / Range	
	SD	HD
AFD	12 (Note 2)	9 (Note 2)
ATC_VITC	13 (Note 2)	9/8 (Note 2)
ATC_LTC	—	10 (Note 2)
Dolby® Metadata	13 (Note 2)	13 (Note 2)
SDI VITC Waveform	14/16 (Note 2)	—
Closed Captioning	21 (locked)	10 (Note 2)

Notes:

1. The card does not check for conflicts on a given line number. Make certain the selected line is available and carrying no other data.
2. While range indicated by drop-down list on GUI may allow a particular range of choices, the actual range is automatically clamped (limited) to certain ranges to prevent inadvertent conflict with active picture area depending on video format. Limiting ranges for various output formats are as follows:

Format	Line No. Limiting	Format	Line No. Limiting	Format	Line No. Limiting
525i	12-19	720p	9-25	1080p	9-41
625i	9-22	1080i	9-20		

Because line number allocation is not standardized for all ancillary items, consideration should be given to all items when performing set-ups. Figure 3-5 shows an example of improper and corrected VANC allocation within an HD-SDI stream.

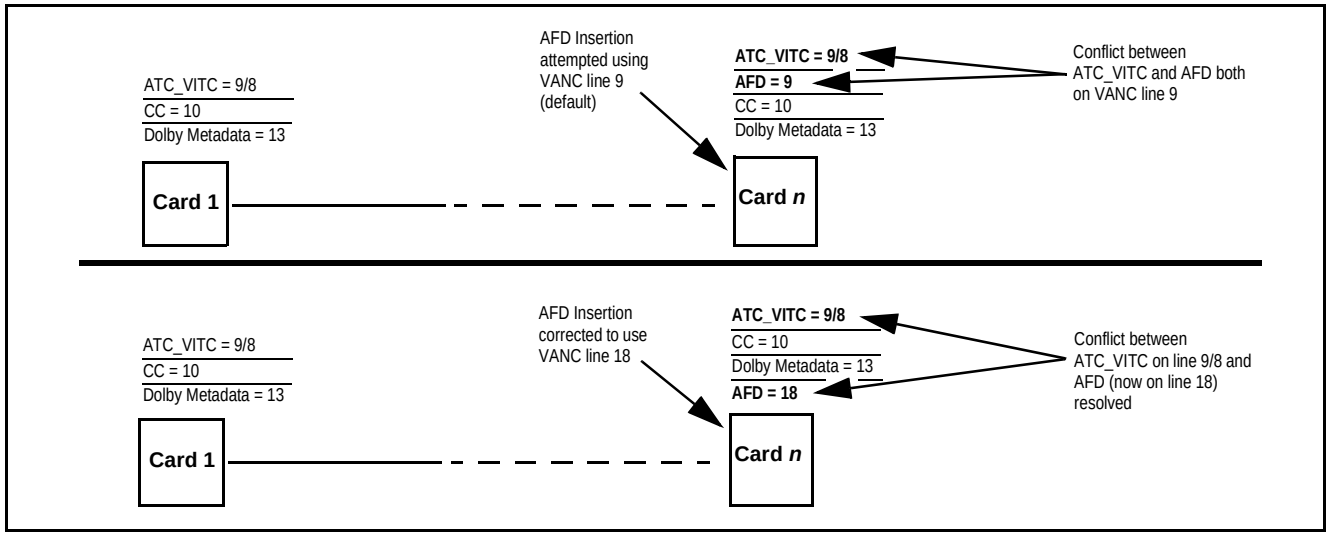


Figure 3-5 Example VANC Line Number Allocation Example

9381 Function Submenu List and Descriptions

Table 3-2 individually lists and describes each 9381 function submenu "tab" and its related list selections, controls, and parameters. Where helpful, examples showing usage of a function are also provided. Table 3-2 is primarily based upon using DashBoard™ to access each function and its corresponding submenus and parameters.

Note: All numeric (scalar) parameters displayed on DashBoard™ can be changed using the slider controls, ⇕ arrows, or by numeric keypad entry in the corresponding numeric field. (When using numeric keypad entry, add a return after the entry to commit the entry.)

On DashBoard™ itself and in Table 3-2, the function submenu items are organized using tabs as shown below.

The table below provides a quick-reference to the page numbers where each function submenu item can be found.

Table 3-2 9381 Function Submenu List

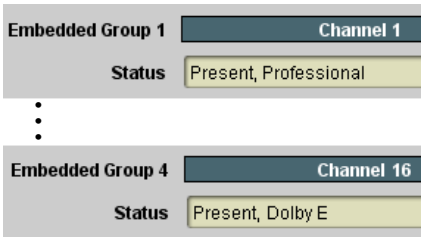
Audio Input Controls	Displays signal status for the 16 embedded audio channels. Also provides global unity routing/parameter control resets.
• **Status Displays** 	Individual signal status displays for embedded audio channels 1-16 as follows: • **Not Present:** Indicates embedded channel does not contain recognized audio PCM data. **Note:** Channel displaying Not Present may still carry usable audio data with **Unlocked** being displayed due to invalid headers. • **Present, Professional:** Indicates embedded channel contains recognized PCM data. • **Present, Consumer:** Indicates embedded channel contains audio PCM data other than pro PCM (for example, S/PDIF). • **Present, Dolby E:** Indicates embedded channel contains audio encoded with Dolby® E data. • **Present, Dolby Digital:** Indicates embedded channel contains audio encoded with Dolby® Digital data. **Note:** Dolby status displays shown to the left only occur for valid Dolby® signals meeting SMPTE 337M standard. The 9381 card does not perform Dolby® processing on the signal. Although the 9381 controls will appear to be usable for this signal tag, the signal is passed with 1-to-1 routing and all related gain and polarity controls set to unity.
• **Embedded Unity Channel Selection** 	Selects unity reset of Embedded Audio Group 1/2 and 3/4 controls and re-establishes default 1-to-1 routing.
	Applies embedded unity channel selection (as set in the above control). To apply the selection, click the **Confirm** button. When Confirm is clicked, a **Confirm?** pop-up appears, requesting confirmation. • Click **Yes** to proceed with the unity reset. • Click **No** to reject unity reset. Following confirm, the destination channel controls are default reset as follows: • Gain is to unity • Phase control is set to Normal • Channel is set to Unmuted

Table 3-2 9381 Function Submenu List — continued

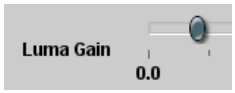
Video Proc	Provides the following Video Proc parametric controls.
• **Video Proc** 	**Video Proc (On/Off)** provides master on/off control of all Video Proc functions. • When set to **Off**, Video Proc is bypassed. • When set to **On**, currently displayed parameter settings take effect.
• **Reset to Unity** 	**Reset to Unity** provides unity reset control of all Video Proc functions. When Confirm is clicked, a **Confirm?** pop-up appears, requesting confirmation. • Click **Yes** to proceed with the unity reset. • Click **No** to reject unity reset.
• **Luma Gain** 	Adjusts gain percentage applied to Luma (Y channel). (0% to 200% range in 0.1% steps; unity = 100%)
• **Luma Lift** 	Adjusts lift applied to Luma (Y-channel). (-100% to 100% range in 0.1% steps; null = 0.0%)
• **Color Gain** 	Adjusts gain percentage (saturation) applied to Chroma (C-channel). (0% to 200% range in 0.1% steps; unity = 100%)
• **Color Phase** 	Adjusts phase angle applied to Chroma. (-360° to 360° range in 0.1° steps; null = 0°)
• **Gang Luma and Color Gain** 	When set to **On**, changing either the **Color Gain** or **Luma Gain** controls increases or decreases both the Video and Chroma levels by equal amounts.

Table 3-2 9381 Function Submenu List — continued

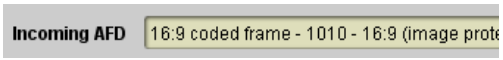
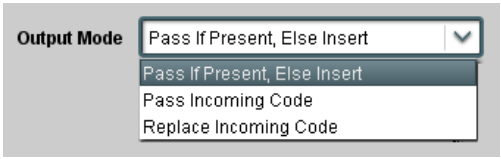
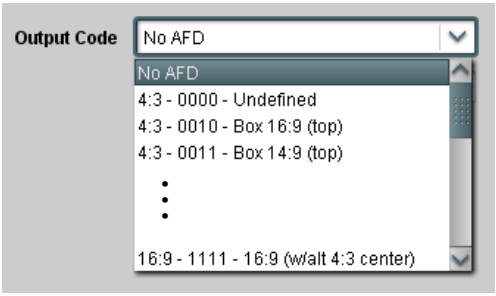
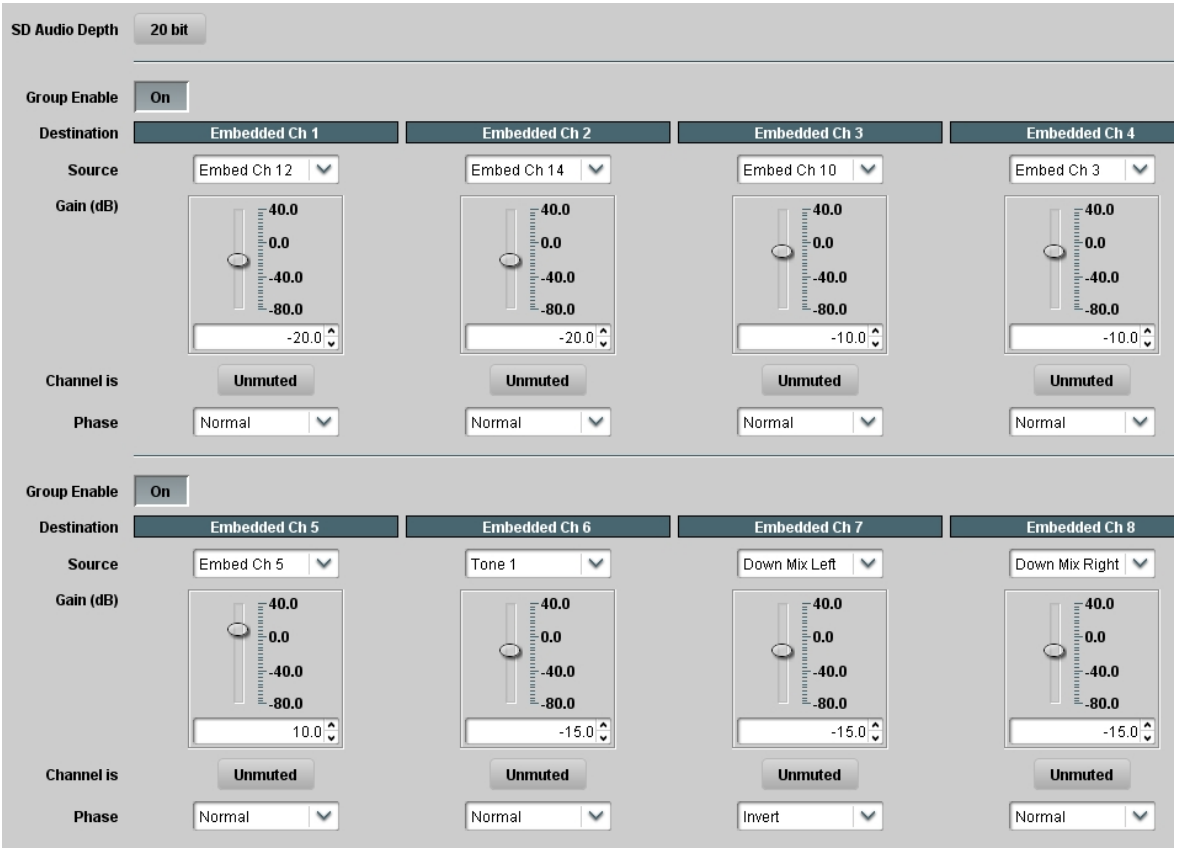
	Allows assignment of AFD (Active Format Description) codes to the SDI output video.
Note: This function only marks the SDI output with an AFD code. Actual AFD processing must be performed by a downstream card or system that recognizes an AFD code assigned here.	
• **Incoming AFD** 	Displays incoming AFD setting as follows: • If no AFD setting is present in the input video, **No AFD Present** is displayed (as shown in the example to the left). • If AFD code is present, one of the 11, four-bit AFD codes is displayed.
• **Output Mode** 	Drop-down selection determines action to take in presence or absence of existing AFD code on input video.
• **Output Code** 	Drop-down list assigns desired AFD to output SDI. **4:3 Coded Frame** **AFD Code(1) / Description / AFD Code(1) / Description** – / No code present / 1001 / Full frame 0000 / Undefined / 1010 / 16:9 (center) 0010 / Box 16:9 (top) / 1011 / 14:9 (center) 0011 / Box 14:9 (top) / 1101 / 4:3 (with alternate 14:9 center) 0100 / Box > 16:9 (center) / 1110 / 16:9 (with alternate 14:9 center)(2) 1000 / Full frame / 1111 / 16:9 (with alternate 4:3 center)(2) **16:9 Coded Frame** **AFD Code(1) / Description / AFD Code(1) / Description** – / No code present / 1001 / 4:3 (center) 0000 / Undefined / 1010 / 16:9 (image protected)(2) 0010 / Full frame / 1011 / 14:9 (center) 0011 / 4:3 (center) / 1101 / 4:3 (with alternate 14:9 center) 0100 / Box > 16:9 (center) / 1110 / 16:9 (with alternate 14:9 center)(2) 1000 / Full frame / 1111 / 16:9 (with alternate 4:3 center)(2) 1: AFD codes numbering and definitions conform to SMPTE 2016-1-2007. 2: Image Protected implies picture content that must not be cropped by conversion processes or display devices. Alternate center formats may have protected center areas, with areas outside of the protected area not containing mandatory content.
• **Output Line** 	Allows selecting the line location of the AFD data within the video signal Ancillary Data space. (Range is 9 thru 41; default is line #12.) **Note:** • Although the output line drop-down will allow any choice within the 9 thru 41 range, the actual range is automatically clamped (limited) to certain ranges to prevent inadvertent conflict with active picture area depending on video format. See Ancillary Data Line Number Locations and Ranges (p. 3-8) for more information. • The card does not check for conflicts on a given line number. Make certain the selected line is available and carrying no other data.

Table 3-2 9381 Function Submenu List — continued

Embedded Audio Group 1/2	Selects the audio source for each embedded audio channel 1 thru 8 (Embedded Audio Groups 1 and 2). Also provides Gain, Phase Invert, and Muting controls for each channel.



The example above shows various Source selections and individual audio control settings for audio sources fed to the Destination channels **Embedded Ch 1** thru **Embedded Ch 8** in Embedded Audio Groups 1 and 2, with the resulting setup (right).

The source-to-destination correlation shown here is only an example; **any** of the sources on the left can connect to **any** of the destinations on the right, or to Embedded Audio Groups 3 and 4 (not shown here). Additional sources not shown here are also available. These are described on the following pages.

The controls shown here are described in detail on the following pages.

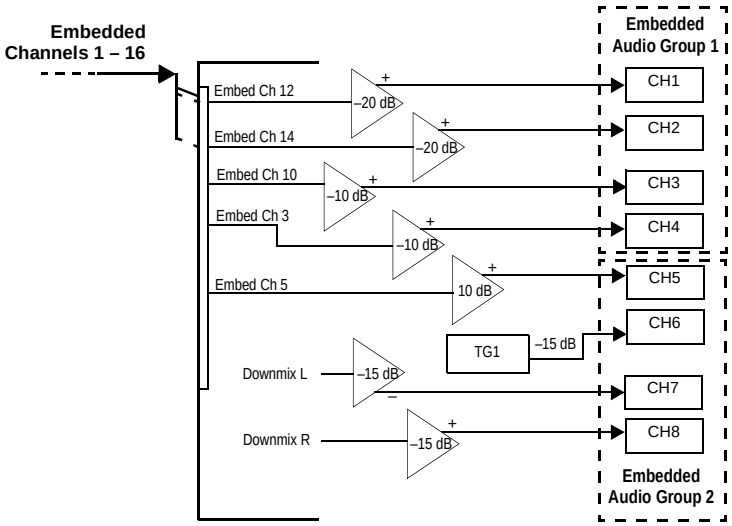


Table 3-2 9381 Function Submenu List — continued

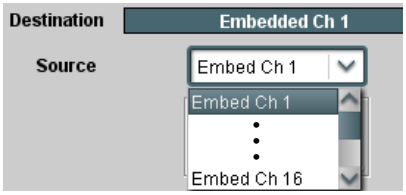
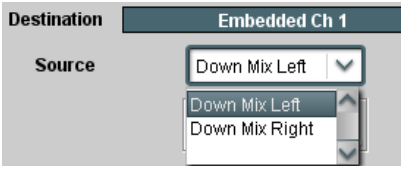
Embedded Audio Group 1/2	(continued)
• **SD Audio Depth** 	Allows option of using 24-bit audio data structure per SMPTE 272M, §3.10 (default is 20-bit per SMPTE 272M, §3.5). **Note:** • If 24-bit depth is desired, make certain downstream equipment is compatible with 24-bit SD audio data. • Depth control setting applied here affects both Embedded Audio Group 1/2 and 3/4.
• **Group Enable** 	When enabled (**On**), enables the embedding of the corresponding embedded audio group (Embedded Audio Group 1 or Embedded Audio Group 2). • Embedded Audio Group 1 consists of embedded channels 1 thru 4. • Embedded Audio Group 2 consists of embedded channels 5 thru 8. Two Group Enable buttons correspondingly enable or disable Embedded Audio Group 1 and Embedded Audio Group 2. Disabling a group removes the entire group of embedded audio channels while preserving the settings of the channels belonging to the group.
Note: • **Embedded Ch 2** thru **Embedded Ch 8** have controls identical to the **Source**, **Gain**, **Mute**, and **Phase** controls described here for **Embedded Ch 1**. Therefore, only the **Embedded Ch 1** controls are shown here. • For each channel, its source and destination should be considered and appropriately set. Unused destination channels should be set to the **Silence** selection.	
• **Embedded Channel Source** 	Using the **Source** drop-down list, selects the audio input source to be embedded in the corresponding embedded channel from the choices described below.
• **Embedded Ch 1 thru Ch 16 as Source** 	**Embed Ch 1** thru **Embed Ch 16** range in Source drop-down list enables an embedded channel (Ch 1 thru Ch 16) to be the source for the selected destination Embedded Audio Group channel. (In this example, Embed Ch 1 (embedded Ch 1) is the source for destination Embedded Ch 1)
• **Down Mix Left or Right as Source** 	**Down Mix Left** and **Down Mix Right** selections in Source drop-down list allow either downmixer left or right channel to be the source for the selected destination Embedded Audio Group channel. (In this example, the Down Mix Left channel is the source for destination Embedded Ch 1) **Note:** Down Mix Left and Down Mix Right channels are a stereo pair derived from the L, C, R, Ls, and Rs channel inputs selected using the Audio Mixing function. The stereo pair consists of basic L/R PCM signals with no additional encoded information. Refer to **Audio Mixing** function description on page 3-23 for more information.

Table 3-2 9381 Function Submenu List — continued

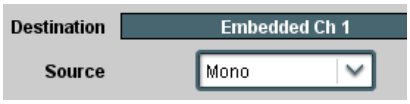
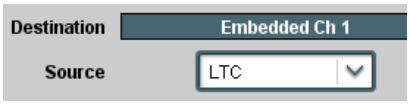
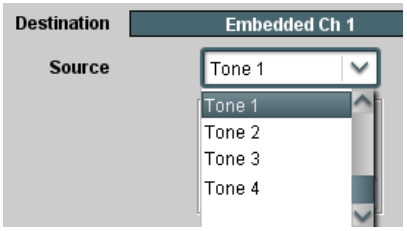
Embedded Audio Group 1/2	**(continued)**
• Mono Mix as Source 	**Mono** selection in Source drop-down list allows mono mix content to be the source for the selected destination Embedded Audio Group channel. (In this example, the mono content is the source for destination Embedded Ch 1) **Note:** Mono mix content is set up using Mono Mixer Selection in the **Audio Mixing** function). Refer to **Audio Mixing** function description on page 3-23 for more information.
• LTC Output over Embedded Channel 	**LTC** selection in embedded channel Source drop-down list allows any timecode format received by the card to be outputted as audio LTC over an embedded audio output (destination) channel. (In this example, audio LTC is the source for destination Embedded Ch 1) **Note:** When LTC is selected as source, **Gain** and **Mute** controls are disabled.
• Tone Generator 1 thru 4 as Source 	**Tone Generator 1** thru **Tone Generator 4** range in Source drop-down list enables one of four tone generators (Tone 1 thru Tone 4) to be the source for the selected destination Embedded Audio Group channel. (In this example, Tone 1 (tone generator 1) is the source for destination Embedded Ch 1) **Note:** Tone generator frequencies can be independently set for the four tone generator sources. Refer to **Tone Generator** function description on page 3-23 for more information.
• Silence (Mute) as Source 	**Silence** selection in Source drop-down list mutes the selected destination Embedded Audio Group channel. **Use this setting for unused destination channels.** (In this example, silence (muting) is applied to Embedded Ch 1)

Table 3-2 9381 Function Submenu List — continued

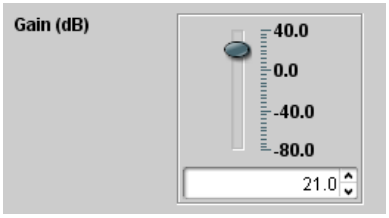
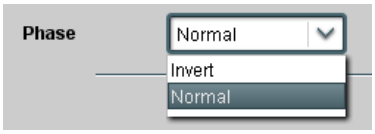
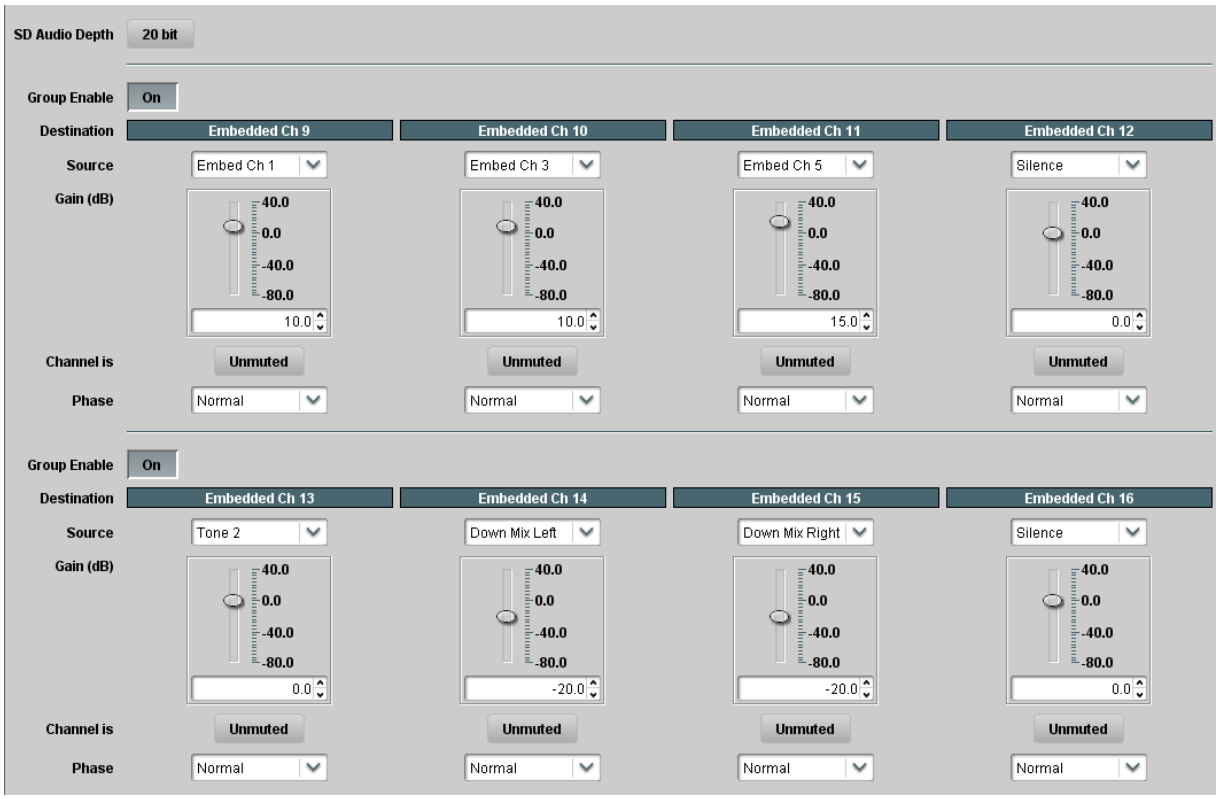
Embedded Audio Group 1/2	(continued)
• **Gain (dB) Control** 	Adjusts and displays relative gain (in dB) applied to the corresponding destination Embedded Audio Group channel. (-80 to +40 dB range in 0.1 dB steps; unity = 0.0 dB)
• **Mute Control** 	Allows pushbutton On/Off channel muting while saving all other settings.
• **Phase Control** 	Selects between **Normal** and **Invert** phase (relative to source original phase) for the destination Embedded Audio Group channel.

Table 3-2 9381 Function Submenu List — continued

Embedded Audio Group 3/4	Selects the audio source for each embedded audio channel 9 thru 16 (Embedded Audio Groups 3 and 4). Also provides Gain, Phase Invert, and Muting controls for each channel.



The example above shows various Source selections and individual audio control settings for audio sources fed to the Destination channels **Embedded Ch 9** thru **Embedded Ch 16** in Embedded Audio Groups 3 and 4, with the resulting setup (right).

The source-to-destination correlation shown here is only an example; **any** of the sources on the left can connect to **any** of the destinations on the right, or to Embedded Audio Groups 1 and 2. Additional sources not shown here are also available.

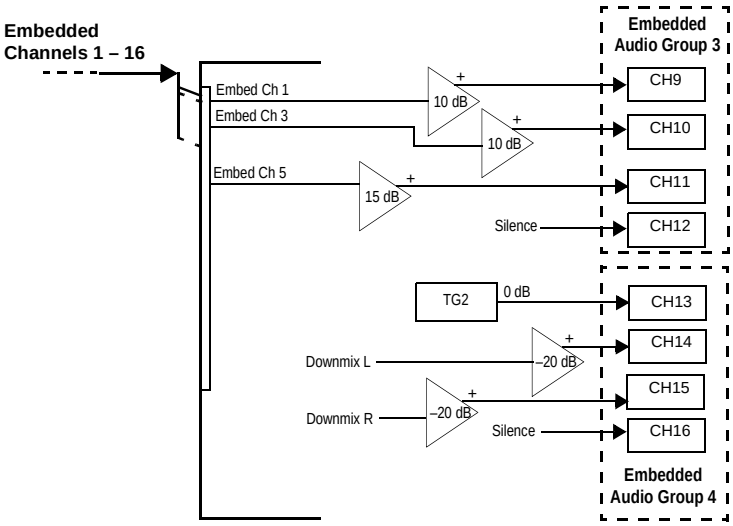


Table 3-2 9381 Function Submenu List — continued

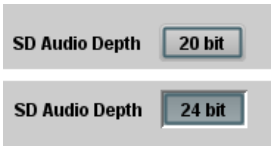
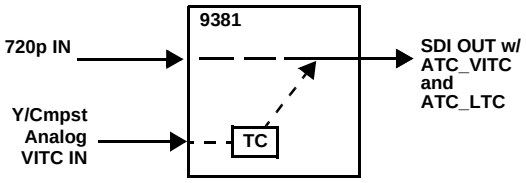
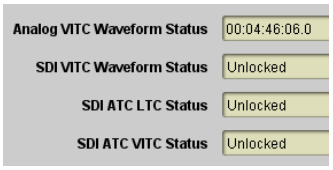
Embedded Audio Group 3/4	(continued)
• **SD Audio Depth** 	Allows option of using 24-bit audio data structure per SMPTE 272M, §3.10 (default is 20-bit per SMPTE 272M, §3.5). **Note:** • If 24-bit depth is desired, make certain downstream equipment is compatible with 24-bit SD audio data. • Depth control setting applied here affects both Embedded Audio Group 1/2 and 3/4.
• **Group Enable** 	When enabled (**On**), enables the embedding of the corresponding embedded audio group (Embedded Audio Group 3 or Embedded Audio Group 4). • Embedded Audio Group 3 consists of embedded channels 9 thru 12. • Embedded Audio Group 4 consists of embedded channels 13 thru 16. Two Group Enable buttons correspondingly enable or disable Embedded Audio Group 3 and Embedded Audio Group 4. Disabling a group removes the entire group of embedded audio channels while preserving the settings of the channels belonging to the group.
Note: • Embedded Ch 9 thru Embedded Ch 16 have controls that are identical to the **Source**, **Gain**, **Mute**, and **Phase** controls described for Embedded Ch 1. Refer to Embedded Audio Group 1/2 on page 3-13 for descriptions of these controls. • For each channel, its source and destination should be considered and appropriately set. Unused destination channels should be set to the **Silence** selection.	

Table 3-2 9381 Function Submenu List — continued

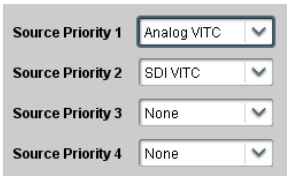
Timecode	Provides timecode data extraction from various sources, and provides formatting and re-insertion controls for inserting the timecode into the output video.

Shown below is an example in which received analog VITC waveform is extracted and applied to the 720p 5994 (2997 frame rate) stream as both ATC_VITC and ATC_LTC packets. Each Timecode control is fully described on the pages that follow.



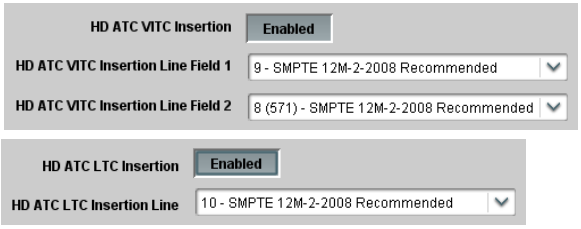


A Noting that analog VITC contains the timecode source (as shown in the status display), the Source Priority drop-down lists can be set to include Analog VITC timecode data as a preferred choice. This extracts the analog VITC waveform timecode data from the analog VITC input.



B In this example, since it is desired to provide both SDI ATC_VITC and ATC_LTC timecode data in the SDI output video, both **HD ATC VITC Insertion** and **HD ATC LTC Insertion** can be set to **Enabled**.

In the example here, the line numbers are set to the default SMPTE 12M-2-2008 recommended values.



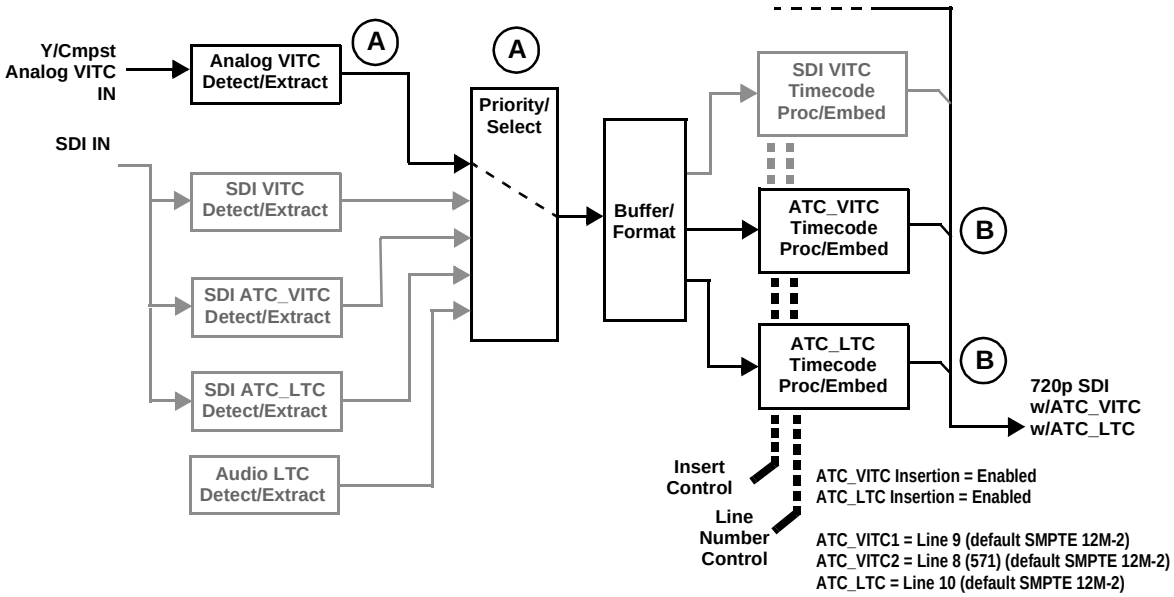


Table 3-2 9381 Function Submenu List — continued

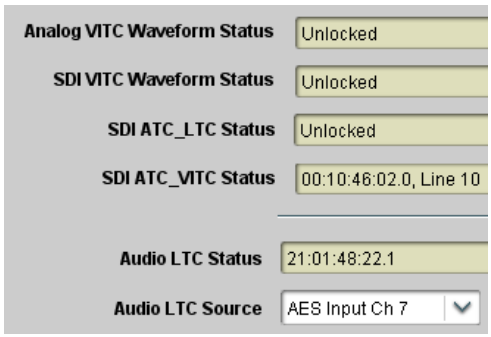
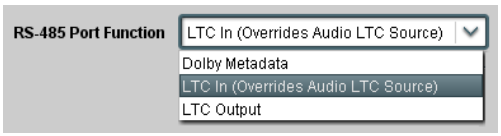
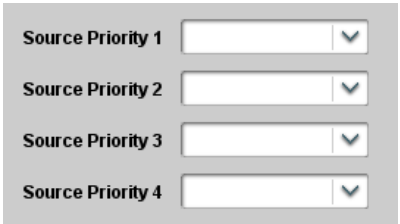
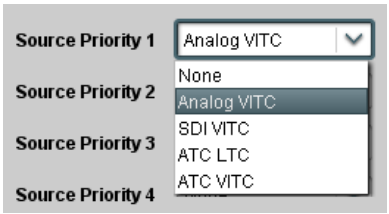
Timecode	(continued)
• **Timecode Source Status Displays** 	Displays the current status and contents of the supported timecode formats shown to the left. • If a format is receiving timecode data, the current content (timecode running count and line number) is displayed. • If a format is not receiving timecode data, Unlocked is displayed. • If Audio LTC is being received, the timecode running count is displayed. • **Audio LTC Source** selects audio source to be used by card audio LTC function Emb Ch 1 thru Ch 16 (RS-485 LTC input is via **RS-485 Port Function** control and supersedes any selection here if set to LTC IN.) **Note: Audio LTC Source** must be appropriately set for card to receive and process audio LTC.
• **RS-485 Port LTC Control** 	Allows RS-485 port to be used to receive LTC, or send LTC over RS-485 port as follows: • If **RS-485 LTC** is to be **received** via the shared RS-485 port, set the **RS-485 Port Function** control to **LTC In**. • If **RS-485 LTC** is to be **outputted** via the shared RS-485 port, set the **RS-485 Port Function** control to **LTC Output**. The timecode string carried on the LTC output is that selected using the **Source Priority** controls described on the next page.
• **Incoming ATC Packet Removal Control** 	Enables or disables removal of existing input video ATC timecode packets from the output. This allows removal of undesired existing timecodes from the output, resulting in a “clean slate” where only desired timecodes are then re-inserted into the output. (For example, if both SDI ATC_VITC and ATC_LTC are present on the input video, and only ATC_LTC is desired, using the Removal control will remove both timecodes from the output. The ATC_LTC timecode by itself can then be re-inserted on the output using the other controls discussed here.)
• **Source Priority** 	As described here, selects the priority assigned to each of the four supported formats in the event the preferred source is unavailable. Each of the four Source Priority selection lists allows assignment of source priority from the following choices:  **Source Priority 1** thru **Source Priority 4** select the preferred format to be used in descending order (i.e., Source Priority 2 selects the second-most preferred format, and so on).

Table 3-2 9381 Function Submenu List — continued

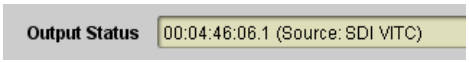
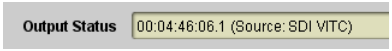
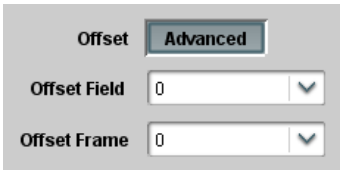
Timecode	**(continued)**
• **Output Status Display** 	Displays the current content and source being used for the timecode data as follows:  • Output status OK (in this example, SDI VITC timecode received and outputted).  • **Timecode Insertion** button set to **Disabled**; output insertion disabled. **Note:** • If timecode is not available from Source Priority selections performed, timecode on output reverts to Free Run (internal count) mode. • Because the 1's digit of the display Frames counter goes from 0 to 29, the fractional digit (along with the 1's digit) indicates frame count as follows: 0.0 Frame 0 0.1 Frame 1 1.0 Frame 2 1.1 Frame 3 • • • 29.1 Frame 59
• **Offset Controls** 	Allows the current timecode count to be advanced or delayed on the output video. • **Offset Advance** or **Delay** selects offset advance or delay. • **Offset Field** delays or advances or delays timecode by one field. • **Offset Frame** delays or advances or delays timecode by up to 5 frames. **Note:** Default settings are null, with both controls set at zero as shown.

Table 3-2 9381 Function Submenu List — continued

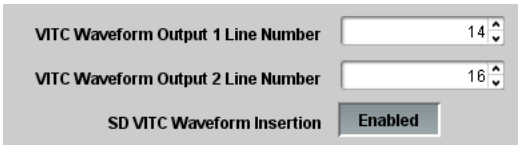
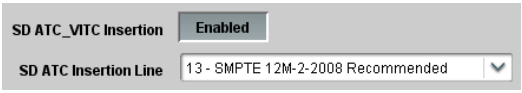
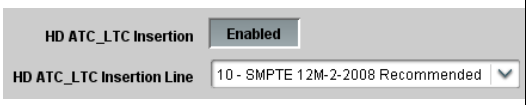
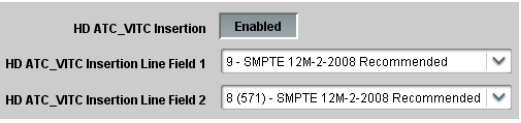
Timecode	(continued)
Note: • Although the output line drop-down on the controls described below will allow a particular range of choices, the actual range is automatically clamped (limited) to certain ranges to prevent inadvertent conflict with active picture area depending on video format. See Ancillary Data Line Number Locations and Ranges (p. 3-8) for more information. • The card does not check for conflicts on a given line number. Make certain the selected line is available and carrying no other data. • **Insertion** controls described below enable or disable insertion on output video only when the Scaler is **enabled**. Existing waveform or packet-based data on an **unscaled** stream are not affected by these controls and are passed on the SDI output.	
• **SD VITC Waveform Insertion Controls** 	For SD output, enables or disables SD VITC waveform timecode insertion into the output video, and selects the VITC1 and VITC2 line numbers (6 thru 22) where the VITC waveform is inserted. **Note:** • If only one output line is to be used, set both controls for the same line number. • **SD VITC Waveform Insertion** control only affects VITC waveforms inserted (or copied to a new line number) by this function.
• **SD ATC Insertion Control** 	For SD output, enables or disables SD ATC_VITC timecode insertion into the output video, and selects the line number for ATC_VITC.
• **HD ATC_LTC Insertion Control** 	For HD output, enables or disables ATC_LTC timecode insertion into the output video, and selects the line number for ATC_LTC timecode data.
• **HD ATC_VITC Insertion Control** 	For HD output, enables or disables ATC_VITC timecode insertion into the output video, and selects the line number for ATC_VITC1 and ATC_VITC2. **Note:** If only one output line is to be used, set both controls for the same line number.
• **ATC_VITC Legacy Support Control** 	When enabled, accommodates equipment requiring ATC_VITC packet in both fields as a “field 1” packet (non-toggling). **Note:** Non-toggling VITC1 and VITC2 packets do not conform to SMPTE 12M-2-2008 preferences. As such, ATC_VITC Legacy Support should be enabled only if required by downstream equipment.

Table 3-2 9381 Function Submenu List — continued

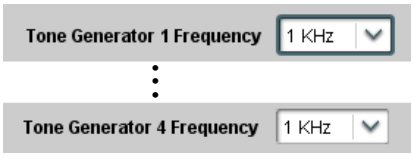
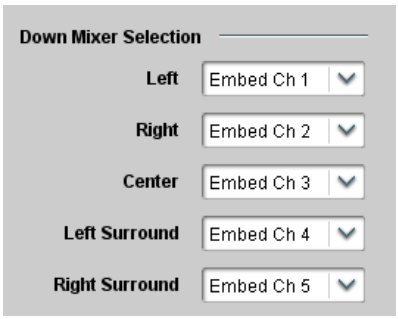
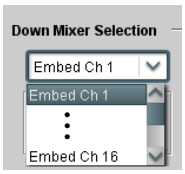
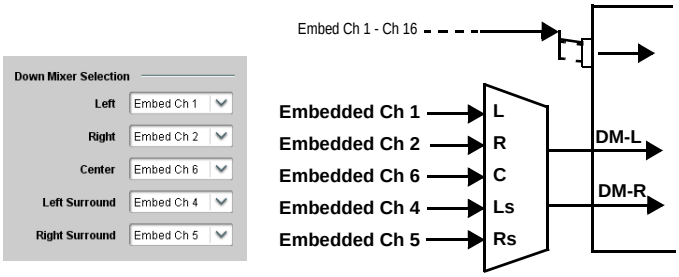
Tone Generator	Sets the test tone frequency for each of four tone generators (Tone Generator 1 thru 4).
• **Frequency Selection Lists** 	Selects the frequency for each of the four tone generators. 18 discrete sine wave frequencies are available, ranging from 50 Hz to 16 kHz (default frequency is 1.0 kHz). **Note:** Unity-gain signal level is equivalent to -20 dBu.
Audio Mixing	Provides down-mix audio routing selections that multiplexes any five embedded audio channel sources into a stereo pair (Down Mix Left and Down Mix Right), or selection of any two audio sources to be mono-mixed to serve as a monaural source. With an optional upmixer licensable feature activated, any normal PCM stereo pair can be fed to the upmixer to generate 5.1 surround sound audio which in turn can be applied to six user-selectable channels.
• **Down Mixer Selection** 	Separate drop-down lists for **Left**, **Right**, **Center**, **Left Surround (Ls)**, and **Right Surround (Rs)** inputs allow embedded channel (or silence) audio source selection for each of the five inputs as shown below.  The example below shows selection from various sources and the resulting stereo pair DM-L and DM-R. The two signals comprising the pair can be routed and processed the same as any other audio input source.  **Note:** The stereo pair are basic L/R PCM signals with no additional encoded information.

Table 3-2 9381 Function Submenu List — continued

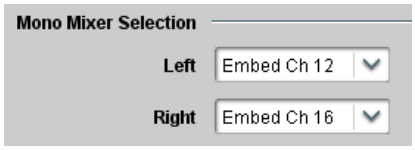
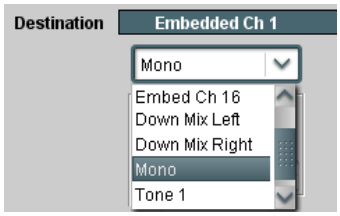
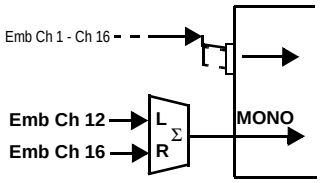
Audio Mixing	(continued)
• **Center Mix Ratio Control** 	Adjusts the attenuation ratio of center-channel content from 5-channel source that is re-applied as Lt and Rt content to the DM-L and DM-R stereo mix. • Minimum attenuation setting (-0.0 dB) applies no ratiometric reduction. Center channel content is restored as in-phase center-channel content with no attenuation, making center-channel content more predominate in the overall mix. • Maximum attenuation setting (-10.0 dB) applies a -10 dB ratiometric reduction of center-channel content. Center-channel content is restored as in-phase center-channel content at a -10 dB ratio relative to overall level, making center-channel content less predominate in the overall mix. (0.0 dB to -10.0 dB range in 0.1 dB steps; default = -3 dB) **Note:** Default setting of -3.0 dB is recommended to maintain center-channel predominance in downmix representative to that of the original source 5-channel mix.
• **Surround Mix Ratio Control** 	Adjusts the attenuation ratio of surround-channel content from 5-channel source that is re-applied as Lo and Ro content to the DM-L and DM-R stereo mix. • Minimum attenuation setting (-0.0 dB) applies no ratiometric reduction. Surround-channel content is restored with no attenuation, making Lo and Ro content more predominate in the overall mix. • Maximum attenuation setting (-10.0 dB) applies a -10 dB ratiometric reduction of surround-channel content. Surround-channel content is restored at a -10 dB ratio relative to overall level, making surround-channel content less predominate in the overall mix. (0.0 dB to -10.0 dB range in 0.1 dB steps; default = -3 dB) **Note:** Default setting of -3.0 dB is recommended to maintain surround-channel predominance in downmix representative to that of the original source 5-channel mix.
• **Mono Mixer Selection** 	Separate drop-down lists for **Left** and **Right** inputs allow selected embedded input channels to provide an additional mono-mixed channel. The resulting mono mix (**Mono**) is available as an audio source for any of the destination embedded output channels as shown below.   **Note:** Selection of any two channels for mono mixing in no way affects the source channels themselves.

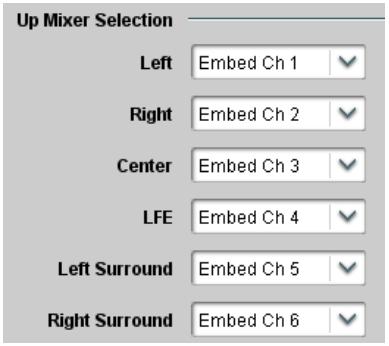
Table 3-2 9381 Function Submenu List — continued

Audio Mixing	**(continued)**

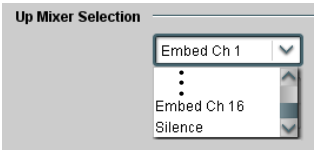
Option

Note:
- 2.0-to-5.1 upmixer function is an optional licensable feature. This function and its controls appear only when a license key is entered and activated. Refer to **Licensable Features** function description on page 3-28 for more information.
- Channel sources used by the upmixer are post-processed signals received from the Audio Routing/Gain Control function. When active, the channel selections made using this function are **directly embedded in the output SDI**. Refer to 2.0-to-5.1 Upmix Function (p. 1-9) in Chapter 1, “Introduction” for detailed functional description and signal flow.
- For any six channels selected for this function, the **Left** and **Right** channel selections always serve as the stereo input pair.

• 2.0-to-5.1 Up Mixer Selection



Separate drop-down lists for **Left**, **Right**, **Center**, **LFE, Left Surround**, and **Right Surround** allow embedded audio source selection, and embedded channel assignments for the six generated 5.1 channels.



The example below shows selection of embedded channels 1 and 2 as the received stereo source (Embed Ch1 and Ch 2 for **Left** and **Right** drop-down list selections in the Up Mixer Selection tool).

Using the setup shown in the example, when upmix is active the embedded channel 1/2 stereo pair is overwritten with the new stereo pair L/R on channels 1/2. As selected in the example, the additional 5.1 channels C, LFE, Left Surround (Ls), and Right Surround (Rs) overwrite Emb Ch 3 – Ch 6, respectively.

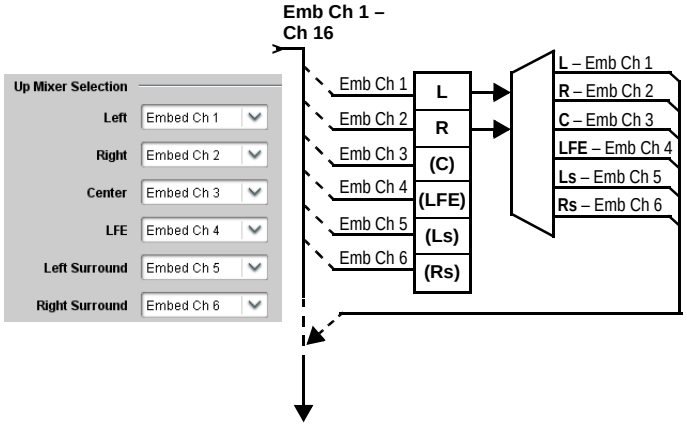
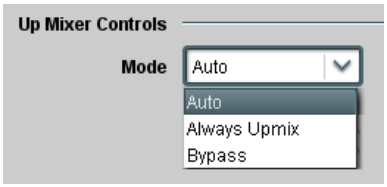


Table 3-2 9381 Function Submenu List — continued

Audio Mixing	(continued)

• Up Mixer Mode Control
 
	Enables or bypasses upmixer as follows:
	• **Auto:** Automatic enable/bypass of 5.1 upmix function as follows:
	  • If detected signal level on **all four** of the selected channels designated as **Center**, **LFE**, **Left Surround**, and **Right Surround** are **below** the level threshold set using the **5.1 Detection Threshold** control, upmixer overwrites all six selected channels with the new 5.1 content generated by the upmixer.
	  • If detected signal level on **any of the four** of the selected channels designated as **Center**, **LFE**, **Left Surround**, and **Right Surround** is **above** the level threshold set using the **5.1 Detection Threshold** control, upmixer is bypassed and the original channels pass unaffected.
	• **Always Upmix:** Manual enable turns on upmixer and overwrites content on all six selected channels with new 5.1 content generated by the upmixer regardless of original signal level or content.
	• **Bypass:** Manual disable bypasses the upmixer. When bypassed, the six embedded audio channels pass unaffected.

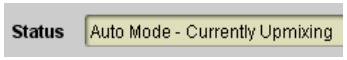
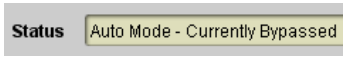
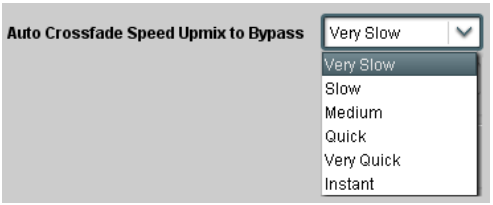
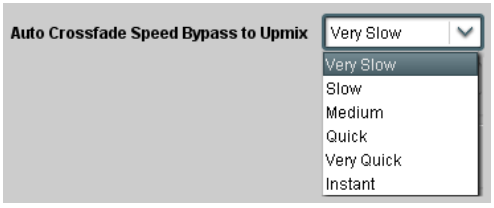
• Up Mixer Status Display    	Shows activity status of upmixer processing as follows: • **Auto Mode - Currently Upmixing:** With upmixer enable set to **Auto**, indicates selected channels designated as **Center**, **LFE**, **Left Surround**, and **Right Surround** are clear for use (as described above); upmixer is currently up-mixing received stereo pair and overwriting the six selected channels with new 5.1 upmix. • **Auto Mode - Currently Bypassed:** With upmixer enable set to **Auto**, indicates selected channels designated as **Center**, **LFE**, **Left Surround**, and **Right Surround** have content (such as existing original 5.1 or other content); upmixer is bypassed (disabled) and allows normal passage of six selected channels. • **Upmixing:** Indicates upmixer is manually enabled (set to Always Upmix) and is currently up-mixing received stereo pair and overwriting the six selected channels with new 5.1 upmix. • **Bypassed:** Indicates upmixer is manually disabled (set to Bypass) and is currently passing all selected channels unaffected.
• Auto Crossfade Speed Controls  	Individual controls select the relative crossfade transition speed between Upmix to Bypass (going to inactive; from 5.1 to 2.0) and Bypass to Upmix (going to active; from 2.0 to 5.1) when upmixer enable is set to **Auto** and the active threshold (as set by the **5.1 Detection Threshold** control) is crossed in either direction. To suit program material and production aesthetic preferences, several choices are available as shown to the left. Slower settings allow for a more gradual transition between modes, however with a longer interval before levels stabilize. Faster settings conversely allow for a smaller interval before levels stabilize, however with greater perceived abruptness.

Table 3-2 9381 Function Submenu List — continued

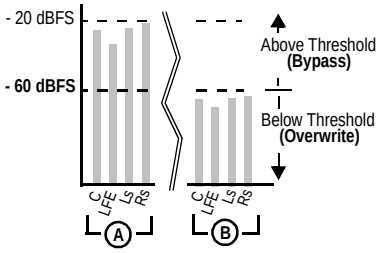
Audio Mixing	**(continued)**
• 5.1 Detection Threshold Control 	Adjusts the threshold at which selected channels designated as C, LFE, Ls, and Rs are considered to have viable content, or at which signal levels can be considered insignificant when upmixer enable is set to **Auto**. Setting affects automatic enable/bypass of 5.1 upmix function as follows: • If detected signal level on **all four** of the selected channels designated as Center, LFE, Left Surround, and Right Surround are **below** the level threshold set using the **5.1 Detection Threshold** control, upmixer allows **overwrite** of all six selected channels with the new 5.1 signal complement. • If detected signal level on **any of the four** of the selected channels designated as Center, LFE, Left Surround, and Right Surround is **above** the level threshold set using the **5.1 Detection Threshold** control, upmixer is **bypassed**, thereby releasing the selected six channels and allowing the original channels to pass unaffected. (Range is -150 dB to 0 dB in 0.1dB steps; 0 dB equivalent to +24 dBu=> 0 dBFS) Typically, the **5.1 Detection Threshold** control should be set to provide a usable threshold that maintains a threshold at which valid levels large enough over the threshold **disable** the auto upmix (Ⓐ, left), while nuisance levels considerably below the threshold (Ⓑ, left) are rejected, allowing the upmixer to stay locked in the enabled mode and **overwrite** these signals with the new signals.  Optimum setting is dependent on program material general overall levels. A -60 dB setting is recommended for material closely adhering to the SMPTE -20 dBFS Alignment level for normal material such as dialog.
• Center Width Control 	Adjusts center channel content (in terms of percentage) applied to L and R channels. • Minimum setting keeps all L+R (mono) content confined to center (C) channel, with any center channel content removed from L and R channels. • Higher settings progressively blend respective L and R mono content back into L and R channels, with 100% setting resulting in center channel level going to zero and L/R channels becoming normal L/R channels containing some mono content. (0% to 100% range in 0.1% steps; default = 0%)
• Surround Depth Control 	Adjusts surround channel content (in terms of percentage) applied to Ls and Rs channels. • Maximum setting results in greatest surround channel levels. • Lower settings progressively diminish surround channel levels, with 0% setting resulting in no Ls or Rs level, with Ls and Rs content progressively folded back into L and R, respectively. (0% to 100% range in 0.1% steps; default = 100%)

Table 3-2 9381 Function Submenu List — continued

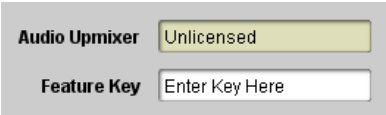
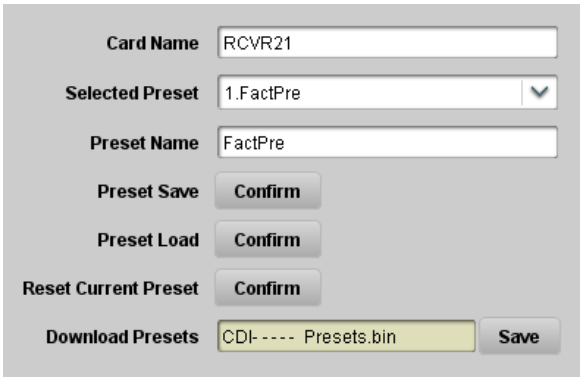
Licensable Features	This function allows activation of optional licensed features.
Note: For card pre-ordered with licensed feature(s), the activation steps described below are not required; the feature will already be installed activated. To order features and obtain a license key, contact Cobalt® sales at sales@cobaltdigital.com or at the contact information in Contact Cobalt Digital Inc. in Chapter 1, "Introduction". Please provide the "SSN" number of your card (displayed in the Card Info pane) when contacting us for your key.	
• **License Feature and Key Entry window** 	Activate licensable feature (2.0-to-5.1 Upmix) as described below. 1. Enter the feature key string in the **Feature Key** box. Press return or click outside of the box to acknowledge entry. **Note:** Entry string is case sensitive. Do not enter any spaces. 2. In the DashBoard™ Card Info pane, wait for the feature identification to be shown for the card product number (in this case, "-UM" appearing after the card part number) and **Licensed** to be displayed. This indicates the key was correctly entered and recognized by the card. **Note:** If DashBoard™ card function submenu/control pane does not re-appear, close the card and re-open it. 3. Click and confirm **Reboot**. When the card function submenu/control pane appears again, the licensable feature will be available. **Note:** Applying the licensable feature and its reboot has no effect on prior settings. All control settings and drop-down selections are retained.
Presets	Allows up to 16 card user settings configuration presets to be saved in a Preset and then recalled (loaded) as desired. All current settings (including list selections and scalar (numeric) control settings such as Gain, etc.) are saved when a Preset Save is invoked.
	The **Preset Name** field and **Preset Save** button allow custom user setting configurations to be labeled and saved to a Preset for future use. The **Preset Load** button and the **Selected Preset** drop-down list allow saved presets to be selected and loaded as desired. When a preset is loaded, it immediately becomes active with all user settings now automatically set as directed by the preset. Saved presets can be uploaded to a computer for use with other same-model COMPASS™ cards. Each of the items to the left are described in detail on the following pages.

Table 3-2 9381 Function Submenu List — continued

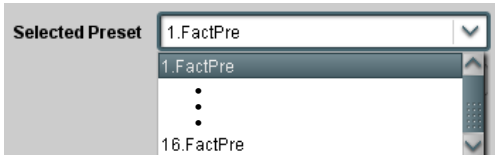
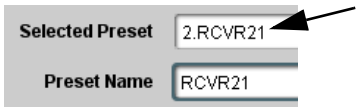
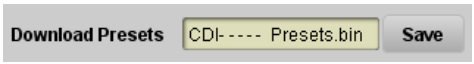
Presets	**(continued)**
• **Preset Save and Load** 	• **Preset Save** stores all current card control settings to the currently selected preset. (For example, if Preset 1 is selected in the Selected Preset drop-down list, clicking and confirming Preset Save will then save all current card control settings to Preset 1) • **Preset Load** loads (applies) all card control settings defined by whatever preset (**Preset 1** thru **Preset 16**) is currently selected in the **Selected Preset** drop-down list. (For example, if Preset 3 is selected in the Selected Preset drop-down list, clicking and confirming Preset Load will then apply all card control settings defined in Preset 3) The above buttons have a **Confirm?** pop-up that appears, requesting confirmation. **Note:** Applying a change to a preset using the buttons described above **rewrites** the previous preset contents with the invoked contents. Make certain change is desired before confirming preset change.
• **Selected Preset** 	**Selected Preset 1** thru **Selected Preset 16** range in drop-down list selects one of 16 stored presets as ready for **Save** (being written to) or for **Load** (being applied to the card). **Note:** The preset names shown to the left are the default (unnamed) preset names. All 16 presets in this case are loaded identically with the factory default settings.
• **Preset Name** 	With one of 16 presets selected, provides for entry of custom name for the preset (as shown in example below).  Entering text in Preset Name field (in this example, “RCVR21”) applies custom name to selected Preset (in this example, Preset 2) **Note:** • Preset name can be seven ASCII characters maximum. • The Preset ID number does not need to be entered; it is added automatically.
• **Card Name** 	Text entry field provides for optional entry of card name, function, etc. (as shown in this example). **Note:** Card name can be 31 ASCII characters maximum.

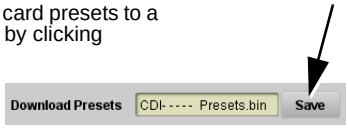
Table 3-2 9381 Function Submenu List — continued

Presets	(continued)
• **Reset Current Preset** 	• **Reset Current Preset** resets all parameters (including preset custom name entered) of the currently selected Preset (as displayed in the **Selected Preset** field) to factory default settings. The button has a **Confirm?** pop-up that appears, requesting confirmation.
• **Download Presets** 	Download Presets allows all 16 presets to be stored to a specified location on a network computer for use with other same-model COMPASS™ cards. Refer to Cobalt® reference guide “COMPASS™ Remote Control User Guide” (PN 9000RCS-RM) for instructions on using the Download Presets function.

Download a presets file to a computer on the card’s DashBoard network to save presets. Preset files stored on a computer can then be uploaded back to the card.

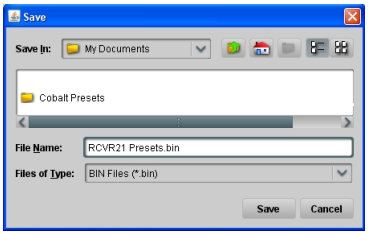
Note also that a presets file can **also be uploaded to other same-model COMPASS® cards**. In this manner, presets built up using a single card can be easily applied to other same-model cards without repeating the setup work on the other cards.

Download (save) card presets to a network computer by clicking **Download Presets – Save** at the bottom of the Presets page.

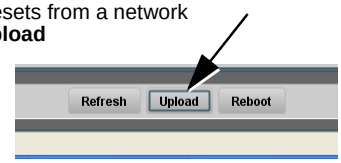


Browse to a desired save location (in this example, *My Documents\Cobalt Presets*).

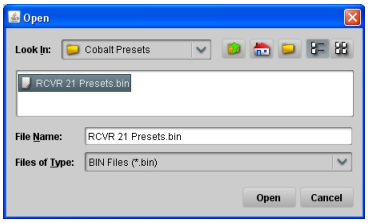
The file can then be renamed if desired (*RCVR21 Presets* in this example) before saving.



Upload (open) card presets from a network computer by clicking **Upload** at the bottom of DashBoard.



Browse to the location where the file was saved on the computer or drive (in this example, *My Documents\Cobalt Presets*).



Select the desired file and click **Open** to load the file to the card.

To upload presets saved from one card to another same-model card, simply click **Upload** on the other same-model card’s DashBoard page and repeat the same steps here.

Note: • Preset transfer between card download and file upload is on a **group** basis (i.e., individual presets cannot be downloaded or uploaded separately).

• After uploading a presets file, engagement of a desired preset is only assured by pressing the Preset Load button for a desired preset.

Troubleshooting

This section provides general troubleshooting information and specific symptom/corrective action for the 9381 card and its remote control interface. The 9381 card requires no periodic maintenance in its normal operation; if any error indication (as described in this section) occurs, use this section to correct the condition.

Error and Failure Indicator Overview

The 9381 card itself and its remote control systems all (to varying degrees) provide error and failure indications. Depending on how the 9381 card is being used (i.e, standalone or network controlled through DashBoard™ or a Remote Control Panel), check all available indications in the event of an error or failure condition.

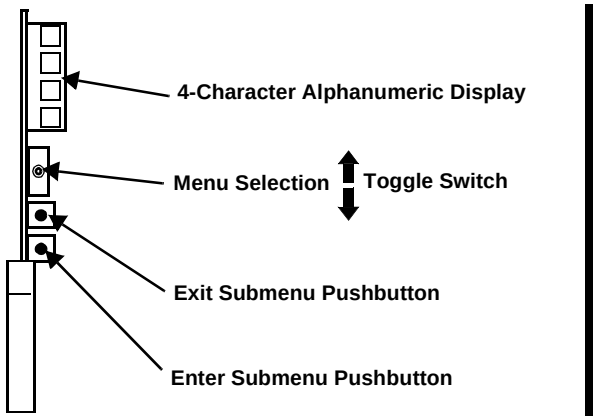
The various 9381 card and remote control error and failure indicators are individually described below.

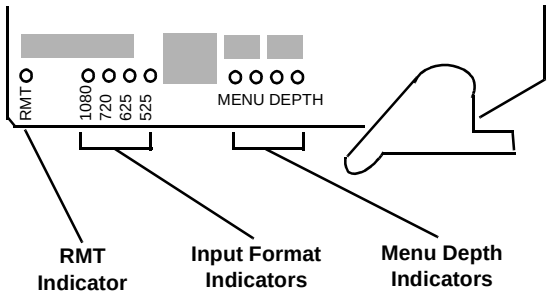
Note: The descriptions below provide general information for the various status and error indicators. For specific failures, also use the appropriate subsection listed below.

- Basic Troubleshooting Checks (p. 3-35)
- 9381 Processing Error Troubleshooting (p. 3-36)
- Troubleshooting Network/Remote Control Errors (p. 3-38)

9381 Card Edge Status/Error Indicators and Display

Figure 3-6 shows and describes the 9381 card edge status indicators and display. These indicators and the display show status and error conditions relating to the card itself and remote (network) communications (where applicable). Because these indicators are part of the card itself and require no external interface, the indicators are particularly useful in the event of communications problems with external devices such as network remote control devices.





Item	Function
Alphanumeric Display	Displays 4-digit alphanumeric code indicating status or errors as follows: • **E0XX:** Video Errors • **E002:** Video Acquiring Lock • **E1XX:** Audio Errors
RMT LED	Blue LED flashes when card is receiving control message from remote network control (e.g., DashBoard™ or Cobalt® Remote Control Panel)
Input Format LEDs	Four blue LEDs indicate the input signal raster format being received and locked onto by the card (1080, 720, 625, 525). Continuous cycling of the LEDs indicates the card has not locked onto a particular format (as in the case of no signal input).

Figure 3-6 9381 Card Edge Status Indicators and Display

DashBoard™ Status/Error Indicators and Displays

Figure 3-7 shows and describes the DashBoard™ status indicators and displays. These indicator icons and displays show status and error conditions relating to the 9381 card itself and remote (network) communications.

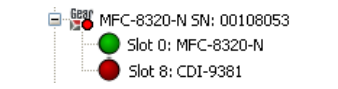
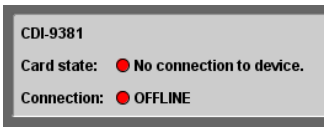
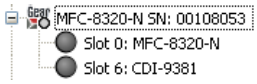
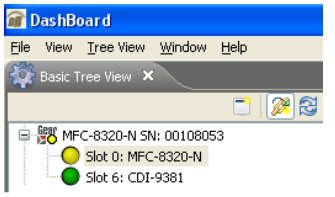
Indicator Icon or Display	Error Description
	Red indicator icon in Card Access/Navigation Tree pane shows card with Error condition (in this example, the Card Access/Navigation Tree pane shows a general error issued by the 9381 card in slot 8).
	Specific errors are displayed in the Card Info pane (in this example “No connection to device” indicating 9381 card is not connecting to frame/LAN).
	If the 9381 card is not connecting to the frame or LAN, all controls are grayed-out (as shown in the example here).
	Gray indicator icon in Card Access/Navigation Tree pane shows card(s) are not being seen by DashBoard™ due to lack of connection to frame LAN (in this example, both a 9381 card in slot 6 and the MFC-8320-N Network Controller Card for its frame in slot 0 are not being seen).
	Yellow indicator icon in Card Access/Navigation Tree pane shows card with Alert condition (in this example, the Card Access/Navigation Tree pane shows a general alert issued by the MFC-8320-N Network Controller Card).
	Clicking the card slot position in the Card Access/Navigation Tree (in this example Network Controller Card “Slot 0: MFC-8320-N”) opens the Card Info pane for the selected card. In this example, a “Fan Door Open” specific error is displayed.
	Yellow indicator icon in 9381 Card Info pane shows error alert, along with cause for alert (in this example, the 9381 is receiving no video input, or a video input that is invalid for the card and/or its current settings).

Figure 3-7 DashBoard™ Status Indicator Icons and Displays

Access the Card Info pane for a specific card by clicking the card slot position in the Card Access/Navigation Tree pane (as shown in the example in Figure 3-8).

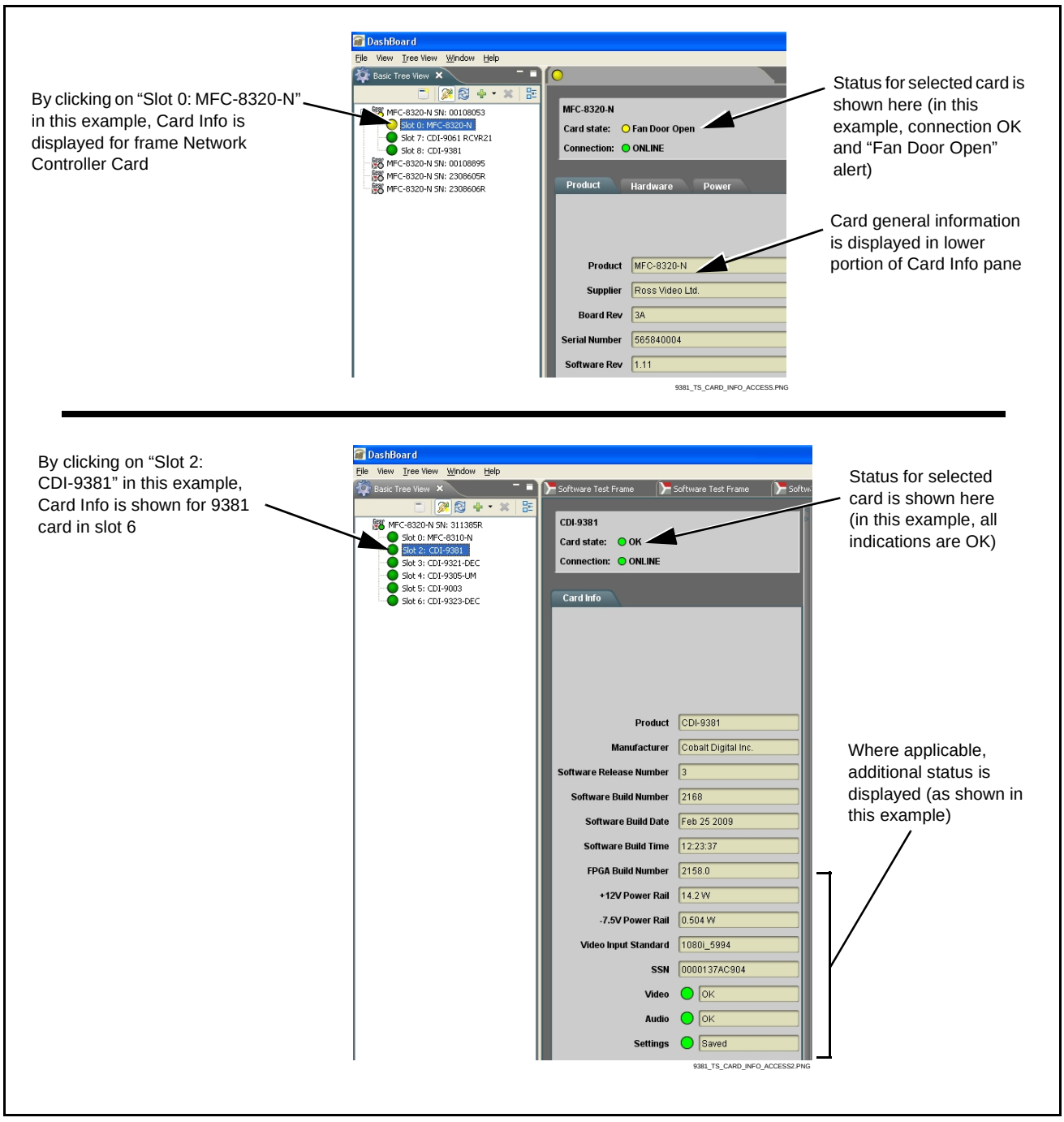


Figure 3-8 Selecting Specific Cards for Card Info Status Display

Basic Troubleshooting Checks

Failures of a general nature (affecting many cards and/or functions simultaneously), or gross inoperability errors are best addressed first by performing basic checks before proceeding further. Table 3-3 provides basic system checks that typically locate the source of most general problems. If required and applicable, perform further troubleshooting in accordance with the other troubleshooting tables in this section.

Table 3-3 Basic Troubleshooting Checks

Item	Checks

Verify power presence and characteristics	• On both the frame Network Controller Card and the 9381, in all cases when power is being properly supplied there is always at least one indicator illuminated. Any card showing no illuminated indicators should be cause for concern.
	• Check the Power Consumed indications for both the +12 V and -7.5 V supply rails for the 9381 card. This can be observed using the DashBoard™ Card Info pane, or using the card edge controls and indicators as shown in Figure 3-4 on page 3-7.
	  • If either of the rail supplies show **no** power being consumed, either the frame power supply, connections, or the 9381 card itself is defective.
	  • If either of the rail supplies show **excessive** power being consumed (see Technical Specifications (p. 1-15) in Chapter 1, “Introduction”), the 9381 card may be defective.

Check Cable connection secureness and connecting points	Make certain all cable connections are fully secure (including coaxial cable attachment to cable ferrules on BNC connectors). Also, make certain all connecting points are as intended. Make certain the selected connecting points correlate to the intended card inputs and/or outputs. Cabling mistakes are especially easy to make when working with large I/O modules.
Card seating within slots	Make certain all cards are properly seated within its frame slot. (It is best to assure proper seating by ejecting the card and reseating it again.)
Check status indicators and displays	On both DashBoard™ and the 9381 card edge indicators, red indications signify an error condition. If a status indicator signifies an error, proceed to the following tables in this section for further action.
Troubleshoot by substitution	All cards within the frame can be hot-swapped, replacing a suspect card or module with a known-good item.

9381 Processing Error Troubleshooting

Table 3-4 provides 9381 processing troubleshooting information. If the 9381 card exhibits any of the symptoms listed in Table 3-4, follow the troubleshooting instructions provided.

In the majority of cases, most errors are caused by simple errors where the 9381 is not appropriately set for the type of signal being received by the card.

Note: The error indications shown below are typical for the corresponding error conditions listed. Other error indications not specified here may also be displayed on DashBoard™ and/or the 9381 card edge status indicators.

Note: Where errors are displayed on both the 9381 card and network remote controls, the respective indicators and displays are individually described in this section.

Table 3-4 Troubleshooting Processing Errors by Symptom

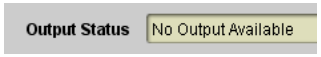
Symptom	Error/Condition	Corrective Action
• **DashBoard™** shows **Video** yellow icon and Input Invalid message in 9381 Card Info pane.  • Card edge **Input Format** LEDs show continuous cycling.	No video input present	Make certain intended video source is connected to appropriate 9381 card video input. Make certain BNC cable connections between frame Rear I/O Module for the card and signal source are OK.
DashBoard™ shows **Output Status** error message in 9381 Timecode function submenu screen. 	Timecode not available due to lack of appropriate input timecode data	• Timecode output requires that source and priority are appropriately selected. Also, video input must contain appropriate timecode data and framesync reference. Refer to **Timecode** function submenu tab on page 3-19 for more information.
Ancillary data (closed captioning, timecode, Dolby® metadata, AFD) not transferred through 9381.	• Control(s) not enabled	• Make certain respective control is set to **On** or **Enabled** (as appropriate).
	• VANC line number conflict between two or more ancillary data items	• Make certain each ancillary data item to be passed is assigned a unique line number (see Ancillary Data Line Number Locations and Ranges on page 3-8).

Table 3-4 Troubleshooting Processing Errors by Symptom — continued

Symptom	Error/Condition	Corrective Action
Audio signal(s) do not route as expected. Parameter control not available as expected.	• Embedded audio contains Dolby® E or Dolby Digital encoded signal	• When a valid Dolby® E or Dolby Digital signal (in accordance with SMPTE 337M) is detected on an embedded audio signal, gain and polarity controls for the channel are bypassed (even though controls may appear to be functional). Gain and polarity controls are not available for this signal type. Refer to Status displays in **Audio Input Controls** function submenu tab on page 3-10 for more information.
	• Upmixer inadvertently enabled (Upmixer Licensed Feature Only)	• Make certain upmixer is set to **Bypass** if not intended for use. **Note:** When manually enabled or set for automatic enable with appropriate signal levels, upmixer overwrites selected embedded channels with new data; same-channel embedded output will no longer represent same-channel embedded inputs for selected channels.
Audio not processed or passed through card.	• Input audio of type that cannot be locked by 9381 card	• Embedded audio must be nominal 48 kHz input. **Note:** Although the Status Displays in **Audio Input Controls** function submenu tab will show audio formats other than “Present, Professional” as being locked (such as “Present, Consumer”), in any case the audio must be at nominal 48 kHz rate for lock and processing to occur.
	• Enable control not turned on	• **Group Enable** button for **Embedded Audio Group 1/2** or **Embedded Audio Group 3/4** function submenu must be turned on for sources to be embedded into respective embedded channels.
RS-485 LTC timecode not being received or sent by cardction submenu screen.	• RS-485 “A” and “B” connections reversed	• Refer to Connecting To 3-Wire Phoenix Terminal Connectors (p. 2-7). RS-485 may not function if the “A” and “B” connections are not as shown in this illustration.
	• Received RS-485 LTC has DC offset.	• An RS-485 input received by the card must have the customary zero-crossing associated with RS-485. If the LTC source is offset above or below ground (0 V), the sources must be capacitively coupled or passed through an analog audio DA that can restore zero-crossing..

Troubleshooting Network/Remote Control Errors

Refer to Cobalt® reference guide “COMPASS™ Remote Control User Guide” (PN 9000RCS-RM) for network/remote control troubleshooting information.

In Case of Problems

Should any problem arise with this product that was not solved by the information in this section, please contact the Cobalt Digital Inc. Technical Support Department.

If required, a Return Material Authorization number (RMA) will be issued to you, as well as specific shipping instructions. If required, a temporary replacement item will be made available at a nominal charge. Any shipping costs incurred are the customer’s responsibility. All products shipped to you from Cobalt Digital Inc. will be shipped collect.

The Cobalt Digital Inc. Technical Support Department will continue to provide advice on any product manufactured by Cobalt Digital Inc., beyond the warranty period without charge, for the life of the product.

See Contact Cobalt Digital Inc. (p. 1-18) in Chapter 1, “Introduction“ for contact information.

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