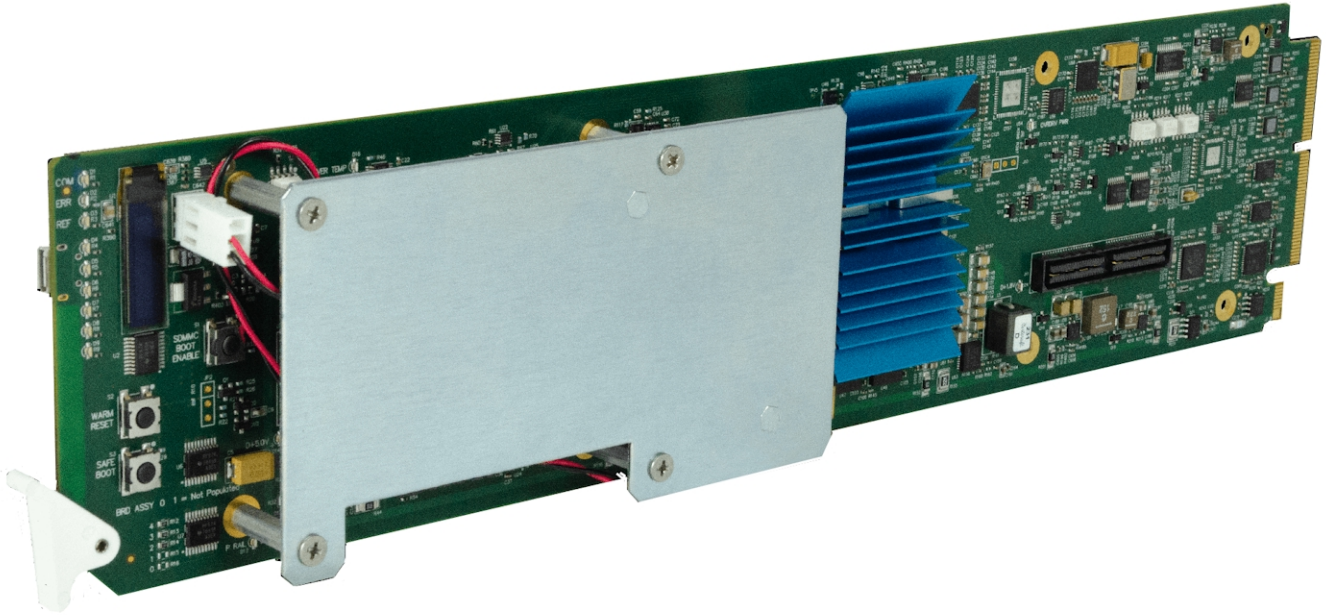


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COBALT

# 9926-xHtoS



## 3G/HD/SD Multi-Channel openGear® HDMI-To-SDI Converters with Per-Channel Frame Sync

- 9926-4HtoS 3G/HD/SD Quad-Channel openGear® HDMI-To-SDI Converter with Per-Channel Frame Sync
- 9926-2HtoS 3G/HD/SD Dual-Channel openGear® HDMI-To-SDI Converter with Per-Channel Frame

# *Product Manual*

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COBALT

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Congratulations on choosing the Cobalt<sup>®</sup> 9926-xHtoS 3G/HD/SD Multi-Channel openGear<sup>®</sup> HDMI-To-SDI Converter with Per-Channel Frame Sync model. The 9926-xHtoS models are part of a full line of modular processing and conversion gear for broadcast TV environments. The Cobalt Digital Inc. line includes video decoders and encoders, audio embedders and de-embedders, distribution amplifiers, format converters, remote control systems and much more. Should you have questions pertaining to the installation or operation of your 9926-xHtoS model, please contact us at the contact information on the front cover.

|  |   |
|--|---|
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## Introduction

### Overview

**Note:** This manual covers the 9926 series of openGear® H-to-S converter/ frame sync cards, which consists of the:

- **9926-4HtoS** 3G/HD/SD Quad-Channel openGear® HDMI-To-SDI Converter with Per-Channel Frame Sync
- **9926-2HtoS** 3G/HD/SD Dual-Channel openGear® HDMI-To-SDI Converter with Per-Channel Frame Sync

These cards vary primarily in the channel capacity of HDMI-to-SDI processing. Where differences exist, the differences are described for each individual model.

This manual provides installation and operating instructions for the 9926 cards specified above (also collectively referred to herein as the 9926-xHtoS).

**This manual** consists of the following chapters:

- **Chapter 1, “Introduction”** – Provides information about this manual and what is covered. Also provides general information regarding the 9926-xHtoS.
- **Chapter 2, “Installation and Setup”** – Provides instructions for installing the 9926-xHtoS in a frame, and optionally installing a 9926-xHtoS Rear I/O Module.
- **Chapter 3, “Operating Instructions”** – Provides overviews of operating controls and instructions for using the 9926-xHtoS.

**This chapter** contains the following information:

- **9926-xHtoS Card Software Versions and this Manual (p. 1-2)**
- **Manual Conventions (p. 1-3)**
- **Safety and Regulatory Summary (p. 1-5)**
- **9926-xHtoS Functional Description (p. 1-6)**
- **Technical Specifications (p. 1-13)**
- **Warranty and Service Information (p. 1-15)**
- **Contact Cobalt Digital Inc. (p. 1-16)**

## 9926-xHtoS Card Software Versions and this Manual

When applicable, Cobalt Digital Inc. provides for continual product enhancements through software updates. As such, functions described in this manual may pertain specifically to cards loaded with a particular software build.

The Software Version of your card can be checked by viewing the **Card Info** menu in DashBoard™. See Checking 9926-xHtoS Card Information (p. 3-7) in Chapter 3, “Operating Instructions” for more information. You can then check our website for the latest software version currently released for the card as described below.

**Note:** Not all functionality described in this manual may appear on cards with initial software versions.

Check our website and proceed as follows if your card’s software does not match the latest version:

|  |  |
|--|--|
| <p>Card Software <b>earlier</b> than latest version</p>  | <p>Card is not loaded with the latest software. Not all functions and/or specified performance described in this manual may be available.</p> <p>You can update your card with new Update software by going to the <b>Support&gt;Firmware Downloads</b> link at <a href="http://www.cobaltdigital.com">www.cobaltdigital.com</a>. Download “Firmware Update Guide”, which provides simple instructions for downloading the latest firmware for your card onto your computer, and then uploading it to your card through DashBoard™.</p> <p><b>Software updates are field-installed without any need to remove the card from its frame.</b></p>                 |
| <p>Card Software <b>newer</b> than version in manual</p> | <p>A new manual is expediently released whenever a card’s software is updated <b>and specifications and/or functionality have changed</b> as compared to an earlier version (a new manual is not necessarily released if specifications and/or functionality have not changed). A manual earlier than a card’s software version may not completely or accurately describe all functions available for your card.</p> <p>If your card shows features not described in this manual, you can check for the latest manual (if applicable) and download it by going to the card’s web page on <a href="http://www.cobaltdigital.com">www.cobaltdigital.com</a>.</p> |

## Cobalt Reference Guides

From the Cobalt® web home page, go to **Support>Reference Documents** for easy to use guides covering network remote control, card firmware updates, example card processing UI setups and other topics.

---

## Manual Conventions

In this manual, display messages and connectors are shown using the exact name shown on the 9926-xHtoS itself. Examples are provided below.

- Card-edge display messages are shown like this:



BOOT

- Connector names are shown like this: **HDMI IN 1**

In this manual, the terms below are applicable as follows:

- **Frame** refers to the HPF-9000, oGx, OG3-FR, 8321, or similar 20-slot frame that houses Cobalt® or other cards.
- **Device** and/or **Card** refers to a Cobalt® or other card.
- **System** and/or **Video System** refers to the mix of interconnected production and terminal equipment in which the 9926-xHtoS and other cards operate.
- Functions and/or features that are available only as an option are denoted in this manual like this:



**Option** ➔

Most options are covered in this manual. However, if your card has DashBoard tabs that are not described in this manual it indicates that the optional function/feature is covered in a separate Manual Supplement.

## Warnings, Cautions, and Notes

Certain items in this manual are highlighted by special messages. The definitions are provided below.

### Warnings

Warning messages indicate a possible hazard which, if not avoided, could result in personal injury or death.




### Cautions

Caution messages indicate a problem or incorrect practice which, if not avoided, could result in improper operation or damage to the product.

### Notes

Notes provide supplemental information to the accompanying text. Notes typically precede the text to which they apply.

## Labeling Symbol Definitions

|   |   |
|---|---|
|    | <p>Important note regarding product usage. Failure to observe may result in unexpected or incorrect operation.</p>  |
|  | <p>Electronic device or assembly is susceptible to damage from an ESD event. Handle only using appropriate ESD prevention practices.</p> <p>If ESD wrist strap is not available, handle card only by edges and avoid contact with any connectors or components.</p>   |
|  | <p>Symbol (WEEE 2002/96/EC)</p> <p>For product disposal, ensure the following:</p> <ul style="list-style-type: none"> <li>• Do not dispose of this product as unsorted municipal waste.</li> <li>• Collect this product separately.</li> <li>• Use collection and return systems available to you.</li> </ul> |



---

## Safety and Regulatory Summary

### Warnings

**! WARNING !**

To reduce risk of electric shock do not remove line voltage service barrier cover on frame equipment containing an AC power supply. **NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.**

### Cautions

**CAUTION**

This device is intended for environmentally controlled use only in appropriate video terminal equipment operating environments.

**CAUTION**

This product is intended to be a component product of an openGear® frame. Refer to the openGear® frame Owner's Manual for important safety instructions regarding the proper installation and safe operation of the frame as well as its component products.

**CAUTION**

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. Frame loading recommendations as follows:

- OG3 Frame: (5) cards
- HPF-9000 Frame: (5) cards
- oGx Frame: (7) cards

**CAUTION**

If required, make certain Rear I/O Module(s) is installed before installing the 9926-xHtoS into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

**CAUTION**

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

---

## 9926-xHtoS Functional Description

Figure 1-1 shows a functional block diagram of the 9926-xHtoS. The 9926-xHtoS provides up to four independent signal paths (**HDMI Channel 1** thru **HDMI Channel 4**) of HDMI-to-SDI conversion and frame sync. The multiple paths share input and output crosspoints to receive and send four outputs. Independent frame sync processing allows independent V/H offsets and frame delay settings for the multiple processing paths. Each path can be set to provide disable, freeze, or flat-field insert upon loss of respective video input.

**Note:** Model **9926-4HtoS** offers **four** independent paths and controls/functions for its four paths. Model **9926-2HtoS** offers **two** independent paths and controls/functions for its two paths.

### 9926-xHtoS Input/Output Formats

The 9926-xHtoS provides the following inputs and outputs (which can be independently used for **Path 1** thru **Path 4**):

- **Inputs:**
  - **HDMI IN 1** thru **HDMI IN 4** – up to four HDMI inputs which can be selected to be applied to the four independent processing paths (-2HtoS models offers only two HDMI inputs and processing paths).
- **Outputs:**
  - **3G/HD/SD-SDI OUT (1-4)** – four independent 3G/HD/SD-SDI processed video outputs which can be independently sourced from processing **Path 1** thru **Path 4**. (-2HtoS models offers only two SDI outputs sourced independently from **Path 1** or **Path 2**).

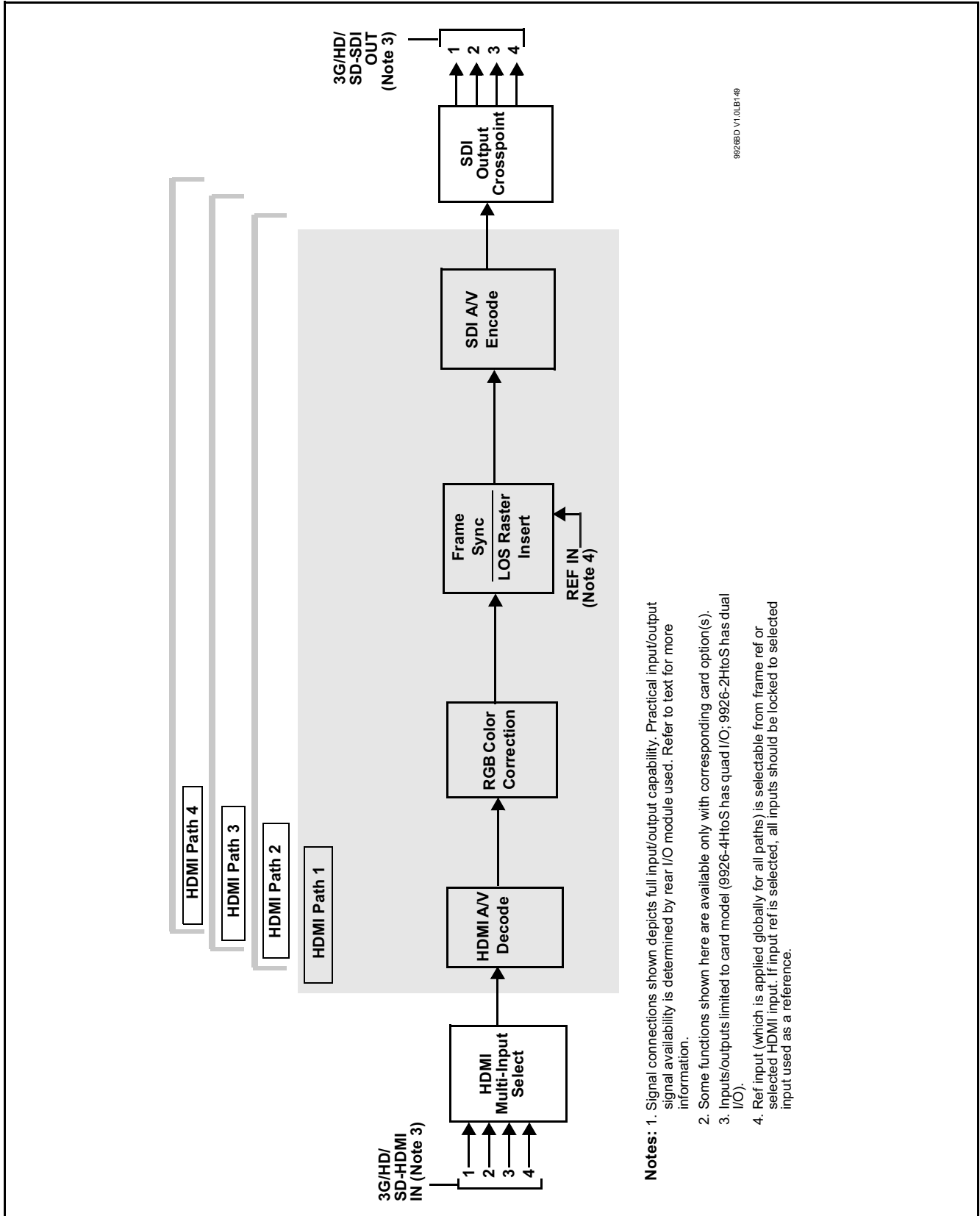


Figure 1-1 9926-xHtoS Functional Block Diagram

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## Video Processor Description

**Note:** Unless otherwise noted, the following functions are independently available for Path 1 thru Path 4 processing paths.

The 9926-xHtoS video subsystem provides the functions described below.

### Input Video Select Functions

Used in common as a routing source for **Path 1** thru **Path 4** is a GUI-based control that allows the card to select from up to four HDMI inputs to be used as four sources for **Path 1** thru **Path 4** processed video paths.

Additionally for each path, Source Colorimetry can be independently set for used as marked, or set for BT.709 or BT.2020. Also for each path, Source OETF can be independently set for used as marked, or set for SDR, PQ/ST 2084, or HLG.

### Frame Sync Function

This function provides for frame sync control using either one of two external **FRAME REF IN (1,2)** reference signals distributed with the card frame, selected input video, or internal timing as a frame sync reference.

This function also independently allows horizontal and/or vertical offset to be added between the output video and the frame sync reference for any of the up to card's four processed video paths.

Frame sync can select from either of two card frame reference sources, or free-run input video sync. Selectable failover allows alternate reference selection should the initial reference source become unavailable or invalid. In the event of input video loss of signal, the output can be set to disable video, go to an internal flat-field generator, or freeze to the last intact frame (last frame having valid SAV and EAV codes).

### Color Corrector **Option**

Option **+COLOR** converts the YCbCr SDI input video to the 4:4:4 RGB color space (where the color correction is applied), and then back to YCbCr SDI on the output. Controls are available to adjust each RGB level independently for both white levels (gain) and black levels (offset). Gamma can also be independently adjusted for each RGB channels. Various controls can be ganged to provide adjustment for all three color channels simultaneously. Color Correction allows custom independent user settings for each of the up to four processing paths.

## Video Output Crosspoint

Used in common as a routing source for **Path 1** thru **Path 4** is a four-output video matrix crosspoint that allows independently applying the card processed video output to any of the four card discrete coaxial outputs (**SDI OUT 1** thru **SDI OUT 4**).

## Audio Processor Description

The audio processing block consists of an Input Audio crosspoint/mixer (which directs selected input audio to the processing paths) and an Output Audio crosspoint/mixer (which selects from any of the four path's embedded audio sources).

### Input Audio Processing

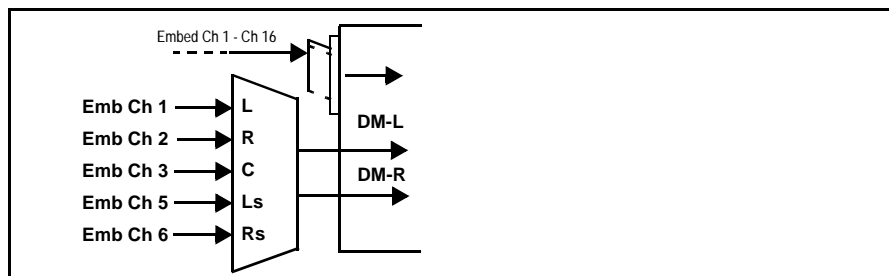
**Note:** **Path 1** thru **Path 4** have individual independent digital audio routing controls for each of the processing path's 16-channels of embedded audio.

The input audio processor operates as an internal audio router to each path's Audio Bus Channel bank. This function chooses from the following inputs:

- 16 channels of embedded audio from the path SDI video input (default 1-to-1 routing to card internal audio buses)
- Downmixer outputs (see below)
- Flex Mix summing node outputs (see below)

The input audio processing subsection is built around card internal 16-channel audio buses corresponding to each processing path (Path 1 thru Path 4). Each 16-channel bus receives inputs from an input routing crosspoint that routes audio on Audio Bus Channels 1 thru 16 corresponding to each processing path.

**Input Audio Down Mix Function.** (See Figure 1-2.) The Audio Down Mixer function provides for the selection of any five path embedded channels serving as Left (**L**), Right (**R**), Center (**C**), Left Surround (**Ls**), and Right Surround (**Rs**) individual signals to be multiplexed into stereo pair Down Mix Left (**DM-L**) and Down Mix Right (**DM-R**). The resulting stereo pair **DM-L** and **DM-R** can in turn be routed to any embedded audio bus pair as desired.



**Figure 1-2 Audio Down Mix Functional Block Diagram with Example Sources**

**Flex Buses.** For both input and output nodes before and after the card internal buses, flex buses provide flexible-structure mixer in which any of 16 summing nodes (**Flex Mix Bus A** thru **Flex Mix Bus P**) can receive any card audio input, thereby allowing several customizable mixing schemes. Similarly, any of the 16 card internal bus signals can be applied to an output flex bus mixer. The output flex bus allows cross-sourcing from Path 1 thru Path 4 embedded internal Audio Bus sources to the Path 1 thru Path 4 discrete output audio crosspoints.

**Audio Delay Processing.** Each of the four paths offers an overall Bulk Delay control, as well as Per-channel Delay Offset controls.

**Note:** Per-channel audio delay controls will allow individual delay offsets for channels within a pair for PCM. However, when the card detects a Dolby pair it will offset both channels an identical amount as set using either channel controls. This preserves the integrity of the Dolby pair.

## Output Audio Processing

The output audio processing subsection is built around card internal 16-channel audio buses corresponding to each processing path (Path 1 thru Path 4). From this point, path-specific Audio Bus channels are directed to path embedded audio channels.

The output audio processor chooses from the following inputs:

- 16 channels of Path 1 thru Path 4 Audio Bus channels
- Downmixer outputs
- Output Flex Mix summing node outputs

An Audio Status display shows the presence of each SDI embedded pair for each of the four paths. Lock status and payload is identified (PCM or data such as Dolby® D or E).

---

## User Control Interface

Figure 1-3 shows the user control interface options for the 9926-xHtoS. These options are individually described below.

**Note:** All user control interfaces described here are cross-compatible and can operate together as desired. Where applicable, any control setting change made using a particular user interface is reflected on any other connected interface.

- **DashBoard™ User Interface** – Using DashBoard™, the 9926-xHtoS and other cards installed in openGear®<sup>1</sup> frames can be controlled from a computer and monitor.

DashBoard™ allows users to view all frames on a network with control and monitoring for all populated slots inside a frame. This simplifies the setup and use of numerous modules in a large installation and offers the ability to centralize monitoring. Cards define their controllable parameters to DashBoard™, so the control interface is always up to date.

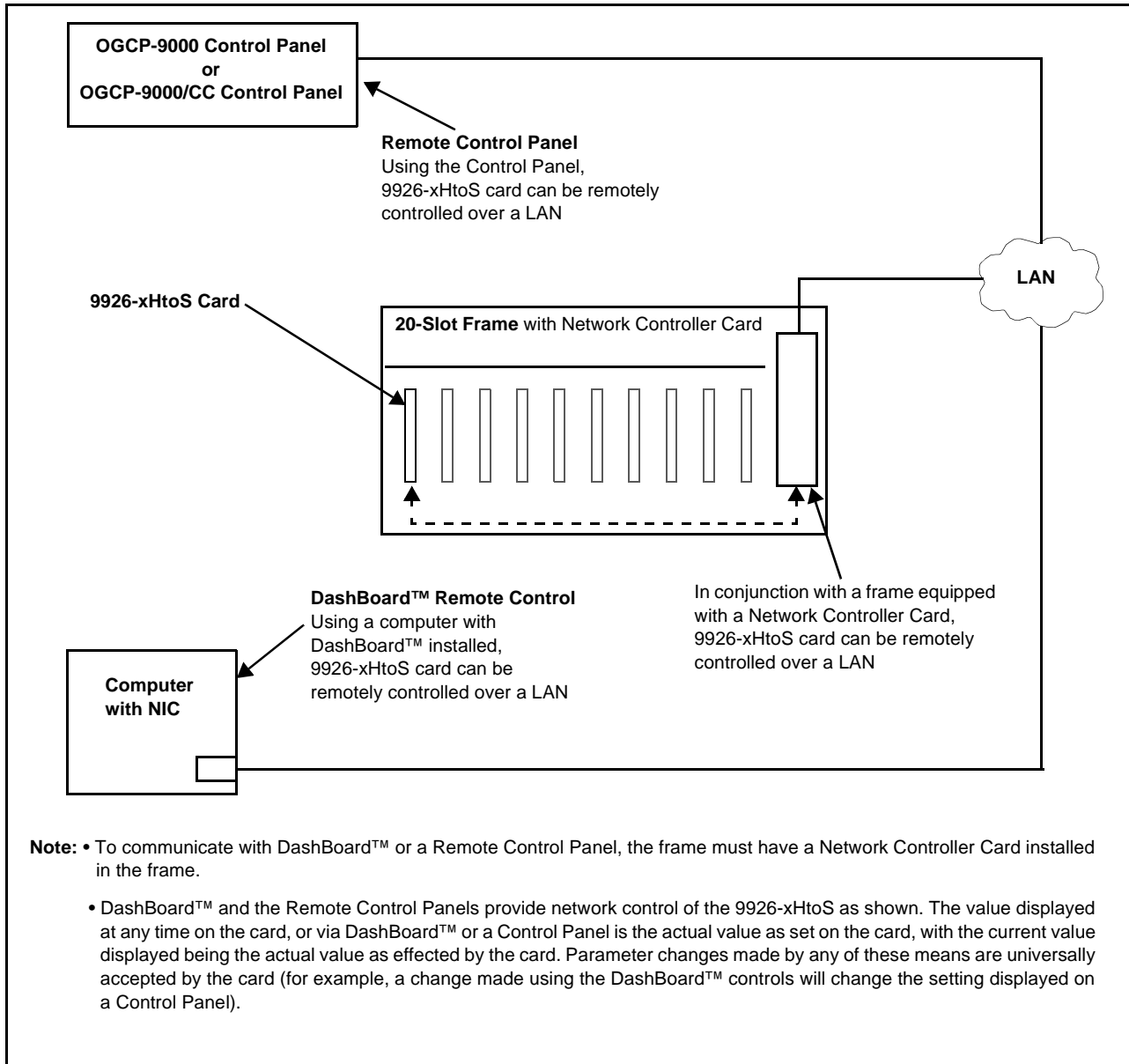
The DashBoard™ software can be downloaded from the Cobalt Digital Inc. website: [www.cobaltdigital.com](http://www.cobaltdigital.com) (enter “DashBoard” in the search window). The DashBoard™ user interface is described in Chapter 3, “Operating Instructions”.

- **Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panels** – The OGCP-9000 and OGCP-9000/CC Remote Control Panels conveniently and intuitively provide parameter monitor and control of the 9926-xHtoS and other video and audio processing terminal equipment meeting the open-architecture Cobalt® cards for openGear™ standard.

In addition to circumventing the need for a computer to monitor and control signal processing cards, the Control Panels allow quick and intuitive access to hundreds of cards in a facility, and can monitor and allow adjustment of multiple parameters at one time.

The Remote Control Panels are totally compatible with the openGear™ control software DashBoard™; any changes made with either system are reflected on the other. The Remote Control Panel user interface is described in Chapter 3, “Operating Instructions”.

1. openGear® is a registered trademark of Ross Video Limited. DashBoard™ is a trademark of Ross Video Limited.



**Figure 1-3 9926-xHtoS User Control Interface**

**Note:** If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt® reference guide **Remote Control User Guide (PN 9000RCS-RM)** provides thorough information and step-by-step instructions for setting up network remote control of Cobalt® cards using Dashboard™. (Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the **Support>Reference Documents** link at [www.cobaltdigital.com](http://www.cobaltdigital.com) and then select Dashboard Remote Control Setup Guide as a download, or contact Cobalt® as listed in Contact Cobalt Digital Inc. (p. 1-16).



## 9926-xHtoS Rear I/O Modules

The 9926-xHtoS physically interfaces to system video connections at the rear of its frame using a Rear I/O Module.

All inputs and outputs shown in the 9926-xHtoS Functional Block Diagram (Figure 1-1) enter and exit the card via the card edge backplane connector. The Rear I/O Module breaks out the 9926-xHtoS card edge connections to coaxial and other connectors that interface with other components and systems in the signal chain.

The full assortment of 9926-xHtoS Rear I/O Modules is shown and described in 9926-xHtoS Rear I/O Modules (p. 2-4) in Chapter 2, “Installation and Setup”.

## Technical Specifications

Table 1-1 lists the technical specifications for the 9926-xHtoS cards.

**Table 1-1 Technical Specifications**

| Item  | Characteristic   |
|---|--|
| Part number, nomenclature   | <ul style="list-style-type: none"> <li>• <b>9926-4HtoS</b> 3G/HD/SD Quad-Channel openGear<sup>®</sup> HDMI-To-SDI Converter with Per-Channel Frame Sync</li> <li>• <b>9926-2HtoS</b> 3G/HD/SD Dual-Channel openGear<sup>®</sup> HDMI-To-SDI Converter with Per-Channel Frame Sync</li> </ul> |
| Power   | 49 Watts   |
| Installation/usage environment  | Intended for installation and usage in frame meeting openGear <sup>™</sup> modular system definition   |
| Installation Density  | Up to 7 cards per 20-slot frame as follows: <ul style="list-style-type: none"> <li>• OG3 Frame: (5) cards</li> <li>• HPF-9000 Frame: (5) cards</li> <li>• oGx Frame: (7) cards</li> </ul>  |
| Environmental:<br>Operating temperature:<br>Relative humidity (operating or storage): | 32° – 104° F (0° – 40° C)<br>< 95%, non-condensing   |
| Frame communication   | 10/100/1000 Mbps Ethernet with Auto-MDIX   |
| Standards Supported   | SMPTE 259M, 292M, 424M   |
| HDMI Inputs   | <ul style="list-style-type: none"> <li>• 9926-4HtoS: (4) HDMI 2.0; mini connectors</li> <li>• 9926-2HtoS: (2) HDMI 2.0; mini connectors</li> </ul>   |
| 3G/HD/SD-SDI Outputs  | <ul style="list-style-type: none"> <li>• 9926-4HtoS: (4) 75Ω outputs (max)</li> <li>• 9926-2HtoS: (2) 75Ω outputs (max)</li> </ul> Output Signal Level: 800 mV ±10%<br>DC Offset: 0 V ± 50 mV<br>Alignment Jitter (3G/HD/SD): < 0.3/0.2/0.2 UI   |

Table 1-1 Technical Specifications — continued

| Item                               | Characteristic   |
|------------------------------------|--|
| Frame Reference Input              | Number of Inputs:<br>Two, REF 1 and REF 2 from frame with selectable failover<br>Standards Supported:<br>SMPTE 170M/318M (“black burst”)<br>SMPTE 274M/296M (“tri-level”)<br>Return Loss:<br>> 35 dB up to 5.75 MHz<br><b>Note:</b> Per-path frame reference offers independent per-path controls (such as video delay offset). However, all paths must be locked to the same selected reference selection (e.g., frame REF 2 used for each path). |
| Frame Sync Audio/Video Delay       | Max offset: 20 frames<br>Latency (min): 1 frame  |
| User Audio Delay Offset from Video | Bulk delay control: -33 msec to +3000 msec.<br>Per-channel delay controls: -800 msec to +800 msec  |

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## Warranty and Service Information

### Cobalt Digital Inc. Limited Warranty

This product is warranted to be free from defects in material and workmanship for a period of five (5) years from the date of shipment to the original purchaser, except that 4000, 5000, 6000, 8000 series power supplies, and Dolby® modules (where applicable) are warranted to be free from defects in material and workmanship for a period of one (1) year.

Cobalt Digital Inc.'s ("Cobalt") sole obligation under this warranty shall be limited to, at its option, (i) the repair or (ii) replacement of the product, and the determination of whether a defect is covered under this limited warranty shall be made at the sole discretion of Cobalt.

This limited warranty applies only to the original end-purchaser of the product, and is not assignable or transferrable therefrom. This warranty is limited to defects in material and workmanship, and shall not apply to acts of God, accidents, or negligence on behalf of the purchaser, and shall be voided upon the misuse, abuse, alteration, or modification of the product. Only Cobalt authorized factory representatives are authorized to make repairs to the product, and any unauthorized attempt to repair this product shall immediately void the warranty. Please contact Cobalt Technical Support for more information.

To facilitate the resolution of warranty related issues, Cobalt recommends registering the product by completing and returning a product registration form. In the event of a warrantable defect, the purchaser shall notify Cobalt with a description of the problem, and Cobalt shall provide the purchaser with a Return Material Authorization ("RMA"). For return, defective products should be double boxed, and sufficiently protected, in the original packaging, or equivalent, and shipped to the Cobalt Factory Service Center, postage prepaid and insured for the purchase price. The purchaser should include the RMA number, description of the problem encountered, date purchased, name of dealer purchased from, and serial number with the shipment.

**Cobalt Digital Inc. Factory Service Center**

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## Contact Cobalt Digital Inc.

Feel free to contact our thorough and professional support representatives for any of the following:

- Name and address of your local dealer
- Product information and pricing
- Technical support
- Upcoming trade show information

|                             |  |
|-----------------------------|--|
| <b>Phone:</b>               | (217) 344-1243   |
| <b>Fax:</b>                 | (217) 344-1245   |
| <b>Web:</b>                 | <a href="http://www.cobaltdigital.com">www.cobaltdigital.com</a> |
| <b>General Information:</b> | info@cobaltdigital.com   |
| <b>Technical Support:</b>   | support@cobaltdigital.com  |

# Installation and Setup

## Overview

This chapter contains the following information:

- Installing the 9926-xHtoS Into a Frame Slot (p. 2-1)
- Installing a Rear I/O Module (p. 2-3)
- Setting Up 9926-xHtoS Network Remote Control (p. 2-5)

## Installing the 9926-xHtoS Into a Frame Slot

### CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The 9926-xHtoS has a high power dissipation with maximum frame loading recommendations as follows:

- OG3 Frame: (5) cards
- HPF-9000 Frame: (5) cards
- oGx Frame: (7) cards

### CAUTION



This device contains semiconductor devices which are susceptible to serious damage from Electrostatic Discharge (ESD). ESD damage may not be immediately apparent and can affect the long-term reliability of the device.

Avoid handling circuit boards in high static environments such as carpeted areas, and when wearing synthetic fiber clothing. Always use proper ESD handling precautions and equipment when working on circuit boards and related equipment.

**Note:** If installing the 9926-xHtoS in a slot with no rear I/O module, a **Rear I/O Module is required** before cabling can be connected. Refer to Installing a Rear I/O Module (p. 2-3) for rear I/O module installation procedure.

**CAUTION**

If required, make certain Rear I/O Module(s) is installed before installing the 9926-xHtoS into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

**Note:** Check the packaging in which the 9926-xHtoS was shipped for any extra items such as a Rear I/O Module connection label. In some cases, this label is shipped with the card and to be installed on the Rear I/O connector bank corresponding to the slot location of the card.

Install the 9926-xHtoS into a frame slot as follows:

1. Determine the slot in which the 9926-xHtoS is to be installed.
2. Open the frame front access panel.
3. While holding the card by the card edges, align the card such that the plastic ejector tab is on the bottom.
4. Align the card with the top and bottom guides of the slot in which the card is being installed.
5. Gradually slide the card into the slot. When resistance is noticed, gently continue pushing the card until its rear printed circuit edge terminals engage fully into the rear I/O module mating connector.

**CAUTION**

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

6. Verify that the card is fully engaged in rear I/O module mating connector.
7. Close the frame front access panel.
8. Connect the input and output cables as shown in 9926-xHtoS Rear I/O Modules (p. 2-4).
9. Repeat steps 1 through 8 for other 9926-xHtoS cards.

**Note:**

- The 9926-xHtoS BNC inputs are internally 75-ohm terminated. It is not necessary to terminate unused coaxial inputs or outputs.
- External frame sync reference signals are received by the card over a reference bus on the card frame, and not on any card rear I/O module connectors. The frame has BNC connectors labeled **REF 1** and **REF 2** which receive the reference signal from an external source such as a house distribution.
- To remove a card, press down on the ejector tab to unseat the card from the rear I/O module mating connector. Evenly draw the card from its slot.

10. If network remote control is to be used for the frame and the frame has not yet been set up for remote control, perform setup in accordance with Setting Up 9926-xHtoS Network Remote Control (p. 2-5).

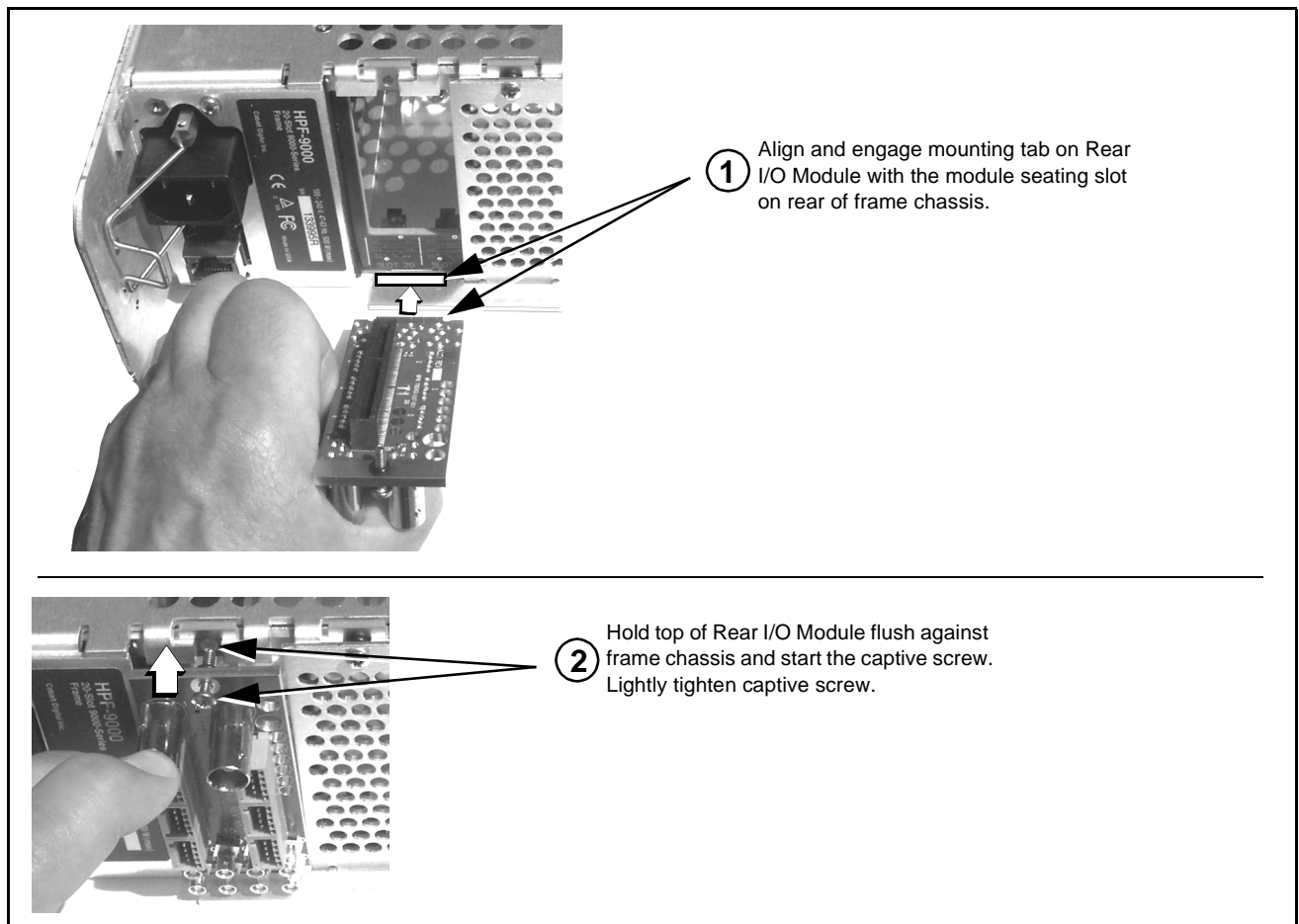
**Note:** If installing a card in a frame already equipped for, and connected to DashBoard™, no network setup is required for the card. The card will be discovered by DashBoard™ and be ready for use.

## Installing a Rear I/O Module

- Note:**
- This procedure is applicable **only if a Rear I/O Module is not currently installed** in the slot where the 9926-xHtoS is to be installed.
  - When determining slot to use, see 9926-xHtoS Rear I/O Modules (p. 2-4) and check notes (where applicable) for rear module being considered for use.

Install a Rear I/O Module as follows:

1. On the frame, determine the slot in which the 9926-xHtoS is to be installed.
2. In the mounting area corresponding to the slot location, install Rear I/O Module as shown in Figure 2-1.



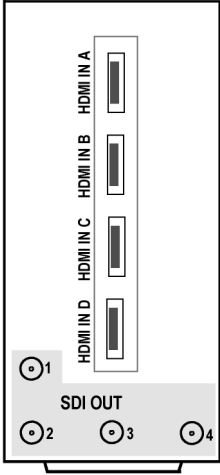
**Figure 2-1 Rear I/O Module Installation**

9926-xHtoS Rear I/O Modules

Table 2-1 shows and describes the full assortment of Rear I/O Modules specifically for use with the 9926-xHtoS.

**Note:** A thru D HDMI channel designations will in some cases be interchangeably used to denote HDMI 1 thru 4 between rear module and product UI designations.

Table 2-1 9926-xHtoS Rear I/O Modules

| 9926-xHtoS Rear I/O Module   | Description   |
|--|---|
| <p><b>RM20-9926-B-HDBNC</b></p>  | <p>Provides the following connections:</p> <ul style="list-style-type: none"> <li>• Four HDMI In (<b>HDMI IN A</b> thru <b>HDMI IN D</b>)</li> <li>• Four 3G/HD/SD-SDI coaxial outputs (<b>SDI OUT 1</b> thru <b>SDI OUT 4</b>)</li> </ul> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• On 9926-2HtoS usage, <b>HDMI IN C</b> and <b>HDMI IN D</b>, and <b>SDI OUT 3</b> and <b>SDI OUT 4</b> are N/C.</li> <li>• Due to the alignment of the 9926-xHtoS card and this rear module, the combination of the card and rear module will consume the adjacent odd frame slot in addition to the even slot occupied by the card.</li> <li>• Mates to card in <b>odd</b> slot.</li> <li>• Rear Module <b>HDMI IN A</b> thru <b>HDMI IN D</b> correspond respectively to card UI HDMI identifiers <b>HDMI IN 1</b> thru <b>HDMI IN 4</b>.</li> </ul> |



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## Setting Up 9926-xHtoS Network Remote Control

Perform remote control setup in accordance with Cobalt® reference guide “Remote Control User Guide” (PN 9000RCS-RM).

- Note:**
- If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt® reference guide **Remote Control User Guide (PN 9000RCS-RM)** provides thorough information and step-by-step instructions for setting up network remote control of Cobalt® cards using DashBoard™. (Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the **Support>Reference Documents** link at [www.cobaltdigital.com](http://www.cobaltdigital.com) and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt® as listed in Contact Cobalt Digital Inc. (p. 1-16).

- If installing a card in a frame already equipped for, and connected to DashBoard™, no network setup is required for the card. The card will be discovered by DashBoard™ and be ready for use.

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# Operating Instructions

## Overview

If you are already familiar with using DashBoard or a Cobalt Remote Control Panel to control Cobalt cards, please skip to 9926-xHtoS Function Menu List and Descriptions (p. 3-8).

This chapter contains the following information:

- Control and Display Descriptions (p. 3-1)
- Accessing the 9926-xHtoS Card via Remote Control (p. 3-5)
- Checking 9926-xHtoS Card Information (p. 3-7)
- 9926-xHtoS Function Menu List and Descriptions (p. 3-8)
- Troubleshooting (p. 3-31)

## Control and Display Descriptions

This section describes the user interface controls, indicators, and displays for using the 9926-xHtoS card. The 9926-xHtoS functions can be accessed and controlled using any of the user interfaces described here.

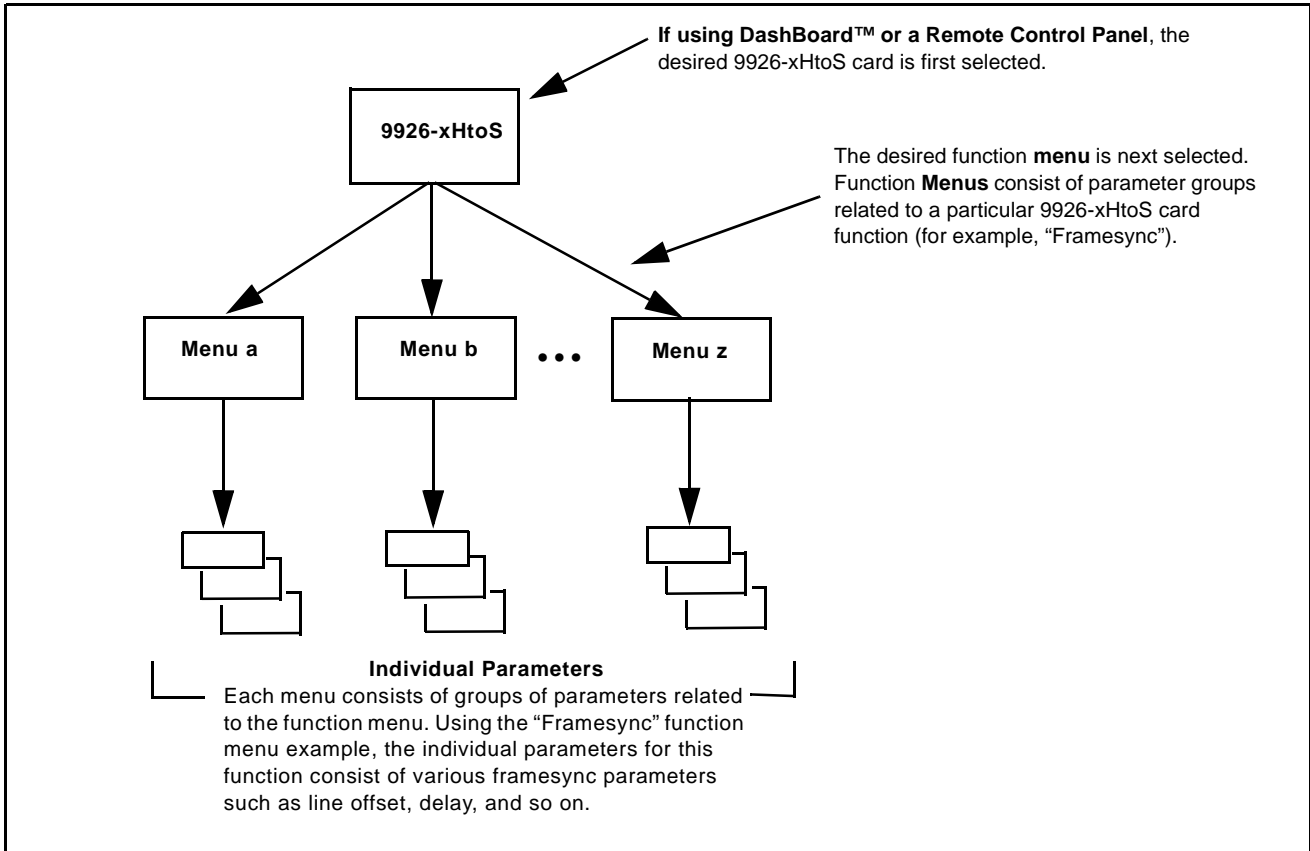
The format in which the 9926-xHtoS functional controls, indicators, and displays appear and are used varies depending on the user interface being used. Regardless of the user interface being used, access to the 9926-xHtoS functions (and the controls, indicators, and displays related to a particular function) follows a general arrangement of Function Menus under which related controls can be accessed (as described in Function Menu/Parameter Overview below).

**Note:** When a setting is changed, settings displayed on DashBoard™ (or a Remote Control Panel) are the settings as effected by the card itself and reported back to the remote control; the value displayed at any time is the actual value as set on the card.

**Function Menu/Parameter Overview**

The functions and related parameters available on the 9926-xHtoS card are organized into function **menus**, which consist of parameter groups as shown below.

Figure 3-1 shows how the 9926-xHtoS card and its menus are organized, and also provides an overview of how navigation is performed between cards, function menus, and parameters.



**Figure 3-1 Function Menu/Parameter Overview**

DashBoard™ User Interface

(See Figure 3-2.) The card function menus are organized in DashBoard™ using tabs. When a tab is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the GUI slider controls. Items in a list can then be selected using GUI drop-down lists.



Figure 3-2 Typical DashBoard Tabs and Controls

## Cobalt® Remote Control Panel User Interfaces

(See Figure 3-3.) Similar to the function menu tabs using DashBoard™, the Remote Control Panels have a Select Submenu key that is used to display a list of function submenus. From this list, a control knob on the Control Panel is used to select a function from the list of displayed function submenu items.

When the desired function submenu is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the control knobs, which act like a potentiometer. Items in a list can then be selected using the control knobs which correspondingly act like a rotary switch.

Figure 3-3 shows accessing a function submenu and its parameters (in this example, “Video Proc”) using the Control Panel as compared to using the card edge controls.

**Note:** Refer to “OGCP-9000 Remote Control Panel User Manual” (PN OGCP-9000-OM) or “OGCP-9000/CC Remote Control Panel User Manual” (PN OGCP-9000/CC-OM) for complete instructions on using the Control Panels.



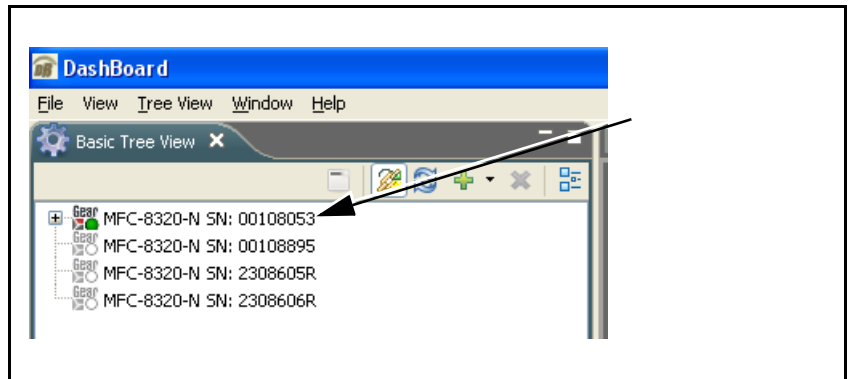
**Figure 3-3 Remote Control Panel Setup of Example Video Proc Function Setup**

## Accessing the 9926-xHtoS Card via Remote Control

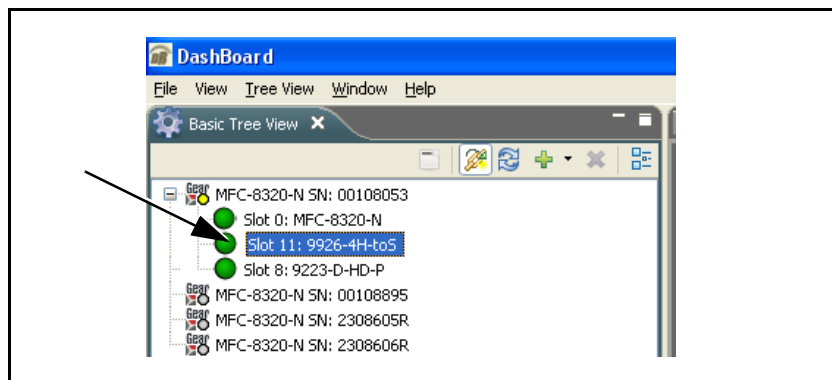
Access the 9926-xHtoS card using DashBoard™ or Cobalt® Remote Control Panel as described below.

### Accessing the 9926-xHtoS Card Using DashBoard™

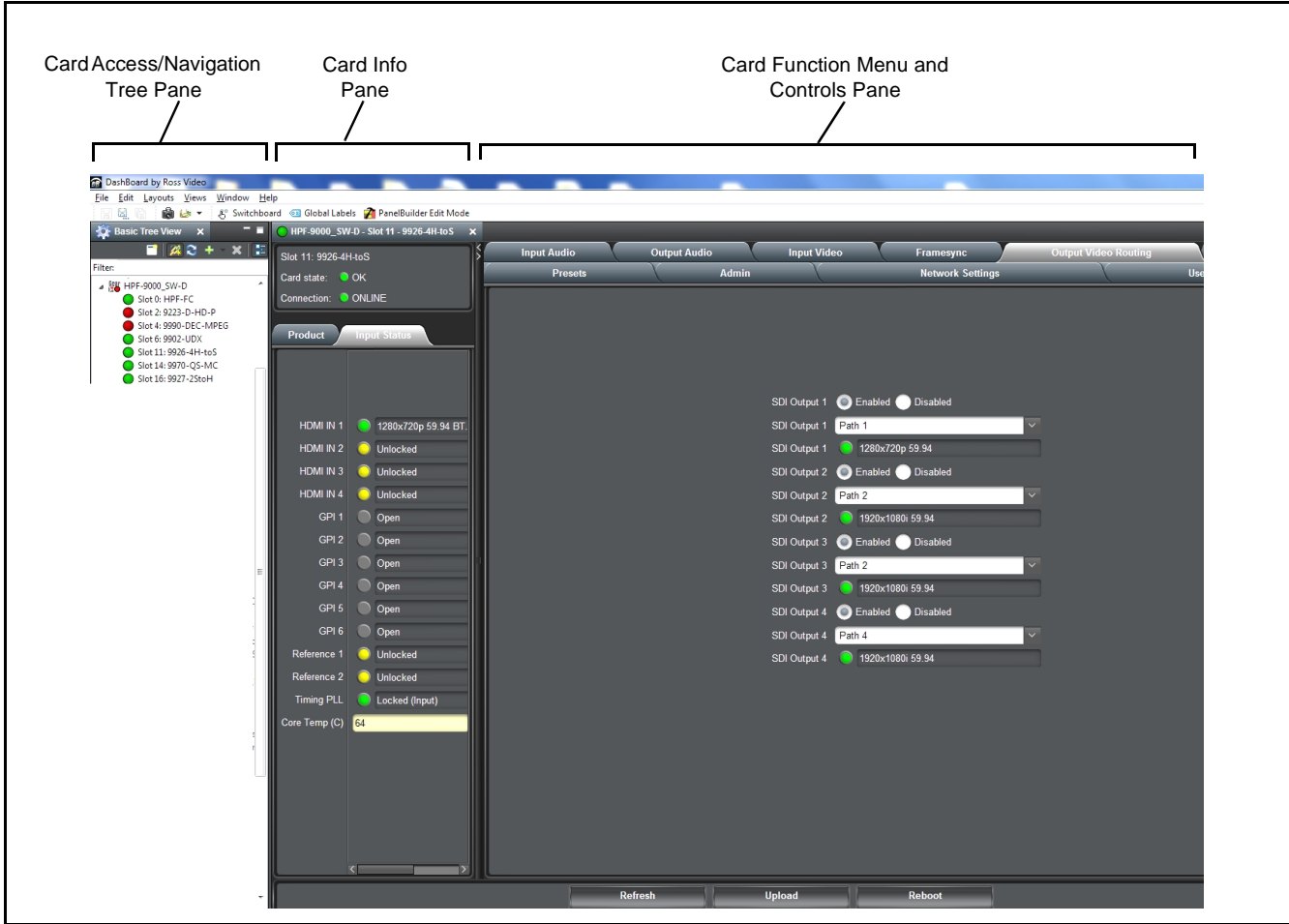
1. On the computer connected to the frame LAN, open DashBoard™.
2. As shown below, in the left side Basic View Tree locate the Network Controller Card associated with the frame containing the 9926-xHtoS card to be accessed (in this example, “MFC-8320-N SN: 00108053”).



3. As shown below, expand the tree to access the cards within the frame. Click on the card to be accessed (in this example, “Slot 11: 9926-4HtoS”).

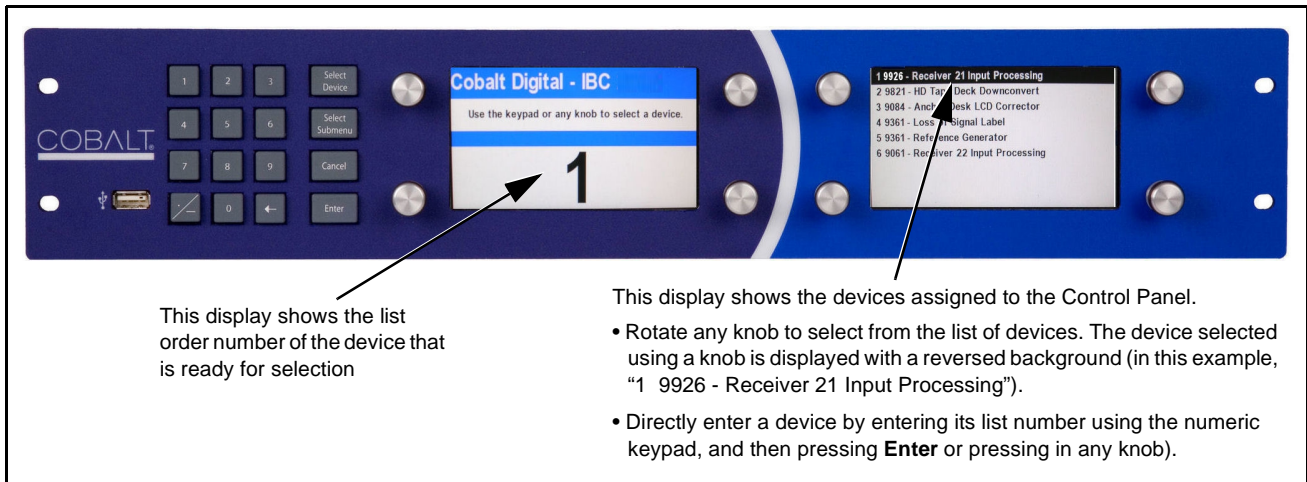


As shown on the next page, when the card is accessed in DashBoard™ its function menu screen showing tabs for each function is displayed. (The particular menu screen displayed is the previously displayed screen from the last time the card was accessed by DashBoard™).



### Accessing the 9926-xHtoS Card Using a Cobalt® Remote Control Panel

Press the **Select Device** key and select a card as shown in the example below.





## Checking 9926-xHtoS Card Information

The operating status and software version the 9926-xHtoS card can be checked using DashBoard™. Figure 3-4 shows and describes the 9926-xHtoS card information screen using DashBoard™.

**Note:** Proper operating status in DashBoard™ is denoted by green icons for the status indicators shown in Figure 3-4. Yellow or red icons respectively indicate an alert or failure condition. Refer to Troubleshooting (p. 3-31) for corrective action.

The **Tree View** shows the cards seen by DashBoard™. (In this example, Network Controller Card is hosting a 9926-4HtoS card in slot 11.)

**Status Display**  
This displays shows the status and format of the signals being received by the 9926-xHtoS, as well as card status.

**Product Info Display**  
This displays (alternately selected in the Card Info pane) shows the the card hardware and software version info, as well as card power and temperature data.

| Slot 11: 9926-4H-toS   |                                     |
|------------------------|-------------------------------------|
| Card state:            | OK                                  |
| Connection:            | ONLINE                              |
| <b>Product</b>         |                                     |
| Product                | 9926-4HtoS                          |
| Supplier               | Cobalt Digital Inc.                 |
| Serial Number          | 466749                              |
| Firmware Revision      | 1.008                               |
| Build Date             | Apr 30 2021 11:38:29                |
| FPGA                   | Apr 30 2021 08:54:28                |
| Kernel Revision        | 4                                   |
| HW Build               | 1755-E UDC AES8                     |
| Core Temp (C)          | 64                                  |
| Ambient Temp (C)       | 26                                  |
| Board Power (W)        | 41                                  |
| TX Ref Clk Calibration | Passed                              |
| SDI TX Calibration     | Passed                              |
| HDMI TX Calibration    | Passed                              |
| Board Calibration      | Power up calibration success (1000) |

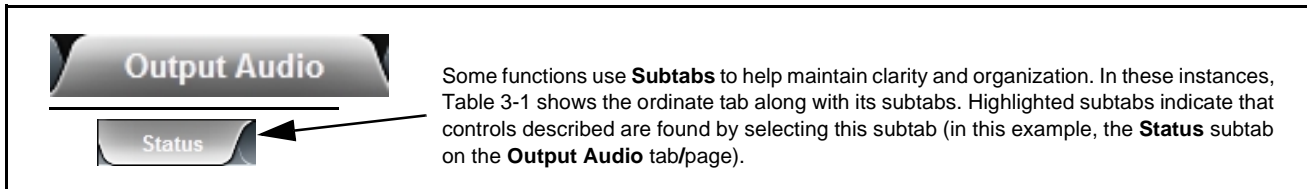
Figure 3-4 9926-xHtoS Card Info/Status Utility

## 9926-xHtoS Function Menu List and Descriptions

Table 3-1 individually lists and describes each 9926-xHtoS function menu and its related list selections, controls, and parameters. Where helpful, examples showing usage of a function are also provided. Table 3-1 is primarily based upon using DashBoard™ to access each function and its corresponding menus and parameters.

**Note:** UI depictions in this section show 4-path model **9926-4HtoS**. Model **9926-2HtoS** has identical controls, but limited to 2-path I/O and path controls.

On DashBoard™ itself and in Table 3-1, the function menu items are organized using tabs as shown below.



The table below provides a quick-reference to the page numbers where each function menu item can be found.

| Function Menu Item          | Page | Function Menu Item            | Page |
|-----------------------------|------|-------------------------------|------|
| Input Video Controls        | 3-9  | Admin                         | 3-19 |
| Video Proc/Color Correction | 3-10 | Network Settings Controls     | 3-20 |
| Framesync                   | 3-13 | User Events Setup Controls    | 3-22 |
| Output Video Routing        | 3-16 | Input Audio Routing/Controls  | 3-23 |
| GPO Setup Controls          | 3-17 | Output Audio Routing/Controls | 3-27 |
| Presets                     | 3-17 |                               |      |

**Table 3-1 9926-xHtoS Function Menu List**


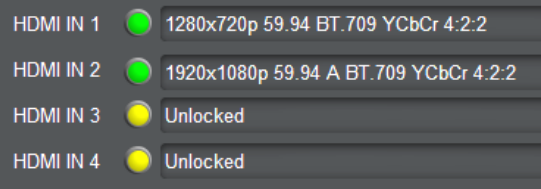
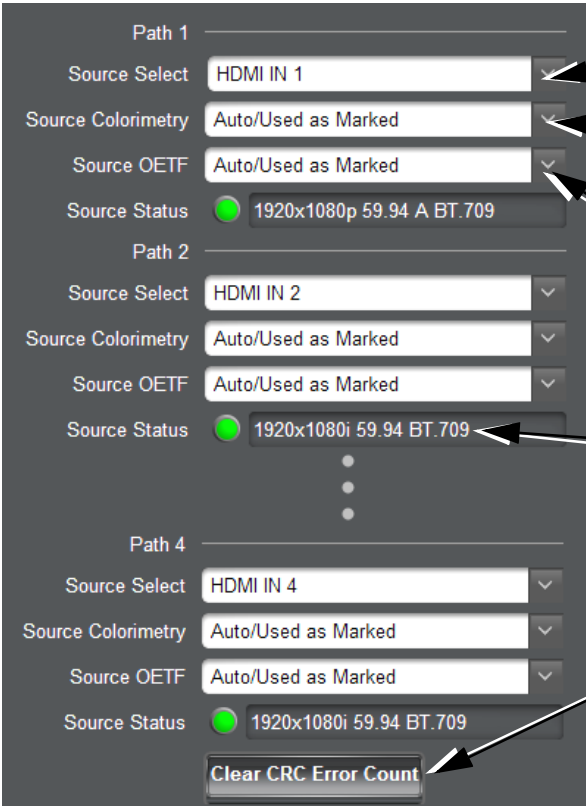
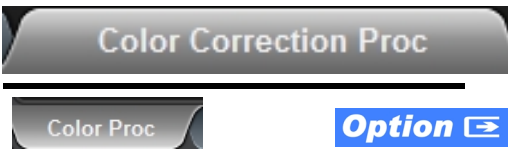

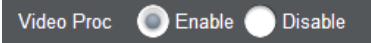
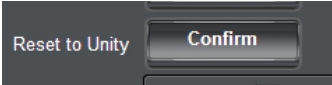
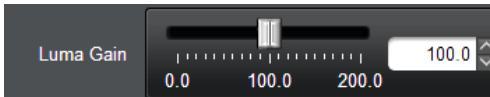
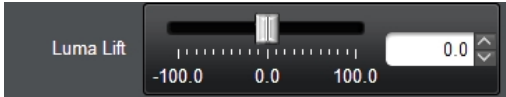
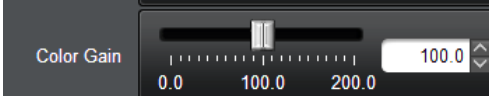
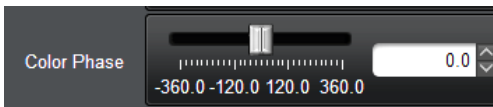

|  |   |
|--|---|
|   | <p>Displays input video status for the up to four HDMI card inputs. Provides an input crosspoint for routing up to four inputs to desired Path 1 thru Path 4 processing paths.</p>  |
| <p><b>• Input Video Status</b></p>          | <p>Displays input status of each video input, along with format where lock is detected.</p> <p>Shows presence/lock of each input, as well as raster, rate, and other info. Also shows a running count of any detected SDI errors.</p> <p>In this example, <b>HDMI IN 1</b> thru <b>HDMI IN 4</b> shows raster/format for detected inputs, with unused inputs <b>HDMI IN 3</b> and <b>HDMI IN 4</b> showing <b>Unlocked</b>. (These status indications are also propagated to the Card Info pane.)</p> <p><b>Note:</b> Upon initial acquire/lock of inputs, display here can show an error logged during lock (especially id upstream video was not stable during card acquire/lock).</p>  |
| <p><b>• Input Video Source Select</b></p>  | <p><b>Source Select</b> drop-downs for card <b>Path 1</b> thru <b>Path 4</b> flexibly crosspoint select from up to four card HDMI inputs <b>HDMI IN 1</b> thru <b>HDMI IN 4</b> to be applied to the card's up to 4-path program video inputs. Each <b>Path 1</b> thru <b>Path 4</b> input destination is equipped with identical, independent controls.</p> <p><b>Source Select</b> drop-down routes desired external HDMI input <b>HDMI IN 1</b> thru <b>HDMI IN 4</b> to respective processing path</p> <p><b>Source Colorimetry</b> drop-down allows using colorimetry marked as is/auto, or marking colorimetry as follows:</p> <ul style="list-style-type: none"> <li>• BT.709</li> <li>• BT.2020</li> </ul> <p><b>Source OETF</b> drop-down allows using transfer function marked as is/auto, or marking as follows:</p> <ul style="list-style-type: none"> <li>• SDR</li> <li>• PQ/ST 2084</li> <li>• HLG</li> </ul> <p><b>Source Status</b> shows format of selected input video as well as colorimetry standard as it appears in the inputted native video.</p> <p><b>Clear CRC Error Count</b> provides a master clear for all four path crosspoint <b>Input Video Status</b> displays</p> |

Table 3-1 9926-xHtoS Function Menu List — continued

|   |  |
|---|--|
|    | <p>(Option <b>+COLOR</b>) Provides the following Video Proc and optional Color Correction parametric controls.</p>   |
| <p>• <b>Select Path For Vid Proc/Correction Setup</b></p>  | <p>Activates the Vid Proc/Color Correction user interface (UI) controls for a desired path. For example, when Path 1 is selected here, the Vid Proc/Color Correction UI is now active for Path 1. When Path 2 is selected here, now the Vid Proc/Color Correction UI becomes active for Path 2.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• When settings for a particular path are done (and Path Select is set for another path), the previous path settings are locked in and do not change unless manually touched again.</li> <li>• When the <b>Path Select</b> is set for a particular path, the <b>Color Proc</b> and (optional) <b>Color Correction</b> controls are tied to the specified path.</li> <li>• All paths use the same UI and allow identical independent control.</li> </ul> |
| <p>• <b>Video Proc Enable/Disable</b></p>                  | <p><b>Video Proc (Enable/Disable)</b> provides enable/disable of <b>Video Proc</b> functions.</p> <ul style="list-style-type: none"> <li>• When set to <b>Disable</b>, Video Proc is bypassed.</li> <li>• When set to <b>Enable</b>, currently displayed parameter settings take effect.</li> </ul>  |
| <p>• <b>Reset to Unity</b></p>                            | <p><b>Reset to Unity</b> provides unity reset control of all Video Proc functions.</p> <ul style="list-style-type: none"> <li>• Click <b>Yes</b> to proceed with the unity reset.</li> <li>• Click <b>No</b> to reject unity reset.</li> </ul>   |
| <p>• <b>Luma Gain</b></p>                                | <p>Adjusts gain percentage applied to Luma (Y channel).</p> <p>(0% to 200% range in 0.1% steps; unity = 100%)</p>  |
| <p>• <b>Luma Lift</b></p>                                | <p>Adjusts lift applied to Luma (Y-channel).</p> <p>(-100% to 100% range in 0.1% steps; null = 0.0%)</p>   |
| <p>• <b>Color Gain</b></p>                               | <p>Adjusts gain percentage (saturation) applied to Chroma (C-channel).</p> <p>(0% to 200% range in 0.1% steps; unity = 100%)</p>   |
| <p>• <b>Color Phase</b></p>                              | <p>Adjusts phase angle applied to Chroma.</p> <p>(-360° to 360° range in 0.1° steps; null = 0°)</p>  |
| <p>• <b>Gang Luma/Color Gain</b></p>                     | <p>When set to <b>On</b>, changing either the <b>Luma Gain</b> or <b>Color Gain</b> controls increases or decreases both the Luma and Color gain levels by equal amounts.</p>  |

**Table 3-1 9926-xHtoS Function Menu List — continued**


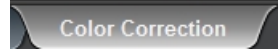
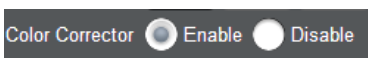

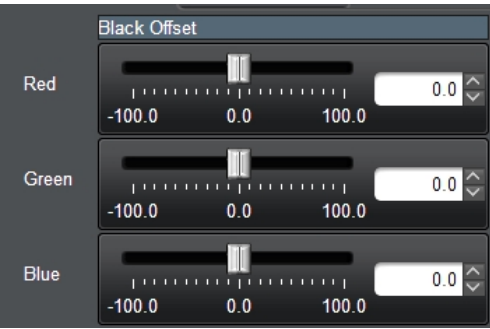
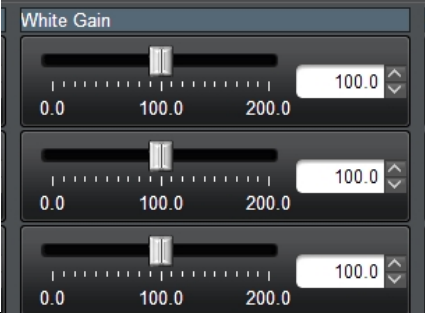
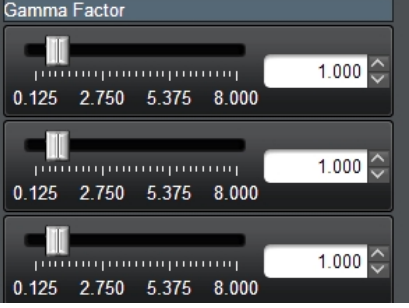
|  |   |
|--|---|
| <br>   | <p>Provides color correction for the individual RGB channels for the each program video path.</p>   |
| <p>• <b>Color Corrector</b></p>   | <p><b>Color Corrector (On/Off)</b> provides master on/off control of all Color Corrector functions.</p> <ul style="list-style-type: none"> <li>• When set to <b>Disable</b>, all processing is bypassed.</li> <li>• When set to <b>Enable</b>, currently displayed settings take effect.</li> </ul>   |
| <p>• <b>Reset to Unity</b></p>    | <p><b>Reset to Unity</b> provides unity reset control of all Color Corrector functions.</p> <ul style="list-style-type: none"> <li>• Click <b>Yes</b> to proceed with the unity reset.</li> <li>• Click <b>No</b> to reject unity reset.</li> </ul>   |
| <p>• <b>Black Offset R-G-B controls</b></p>  <p>• <b>White Gain R-G-B controls</b></p>  <p>• <b>Gamma Factor R-G-B controls</b></p>  | <p>Separate red, green, and blue channels controls for Black Offset, White Gain, and Gamma Factor curve adjustment.</p> <p>Gain controls provide gain adjustment from 0.0 to 200.0% range in 0.1% steps (unity = 100.0)</p> <p>Gamma controls apply gamma curve adjustment in 0.125 to 8.000 range in thousandths steps (unity = 1.000)</p> <p>Each of the three control groups (Black Offset, White Gain, and Gamma) have a <b>Gang Column</b> button which allows settings to be proportionally changed across a control group by changing any of the group's controls.</p> |

Table 3-1 9926-xHtoS Function Menu List — continued

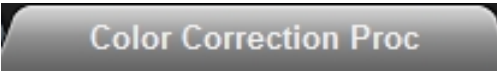

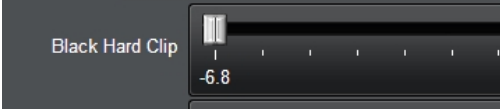
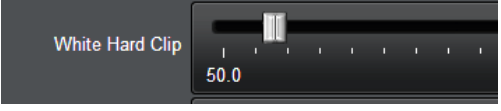
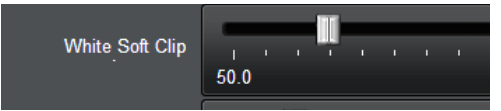
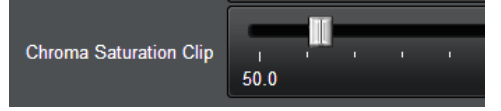
|  |   |
|--|---|
| <br> | <p>(continued)</p>  |
| <p>• <b>Black Hard Clip</b></p>   | <p>Applies black hard clip (limiting) at specified percentage.<br/>         (-6.8% to 50.0%; null = -6.8%)</p>                            |
| <p>• <b>White Hard Clip</b></p>   | <p>Applies white hard clip (limiting) at specified percentage.<br/>         (50.0% to 109.1%; null = 109.1%)</p>                          |
| <p>• <b>White Soft Clip</b></p>   | <p>Applies white soft clip (limiting) at specified percentage.<br/>         (50.0% to 109.1%; null = 109.1%)</p>                          |
| <p>• <b>Chroma Saturation Clip</b></p>    | <p>Applies chroma saturation clip (limiting) chroma saturation at specified percentage.<br/>         (50.0% to 160.0%; null = 160.0%)</p> |

Table 3-1 9926-xHtoS Function Menu List — continued

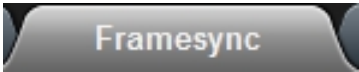

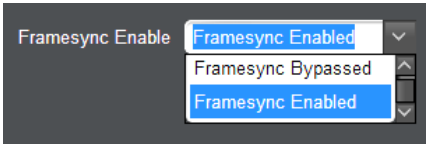

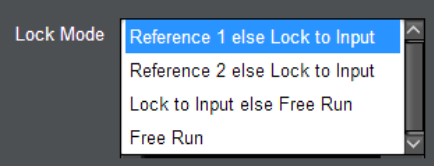

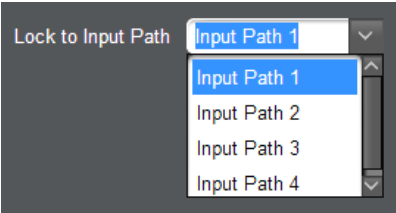
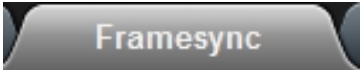
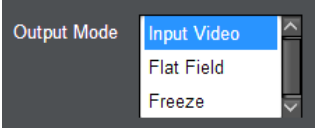
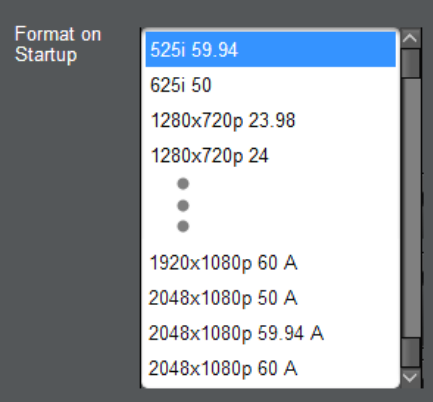
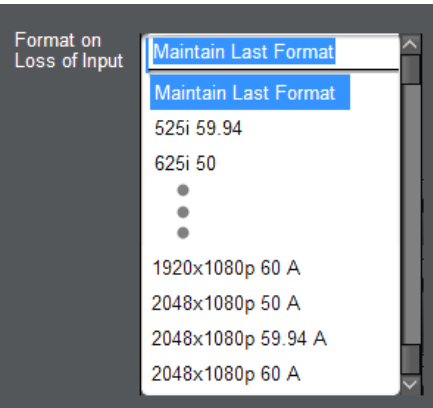
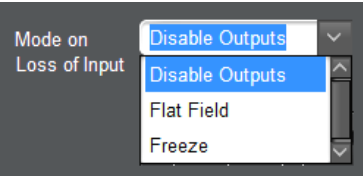
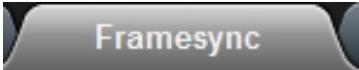
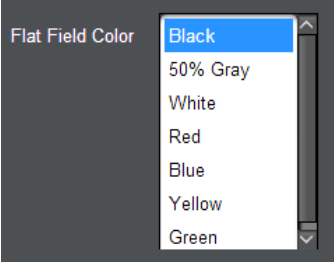
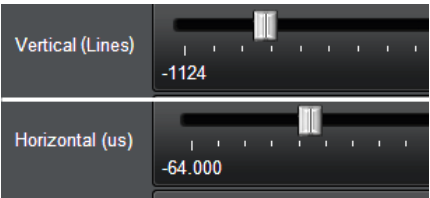
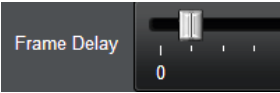
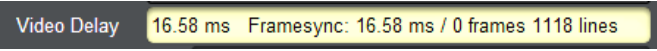
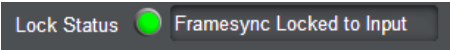
|  |   |
|--|---|
|   | <p>Provides four-path independent video frame sync/delay offset control and output control/loss of program video failover selection controls.</p>   |
| <p><b>Note:</b> Per-path frame reference offers independent per-path controls (such as video delay offset). However, all paths must be locked to the same selected reference selection (e.g., frame REF 2 used for each path).</p> |   |
| <p>• <b>Select Path For Frame Sync Setup</b></p>    | <p>Activates the Frame Sync user interface (UI) controls for a desired path. For example, when Path 1 is selected here, the Frame Sync UI is now active for Path 1. When Path 2 is selected here, now the Frame Sync UI becomes active for Path 2.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• When settings for a particular path are done (and Path Select is set for another path), the previous path settings are locked in and do not change unless manually touched again.</li> <li>• All paths use the same UI and allow identical independent control.</li> </ul>  |
| <p>• <b>Framesync Enable/Disable Control</b></p>    | <p>Provides master enable/disable of all card framesync functions/controls.</p>  <p>If this control is set to Disabled, all upstream sources used must be synchronous with each other (such as upstream ref locked).</p> <p>Asynchronous unlocked paths in this mode may experience complete loss of output video/audio and/or severe video and audio corruption/"hits".</p>   |
| <p>• <b>Lock Mode Select</b></p>    | <p>Selects Frame Sync functions from the choices shown to the left and described below.</p> <ul style="list-style-type: none"> <li>• <b>Lock to Reference:</b> Output video is locked to selected external reference received on the frame reference bus. (External reference signal Ref 1 / Ref 2 are distributed to the card and other cards via the Ref 1 / Ref 2 buses on the frame.)</li> <li>• <b>Note:</b> If valid reference is not received, the <b>Reference 1</b> and/or <b>Reference 2</b> (as applicable) status indication in the Card Info status portion of DashBoard™ will indicate <b>Unlocked</b> frame sync reference error.</li> <li>• <b>Lock to Input:</b> Uses a selected program video input video signal as the reference standard.</li> <li>• <b>Note:</b> If <b>Lock to Input</b> is used for framesync, any timing instability on the input video will result in corresponding instability on the output video.</li> <li>• <b>Free Run:</b> Output video is locked to the card's internal clock. Output video is <b>not</b> locked to external reference.</li> </ul>  <p>If sources on other paths are not locked to the source/path used for lock to input, <b>Lock To Input</b> should <b>not</b> be used. For asynchronous inputs, setting this control to use a frame ref 1 or 2 in common is required (selection made here is ganged for <b>all</b> paths).</p> <p>If asynchronous paths are set to lock to input where input is not synced with other inputs, severe video and audio corruption/"hits" can occur.</p> |
| <p>• <b>Lock to Input Path Select</b></p>   | <p>Where Lock to Input is selected, selects the input path for which frame sync will lock to (including lock used by other paths).</p>  |

Table 3-1 9926-xHtoS Function Menu List — continued

|   | (continued)   |
|--|---|
| <p>• <b>Program Video Output Mode Select</b></p>    | <p>Provides a convenient location to select between card program video output and other technical outputs from the choices shown to the left and described below.</p> <ul style="list-style-type: none"> <li>• <b>Input Video</b> – card outputs input program video (or loss of signal choices described below).</li> <li>• <b>Flat Field</b> – card outputs flat field.</li> <li>• <b>Freeze</b> – card outputs last frame having valid SAV and EAV codes.</li> </ul> |
| <p>• <b>Format on Startup Select</b></p>           | <p>Selects a frame sync format/rate to be invoked in the time preceding stable lock to external reference.</p> <p>Setting this control to that of the intended external reference helps ensure smoothest frame sync locking. This control also sets the card format where the card's initial output at power-up is the internally generated flat field instead of program video.</p>  |
| <p>• <b>Format on Loss of Input Select</b></p>    | <p>Selects a frame sync format/rate to be invoked in case of loss of input video.</p> <p>Set this control to that of the input video (which can be done by setting to Maintain Last Format), or set to other alternate format as desired. This control also sets the card freeze or flat field format in cases of LOS.</p>  |
| <p>• <b>Loss of Input Signal Mode Select</b></p>  | <p>In the event of program input video Loss of Signal (LOS), determines action to be taken as follows:</p> <ul style="list-style-type: none"> <li>• <b>Disable Outputs:</b> Disable program video SDI output.</li> <li>• <b>Flat Field</b> – go to flat field on program video output.</li> <li>• <b>Freeze</b> – go to last frame having valid SAV and EAV codes on program video output.</li> </ul>   |



**Table 3-1 9926-xHtoS Function Menu List — continued**

|  |   |
|--|---|
|   | <p><b>(continued)</b></p>   |
| <p>• <b>Flat Field Color Select</b></p>                 | <p>Provides a choice of flat field colors when <b>Flat Field</b> is invoked (either by LOS failover or directly by selecting Flat Field on the Program Video Output Mode Select control).</p>   |
| <p>• <b>Output Video Reference Offset Controls</b></p>  | <p>With framesync enabled, provides the following controls for offsetting the output video from the reference:</p> <ul style="list-style-type: none"> <li>• <b>Vertical (Lines)</b> – sets vertical delay (in number of lines of <b>output video</b> between the output video and the frame sync reference. (Positive values provide delay; negative values provide advance)</li> <li>(Range is -1124 thru 1124 lines; null = 0 lines.)</li> <li>• <b>Horizontal (µs)</b> – sets horizontal delay (in µs of <b>output video</b>) between the output video and the frame sync reference. (Positive values provide delay; negative values provide advance)</li> <li>(Range is -64 thru 64 µsec; null = 0.000 µsec.)</li> </ul> <p><b>Note:</b> Offset <b>advance</b> is accomplished by hold-off of the reference-directed release of the frame, thereby effectively advancing the program video relative to the reference.</p> |
| <p>• <b>Frame Delay Control</b></p>                   | <p>When Framesync is enabled, specifies the smallest amount of latency delay (frames held in buffer) allowed by the frame sync. The frame sync will not output a frame unless the specified number of frames are captured in the buffer. <b>The operational latency of the frame sync is always between the specified minimum latency and minimum latency plus one frame (not one field).</b></p> <p><b>Note:</b> Due to card memory limits, the maximum available Minimum Latency Frames is related to the output video format selected. When using this control, be sure to check the <b>Video Delay</b> display to make certain desired amount of frames are delayed.</p>  |
| <p>• <b>Video Delay Display</b></p>                   | <p>Displays the current input-to-output video delay (in msec units) as well as in terms of Frames/fractional frame (in number of lines) for each path.</p> <p>Status display shows total input-to-output video delay, along with any framesync delay.</p>   |
| <p>• <b>Framesync Lock Status Display</b></p>         | <p>Displays the current framesync status and reference source for each path.</p> <p>(Depending on Lock Mode selected above, status will indicate valid Lock to Reference, Lock to Input, or in cases where no external lock is present Framesync Free Running.)</p>   |

**Table 3-1 9926-xHtoS Function Menu List — continued**


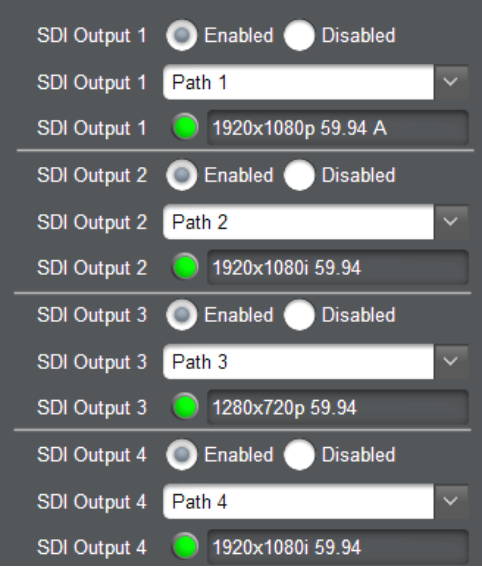
|  |  |
|--|--|
|   | <p>Provides crosspoint, status displays, and enable/disable for the up to four card SDI outputs.</p>   |
| <p>• <b>Output Video Enable / Status/Identification Display</b></p>                | <p>Provides path-to-video output crosspoint and enable/disable for each SDI output, and shows video format and other information for card outputs.</p> |
|  | <p>In this example, the card is set to provide <b>Path 1</b> thru <b>Path 4</b> processed video to SDI OUT 1 thru SDI OUT 4, respectively.</p>         |

Table 3-1 9926-xHtoS Function Menu List — continued

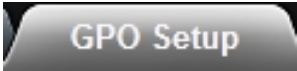
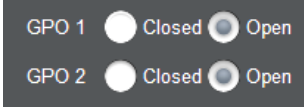

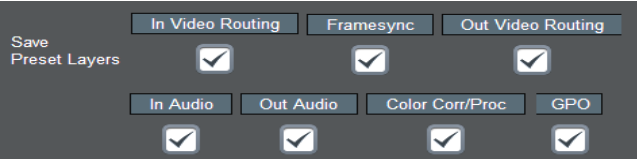
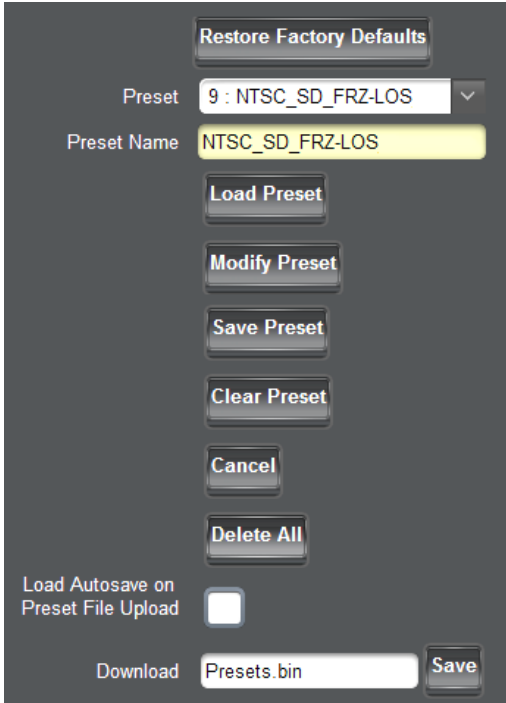
|  |   |
|--|---|
|   | <p>Provides controls for setting up the two GPO's power-up states as well as forced manual triggering.</p>  |
| <p>• <b>GPO Static Controls</b></p>   | <p><b>Power-on State</b> allows the power-up GPO state to be set (initialized) upon power-up</p>  |
|   | <p>Allows user custom control settings to be saved in a Preset and then loaded (recalled) as desired, and provides a one-button restore of factory default settings.</p>  |
| <p>• <b>Preset Save / Select / Load Controls</b></p>  <p>settings under the preset. When the preset is invoked (loaded), <b>only</b> the layer(s) selected when the preset was saved are "touched".</p> | <p><b>Preset Layer Select</b> allows selecting a functional layer (or "area of concern") that confines the preset to a layer it is concerned with. Limiting presets to a layer or area of concern allows for highly specific presets, and masks changing card settings in areas outside of the layer or area of concern.</p> <p>Selecting a layer will set the preset to <b>only</b> "look at" and "touch" the selected layer(s) settings and save these "touched".</p>   |
|   | <ul style="list-style-type: none"> <li>• <b>Load Preset</b> button allows loading (recalling) a selected previously saved preset. When this button is pressed, the changes called out in the preset are immediately applied.</li> <li>• <b>Clear Preset</b> button deletes the currently selected preset, rendering the preset back to Empty default.</li> <li>• <b>Modify Preset</b> button activates/opens other buttons such as Save Preset, Clear Preset, and Delete All to allow changes.</li> <li>• Pressing <b>Save Preset</b> saves current states to user-named preset.</li> <li>• <b>Restore Factory Defaults</b> button allows loading (recalling) the factory default preset. When this button is pressed, the changes called out in the factory default preset are immediately applied.</li> <li>• <b>Download</b> saves all individual presets to a .bin file to be downloaded to a connected computer.</li> <li>• <b>Delete All</b> deletes all saved presets within the current user presets list.</li> <li>• <b>Load Autosave on Preset File Upload</b><br/>When a Download .bin file is created, all defined presets as well as any current transient ("unwritten") card settings/state in place are also saved within the Presets .bin.             <ul style="list-style-type: none"> <li>- Leaving the box <b>unchecked</b> will, upon subsequent Presets .bin upload, push the saved presets to the card but will not invoke or write over any transient settings the card may have in place (no settings changes occur unless manually enacted).</li> <li>- <b>Checking</b> the box will, upon subsequent Presets .bin upload, also invoke any transient settings the card may have had in place during Presets .bin save/download, as well as pushing the saved presets to the card.</li> </ul> </li> </ul> |

Table 3-1 9926-xHtoS Function Menu List — continued

| Presets                                | (continued)   |
|--|---|
| <p>• Saving Card State to a Preset</p> |   |
|  | <p>1. (See <b>Preset Layer Select</b> on previous page) If preset to be saved is desired to be targeted to a specific function layer, in <b>Save Preset Layer</b> uncheck boxes of no concern, and check desired layer boxes where concerned.<br/>                 (In this example, only Color Correction details are involved in the preset, and any other aspects are desired to be left untouched when this preset is invoked. As such, only the <b>Color Corr/Proc</b> box is checked, with all others unchecked.)</p> |
|  | <p>2. In <b>Preset</b> drop-down, select an empty preset holder (in this example, “8: Empty”).</p>  |
|  | <p>3. Click <b>Modify Preset</b> and enter desired preset name in <b>Preset Name</b> field (in this example, “CC-PATH1-NEW”). Click <b>Save Preset</b> when done.</p>   |
|  | <p>4. Saved preset is now in <b>Preset</b> drop-down list. To manually load the saved preset from this page, select the desired saved preset from the list and click <b>Load Preset</b>. After confirming with Confirm pop-up, selected preset will be loaded and invoked.</p>  |
|  | <p><b>Note:</b> <b>User Events</b> tab/page allows automated preset invoking using GPI states as a trigger. See <b>User Events Setup Controls</b> (p. 3-22) for more information.</p>   |

Table 3-1 9926-xHtoS Function Menu List — continued


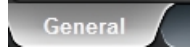
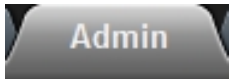
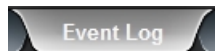
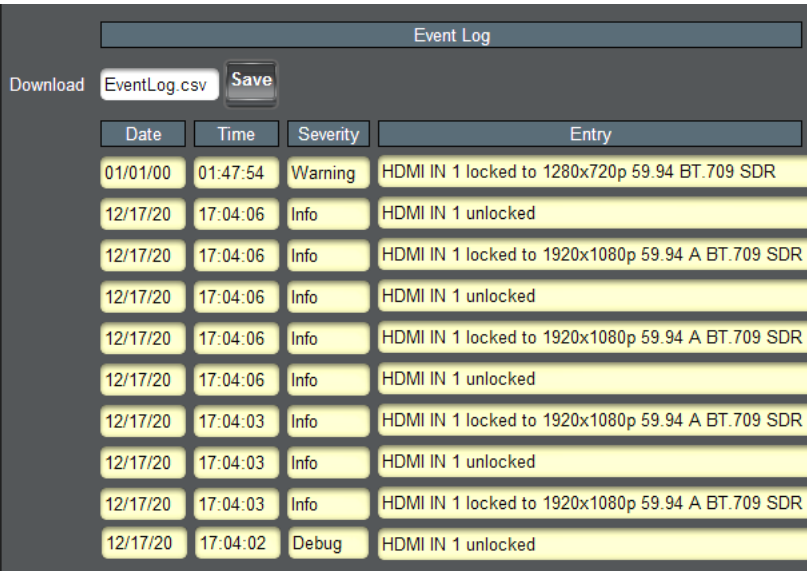
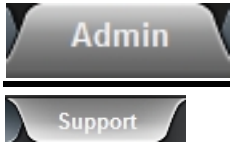
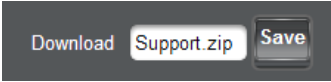

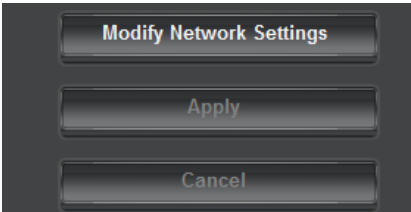
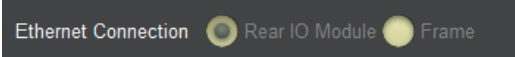
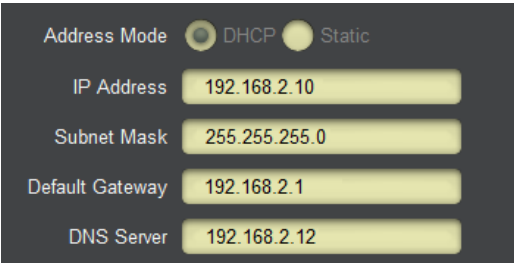
|  <hr/>    | <p>Shows card display name and serial number. Allows custom card naming in DashBoard.</p>   |          |   |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
|---|---|----------|---|-------|----------|----------|---------|--|----------|----------|------|--------------------|----------|----------|------|---|----------|----------|------|--------------------|----------|----------|------|---|----------|----------|------|--------------------|----------|----------|------|---|----------|----------|------|--------------------|----------|----------|------|---|----------|----------|-------|--------------------|---|
| <p>• <b>Card DashBoard Name Control</b></p> <div style="border: 1px solid black; padding: 5px;"> <p>Display Name <input type="text" value="9926-4H-toS"/> <span style="font-weight: bold;">&lt; Default (Cobalt) name</span></p> <p>Serial Number <input type="text" value="466749"/></p> <hr style="border-top: 1px dashed black;"/> <p>Display Name <input type="text" value="4H-toS 122A"/> <span style="font-weight: bold;">&lt; Example Custom name</span></p> <p>Serial Number <input type="text" value="466749"/></p> </div>   | <p>Allows card name In DashBoard to be changed as desired (default name is Cobalt SKU name of "9926-xHtoS").</p> <p>To change name:</p> <ul style="list-style-type: none"> <li>- Enter desired name in field (name can contain letter, number, and common ASCII characters).</li> <li>- Press [return] to engage name change. New name then appears in DashBoard for card tab, card Product Info pane, and in frame Basic Tree View.</li> </ul> |          |   |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
|  <hr/>    | <p>Displays a chronological categorized event log, and allows event log download as a .csv file.</p>  |          |   |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
|  <p>The screenshot shows the 'Event Log' interface. At the top, there is a 'Download' button with a dropdown menu showing 'EventLog.csv' and a 'Save' button. Below this is a table with columns: Date, Time, Severity, and Entry. The table contains 11 rows of event data, including warnings and info messages about HDMI IN 1 locking and unlocking.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Date</th> <th>Time</th> <th>Severity</th> <th>Entry</th> </tr> </thead> <tbody> <tr> <td>01/01/00</td> <td>01:47:54</td> <td>Warning</td> <td>HDMI IN 1 locked to 1280x720p 59.94 BT.709 SDR</td> </tr> <tr> <td>12/17/20</td> <td>17:04:06</td> <td>Info</td> <td>HDMI IN 1 unlocked</td> </tr> <tr> <td>12/17/20</td> <td>17:04:06</td> <td>Info</td> <td>HDMI IN 1 locked to 1920x1080p 59.94 A BT.709 SDR</td> </tr> <tr> <td>12/17/20</td> <td>17:04:06</td> <td>Info</td> <td>HDMI IN 1 unlocked</td> </tr> <tr> <td>12/17/20</td> <td>17:04:06</td> <td>Info</td> <td>HDMI IN 1 locked to 1920x1080p 59.94 A BT.709 SDR</td> </tr> <tr> <td>12/17/20</td> <td>17:04:06</td> <td>Info</td> <td>HDMI IN 1 unlocked</td> </tr> <tr> <td>12/17/20</td> <td>17:04:03</td> <td>Info</td> <td>HDMI IN 1 locked to 1920x1080p 59.94 A BT.709 SDR</td> </tr> <tr> <td>12/17/20</td> <td>17:04:03</td> <td>Info</td> <td>HDMI IN 1 unlocked</td> </tr> <tr> <td>12/17/20</td> <td>17:04:03</td> <td>Info</td> <td>HDMI IN 1 locked to 1920x1080p 59.94 A BT.709 SDR</td> </tr> <tr> <td>12/17/20</td> <td>17:04:02</td> <td>Debug</td> <td>HDMI IN 1 unlocked</td> </tr> </tbody> </table> | Date  | Time     | Severity  | Entry | 01/01/00 | 01:47:54 | Warning | HDMI IN 1 locked to 1280x720p 59.94 BT.709 SDR | 12/17/20 | 17:04:06 | Info | HDMI IN 1 unlocked | 12/17/20 | 17:04:06 | Info | HDMI IN 1 locked to 1920x1080p 59.94 A BT.709 SDR | 12/17/20 | 17:04:06 | Info | HDMI IN 1 unlocked | 12/17/20 | 17:04:06 | Info | HDMI IN 1 locked to 1920x1080p 59.94 A BT.709 SDR | 12/17/20 | 17:04:06 | Info | HDMI IN 1 unlocked | 12/17/20 | 17:04:03 | Info | HDMI IN 1 locked to 1920x1080p 59.94 A BT.709 SDR | 12/17/20 | 17:04:03 | Info | HDMI IN 1 unlocked | 12/17/20 | 17:04:03 | Info | HDMI IN 1 locked to 1920x1080p 59.94 A BT.709 SDR | 12/17/20 | 17:04:02 | Debug | HDMI IN 1 unlocked | <p><b>Event Log</b> shows significant events in chronological order (newest at top), along with severity and event summary (Entry). A Download utility allows saving all events and export via a .csv file.</p> <p>In the example here, most messages are Info level, indicating normal card and upstream actions. In the case of an impactful event (such as upstream LOS/Unlock), a <b>Warning</b> level is issued, indicating an event where program is seriously affected.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• Upon opening the Event Log page, press DashBoard <b>Refresh</b> to make certain event log is fully up-to-date and to populate any rows that read "Empty".</li> <li>• Only newest 10 events are displayed on page (although older events are written in the Download .csv file).</li> <li>• Event Download is volatile in terms of card power state. Prior event write is lost if card is powered-down.</li> </ul> |
| Date  | Time  | Severity | Entry   |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
| 01/01/00  | 01:47:54  | Warning  | HDMI IN 1 locked to 1280x720p 59.94 BT.709 SDR    |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
| 12/17/20  | 17:04:06  | Info     | HDMI IN 1 unlocked                                |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
| 12/17/20  | 17:04:06  | Info     | HDMI IN 1 locked to 1920x1080p 59.94 A BT.709 SDR |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
| 12/17/20  | 17:04:06  | Info     | HDMI IN 1 unlocked                                |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
| 12/17/20  | 17:04:06  | Info     | HDMI IN 1 locked to 1920x1080p 59.94 A BT.709 SDR |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
| 12/17/20  | 17:04:06  | Info     | HDMI IN 1 unlocked                                |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
| 12/17/20  | 17:04:03  | Info     | HDMI IN 1 locked to 1920x1080p 59.94 A BT.709 SDR |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
| 12/17/20  | 17:04:03  | Info     | HDMI IN 1 unlocked                                |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
| 12/17/20  | 17:04:03  | Info     | HDMI IN 1 locked to 1920x1080p 59.94 A BT.709 SDR |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |
| 12/17/20  | 17:04:02  | Debug    | HDMI IN 1 unlocked                                |       |          |          |         |  |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |      |                    |          |          |      |   |          |          |       |                    |   |

Table 3-1 9926-xHtoS Function Menu List — continued

|   |  |
|---|--|
|    | <p>Provides utility to send engineering card data to Cobalt Support (as a .zip file) to aid in troubleshooting or special use cases needing assistance.</p>  |
| <ul style="list-style-type: none"> <li>• <b>Download Support zip Download/Save</b></li> </ul>      | <p>Allows download/save of .zip file for use by Cobalt engineering/support.</p> <p><b>Note:</b> File can be saved when and if desired with no limitations (card operation is not affected during this process). However, transfer of the file to Cobalt Support should follow normal channels of soliciting Support to receive the file.</p>   |
|    | <p>The <b>Network Settings</b> tab provides a dedicated Ethernet connection to card control and monitoring via a rear module Ethernet port. (This IP interface is entirely independent and separate from the card's DashBoard frame-based remote control/monitoring interface.)</p>  |
| <ul style="list-style-type: none"> <li>• <b>Opening Fields for Editing</b></li> </ul>             | <ul style="list-style-type: none"> <li>• <b>Modify Network Settings</b> button opens dialog field for setting network parameters.</li> <li>• <b>Apply</b> button commits and applies the settings.</li> <li>• <b>Cancel</b> button exits dialog with no changes committed.</li> </ul>  |
| <ul style="list-style-type: none"> <li>• <b>Card IP Physical Port Select Control</b></li> </ul>  | <p>Allows card dedicated IP interface (as set below) to use frame communications or dedicated rear I/O module Ethernet RJ-45 port.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• Frame net connection allows cards with per-card Ethernet connection to connect with network via a shared frame Ethernet port instead of per-card dedicated Ethernet connectors on the card's rear module. Frame net connection is available only on certain frame models.</li> <li>• Card slot must be fitted with a rear I/O module equipped with an Ethernet connector in order to use <b>Rear I/O</b> selection.</li> </ul> |
| <ul style="list-style-type: none"> <li>• <b>Card IP Setup Controls</b></li> </ul>                | <p>Provides controls for setting up card dedicated IP interface.</p> <ul style="list-style-type: none"> <li>• <b>Addressing Mode</b> selects either DHCP or static.</li> <li>• Where <b>Static</b> is selected, standard IP fields allow entry of Address, Subnet Mask, and Default Gateway.</li> <li>• Where <b>DHCP</b> is selected, DNS Server address field is provided.</li> </ul>  |

**Table 3-1 9926-xHtoS Function Menu List — continued**

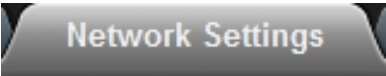
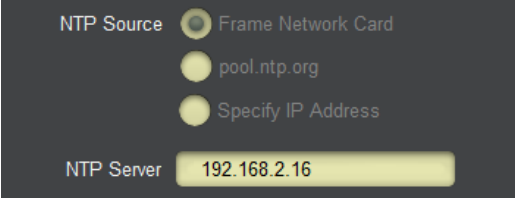
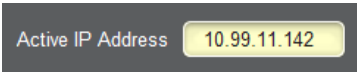
|   |  |
|---|--|
|    | <p><b>(continued)</b></p>  |
| <ul style="list-style-type: none"> <li>• <b>NTP Clock Setup</b></li> </ul>                 | <p>Allows device NTP clock IP source and localization. This is the clock/time device will use for logs and other recorded actions.</p> <ul style="list-style-type: none"> <li>• <b>NTP Source</b> buttons allow selecting the network source that will provide NTP time.</li> <li>• <b>NTP Server</b> sets the IP address where NTP is to be obtained when “Specify IP Address” is checked.</li> </ul> |
| <ul style="list-style-type: none"> <li>• <b>Card Active IP Address Display</b></li> </ul>  | <p>Shows the connected (active) IP address the card is using (as set up using the controls described above).</p>   |

Table 3-1 9926-xHtoS Function Menu List — continued



|    | <p>Provides GPI-triggered (Event) loading of user presets. Any combination of card settings can be nested within a preset. The preset can be automatically engaged when a defined GPI condition occurs.</p> |                    |                                  |           |             |         |                   |                    |                            |         |                   |                    |                                  |         |                   |            |           |   |  |  |  |          |                   |            |           |
|---|---|--------------------|----------------------------------|-----------|-------------|---------|-------------------|--------------------|----------------------------|---------|-------------------|--------------------|----------------------------------|---------|-------------------|------------|-----------|---|--|--|--|----------|-------------------|------------|-----------|
| <p> • GPI-based preset loading is not passive and can result in very significant and unexpected card control and signal processing changes if not properly used. If user event presets are not to be used, make certain controls described here are not set to invoke a preset.</p> <p>• Because preset loading can apply card control changes by invoking presets, loading conditions cannot be nested within a called preset (GPI-invoked loading settings performed here cannot be saved to presets, although the settings are persistent across power cycles).</p>   |   |                    |                                  |           |             |         |                   |                    |                            |         |                   |                    |                                  |         |                   |            |           |   |  |  |  |          |                   |            |           |
| <p>A GPI Event trigger (GPI State) provides a trigger to invoke a card preset (Load Preset).</p> <ul style="list-style-type: none"> <li>• Event 1 thru Event 16 are arranged with Event 1 having the highest priority, descending down to Event 16. Where multiple event screening is enabled, lower-priority events are serviced first, with the highest-priority event being the final event serviced and last action taken. This helps ensure that a lower-priority event does not mask detection of higher-priority event(s).</li> <li>• The <b>Status</b> indicator and message shows the activation status of each Event. Green indicator means event is currently engaged.</li> <li>• Up to six GPI inputs (GPI 1 thru GPI 6) can be used and monitored. Engage action for each independent GPI is edge triggering (open&gt;closed or closed&gt;open). Logic combinations using multiple GPIs for a given preset load (Event 1-Event 16) are not supported.</li> </ul>   |   |                    |                                  |           |             |         |                   |                    |                            |         |                   |                    |                                  |         |                   |            |           |   |  |  |  |          |                   |            |           |
| <table border="1"> <thead> <tr> <th>Event</th> <th>Event Status</th> <th>GPI State</th> <th>Load Preset</th> </tr> </thead> <tbody> <tr> <td>Event 1</td> <td> Last Active Event</td> <td>GPI 1 Open-&gt;Closed</td> <td>1 : SDR-HDR User Profile 1</td> </tr> <tr> <td>Event 2</td> <td> Condition Not Met</td> <td>GPI 1 Closed-&gt;Open</td> <td>2 : CLR User Profile 1 - Default</td> </tr> <tr> <td>Event 3</td> <td> Condition Not Met</td> <td>Don't Care</td> <td>No Action</td> </tr> <tr> <td colspan="4" style="text-align: center;">⋮</td> </tr> <tr> <td>Event 16</td> <td> Condition Not Met</td> <td>Don't Care</td> <td>No Action</td> </tr> </tbody> </table>  |   | Event              | Event Status                     | GPI State | Load Preset | Event 1 | Last Active Event | GPI 1 Open->Closed | 1 : SDR-HDR User Profile 1 | Event 2 | Condition Not Met | GPI 1 Closed->Open | 2 : CLR User Profile 1 - Default | Event 3 | Condition Not Met | Don't Care | No Action | ⋮ |  |  |  | Event 16 | Condition Not Met | Don't Care | No Action |
| Event   | Event Status  | GPI State          | Load Preset                      |           |             |         |                   |                    |                            |         |                   |                    |                                  |         |                   |            |           |   |  |  |  |          |                   |            |           |
| Event 1   | Last Active Event   | GPI 1 Open->Closed | 1 : SDR-HDR User Profile 1       |           |             |         |                   |                    |                            |         |                   |                    |                                  |         |                   |            |           |   |  |  |  |          |                   |            |           |
| Event 2   | Condition Not Met   | GPI 1 Closed->Open | 2 : CLR User Profile 1 - Default |           |             |         |                   |                    |                            |         |                   |                    |                                  |         |                   |            |           |   |  |  |  |          |                   |            |           |
| Event 3   | Condition Not Met   | Don't Care         | No Action                        |           |             |         |                   |                    |                            |         |                   |                    |                                  |         |                   |            |           |   |  |  |  |          |                   |            |           |
| ⋮   |   |                    |                                  |           |             |         |                   |                    |                            |         |                   |                    |                                  |         |                   |            |           |   |  |  |  |          |                   |            |           |
| Event 16  | Condition Not Met   | Don't Care         | No Action                        |           |             |         |                   |                    |                            |         |                   |                    |                                  |         |                   |            |           |   |  |  |  |          |                   |            |           |
| <p>In the example above, a GPI 1 open&gt;closed trigger will invoke selected user preset 1 (in this case, "1: SDR-HDR User Profile 1"). Also in this example, a GPI 1 closed&gt;open trigger will be used to exit the previously invoked preset and go to a new preset (in this case, "2: CLR User Profile 1 - Default").</p>   |   |                    |                                  |           |             |         |                   |                    |                            |         |                   |                    |                                  |         |                   |            |           |   |  |  |  |          |                   |            |           |
| <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• For an event to show Active Event (green indicator), a Load Preset must already be selected and present in the drop-down. Events, even if true, will not be acknowledged unless a go-to event (selection other than No Action) is selected for the corresponding row.</li> <li>• Invoking of a preset via GPI is triggered upon start of event. Any event-based setup must be done in advance of the triggering event in order for event to be detected.</li> <li>• Loss of true conditions does not disengage an event-based triggering. Another GPI trigger must be tied to another preset and then occur to transition from one triggered preset to another.</li> <li>• Time required to engage a triggered preset depends upon complexity of the called preset. (For example, a preset that invokes a video change will take longer to engage than a preset involving only an audio routing change.)</li> <li>• Make certain all definable event conditions that the card might be expected to "see" are defined in any of the Event 1 thru Event 16 rows. This makes certain that the card will always have a defined "go-to" action if a particular setup action is again needed.</li> </ul> |   |                    |                                  |           |             |         |                   |                    |                            |         |                   |                    |                                  |         |                   |            |           |   |  |  |  |          |                   |            |           |



Table 3-1 9926-xHtoS Function Menu List — continued



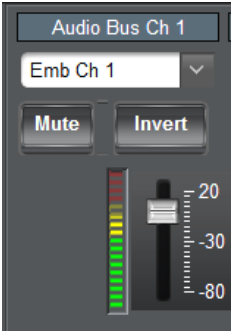
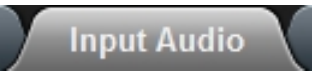

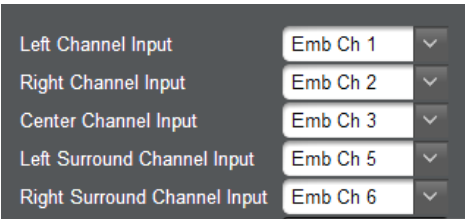
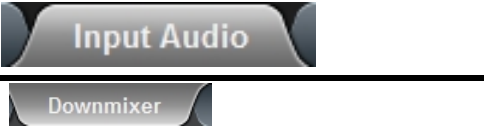

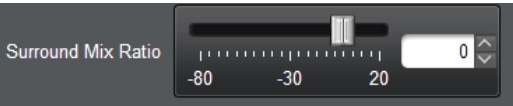

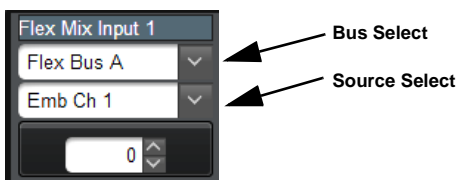
|   |  |
|---|--|
|    | <p>Provides audio routing and per-channel/bulk audio delay controls, and audio meters. These controls route selected audio sources onto the card 16-channel internal bus (which is used for all audio processing). Also provides a Downmixer and Flex Mixer which can be applied to program audio.</p>   |
| <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• <b>Embedded Ch 2</b> thru <b>Embedded Ch 16</b> have controls identical to the <b>Source</b> controls described here for <b>Embedded Ch 1</b>. Therefore, only the <b>Embedded Ch 1</b> controls are shown here.</li> <li>• For each channel, its source and destination should be considered and appropriately set. Unused destination channels should be set to the <b>Silence</b> selection.</li> </ul> |  |
| <p>• <b>Select Path For Input Audio Setup</b></p>    | <p>Activates the user interface (UI) controls for a desired path. For example, when Path 1 is selected here, the UI is now active for Path 1. When Path 2 is selected here, now the UI becomes active for Path 2.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• When settings for a particular path are done (and Path Select is set for another path), the previous path settings are locked in and do not change unless manually touched again.</li> <li>• All paths use the same UI and allow identical independent control.</li> </ul>  |
| <p>• <b>Embedded Channel Source Select</b></p>    | <p>Provides <b>Mute</b> and phase <b>Invert</b> channel controls, as well as gain and peak level meter for each channel. Using the drop-down list, selects the audio input source to be embedded in the corresponding Audio Bus channel from the following choices:</p> <ul style="list-style-type: none"> <li>• <b>Embedded Ch 1</b> thru <b>Ch 16</b></li> <li>• <b>Downmixer L</b> (input downmixer)</li> <li>• <b>Downmixer R</b> (input downmixer)</li> <li>• <b>Flex Bus A</b> thru <b>P</b> mixer sum node outputs (input flex mix)</li> <li>• <b>Silence</b></li> </ul> <p><b>Note:</b> Although HDMI audio does not support greater than 10 audio channels, because a 16-channel card audio bus is used for each path, extra input “holders” are supported to correspond with the 16-channel audio buses.</p> |
|     | <p>Provides audio down-mix audio routing selections that multiplexes any five audio channel sources into a stereo pair.</p>  |
| <p>• <b>Downmixer Source Controls</b></p>    | <p><b>Left Channel Input</b> thru <b>Right Surround Channel Input</b> select the five source channels to be used for the downmix.</p> <p>Downmix channels <b>Downmixer L</b> and <b>Downmixer R</b> are available as sources for embedded audio channels using the Channel Source controls described above.</p>  |

Table 3-1 9926-xHtoS Function Menu List — continued

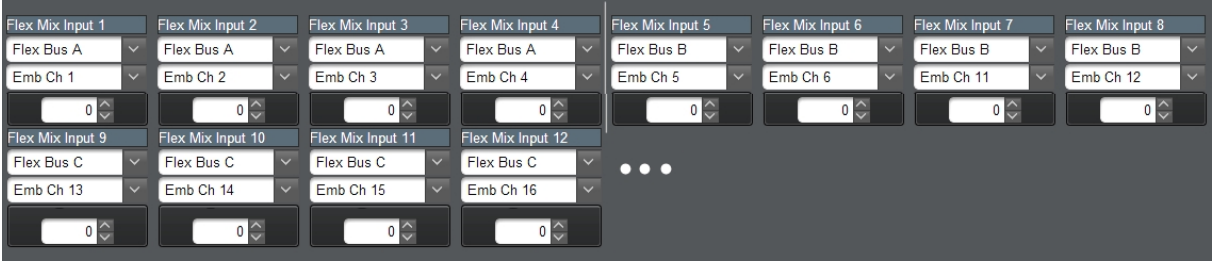
|  |  |
|--|--|
|   | <p>(continued)</p>   |
| <p>• <b>Center Mix Ratio Control</b></p>    | <p>Adjusts the attenuation ratio of center-channel content from 5-channel source that is re-applied as Lt and Rt content to the DM-L and DM-R stereo mix.</p> <ul style="list-style-type: none"> <li>• 0 dB setting applies no ratiometric reduction. Center channel content is restored as in-phase center-channel content with no attenuation, making center-channel content more predominate in the overall mix.</li> <li>• Maximum attenuation setting (-80 dB) applies a -80 dB ratiometric reduction of center-channel content. Center-channel content is restored as in-phase center-channel content at a -80 dB ratio relative to overall level, making center-channel content less predominate in the overall mix.</li> </ul> <p>(20 dB to -80 dB range in 0 dB steps; Default = 0 dB)</p> <p><b>Note:</b> Default setting is recommended to maintain center-channel predominance in downmix representative to that of the original source 5-channel mix.</p> |
| <p>• <b>Surround Mix Ratio Control</b></p>   | <p>Adjusts the attenuation ratio of surround-channel content from 5-channel source that is re-applied as Lo and Ro content to the DM-L and DM-R stereo mix.</p> <ul style="list-style-type: none"> <li>• 0 dB setting applies no ratiometric reduction. Surround-channel content is restored with no attenuation, making Lo and Ro content more predominate in the overall mix.</li> <li>• Maximum attenuation setting (-80 dB) applies a -80 dB ratiometric reduction of surround-channel content. Surround-channel content is restored at a -80 dB ratio relative to overall level, making surround-channel content less predominate in the overall mix.</li> </ul> <p>(20 dB to -80 dB range in 0 dB steps; Default = 0 dB)</p> <p><b>Note:</b> Default setting is recommended to maintain surround-channel predominance in downmix representative to that of the original source 5-channel mix.</p>  |
|   | <p><b>Flex Mixer</b> – Provides a 16-channel mixer in which each of the inputs can be mixed onto up to 16 independent output summing nodes. The input sources are the flex mix input channels. Each input channel has independent gain and mute controls.</p>  |
| <p><b>Note:</b> For each Flex Mix input channel, its source should be considered and appropriately set. Unused input channels should be set to the <b>Silence</b> selection.</p> |  |
| <p>• <b>Flex Bus Input Channel Source/Bus Assignment — Gain</b></p>                           | <p><b>Bus Select</b> drop-down selects the flex bus (A thru P) to which the source will be applied.</p> <p><b>Source Select</b> drop-down selects a source channel to be applied to the selected bus from the choices listed below.</p> <ul style="list-style-type: none"> <li>• <b>Embedded Ch 1 thru Ch 16</b></li> <li>• <b>Silence</b></li> </ul> <p>Also provides relative gain (in dB) control (-80 to +20 dB range in 0.1 dB steps; unity = 0.0 dB)</p>   |

**Table 3-1 9926-xHtoS Function Menu List — continued**

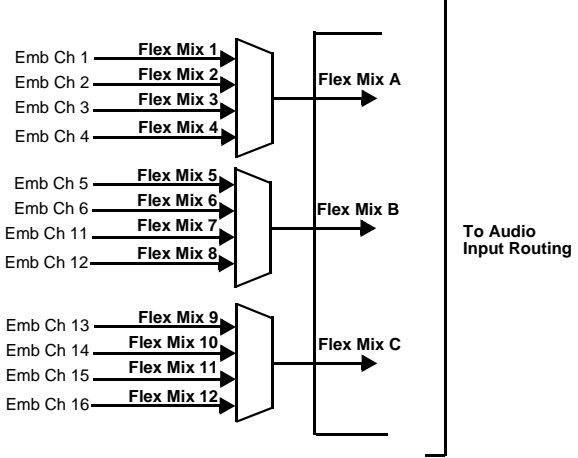
Input Audio

(continued)

Flex Mixer



In this example – three, 4-input mono mixers are provided by selecting **Flex Mixer Bus A** for the Flex Mix 1 thru Flex Mix 4 inputs, and **Flex Mixer Bus B** for the next four inputs, and so on as shown.



```

graph LR
    subgraph Mixers
        direction TB
        M1[Flex Mix 1]
        M2[Flex Mix 2]
        M3[Flex Mix 3]
        M4[Flex Mix 4]
        M5[Flex Mix 5]
        M6[Flex Mix 6]
        M7[Flex Mix 7]
        M8[Flex Mix 8]
        M9[Flex Mix 9]
        M10[Flex Mix 10]
        M11[Flex Mix 11]
        M12[Flex Mix 12]
    end
    subgraph Inputs
        direction TB
        E1[Emb Ch 1]
        E2[Emb Ch 2]
        E3[Emb Ch 3]
        E4[Emb Ch 4]
        E5[Emb Ch 5]
        E6[Emb Ch 6]
        E11[Emb Ch 11]
        E12[Emb Ch 12]
        E13[Emb Ch 13]
        E14[Emb Ch 14]
        E15[Emb Ch 15]
        E16[Emb Ch 16]
    end
    E1 --> M1
    E2 --> M1
    E3 --> M1
    E4 --> M1
    E5 --> M5
    E6 --> M5
    E11 --> M7
    E12 --> M7
    E13 --> M9
    E14 --> M9
    E15 --> M9
    E16 --> M9
    M1 --> MA[Flex Mix A]
    M2 --> MA
    M3 --> MA
    M4 --> MA
    M5 --> MB[Flex Mix B]
    M6 --> MB
    M7 --> MB
    M8 --> MB
    M9 --> MC[Flex Mix C]
    M10 --> MC
    M11 --> MC
    M12 --> MC
    MA --> Out[To Audio Input Routing]
    MB --> Out
    MC --> Out
    
```

Table 3-1 9926-xHtoS Function Menu List — continued

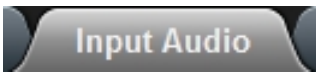



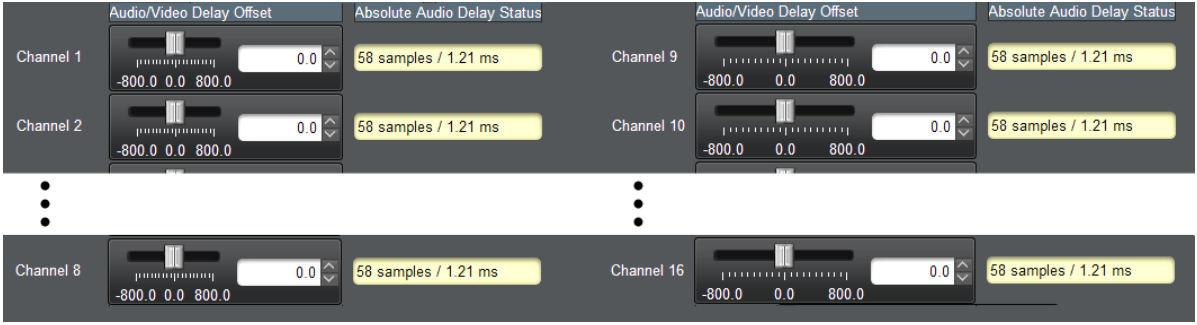
|   |  |
|---|--|
| <br>  | <p><b>Audio Delay</b> – Provides bulk (all four groups/master) and individual card audio bus channel delay offset controls and delay parametric displays.</p>  |
| <p>• <b>Bulk (Master) Audio/Video Delay Control</b></p>    | <p><b>Bulk Delay</b> control adds bulk (all four groups) audio delay from any video delay (net audio delay offset setting adds delay in addition to any delay included by other actions). This control is useful for correcting lip sync problems when video and audio paths in the chain experience differing overall delays. (-33 to +3000 msec range in 0.01-msec steps; null = 0 msec).</p> <p> Large rapid changes in bulk delay (&gt; 500 msec) can result in momentary full-scale noise burst on output processed audio. This burst can damage monitors or other equipment if not considered. Gain on output should be temporarily reduced if performing large adjustments to delay.</p> |
| <p>• <b>Per-Channel Audio/Video Delay Offset Controls</b></p> <p><b>Offset</b> control adds or reduces (offsets) channel audio delay from the matching video delay (audio delay offset setting adds or removes delay in addition to any delay included by other actions). This control is useful for correcting lip sync problems when video and audio paths in the chain experience differing overall delays.</p> <p>(-800.0 to +800.0 msec range in 0.02 msec steps; null = 0.0 msec)</p> <p><b>Delay Status</b> shows current absolute delay from video for the corresponding audio channel.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• Maximum advance/delay offset is dependent on video format.</li> <li>• Where a Dolby pair is present, adjustment of either channel control results automatically in a matching delay setting for the other channel in the pair.</li> </ul>  |  |

Table 3-1 9926-xHtoS Function Menu List — continued

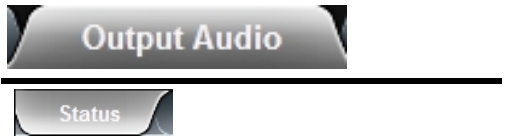
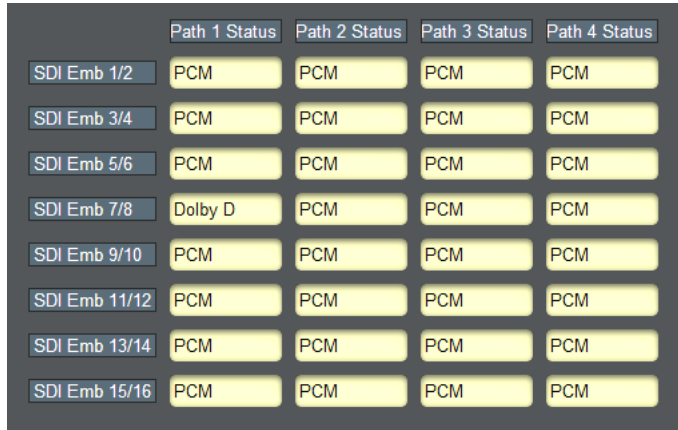
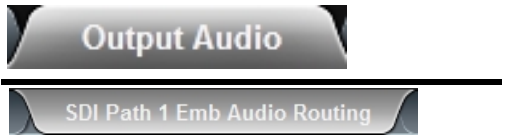
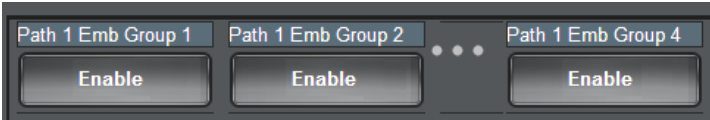
|   |   |
|---|---|
|    | <p>Provides an audio crosspoint allowing the audio source selection for each embedded audio output channel. Also provides an output node Downmixer and Flex Mixer which can be applied to output program audio.</p> <p><b>Status</b> display shows content type for each embedded output channel for all 4 paths.</p>   |
|    | <ul style="list-style-type: none"> <li>• <b>Status</b><br/>For each SDI embedded output pair, shows content presence and type.</li> <li>• <b>PCM</b> indicates recognized PCM present.</li> <li>• <b>Dolby D</b> or <b>Dolby E</b> indicates Dolby non-PCM content is present.</li> <li>• <b>Non-PCM</b> indicates non-PCM content.</li> <li>• <b>Unlocked</b> indicates no lock/content detected (as in cases where upstream device has removed or not embedded any audio on the pair/group).</li> </ul> <p><b>Note:</b> If Frame Sync is set to provide Freeze or Flat Field upon input LOS, upon pair unlock, pairs here will indicate PCM, since PCM silence audio will be inserted when frame sync inserts a card-generated raster (such as cases of input LOS).</p> |
|   | <p>Provides an audio crosspoint allowing the audio source selection for each embedded audio output channel. Also provides an output node Downmixer and Flex Mixer which can be applied to output program audio.</p>   |
| <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>• <b>Path 2 thru Path 4 – Emb Out Ch 2 thru Emb Out Ch 16</b> have controls identical to those described here for <b>Path 1 – Emb Out Ch 1</b>. Therefore, only the <b>Path 1 – Emb Out Ch 1</b> controls are shown here.</li> <li>• For each channel, its source and destination should be considered and appropriately set. Unused destination channels should be set to the <b>Silence</b> selection.</li> <li>• Downmixer and Flex Bus choices shown in UI here are <b>Output Audio</b> downmixer and flex mix functions. These are separate from downmixer and flex mix functions found in Input Audio function.</li> </ul> |   |
|    | <p><b>SDI Embedded Output Group Enable/Disable</b></p> <p>Allows enable/disable of embedded audio groups 1 thru 4 on card program video output to accommodate some legacy downstream systems that may not support all four embedded audio groups.</p>   |

Table 3-1 9926-xHtoS Function Menu List — continued


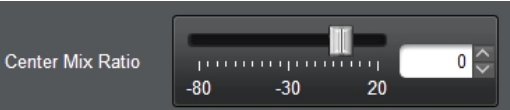
|   |  |
|---|--|
| <p><b>Output Audio</b></p> <p>SDI Path 1 Emb Audio Routing</p>  | <p>(continued)</p>   |
|   | <p><b>SDI Embedded Output Channel Source</b></p> <p>Provides Gain, Phase Invert, and Muting controls and peak level meters for each embedded output channel. Using the drop-down list, selects the card audio bus source to be embedded in the corresponding embedded output channel from the following choices:</p> <ul style="list-style-type: none"> <li>• Card <b>Path 1</b> thru <b>Path 4 Audio Bus Ch 1</b> thru <b>Ch 16</b></li> <li>• <b>Downmixer L</b> and <b>R</b> (output downmixer)</li> <li>• <b>Flex Bus</b> (summing node) <b>A</b> thru <b>P</b> (output flex mix)</li> <li>• <b>Silence</b></li> </ul>   |
| <p><b>Output Audio</b></p> <p>Downmixer</p>   |  |
| <p>• <b>Downmixer Source Controls</b></p> <p>Left Channel Input Path 1 Audio Bus Ch 1</p> <p>Right Channel Input Path 1 Audio Bus Ch 2</p> <p>Center Channel Input Path 1 Audio Bus Ch 3</p> <p>Left Surround Channel Input Path 1 Audio Bus Ch 5</p> <p>Right Surround Channel Input Path 1 Audio Bus Ch 6</p> | <p><b>Left Channel Input</b> thru <b>Right Surround Channel Input</b> select the five source channels to be used for the downmix from the following choices:</p> <ul style="list-style-type: none"> <li>• Card <b>Path 1</b> thru <b>Path 4 Audio Bus Ch 1</b> thru <b>Ch 16</b></li> <li>• <b>Silence</b></li> </ul> <p>Downmix channels <b>Downmixer L</b> and <b>Downmixer R</b> are available as sources for output audio channels using the Channel Source controls described above.</p>  |
| <p>• <b>Center Mix Ratio Control</b></p> <p>Center Mix Ratio</p>   | <p>Adjusts the attenuation ratio of center-channel content from 5-channel source that is re-applied as Lt and Rt content to the DM-L and DM-R stereo mix.</p> <ul style="list-style-type: none"> <li>• 0 dB setting applies no ratiometric reduction. Center channel content is restored as in-phase center-channel content with no attenuation, making center-channel content more predominate in the overall mix.</li> <li>• Maximum attenuation setting (-80 dB) applies a -80 dB ratiometric reduction of center-channel content. Center-channel content is restored as in-phase center-channel content at a -80 dB ratio relative to overall level, making center-channel content less predominate in the overall mix.</li> </ul> <p>(20 dB to -80 dB range in 0 dB steps; Default = 0 dB)</p> <p><b>Note:</b> Default setting is recommended to maintain center-channel predominance in downmix representative to that of the original source 5-channel mix.</p> |

Table 3-1 9926-xHtoS Function Menu List — continued

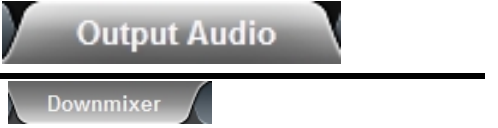
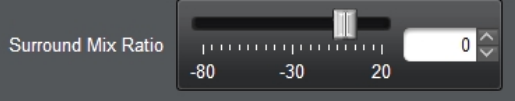
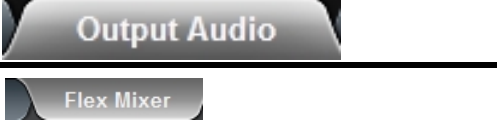
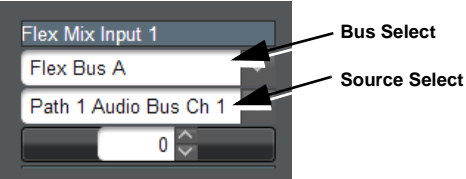
|  |   |
|--|---|
|   | <p>(continued)</p>  |
| <p>• <b>Surround Mix Ratio Control</b></p>    | <p>Adjusts the attenuation ratio of surround-channel content from 5-channel source that is re-applied as Lo and Ro content to the DM-L and DM-R stereo mix.</p> <ul style="list-style-type: none"> <li>• 0 dB setting applies no ratiometric reduction. Surround-channel content is restored with no attenuation, making Lo and Ro content more predominate in the overall mix.</li> <li>• Maximum attenuation setting (-80 dB) applies a -80 dB ratiometric reduction of surround-channel content. Surround-channel content is restored at a -80 dB ratio relative to overall level, making surround-channel content less predominate in the overall mix.</li> </ul> <p>(20 dB to -80 dB range in 0 dB steps; Default = 0 dB)</p> <p><b>Note:</b> Default setting is recommended to maintain surround-channel predominance in downmix representative to that of the original source 5-channel mix.</p> |
|   | <p><b>Flex Mixer</b> – Provides a 16-channel mixer in which each selected audio bus channel can be mixed onto up to 16 independent output summing nodes. The input sources are the flex mix input channels. Each input channel has independent gain and mute controls.</p>  |
| <p><b>Note:</b> For each Flex Mix input channel, its source should be considered and appropriately set. Unused input channels should be set to the <b>Silence</b> selection.</p> |   |
| <p>• <b>Flex Bus Input Channel Source/Bus Assignment — Gain</b></p>                           | <p><b>Bus Select</b> drop-down selects the flex bus (<b>A</b> thru <b>P</b>) to which the source will be applied.</p> <p><b>Source Select</b> drop-down selects a source channel to be applied to the selected bus from the choices listed below.</p> <ul style="list-style-type: none"> <li>• Card <b>Path 1</b> thru <b>Path 4 Audio Bus Ch 1</b> thru <b>Ch 16</b></li> <li>• <b>Silence</b></li> </ul> <p>Also provides relative gain (in dB) control (-80 to +20 dB range in 0.1 dB steps; unity = 0.0 dB)</p>   |

Table 3-1 9926-xHtoS Function Menu List — continued

Output Audio

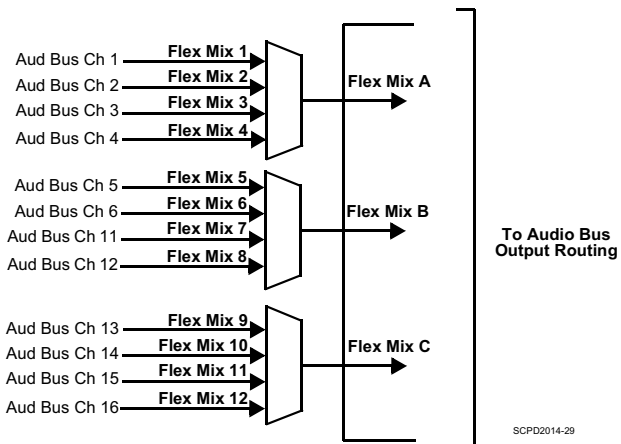
(continued)

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Flex Mixer

|                  |                   |                   |                   |                  |                  |                  |                  |
|------------------|-------------------|-------------------|-------------------|------------------|------------------|------------------|------------------|
| Flex Mix Input 1 | Flex Mix Input 2  | Flex Mix Input 3  | Flex Mix Input 4  | Flex Mix Input 5 | Flex Mix Input 6 | Flex Mix Input 7 | Flex Mix Input 8 |
| Flex Bus A       | Flex Bus A        | Flex Bus A        | Flex Bus A        | Flex Bus B       | Flex Bus B       | Flex Bus B       | Flex Bus B       |
| Audio Bus Ch 1   | Audio Bus Ch 2    | Audio Bus Ch 3    | Audio Bus Ch 4    | Audio Bus Ch 5   | Audio Bus Ch 6   | Audio Bus Ch 11  | Audio Bus Ch 12  |
| 0                | 0                 | 0                 | 0                 | 0                | 0                | 0                | 0                |
| Flex Mix Input 9 | Flex Mix Input 10 | Flex Mix Input 11 | Flex Mix Input 12 |                  |                  |                  |                  |
| Flex Bus C       | Flex Bus C        | Flex Bus C        | Flex Bus C        | ...              |                  |                  |                  |
| Audio Bus Ch 13  | Audio Bus Ch 14   | Audio Bus Ch 15   | Audio Bus Ch 15   |                  |                  |                  |                  |
| 0                | 0                 | 0                 | 0                 |                  |                  |                  |                  |

In this example – three, 4-input mono mixers are provided by selecting **Flex Mixer Bus A** for the Flex Mix 1 thru Flex Mix 4 inputs, and **Flex Mixer Bus B** for the next four inputs, and so on as shown.



Aud Bus Ch 1 → Flex Mix 1

Aud Bus Ch 2 → Flex Mix 2

Aud Bus Ch 3 → Flex Mix 3

Aud Bus Ch 4 → Flex Mix 4

→ Flex Mix A

Aud Bus Ch 5 → Flex Mix 5

Aud Bus Ch 6 → Flex Mix 6

Aud Bus Ch 11 → Flex Mix 7

Aud Bus Ch 12 → Flex Mix 8

→ Flex Mix B

Aud Bus Ch 13 → Flex Mix 9

Aud Bus Ch 14 → Flex Mix 10

Aud Bus Ch 15 → Flex Mix 11

Aud Bus Ch 16 → Flex Mix 12

→ Flex Mix C

To Audio Bus Output Routing

SCPD2014-29



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## Troubleshooting

This section provides general troubleshooting information and specific symptom/corrective action for the 9926-xHtoS card and its remote control interface. The 9926-xHtoS card requires no periodic maintenance in its normal operation; if any error indication (as described in this section) occurs, use this section to correct the condition.

### Error and Failure Indicator Overview

The 9926-xHtoS card itself and its remote control systems all (to varying degrees) provide error and failure indications. Depending on how the 9926-xHtoS card is being used (i.e, standalone or network controlled through DashBoard™ or a Remote Control Panel), check all available indications in the event of an error or failure condition.

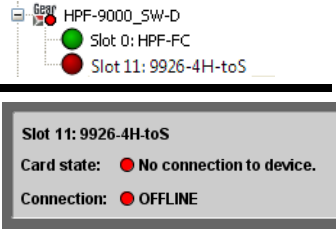
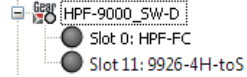
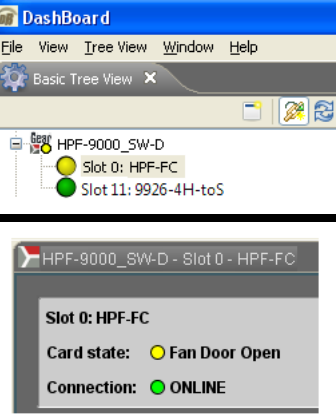
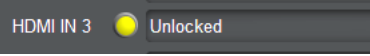
The various 9926-xHtoS card and remote control error and failure indicators are individually described below.

**Note:** The descriptions below provide general information for the various status and error indicators. For specific failures, also use the appropriate subsection listed below.

- Basic Troubleshooting Checks (p. 3-33)
- Troubleshooting Network/Remote Control Errors (p. 3-34)
- In Case of Problems (p. 3-34)

## DashBoard™ Status/Error Indicators and Displays

Figure 3-5 shows and describes the DashBoard™ status indicators and displays. These indicator icons and displays show status and error conditions relating to the 9926-xHtoS card itself and remote (network) communications.

| Indicator Icon or Display   | Error Description   |
|---|---|
|    | <p>Red indicator icon in Card Access/Navigation Tree pane shows card with Error condition (in this example, the Card Access/Navigation Tree pane shows a general error issued by the 9926-xHtoS card in slot 11).</p> <p>Specific errors are displayed in the Card Info pane (in this example “No connection to device” indicating 9926-xHtoS card is not connecting to frame/LAN).</p>   |
|    | <p>Gray indicator icon in Card Access/Navigation Tree pane shows card(s) are not being seen by DashBoard™ due to lack of connection to frame LAN (in this example, both a 9926-xHtoS card in slot 11 and the HPF-FC Network Controller Card for its frame in slot 0 are not being seen).</p>  |
|   | <p>Yellow indicator icon in Card Access/Navigation Tree pane shows card with Alert condition (in this example, the Card Access/Navigation Tree pane shows a general alert issued by the HPF-FC Network Controller Card).</p> <p>Clicking the card slot position in the Card Access/Navigation Tree (in this example Network Controller Card “Slot 0: HPF-FC”) opens the Card Info pane for the selected card. In this example, a “Fan Door Open” specific error is displayed.</p> |
|  | <p>Yellow indicator icon in 9926-xHtoS Card Info pane shows error alert, along with cause for alert (in this example, the 9926-xHtoS is not receiving an HDMI input on HDMI IN 3).</p>  |

**Figure 3-5 DashBoard™ Status Indicator Icons and Displays**

## Basic Troubleshooting Checks

Failures of a general nature (affecting many cards and/or functions simultaneously), or gross inoperability errors are best addressed first by performing basic checks before proceeding further. Table 3-2 provides basic system checks that typically locate the source of most general problems. If required and applicable, perform further troubleshooting in accordance with the other troubleshooting tables in this section.

**Table 3-2 Basic Troubleshooting Checks**

| Item   | Checks  |
|--|---|
| <b>Verify power presence and characteristics</b>               | <ul style="list-style-type: none"> <li>• On both the frame Network Controller Card and the 9926-xHtoS, in all cases when power is being properly supplied there is always at least one indicator illuminated. Any card showing no illuminated indicators should be cause for concern.</li> <li>• Check the Power Consumed indication for the 9926-xHtoS card. This can be observed using the DashBoard™ Card Info pane.                             <ul style="list-style-type: none"> <li>• If display shows <b>no</b> power being consumed, either the frame power supply, connections, or the 9926-xHtoS card itself is defective.</li> <li>• If display shows <b>excessive</b> power being consumed (see Technical Specifications (p. 1-13) in Chapter 1, “Introduction”), the 9926-xHtoS card may be defective.</li> </ul> </li> </ul> |
| <b>Check Cable connection secureness and connecting points</b> | <p>Make certain all cable connections are fully secure (including coaxial cable attachment to cable ferrules on coaxial connectors). Also, make certain all connecting points are as intended. Make certain the selected connecting points correlate to the intended card inputs and/or outputs. Cabling mistakes are especially easy to make when working with large I/O modules.</p>  |
| <b>Card seating within slots</b>                               | <p>Make certain all cards are properly seated within its frame slot. (It is best to assure proper seating by ejecting the card and reseating it again.)</p>   |
| <b>Check status indicators and displays</b>                    | <p>On both DashBoard™ and the 9926-xHtoS card edge indicators, red indications signify an error condition. If a status indicator signifies an error, proceed to the following tables in this section for further action.</p>  |
| <b>Troubleshoot by substitution</b>                            | <p>All cards within the frame can be hot-swapped, replacing a suspect card or module with a known-good item.</p>  |

## Troubleshooting Network/Remote Control Errors

Refer to Cobalt® reference guide “Remote Control User Guide” (PN 9000RCS-RM) for network/remote control troubleshooting information.

## In Case of Problems

### Contact and Return Authorization

Should any problem arise with this product that was not solved by the information in this section, please contact the Cobalt Digital Inc. Technical Support Department.

If required, a Return Material Authorization number (RMA) will be issued to you, as well as specific shipping instructions. If required, a temporary replacement item will be made available at a nominal charge. Any shipping costs incurred are the customer’s responsibility. All products shipped to you from Cobalt Digital Inc. will be shipped collect.

The Cobalt Digital Inc. Technical Support Department will continue to provide advice on any product manufactured by Cobalt Digital Inc., beyond the warranty period without charge, for the life of the product.

See Contact Cobalt Digital Inc. (p. 1-16) in Chapter 1, “Introduction“ for contact information.





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