COBALT.

9970-QS-MC



3G/HD/SD-SDI/CVBS Expandable Master Control Multiviewerwith Advanced On-Screen Graphics

Product Manual



Cobalt Digital Inc.

2506 Galen Drive Champaign, IL 61821 Voice 217.344.1243 • Fax 217.344.1245 www.cobaltdigital.com

Copyright

©Copyright 2018, Cobalt Digital Inc. All Rights Reserved.

Duplication or distribution of this manual and any information contained within is strictly prohibited without the express written permission of Cobalt Digital Inc. This manual and any information contained within, may not be reproduced, distributed, or transmitted in any form, or by any means, for any purpose, without the express written permission of Cobalt Digital Inc. Reproduction or reverse engineering of software used in this device is prohibited.

Disclaimer

This manual is preliminary. The information in this document has been carefully examined and is believed to be entirely reliable. However, no responsibility is assumed for inaccuracies. Furthermore, Cobalt Digital Inc. reserves the right to make changes to any products herein to improve readability, function, or design. Cobalt Digital Inc. does not assume any liability arising out of the application or use of any product or circuit described herein.

Trademark Information

Cobalt[®] is a registered trademark of Cobalt Digital Inc.

openGear[®] is a registered trademark of Ross Video Limited. **DashBoard**TM is a trademark of Ross Video Limited.

Dolby[®] is a registered trademark of Dolby Laboratories, Inc. Other product names or trademarks appearing in this manual are the property of their respective owners.

Utah™ and Utah Scientific™ are trade names of Utah Scientific.

Image Video™ is a trade name of Image Video.

PESATM is a trade name of PESA.

TSLTM is a trade name of TSL Professional Products Ltd.

Congratulations on choosing the Cobalt[®] 9970-QS-MC 3G/HD/SDI/CVBS Expandable Master Control Multiviewer with Advanced On-Screen Graphics. The 9970-QS-MC is part of a full line of modular processing and conversion gear for broadcast TV environments. The Cobalt Digital Inc. line includes video decoders and encoders, audio embedders and de-embedders, distribution amplifiers, format converters, remote control systems and much more. Should you have questions pertaining to the installation or operation of your 9970-QS-MC, please contact us at the contact information on the front cover.

Manual No.:	9970-QS-MC-OM
Document Version:	V1.3
Release Date:	October 18, 2018
Applicable for Firmware Version (or greater):	v2.066
Description of product/manual changes:	 Update manual for latest card v2.066 (or greater) functionality. (This firmware version has some user interface changes versus prior firmware versions and the use of this new Product Manual is recommended.) Minor manual consistency, errata, and detail edits.

Table of Contents

Chapter 1	Introduction	1-1
	Overview	1-1
	9970-QS-MC Card Software Versions and this Manual	1-2
	Cobalt Reference Guides	1-2
	Manual Conventions	1-3
	Warnings, Cautions, and Notes	1-4
	Labeling Symbol Definitions	1-4
	Safety and Regulatory Summary	1-5
	Warnings	1-5
	Cautions	1-5
	EMC Compliance Per Market	1-5
	9970-QS-MC Functional Description	1-6
	9970-QS-MC Program Video Input/Output Formats	1-6
	Video Processing Description	1-8
	Audio Processor Description	1-11
	Cascading (Multi-Card) 9970-QS-MC Operation and Setup Overview	1-12
	User Control Interface	1-15
	9970-QS-MC Rear I/O Modules	1-17
	Technical Specifications	1-17
	Warranty and Service Information	1-19
	Cobalt Digital Inc. Limited Warranty	1-19
	Contact Cobalt Digital Inc.	1-20
Chapter 2	Installation	2-1
-	Overview	2-1
	Installing the 9970-QS-MC Into a Frame Slot	2-1
	Installing a Rear I/O Module	2-3
	9970-QS-MC Rear I/O Modules	2-4
	Setting Up 9970-QS-MC Network Remote Control	2-6
Chapter 3	Setup Instructions	3-1
_	Overview	3-1
	Control and Display Descriptions	3-1
	Function Menu/Parameter Menu Overview	3-2
	DashBoard TM User Interface	3-3
	Accessing the 9970-QS-MC Card via Remote Control	3-4
	Accessing the 9970-QS-MC Card Using DashBoard TM	3-4
	Checking 9970-QS-MC Card Information	3-6

Overview of Operator User Controls Outline and Setup Overview	3-7
9970-QS-MC Function Menu List and Descriptions	3-9
Input Routing	3-10
PIP Clone Global Controls	3-13
PIP Layout Controls	3-14
PIP ARC/Borders Controls	3-20
Tally Lamp Insertion Controls	3-22
UMD/Identification Text Insertion Controls	3-24
Audio Meter Overlay Controls	3-32
Output Format Controls	3-36
Output Audio Routing/Controls	3-39
Cascade Config Setup Controls	3-40
Protocols (Router Integration) Controls	3-45
GPI Setup Controls	3-47
Event Actions/Setup Controls	3-48
Event Setup Controls	3-50
Output Preview	3-53
Video Quality Events Setup Controls	3-54
Audio Detect Events Setup Controls	3-55
User Graphic Overlay (Logo) Insertion Controls	3-56
Clock (Wall-Clock Time/LTC) Controls	3-57
Presets	3-58
Admin	3-61
User Log	3-64
Troubleshooting	3-64
Error and Failure Indicator Overview	3-64
Basic Troubleshooting Checks	3-68
9970-QS-MC Processing Error Troubleshooting	3-68
	3-70
In Case of Problems	3-71

Introduction

Overview

This manual provides installation and setup instructions for the 9970-QS-MC 3G/HD/SD-SDI/CVBS Expandable Master Control Multiviewer with Advanced On-Screen Graphics card (also referred to herein as the 9970-QS-MC).

This manual consists of the following chapters:

- Chapter 1, "Introduction" Provides information about this manual and what is covered. Also provides general information regarding the 9970-QS-MC.
- Chapter 2, "Installation" Provides instructions for installing the 9970-QS-MC in a frame, and connecting signal and control cabling to the 9970-QS-MC.
- Chapter 3, "Setup Instructions" Provides overviews of setup operating controls and instructions for setting up the 9970-QS-MC to integrate within its signal flow environment.

This chapter contains the following information:

- 9970-QS-MC Card Software Versions and this Manual (p. 1-2)
- Manual Conventions (p. 1-3)
- Safety and Regulatory Summary (p. 1-5)
- 9970-QS-MC Functional Description (p. 1-6)
- Technical Specifications (p. 1-17)
- Warranty and Service Information (p. 1-19)
- Contact Cobalt Digital Inc. (p. 1-20)

9970-QS-MC Card Software Versions and this Manual

When applicable, Cobalt Digital Inc. provides for continual product enhancements through software updates. As such, functions described in this manual may pertain specifically to cards loaded with a particular software build.

The Software Version of your card can be checked by viewing the **Card Info** menu in DashBoardTM. See Checking 9970-QS-MC Card Information (p. 3-6) in Chapter 3, "Operating Instructions" for more information. You can then check our website for the latest software version currently released for the card as described below.

Note: Not all functionality described in this manual may appear on cards with initial software versions.

Check our website and proceed as follows if your card's software does not match the latest version:

Card Software earlier than latest version	Card is not loaded with the latest software. Not all functions and/or specified performance described in this manual may be available.
	You can update your card with new Update software by going to the Support>Firmware Downloads link at www.cobaltdigital.com. Download "Firmware Update Guide", which provides simple instructions for downloading the latest firmware for your card onto your computer, and then uploading it to your card through DashBoard TM .
	Software updates are field-installed without any need to remove the card from its frame.
Card Software newer than version in manual	A new manual is expediently released whenever a card's software is updated and specifications and/or functionality have changed as compared to an earlier version (a new manual is not necessarily released if specifications and/or functionality have not changed). A manual earlier than a card's software version may not completely or accurately describe all functions available for your card.
	If your card shows features not described in this manual, you can check for the latest manual (if applicable) and download it by going to the card's web page on www.cobaltdigital.com.

Cobalt Reference Guides

From the Cobalt[®] web home page, go to **Support>Reference Documents** for easy to use guides covering network remote control, card firmware updates, example card processing UI setups and other topics.

Introduction Manual Conventions

Manual Conventions

In this manual, display messages and connectors are shown using the exact name shown on the 9970-QS-MC itself. Examples are provided below.

• Card-edge display messages are shown like this:

Ch01

· Connector names are shown like this: SDI IN A

In this manual, the terms below are applicable as follows:

- 9970-QS-MC refers to the 9970-QS-MC 3G/HD/SD-SDI/CVBS Expandable Master Control Multiviewer with Advanced On-Screen Graphics card.
- **Frame** refers to the HPF-9000, OG3-FR, 8321, or similar 20-slot frame that houses Cobalt® or other cards.
- **Device** and/or **Card** refers to a Cobalt[®] or other card.
- **System** and/or **Video System** refers to the mix of interconnected production and terminal equipment in which the 9970-QS-MC and other cards operate.
- Functions and/or features that are available only as an option are denoted in this manual like this:



1 Manual Conventions

Warnings, Cautions, and Notes

Certain items in this manual are highlighted by special messages. The definitions are provided below.

Warnings

Warning messages indicate a possible hazard which, if not avoided, could result in personal injury or death.

Cautions

Caution messages indicate a problem or incorrect practice which, if not avoided, could result in improper operation or damage to the product.

Notes

Notes provide supplemental information to the accompanying text. Notes typically precede the text to which they apply.

Labeling Symbol Definitions

\triangle	Important note regarding product usage. Failure to observe may result in unexpected or incorrect operation.
À	Electronic device or assembly is susceptible to damage from an ESD event. Handle only using appropriate ESD prevention practices. If ESD wrist strap is not available, handle card only by edges and avoid contact with any connectors or components.
	Symbol (WEEE 2002/96/EC) For product disposal, ensure the following: • Do not dispose of this product as unsorted municipal waste. • Collect this product separately. • Use collection and return systems available to you.

Safety and Regulatory Summary

Warnings

! WARNING!

To reduce risk of electric shock do not remove line voltage service barrier cover on frame equipment containing an AC power supply. NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

Cautions

CAUTION

This device is intended for environmentally controlled use only in appropriate video terminal equipment operating environments.

CAUTION

This product is intended to be a component product of an openGear® frame. Refer to the openGear® frame Owner's Manual for important safety instructions regarding the proper installation and safe operation of the frame as well as its component products.

CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The 9970-QS-MC has a moderate power dissipation (<18 W). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

CAUTION

If required, make certain Rear I/O Module(s) is installed before installing the 9970-QS-MC into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

CAUTION

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

CAUTION

The 9970-QS-MC FPGA is designed for a normal-range operating temperature around 85° C core temperature. Operation in severe conditions exceeding this limit for non-sustained usage are within device operating safe parameters, and can be allowed by setting this control to Disable. However, the disable (override) setting should be avoided under normal conditions to ensure maximum card protection.

EMC Compliance Per Market

Market	Regulatory Standard or Code
United States of America	FCC "Code of Federal Regulations" Title 47 Part15, Subpart B, Class A
Canada	ICES-003
International	CISPR 24:2010 IEC 61000-4-2:2008 IEC 61000-4-3:2006 with A1:2007 and A2:2010 IEC 61000-4-4:2004 IEC 61000-4-6:2008 IEC 61000-6-3:2006 with A1:2010 CISPR 22:2008

9970-QS-MC Functional Description

Figure 1-1 shows a functional block diagram of the 9970-QS-MC. The 9970-QS-MC includes input processing functions to accommodate SDI and CVBS analog inputs, a validity check function to provide indication of input defects, timecode and audio data handling and routing control, multi-split ARC/scaling functions, a timing alignment function to synchronize the inputs to house reference, up to 5:1 Picture-in-Picture (PiP) video combining, and burn-in attributes and control of borders, UMD display text, audio meters, and other accessory displays. The output is available as a 2x DA 3G/HD/SD-SDI output or HDMI/DVI. The output raster format and aspect ratio is user-configurable.

9970-QS-MC Program Video Input/Output Formats

The 9970-QS-MC provides the following inputs and outputs:

- Inputs:
 - **SDI/CVBS IN A** thru **SDI/CVBS IN E** five coaxial video inputs (auto-detecting 3G/HD/SD-SDI or CVBS analog video)
- Outputs:
 - 3G/HD/SD-SDI OUT 2x DA 3G/HD/SD-SDI multi-image video outputs
 - **HDMI/DVI OUT** Multi-image HDMI/DVI out with selectable audio embedding (suitable for direct connection to monitor panels)

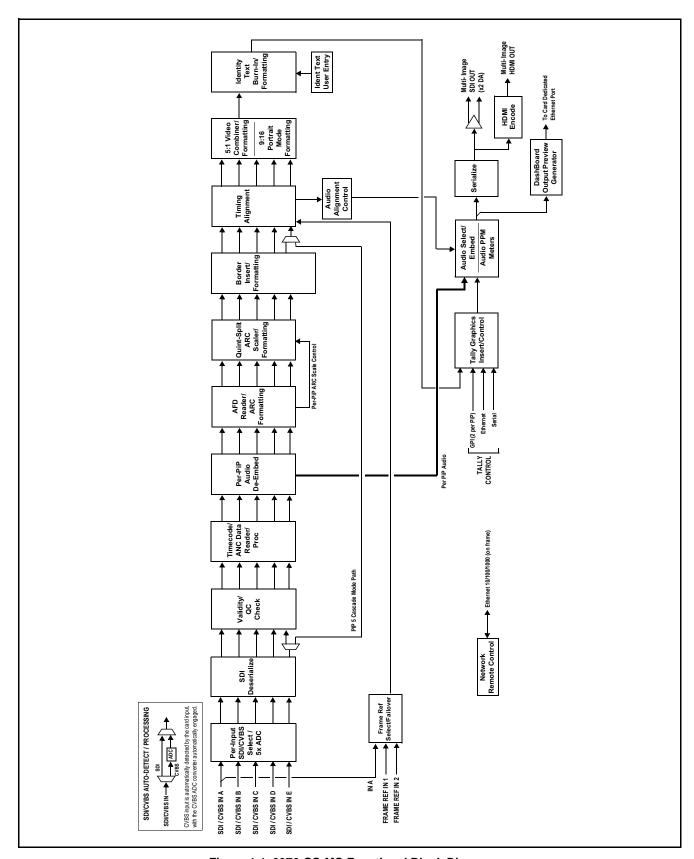


Figure 1-1 9970-QS-MC Functional Block Diagram

Video Processing Description

The 9970-QS-MC features input select and validity check functions, timing alignment, and PiP ARC/scaling functions as described below.

Input Video Select Function

Auto-detect per PiP inputs independently set each of the card video inputs as 3G/HD/SD-SDI or CVBS SD analog video. Either mode preserves waveform and packet-based ancillary data for extraction and usage later in the card processing chain. A CVBS input is automatically detected by the card input, with the CVBS ADC converter automatically engaged in these cases.

Video Quality Events Detect Function

A video quality check function provides a **Video Quality Events** user interface and an **Event Triggers** user interface for setting an area of concern across the program raster which can be monitored for frozen or black video events. Threshold controls allow setting the sensitivity of the function, while engage and disengage threshold timing controls allow setting how fast the event detection engages and releases when triggered. The **Event Triggers** user interface allows instructing the card as to the action to take upon an event (such as invoke a PiP border color change indicating a quality error).

Timecode Processor

This function provides for extraction of timecode data from any of the five per-PiP input video sources, and in turn allows timecode strings to be burned into the respective PiP images. The function can monitor any of the video inputs of the card for supported timecode formats such as HD ATC_LTC or ATC_VITC, and ATC_VITC or VITC waveform for SD SDI or CVBS inputs. LTC timecode can be received by the card serial port.

ARC Processor

This function provides separate ARC controls for each PiP input. The separate controls can re-aspect SD to match the aspecting used for HD inputs, and vice versa. Custom aspecting is also available for both HD and SD formats.

Quint-Split ARC Scaler/Formatting Function

This function provides conversion of each PiP input to match a common user-selected format, resulting in images that are format-matched and suitable for combining into a single PiP image. When the PiP images are sized by this function, the borders and other accessory attributes are now integrated into each PiP image. In addition to full user control of PiP image H/V sizing, accessory attributes such as border size, weight, and color can be user configured.

Quint Timing Alignment Function

This function provides for frame alignment control of the five PiP inputs using either one of two external FRAME REF IN (1,2) reference signals distributed with the card frame, or a selected input video as a frame reference. As such, the card can accommodate asynchronous program video inputs.

This function also allows frame offset delay to be added between the output video and the frame sync reference. Frame sync can select from either of two card frame reference sources, input video, or free-run (internal) timing. Selectable failover allows alternate reference selection should the initial reference source become unavailable or invalid.

5:1 Video Combiner/Formatting Function

This function combines the five video images into the user-configured positions within the overall image. At this point, all PiP images are of the same raster format and fully synchronous. User positioning controls provide the H and V offsets that position the images as desired by the operator using the DashBoard controls.

The 9970-QS-MC provides the ability to orient and arrange PIPs in columns arranged for a 9x16 "portrait" layout. This allows consumer or professional monitors to be oriented "on-end", thereby saving wall-width in any area (especially in space-conscious mobile environments).

Identity Text Burn-In/Formatting Function

This function provides user controls for entering UMD and user ident text that is burned into each PiP image. Controls allow full control of positioning, sizing, and color/background/opacity attributes. Burn-in text can be user entry text, video format of the corresponding PiP, wall-time clock, or external text sourced via IP from an automation system.

Tally Graphics Insert/Control

This function accommodates tally inputs (received as GPI, serial, or network commands) and allows configuring the commands to provide tally indications for each PiP image. All visual attributed are configurable, including "lamp" color, size, and positioning. Tally activation can also be controlled via IP from an automation system/router. UMD text can be inserted using local user text entry or integrated with router automation to receive text from the automation system.

GPI/Event-Based Control

Up to five GPI inputs are available to control display attributes such as tally and border activation and color. GPI inputs can also be used to control insertion and attributes of user text insertion. Any combination of the GPI inputs can be set up to provide binary words of up to 16 combinations to define unique conditions tied to a specific word value (using "virtual" GPIs comprised of bit states for any of the discrete GPI inputs). Coding settings allow true conditions upon level or edge-triggered conditions.

Display attributes (such as border colors, ident text, and tally control) can also be controlled using internal intelligent event triggers, which provides attribute control based off of detected signal conditions.

Output Preview via Network Connection

A DashBoard Output Preview function provides the display of regularly-sampled screen captures in the card DashBoard remote control page. This provides remote-access program video content/presence and multiviewer layout confidence monitoring via the card's DashBoard display without needing collocation with the card or its input or output video signals.

When the card is acquiring frame captures (either 5-second periodic-updated continuous images or single frame (user selectable)), the area on the bottom of the DashBoard page displays the multiviewer image of the input video PiPs. DashBoard acquires program video frame captures using an external network connection from a card rear module Ethernet port to the network/computer hosting the card's DashBoard connection. (DashBoard "learns" the card's IP address. When preview is requested, DashBoard queries the card address for the image, with the image transferred via the card rear module Ethernet connection.)

Note: This function operates only if the card is set to provide a **progressive** video output (e.g., 720p, 1080p, etc.).

User Graphic Insertion

(See Figure 1-2.) A User Graphic insertion function provides for graphic insertion onto the SDI processed output raster of the host card/device. The allows for uploading your .png image graphic file to the card/device memory. to the host card/device. (png files are converted to a special format using a web tool before uploading; this is described in the setup/operating instructions "User Graphic Overlay (Logo) Insertion Controls" in Chapter 3 – Setup Instructions.)

When the image file(s) is uploaded to the card/device, its insertion can be enabled via DashBoard Event Setup controls that enable the graphic insertion only under certain conditions as desired. DashBoard controls allow for positioning the image within the active video.

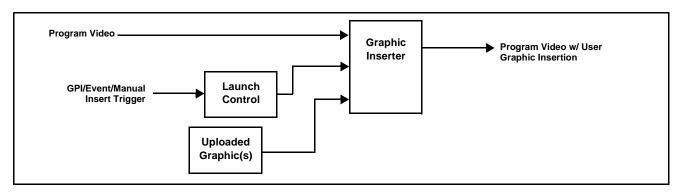


Figure 1-2 Graphic Insertion Simplified Functional Diagram

Audio Processor Description

Audio Select/Embed

The audio processor operates as an internal audio router for selecting PiP-input embedded channels 1-16 as channels (as a four-group package) to be embedded into the combined PiP SDI and HDMI video outputs. The audio processor function operates with the timing alignment function to align audio with the selected reference.

- Note: Output audio always corresponds to a single particular selectable PiP input. Various output embedded channels cannot be sourced from a mix of various PiP input embedded channels.
 - To maintain conformance with CEA-861D HDMI audio channel line-up specifications and industry standard SDI convention, the HDMI output swaps between the C and LFE channels for the HDMI output.

Audio Events Detect Function

An audio quality check function provides a Audio Detect Events user interface and an **Event Triggers** user interface for checking user-selected channels to detect audio silence conditions. The Event Triggers user interface in turn allows instructing the card as to the action to take upon an event (such as activate a GPO or send an automated email).

Per-PiP Audio PPM Meters

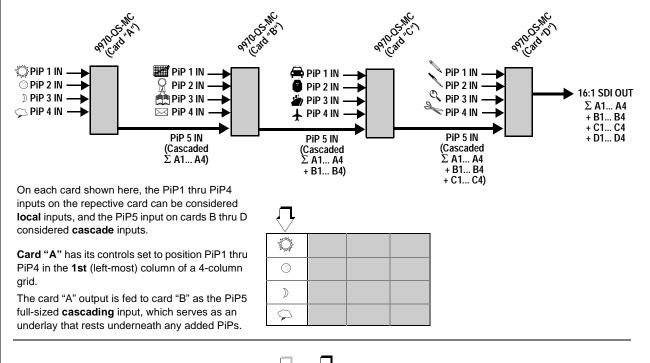
Each PiP image area has setup controls to provide audio meters in several formats (channel count) as desired. Each PiP image has an audio meter display that can display from 2-bar stereo up to all four embedded audio groups for the audio associated with the PiP input. User controls allow setting meter complement, position, size, and other graphic attributes.

Cascading (Multi-Card) 9970-QS-MC Operation and Setup Overview

(See Figure 1-3.) The 9970-QS-MC PIP 5 input is ideally suited to allow multiple 9970-QS-MC cards to operate in a **cascading** arrangement, where four of the card inputs serve as program video inputs local to the card, and the fifth input receives the cascading combined layout of a preceding 9970-QS-MC card in a daisy-chain arrangement. In this mode, the PIP 5 input is configured to serve as a full-size underlay with PIP 1 thru PIP 4 being overlays. In this manner, added PiPs can be positioned within the imported underlay resulting in a combined image of the imported underlay PiPs and the locally added PiPs.

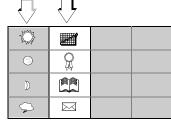
Cascading Low-Latency Operation

Low-latency modes provide for reducing card I/O latency by bypassing the cascade input framesync. Low-latency modes apply framesyncing when needed (applying framesync and bypassing low-latency during these intervals). When alignment is again detected by the local card, framesyncing is correspondingly disabled and low-latency operation is again applied.



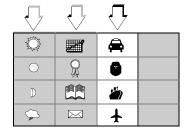
Card "B" has its controls set to position its PiP1 thru PiP4 inputs in the **2nd** column of a 4-column grid.

Along with the full-sized cascading underlay of preceding card "A", eight PiPs are now positioned in the two resulting columns.



Card "C" has its controls set to position its PiP1 thru PiP4 inputs in the 3rd column of a 4-column grid.

Along with the full-sized cascading underlay of preceding cards "A" and "B", 12 PiPs are now positioned in the three resulting columns.



Card "D" has its controls set to position its PiP1 thru PiP4 inputs in the **4th** column of a 4-column grid.

Along with the full-sized cascading underlay of preceding cards "A" thru "C", all 16 PiPs are now positioned in the four resulting columns. This provides the 16:1 multiviewer layout using four cards ("A" thru "D") in a cascaded form.

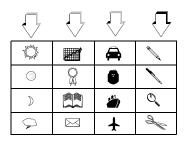


Figure 1-3 Cascaded 9970-QS-MC Example 16:1 Setup and Overview

Cascade Config (Configurator) DashBoard Control Consolidation

(See Figure 1-4.) The **Cascade Config** DashBoard tabs and multi-card network connection allows cascade chain network-connected 9970-QS-MC cards to communicate with each other and expose settings and attributes from all of the cards within the chain. In this setup, each card will "see" the other cards in the network chain connection, with access to PiP controls for all PiPs from any card within the chain. Cascade Config consolidated control can span card chains within a frame or across multiple frames.

This global consolidation allows setup control of any of the PiPs from one card. Settings can be performed on one PiP, and then be cloned across as many PiPs in the chain as desired. This removes the need to set up each card individually, with settings manually repeated for several cards. It also allows presets that can "look at" and set up all the cards in the chain from a single preset.

Cascade Config DashBoard tabs and multi-card card network connection allows cascade chain network-connected 9970-QS cards (9970-QS cards "A" thru "D" in this example) to communicate with each other and centrally expose setup attributes of all of the cards within the chain. Cascade Config is designed to use the first card as a full quint-split processor, with subsequent cards in the chain taking in the cascade underlay as In E and additional PiP inputs as In A thru In D. In this example, a 17-input multiviewer is attained (four cards providing 5+4+4+4 = 17 input channels). Cascade Config **Cascade Config Attribute Sharing Across Network** A IP 1-5 DashBoard 10.99.11.1 Self Remote B IP 6-9 10.99.11.2 Connected Control C IP 10-13 Connected 10.99.11.3 10.99.11.2 10.99.11.4 Connected Not Connected F IP 18-21 0.0.0.0 Cascade Underlay 9970-QS 9970-QS 9970-QS cards within the chain (equipped with Ethernet-port 9970.05 rear modules) are connected to a shared network. This allows Multi-Viewer the cards to "see" each other, with each card exposing control Video Out attributes for all the cards. PiP 6-9 PiP 14-17 PiP 10-13 PiP 1-5 Video In Video In Video In Video In PIP 1 For each per-PiP control, the result is all PiPs within the chain being exposed, allowing PIP Quickset settings to be performed from any of the cards and cloned to any card as desired. User PIP 16 presets can encompass all cards in the chain and be invoked in a single action done at PIP 17 SCPD2014-24

Figure 1-4 Example Cascade Config Connection and Functionality

User Control Interface

Figure 1-5 shows the user control interface options for the 9970-QS-MC. These options are individually described below.

Note: All user control interfaces described here are cross-compatible and can operate together as desired. Where applicable, any control setting change made using a particular user interface is reflected on any other connected interface.

• **DashBoard**[™] **User Interface** – Using DashBoard [™], the 9970-QS-MC and other cards installed in openGear® ¹ frames can be controlled from a computer and monitor.

DashBoardTM allows users to view all frames on a network with control and monitoring for all populated slots inside a frame. This simplifies the setup and use of numerous modules in a large installation and offers the ability to centralize monitoring. Cards define their controllable parameters to DashBoardTM, so the control interface is always up to date.

The DashBoard™ software can be downloaded from the Cobalt Digital Inc. website: www.cobaltdigital.com (enter "DashBoard" in the search window). The DashBoard™ user interface is described in Chapter 3, "Setup Instructions".

• Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panels – The OGCP-9000 and OGCP-9000/CC Remote Control Panels are not intended to be used for PiP sizing and other visual abstract configuration aspects. However, the control panel can be used as a convenient "one-button" control surface for launching non-abstract functions such as a user preset that invokes setups such as PiP splits and other presets.

^{1.} openGear® is a registered trademark of Ross Video Limited. DashBoard TM is a trademark of Ross Video Limited.

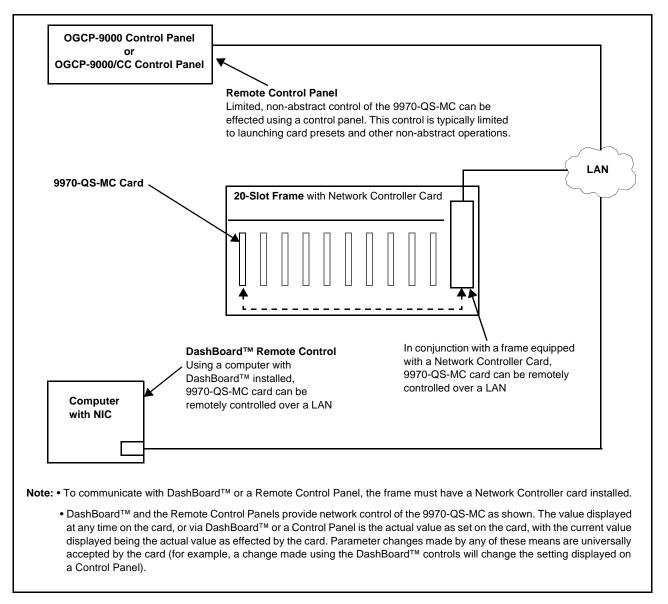


Figure 1-5 9970-QS-MC User Control Interface

Note: If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt® reference quide Remote Control User Guide (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of Cobalt® cards using DashBoard™. (Cobalt® OGCP-9000 and OGCP-9000/CC Remote Control Panel product manuals have complete instructions for setting up remote control using a Remote Control Panel.)

Download a copy of this guide by clicking on the **Support>Reference** Documents link at www.cobaltdigital.com and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt® as listed in Contact Cobalt Digital Inc. (p. 1-20).

9970-QS-MC Rear I/O Modules

The 9970-QS-MC physically interfaces to system video connections at the rear of its frame using a Rear I/O Module. All inputs and outputs shown in the 9970-QS-MC Functional Block Diagram (Figure 1-1) enter and exit the card via the card edge backplane connector. The Rear I/O Module breaks out the 9970-QS-MC card edge connections to BNC and other connectors that interface with other components and systems in the signal chain.

The full assortment of 9970-QS-MC Rear I/O Modules is shown and described in 9970-QS-MC Rear I/O Modules (p. 2-4) in Chapter 2, "Installation and Setup".

Technical Specifications

Table 1-1 lists the technical specifications for the 9970-QS-MC 3G/HD/SD-SDI/CVBS Expandable Master Control Multiviewer with Advanced On-Screen Graphics card.

Table 1-1 Technical Specifications

Item	Characteristic
Part number, nomenclature	9970-QS-MC 3G/HD/SD-SDI/CVBS Expandable Master Control Multiviewer with Advanced On-Screen Graphics
Installation/usage environment	Intended for installation and usage in frame meeting openGear™ modular system definition
Power consumption	< 18 Watts maximum
Installation Density	Up to 10 cards per 20-slot frame
Environmental: Operating temperature: Relative humidity (operating or storage):	32° – 104° F (0° – 40° C) < 95%, non-condensing
Frame communication	10/100/1000 Mbps Ethernet with Auto-MDIX
Indicators	Card edge display and indicators as follows:
	4-character alphanumeric display
	Status/Error LED indicator
	Input Format LED indicator
Program Video Input	Five video inputs, auto-detecting CVBS or 3G/HD/SD-SDI
	Data Rates Supported:
	SMPTE 424M, 292M, SMPTE 259M-C (Inputs C thru E also support SMPTE 425 Level B)

Table 1-1 Technical Specifications — continued

Item	Characteristic
Program Video Input (cont.)	Impedance:
	75 Ω terminating
	Receive Cable Length: 3G/HD/SD-SDI: 120/180/320 m (Belden 1694A)
	Return Loss (SDI):
	> 15 dB up to 1.485 GHz
	> 10 dB up to 2.970 GHz
Serial Digital PiP Video Output	Number of Outputs: Two 3G/HD/SD-SDI BNC
	Impedance:
	75 Ω
	Return Loss:
	> 15 dB at 5 MHz – 270 MHz
	Signal Level:
	800 mV ± 10%
	DC Offset:
	$0 \text{ V} \pm 50 \text{ mV}$
	Jitter (3G/HD/SD):
	< 0.3/0.2/0.2 UI
SDI Input-Output Latency	Basic I/O latency < 1.5 frames (max)
(720p5994)	PiP channel derived from cascaded preceding-card output consists of source card basic delay with < 2 line added delay.
HDMI PiP Video Output	HDMI CEA-861D
GPIO	GPI and GPO; opto-isolated
	GPO Specifications:
	Max I: 120 mA
	Max V: 30 V Max P: 120 mW
	GPI Specifications:
	GPI LO @ Vin < 1.5 V
	GPI HI @ Vin > 2.3 V
	Max Vin: 9 V
Frame Reference Input	Number of Inputs:
	Two non-terminating (looping) Frame Reference inputs with selectable failover
	Standards Supported:
	SMPTE 170M/318M ("black burst")
	SMPTE 274M/296M ("tri-level")
	Return Loss: > 35 dB up to 5.75 MHz
	> 33 ab up to 3.73 ivi112

Warranty and Service Information

Cobalt Digital Inc. Limited Warranty

This product is warranted to be free from defects in material and workmanship for a period of five (5) years from the date of shipment to the original purchaser, except that 4000, 5000, 6000, 8000 series power supplies, and Dolby[®] modules (where applicable) are warranted to be free from defects in material and workmanship for a period of one (1) year.

Cobalt Digital Inc.'s ("Cobalt") sole obligation under this warranty shall be limited to, at its option, (i) the repair or (ii) replacement of the product, and the determination of whether a defect is covered under this limited warranty shall be made at the sole discretion of Cobalt.

This limited warranty applies only to the original end-purchaser of the product, and is not assignable or transferrable therefrom. This warranty is limited to defects in material and workmanship, and shall not apply to acts of God, accidents, or negligence on behalf of the purchaser, and shall be voided upon the misuse, abuse, alteration, or modification of the product. Only Cobalt authorized factory representatives are authorized to make repairs to the product, and any unauthorized attempt to repair this product shall immediately void the warranty. Please contact Cobalt Technical Support for more information.

To facilitate the resolution of warranty related issues, Cobalt recommends registering the product by completing and returning a product registration form. In the event of a warrantable defect, the purchaser shall notify Cobalt with a description of the problem, and Cobalt shall provide the purchaser with a Return Material Authorization ("RMA"). For return, defective products should be double boxed, and sufficiently protected, in the original packaging, or equivalent, and shipped to the Cobalt Factory Service Center, postage prepaid and insured for the purchase price. The purchaser should include the RMA number, description of the problem encountered, date purchased, name of dealer purchased from, and serial number with the shipment.

Cobalt Digital Inc. Factory Service Center

2506 Galen Drive Office: (217) 344-1243 Champaign, IL 61821 USA Fax: (217) 344-1245 www.cobaltdigital.com Email: info@cobaltdigital.com

THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON COBALT'S PART. ANY SOFTWARE PROVIDED WITH, OR FOR USE WITH, THE PRODUCT IS PROVIDED "AS IS." THE BUYER OF THE PRODUCT ACKNOWLEDGES THAT NO OTHER REPRESENTATIONS WERE MADE OR RELIED UPON WITH RESPECT TO THE QUALITY AND FUNCTION OF THE GOODS HEREIN SOLD. COBALT PRODUCTS ARE NOT AUTHORIZED FOR USE IN LIFE SUPPORT APPLICATIONS.

COBALT'S LIABILITY, WHETHER IN CONTRACT, TORT, WARRANTY, OR OTHERWISE, IS LIMITED TO THE REPAIR OR REPLACEMENT, AT ITS OPTION, OF ANY DEFECTIVE PRODUCT, AND SHALL IN NO EVENT INCLUDE SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (INCLUDING LOST PROFITS), EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

9970-QS-MC-OM (V1.3)

Contact Cobalt Digital Inc.

Feel free to contact our thorough and professional support representatives for any of the following:

- Name and address of your local dealer
- Product information and pricing
- Technical support
- Upcoming trade show information

Phone:	(217) 344-1243
Fax:	(217) 344-1245
Web:	www.cobaltdigital.com
General Information:	info@cobaltdigital.com
Technical Support:	support@cobaltdigital.com

Installation

Overview

This chapter contains the following information:

- Installing the 9970-QS-MC Into a Frame Slot (p. 2-1)
- Installing a Rear I/O Module (p. 2-3)
- Setting Up 9970-QS-MC Network Remote Control (p. 2-6)

Installing the 9970-QS-MC Into a Frame Slot

CAUTION

Heat and power distribution requirements within a frame may dictate specific slot placement of cards. Cards with many heat-producing components should be arranged to avoid areas of excess heat build-up, particularly in frames using only convection cooling. The 9970-QS-MC has a moderate power dissipation (<18 W). As such, avoiding placing the card adjacent to other cards with similar dissipation values if possible.

CAUTION



This device contains semiconductor devices which are susceptible to serious damage from Electrostatic Discharge (ESD). ESD damage may not be immediately apparent and can affect the long-term reliability of the device.

Avoid handling circuit boards in high static environments such as carpeted areas, and when wearing synthetic fiber clothing. Always use proper ESD handling precautions and equipment when working on circuit boards and related equipment.

Note: If installing the 9970-QS-MC in a slot with no rear I/O module, a Rear I/O Module is required before cabling can be connected. Refer to Installing a Rear I/O Module (p. 2-3) for rear I/O module installation procedure.

CAUTION

If required, make certain Rear I/O Module(s) is installed before installing the 9970-QS-MC into the frame slot. Damage to card and/or Rear I/O Module can occur if module installation is attempted with card already installed in slot.

Note: Check the packaging in which the 9970-QS-MC was shipped for any extra items such as a Rear I/O Module connection label. In some cases, this label is shipped with the card and to be installed on the Rear I/O connector bank corresponding to the slot location of the card.

Install the 9970-QS-MC into a frame slot as follows:

- 1. Determine the slot in which the 9970-QS-MC is to be installed.
- **2.** Open the frame front access panel.
- 3. While holding the card by the card edges, align the card such that the plastic ejector tab is on the bottom.
- **4.** Align the card with the top and bottom guides of the slot in which the card is being installed.
- **5.** Gradually slide the card into the slot. When resistance is noticed, gently continue pushing the card until its rear printed circuit edge terminals engage fully into the rear I/O module mating connector.

CAUTION

If card resists fully engaging in rear I/O module mating connector, check for alignment and proper insertion in slot tracks. Damage to card and/or rear I/O module may occur if improper card insertion is attempted.

- **6.** Verify that the card is fully engaged in rear I/O module mating connector.
- **7.** Close the frame front access panel.
- 8. Connect the input and output cables as shown in 9970-QS-MC Rear I/O Modules (p. 2-4).
- **9.** Repeat steps 1 through 8 for other 9970-QS-MC cards.

Note: The 9970-QS-MC BNC inputs are internally 75-ohm terminated. It is not necessary to terminate unused BNC inputs or outputs.

Note: To remove a card, press down on the ejector tab to unseat the card from the rear I/O module mating connector. Evenly draw the card from its slot.

10. If network remote control is to be used for the frame and the frame has not yet been set up for remote control, perform setup in accordance with Setting Up 9970-QS-MC Network Remote Control (p. 2-6).

Note: If installing a card in a frame already equipped for, and connected to DashBoard[™], no network setup is required for the card. The card will be discovered by DashBoard[™] and be ready for use.

Installing a Rear I/O Module

Note: This procedure is applicable only if a Rear I/O Module is not currently installed in the slot where the 9970-QS-MC is to be installed.

If installing the 9970-QS-MC in a slot already equipped with a suitable I/O module, omit this procedure.

Install a Rear I/O Module as follows:

- 1. On the frame, determine the slot in which the 9970-QS-MC is to be installed.
- **2.** In the mounting area corresponding to the slot location, install Rear I/O Module as shown in Figure 2-1.

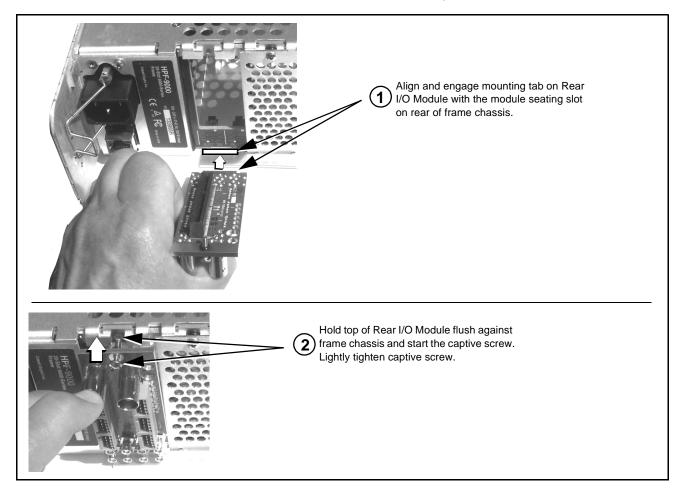


Figure 2-1 Rear I/O Module Installation

9970-QS-MC Rear I/O Modules

Table 2-1 shows and describes the full assortment of Rear I/O Modules specifically for use with the 9970-QS-MC.

Table 2-1 9970-QS-MC Rear I/O Modules

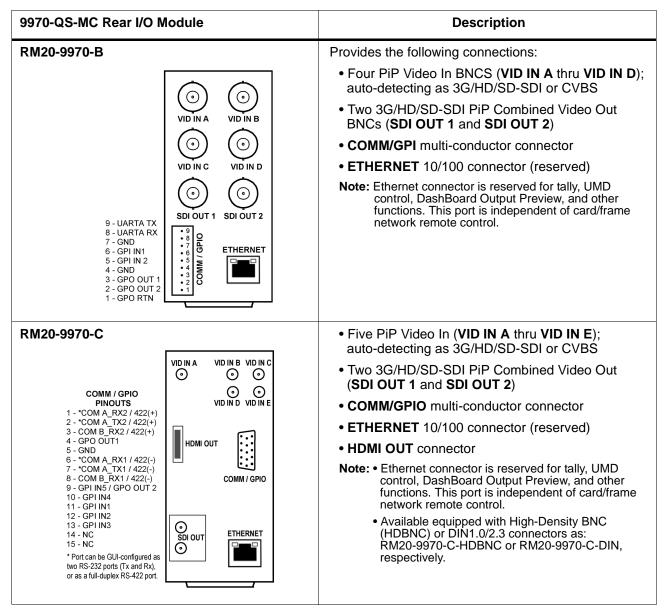


Table 2-1 9970-QS-MC Rear I/O Modules — continued

9970-QS-MC Rear I/O Module **Description** RM20-9970-D • Five PiP Video In (VID IN A thru VID IN E) BNCs; auto-detecting as 3G/HD/SD-SDI or CVBS One 3G/HD/SD-SDI PiP Combined Video Out BNC 0 \odot (SDI OUT A) COMM / GPIO VID ÎN A SDI OUT A PINOUT COMM/GPIO multi-conductor connector *COM A_RX2 / 422(+) 0 2 - *COM A_TX2 / 422(+) ETHERNET 10/100 connector (reserved) 3 - COM B_RX2 / 422(+) 4 - GPO OUT1 Note: Ethernet connector is reserved for tally, UMD 5 - GND control, DashBoard Output Preview, and other 6 - *COM A_RX1 / 422(-) 7 - *COM A_TX1 / 422(-) 8 - COM B_RX1 / 422(-) 0 functions. This port is independent of card/frame VID IN C network remote control. 9 - GPI IN5 / GPO OUT 2 COMM / GPIO 10 - GPI IN4 11 - GPI IN1 0 12 - GPI IN2 13 - GPI IN3 VID IN D **ETHERNET** 14 - NC 15 - NC \odot * Port can be GUI-configured as two RS-232 ports (Tx and Rx), VID IN E or as a full-duplex RS-422 port. Four PiP Video In (VID IN A thru VID IN D); auto-detecting as 3G/HD/SD-SDI or CVBS • Cascade PiP SDI In (PiP E) (Relay bypass protected cascade path) (VÍD IN E) RM20-9970-E • Two 3G/HD/SD-SDI PiP Combined Video Out (SDI OUT 1A and SDI OUT 2A) VID IN A VID IN B VID IN D Cascade relay bypass protected cascade path out 0 0 0 SDI OUT 1B) 0 COMM / GPIO (Relay bypass provides passive VID IN E cascade input VID IN C COMM / GPIO - *COM A_RX2 / 422(+) to SDI output upon card removal or loss of power.) 2 - *COM A_TX2 / 422(+) 3 - COM B_RX2 / 422(+) COMM/GPIO multi-conductor connector 4 - GPO OŪT1 HDMI OUT 5 - GND ETHERNET 10/100 connector (reserved) 6 - *COM A_RX1 / 422(-) 7 - *COM A_TX1 / 422(-) 8 - COM B_RX1 / 422(-) HDMI OUT connector 9 - GPI IN5 / GPO OUT 2 SDI OUT 1A 10 - GPI IN4 11 - GPI IN1 Note: • Ethernet connector is reserved for tally, UMD (e) ⊚ control, DashBoard Output Preview, and other VID IN E 12 - GPI IN2 SDI OUT 2A functions. This port is independent of card/frame 13 - GPI IN3 0 network remote control. 14 - NC SDI OUT 1B Available equipped with High-Density BNC * Port can be GUI-configured as ⊕ RLY BYP (HDBNC) or DIN1.0/2.3 connectors as: two RS-232 ports (Tx and Rx), ETHERNET or as a full-duplex RS-422 port. RM20-9970-E-HDBNC or RM20-9970-E-DIN, respectively. GPIO uses equivalent opto-isolated circuits shown below. GPO from GPO card control **GPO Specifications:** Max I: 120 mA GPO COM Max V: 30 V Max P: 120 mW +3.3V Pullup R >500 Ω resistor is recommended when using 5V control. GPI to **GPI Specifications:** card control GPI LO @ Vin < 1.5 V GPI HI @ Vin > 2.3 V **GP** 10 kΩ Max Vin: 9 V

Setting Up 9970-QS-MC Network Remote Control

Perform remote control setup in accordance with Cobalt[®] reference guide "Remote Control User Guide" (PN 9000RCS-RM).

Note:

• If network remote control is to be used for the frame and the frame has not yet been set up for remote control, Cobalt[®] reference guide **Remote**Control User Guide (PN 9000RCS-RM) provides thorough information and step-by-step instructions for setting up network remote control of Cobalt[®] cards using DashBoard[™]. (Cobalt[®] OGCP-9000 and/or OGCP-9000/CC Remote Control Panels are not recommended for use with this product.)

Download a copy of this guide by clicking on the **Support > Reference Documents** link at www.cobaltdigital.com and then select DashBoard Remote Control Setup Guide as a download, or contact Cobalt[®] as listed in Contact Cobalt Digital Inc. (p. 1-20).

- If installing a card in a frame already equipped for, and connected to DashBoard[™], no network setup is required for the card. The card will be discovered by DashBoard[™] and be ready for use.
- Cards using firmware versions 1.62.000 or greater (which includes current and recent firmware versions) require DashBoard™ version 6.0 or greater. This is due to the added user interface controls which can only be accommodated with DashBoard version 6.0 or greater. While cards with the firmware version 1.62.000 (or later) will appear in the frame Basic Tree View in earlier DashBoard versions, the card controls will not be accessible. For a free download of the latest DashBoard version, please go to www.cobaltdigital.com, and select Products > Software Control > DashBoard™, and then select the version applicable to your computer.

Setup Instructions

Overview

If you are already familiar with using DashBoard to control Cobalt cards, please skip to Overview of Operator User Controls Outline and Setup Overview (p. 3-7).

This chapter contains the following information:

- Control and Display Descriptions (p. 3-1)
- Accessing the 9970-QS-MC Card via Remote Control (p. 3-4)
- Checking 9970-QS-MC Card Information (p. 3-6)
- 9970-QS-MC Function Menu List and Descriptions (p. 3-9)
- Troubleshooting (p. 3-64)

Control and Display Descriptions

This section describes the user interface controls, indicators, and displays for using the 9970-QS-MC card.

Access to the 9970-QS-MC functions (and the controls, indicators, and displays related to a particular function) follows a general arrangement of Function Menus under which related controls can be accessed (as described in Function Menu/Parameter Menu Overview below).

Note

When a setting is changed, settings displayed on DashBoard $^{\text{TM}}$ are the settings as effected by the card itself and reported back to the remote control; the value displayed at any time is the actual value as set on the card.

Function Menu/Parameter Menu Overview

The functions and related parameters available on the 9970-QS-MC card are organized into function **menus**, which consist of parameter groups as shown below.

Figure 3-1 shows how the 9970-QS-MC card and its menus are organized, and also provides an overview of how navigation is performed between cards, function menus, and parameters.

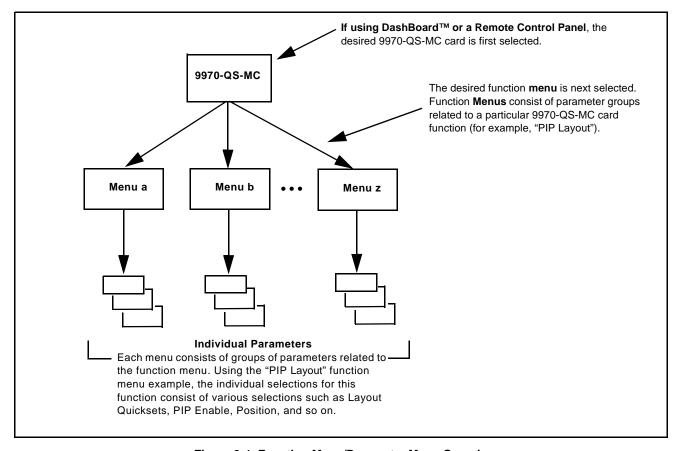


Figure 3-1 Function Menu/Parameter Menu Overview

DashBoard™ User Interface

(See Figure 3-2.) The card function menus are organized in DashBoardTM using tabs. When a tab is selected, each parametric control or selection list item associated with the function is displayed. Scalar (numeric) parametric values can then be adjusted as desired using the GUI slider controls. Items in a list can then be selected using GUI drop-down lists.

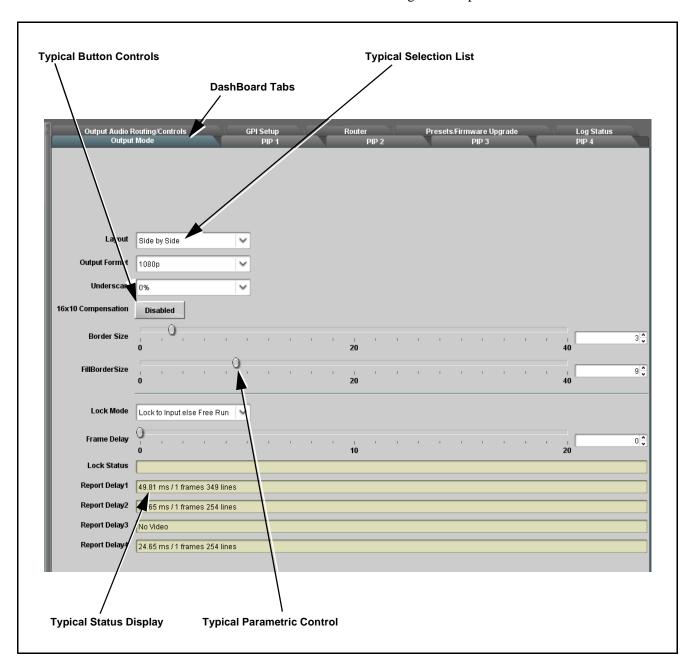


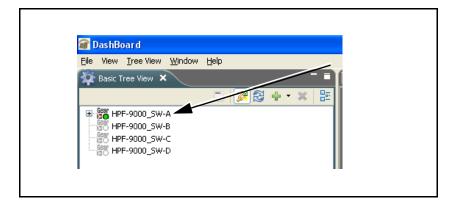
Figure 3-2 Typical DashBoard Tabs and Controls

Accessing the 9970-QS-MC Card via Remote Control

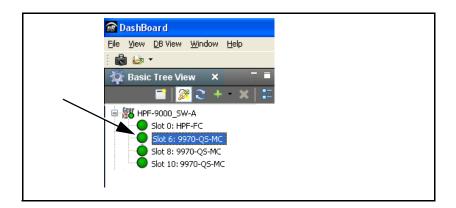
Access the 9970-QS-MC card using DashBoardTM or Cobalt[®] Remote Control Panel as described below.

Accessing the 9970-QS-MC Card Using DashBoard™

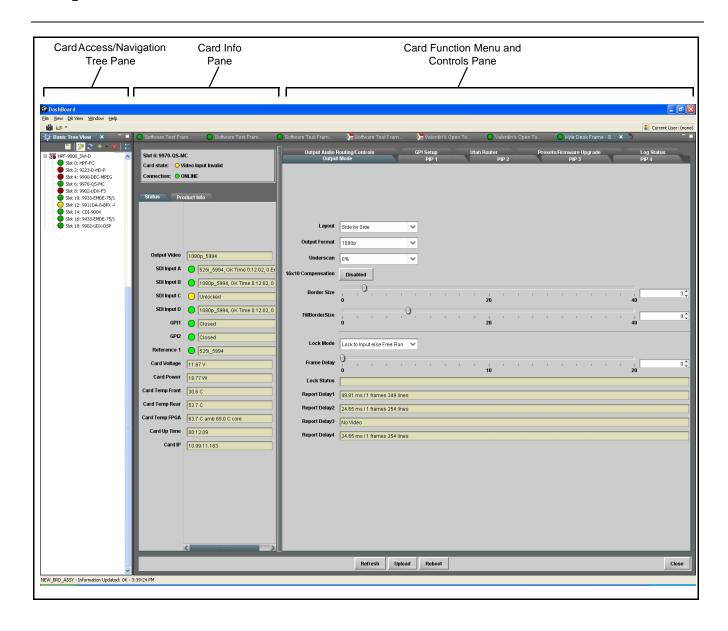
- 1. On the computer connected to the frame LAN, open DashBoardTM.
- 2. As shown below, in the left side Basic View Tree locate the Network Controller Card associated with the frame containing the 9970-QS-MC card to be accessed (in this example, "HPF-9000_SW-A").



3. As shown below, expand the tree to access the cards within the frame. Click on the card to be accessed (in this example, "Slot 6: 9970-QS-MC").



As shown on the next page, when the card is accessed in DashBoardTM its function menu screen showing tabs for each function is displayed. (The particular menu screen displayed is the previously displayed screen from the last time the card was accessed by DashBoardTM).



Checking 9970-QS-MC Card Information

The operating status and software version the 9970-QS-MC card can be checked using DashBoardTM. Figure 3-3 shows and describes the 9970-QS-MC card information screen using DashBoardTM.

Note

Proper operating status in DashBoard™ is denoted by green icons for the status indicators shown in Figure 3-3. Yellow or red icons respectively indicate an alert or failure condition. Refer to Troubleshooting (p. 3-64) for corrective action.

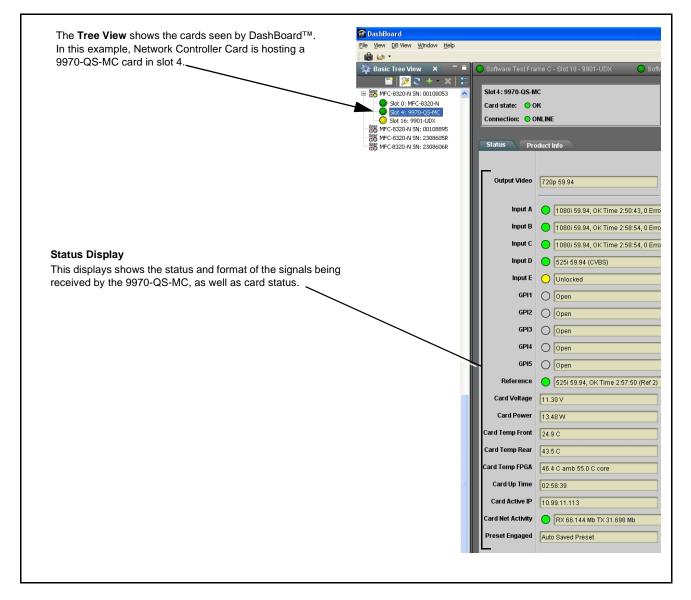


Figure 3-3 9970-QS-MC Card Info/Status Utility

Overview of Operator User Controls Outline and Setup Overview

Figure 3-4 shows an example quint-split output image along with the 9970-QS-MC menus and functions that control the attributes shown. Figure 3-5 outlines the basic flow of setting up the 9970-QS-MC, along with the DashBoard tabs where these tasks are performed.

Note

Although Figure 3-5 can be used as a guide to the basic tasks required in setting up the 9970-QS-MC, the detailed descriptions and examples in 9970-QS-MC Function Menu List and Descriptions (p. 3-9) should **always** be read and understood before committing to a setup. Some DashBoard tabs/functions not directly related to basic setup are not shown in this overview.

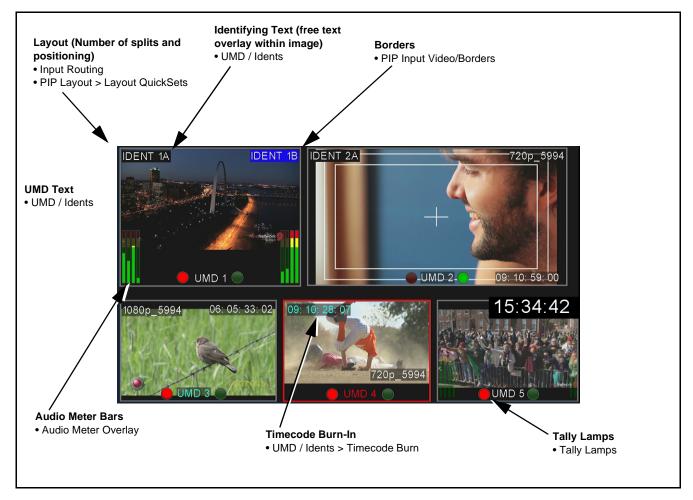


Figure 3-4 Example Quint-Split Image and Configurable Functions

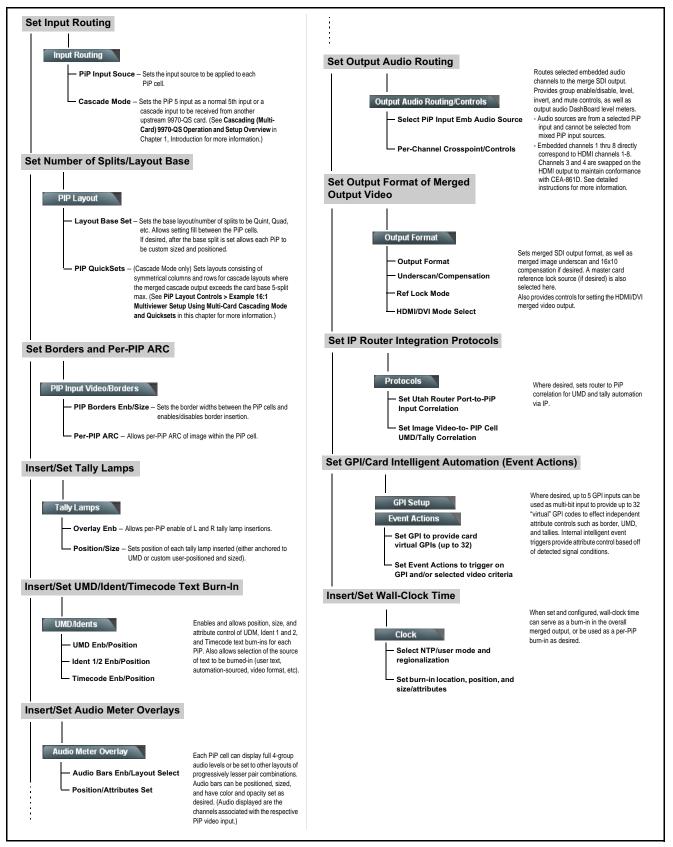


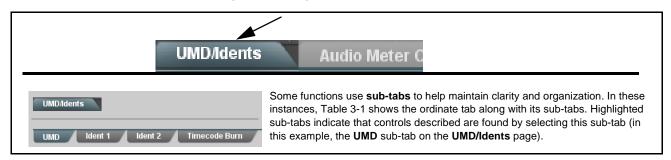
Figure 3-5 Overview and Flow of Setting-Up 9970-QS-MC

9970-QS-MC Function Menu List and Descriptions

Table 3-1 individually lists and describes each 9970-QS-MC function menu and its related list selections, controls, and parameters. Where helpful, examples showing usage of a function are also provided. Table 3-1 is primarily based upon using DashBoardTM to access each function and its corresponding menus and parameters.

Note: All numeric (scalar) parameters displayed on DashBoard[™] can be changed using the slider controls, arrows, or by numeric keypad entry in the corresponding numeric field. (When using numeric keypad entry, add a return after the entry to commit the entry.)

On DashBoardTM itself and in Table 3-1, the function menu items are organized using tabs as shown below.



The table below provides a quick-reference to the page numbers where each function menu item can be found.

Function Menu Item	Page	Function Menu Item	Page
Input Routing	3-10	GPI Setup Controls	3-47
PIP Clone Global Controls	3-13	Event Actions/Setup Controls	3-48
PIP Layout Controls	3-14	Output Preview	3-53
PIP ARC/Borders Controls	3-20	Video Quality Events Setup Controls	3-54
Tally Lamp Insertion Controls	3-22	Audio Detect Events Setup Controls	3-55
UMD/Identification Text Insertion Controls	3-24	User Graphic Overlay (Logo) Insertion Controls	3-56
Audio Meter Overlay Controls	3-32	Clock (Wall-Clock Time/LTC) Controls	3-57
Output Format Controls	3-36	Presets	3-58
Output Audio Routing/Controls	3-39	Admin	3-61
Cascade Config Setup Controls	3-40	User Log	3-64
Protocols (Router Integration) Controls	3-45		

Table 3-1 9970-QS-MC Function Menu List

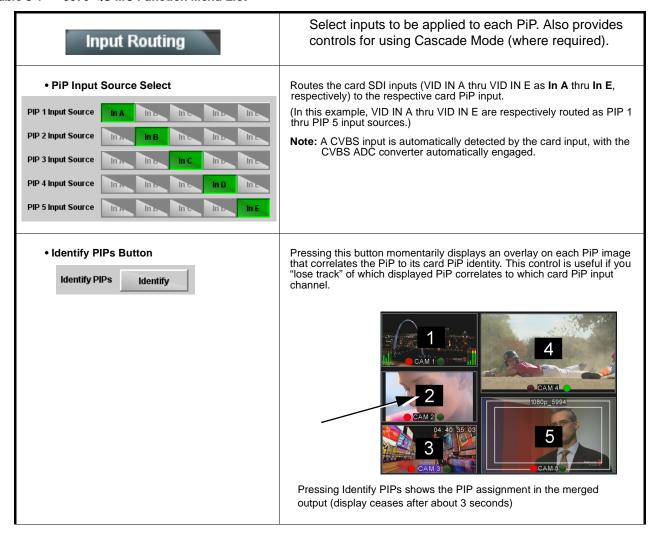
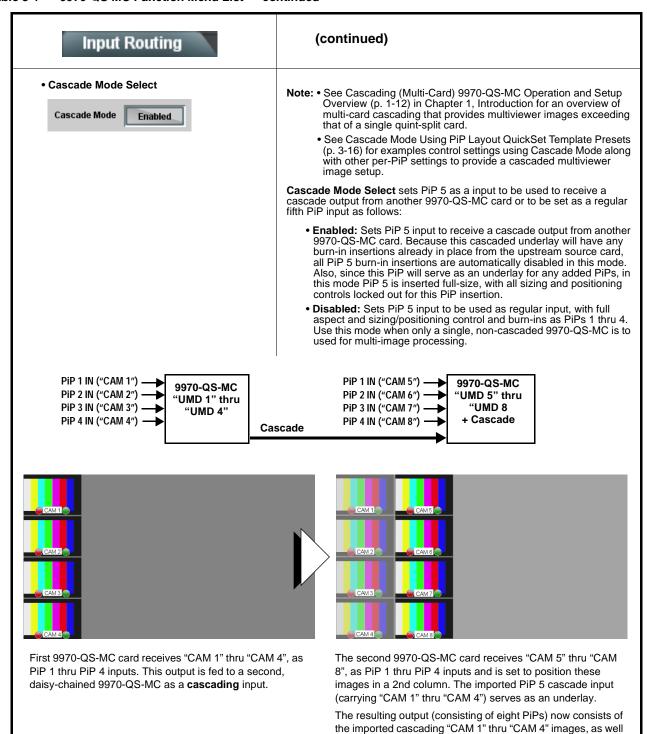


Table 3-1 9970-QS-MC Function Menu List — continued



Note: When using cascade mode, the symmetrical alignments shown here are available as "QuickSet" presets using the card per-PiP controls as described in PIP Layout Controls (p. 3-14) and in the example shown in Cascade Mode Using PiP Layout QuickSet Template Presets (p. 3-16).

as the local input "CAM 5" thru CAM 8" images.

Table 3-1 9970-QS-MC Function Menu List — continued

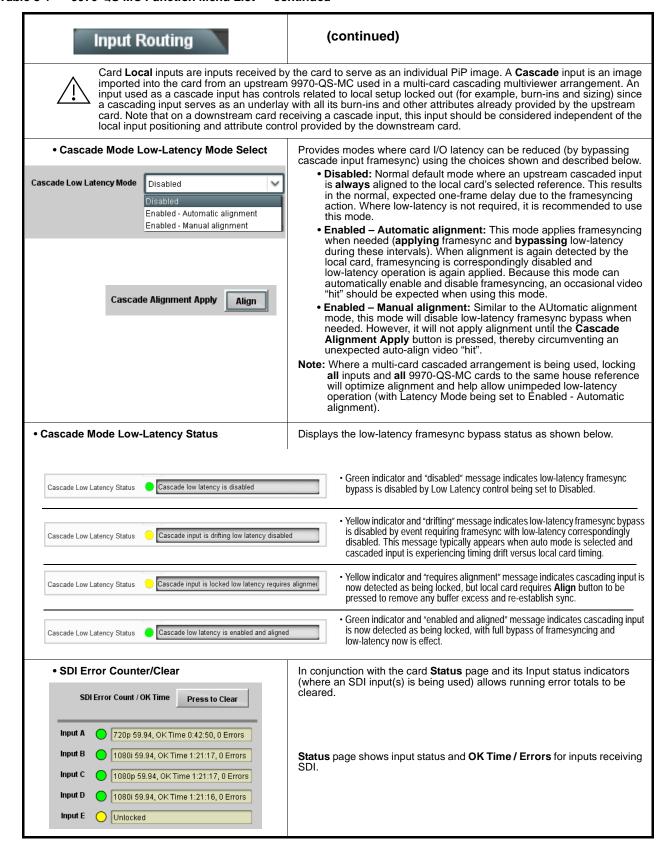


Table 3-1 9970-QS-MC Function Menu List — continued

PIP Clone

Provides controls to set global "cloning" of card graphics attributes settings from one PiP to another. This helps in providing a consistent and easily set layout across selected PiPs.

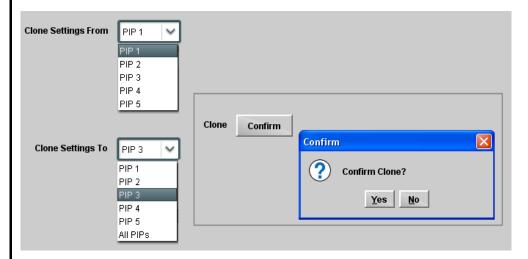


Cloned settings can significantly affect layouts. Make certain all aspects of layouts/attributes are understood (as described in this Chapter) before applying clones to other PiPs. Make certain only desired attributes are cloned as intended (using the controls described below). Individual tabs also have clone controls which can be used to clone only certain layout attributes to other PiPs as desired.

Note: • When cloned settings are applied, they can be left as is, or changed as desired on the PiP receiving the cloned settings. The cloning can serve as a baseline or as the final intended setup as desired.

- For multi-card setup using Cascade Config mode/setup, Clone Settings from any of the cards in the chain can be cloned to any card in the chain (i.e., all cards in the chain appear in the Clone Settings From and Clone Settings To drop-downs). See Cascade Config Setup Controls (p. 3-40) for more information.
- Clone Settings From/To PiP Selector

Clone Settings From and Clone Settings To drop-downs select the PiP to serve as the cloned source, and the PiP(s) to receive the cloned settings.

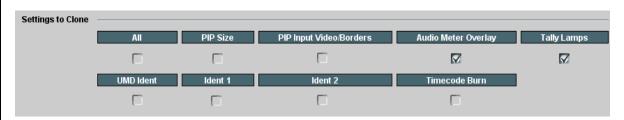


In the example here, PIP 1 is the settings source to be cloned for PIP 3. The Confirm pop-up allows applying or backing out of the clone operation.

Note: This dialog is also present on several layout tabs (for example, "Tally Lamps") described later in this Chapter. As such, cloning can be performed on this page/tab, or on tabs specific to a particular function.

Clone Settings Attribute Select (Settings to Clone)

Check boxes allow all (global), or only certain attributes to be cloned to a receiving PiP(s) as desired.



In the example here, specifically the **Audio Meter Overlays** and **Tally Lamps** settings will be applied to the cloned PiPs (while other attributes will be left as is). Any combination of checks can be applied as desired.

Table 3-1 9970-QS-MC Function Menu List — continued

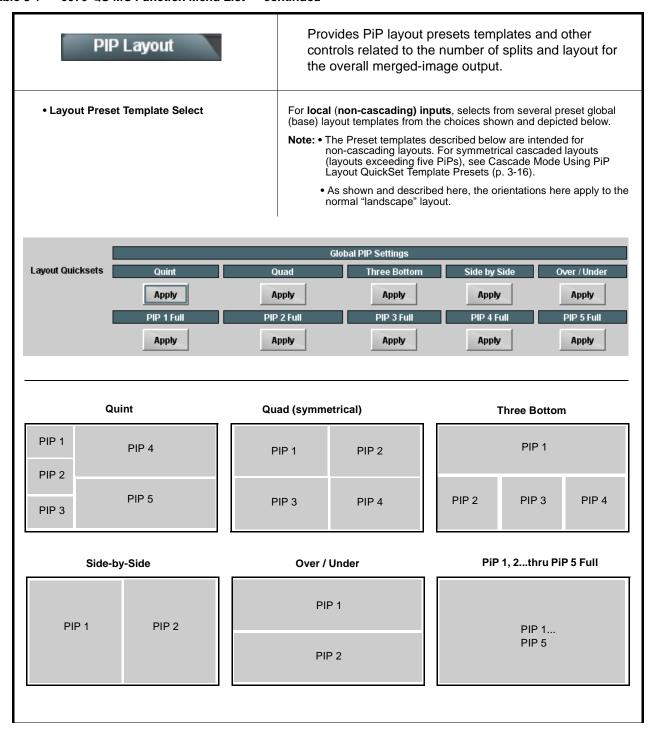


Table 3-1 9970-QS-MC Function Menu List — continued

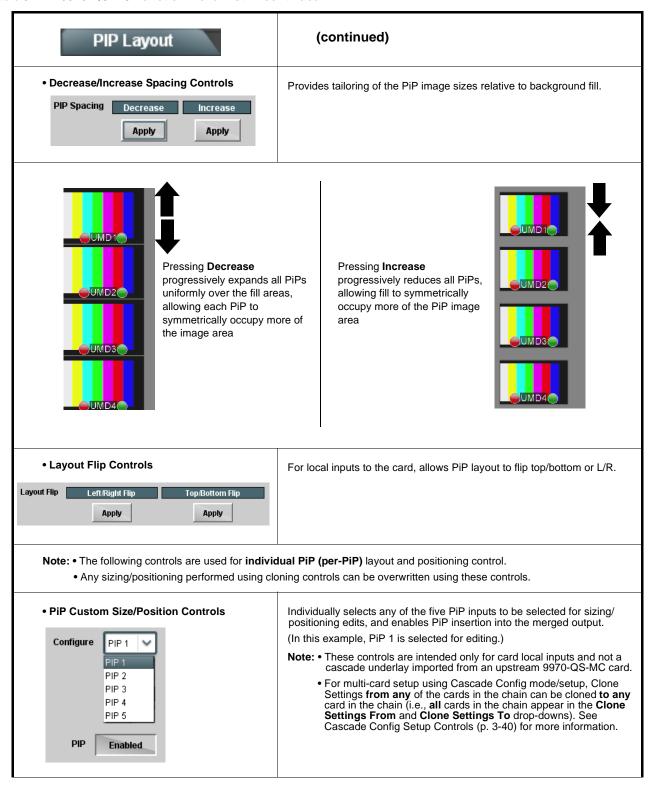


Table 3-1 9970-QS-MC Function Menu List — continued

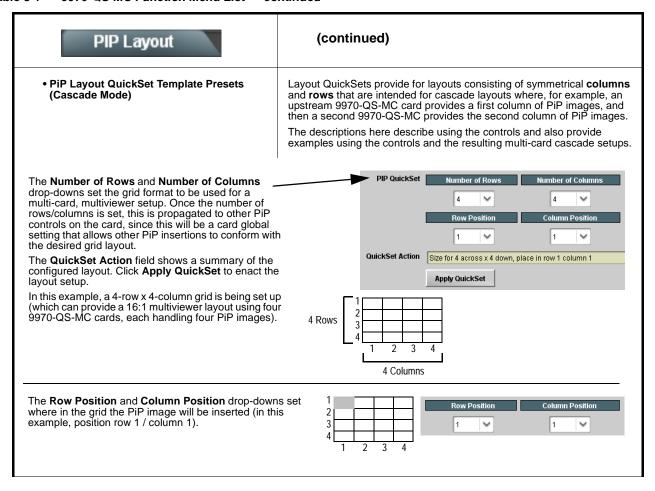


Table 3-1 9970-QS-MC Function Menu List — continued



(continued)

Example 16:1 Multiviewer Setup Using Multi-Card Cascading Mode and Quicksets

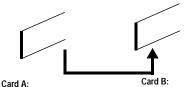
This example shows a layout setup that provides a 16:1 multiviewer output. It uses four 9970-QS-MC cards, each handling four PiP inputs, and with each card set to work with a 16-PiP (4x4) grid.

1. First, on the PIP 1 > PIP Position tab a 4x4 grid is set up. This setup will propagate to the PiP 2 thru PIP 4 same controls on the card. (This must also be done for any other 9970-QS-MC cards in the chain.)



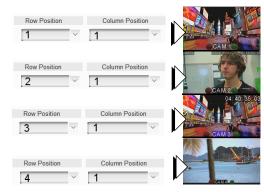
2. On the first 9970-QS-MC card, PiP 1 thru PiP 4 images ("CAM 1 thru "CAM 4") are routed and positioned as Row Positions 1 thru 4, all in Column 1. This results in the first column of four images for the 16:1 multiviewer setup.

The SDI output of this card is routed to the next 9970-QS-MC card as the PIP 5 input, with this card set up with Cascade Mode > Enabled. This places the first card output as an underlay with its merged PiP output positioned in the first column.



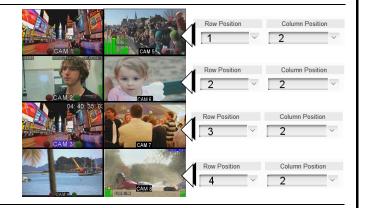
"CAM 1" - "CAM 4" in 1st column

"CAM 1" - "CAM 4" in 1st column imported as underlay. "CAM 5" - "CAM 8" (card 2 local inputs 1-4) positioned in 2nd column.



3. On the second 9970-QS-MC card, PiP 1 thru PiP 4 images ("CAM 5" thru "CAM 8") are routed and positioned as Row Positions 1 thru 4, all now set in Column 2.

Along with the underlay imported from card 1 as column 1, this now results in the first column of four underlay imported images and the second column of four more locally inputed PiP images ("CAM 1" thru "CAM 8").



4. Using a total of four 9970-QS-MC cards (Card A thru Card D) similarly configured in a daisy-chain arrangement, the SDI output of an upstream 9970-QS-MC card provides the cumulative built-up underlay, and allows positioning local PiP images in successive columns. In this example, four cards each are set to progressively position local PiP inputs in columns 1 thru 4, respectively. This results in four multiviewer columns consisting here of:

"CAM 1" - "CAM 4" "CAM 5" - "CAM 8" "CAM 9" - "CAM 12"

"CAM 13" - "CAM 16"

$\Sigma (1-4) \longrightarrow \Sigma (1-12)$									
A	В		D_	$\frac{\Sigma \text{ (1-16)}}{\bullet} \longrightarrow \begin{array}{c} 16:1 \\ \text{Multiviewer} \\ \text{Output} \end{array}$					
1	5	9	13	Сигри					
2	6	10	14						
3	7	11	15						
4	8	12	16						
				•					

Table 3-1 9970-QS-MC Function Menu List — continued

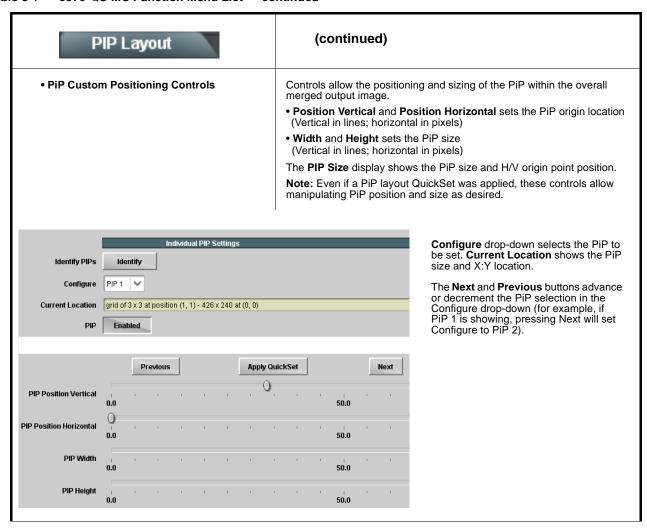


Table 3-1 9970-QS-MC Function Menu List — continued

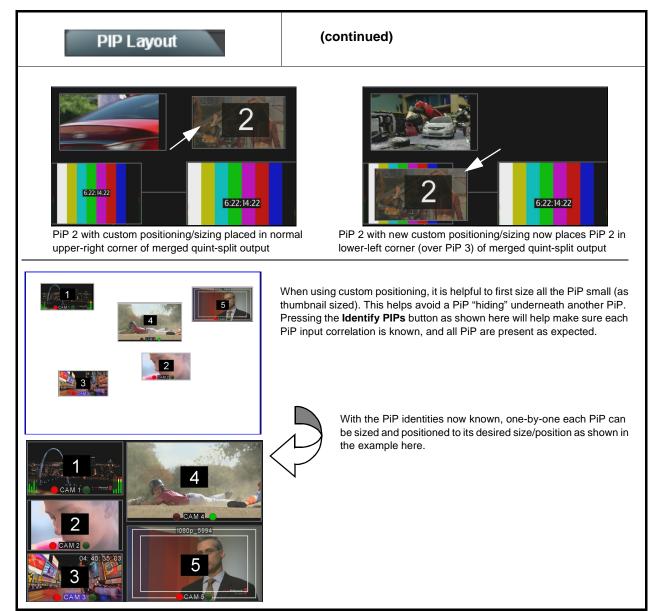


Table 3-1 9970-QS-MC Function Menu List — continued

Provides controls to individually set border, ARC, and PIP ARC/Borders custom sizing for each local PiP input. • PiP Configure Select/Clone Individually selects any of the five PiP inputs to be selected for sizing/ positioning edits (as described below). Allows cloning settings to other PiPs. Configure PIP 1 Note: • These controls are intended only for base program video inputs and not a cascade underlay imported from an upstream 9970-QS-MC card. PIP 2 • For multi-card setup using Cascade Config mode/setup, Clone Settings from any of the cards in the chain can be cloned to any Ali PIPs card in the chain (i.e., all cards in the chain appear in the Clone Settings From and Clone Settings To drop-downs). See Clone Settings To PIP 2 Cascade Config Setup Controls (p. 3-40) for more information. PIP 1 All PIPs • PiP Border Size/Enable Control • PIP Border Size sets the border thickness for all PiP borders. PIP Border Size PIP Border • PIP Border enables/disables border insertion. Enabled PIP Border Color allows setting border colors as directed by Event Action settings or by direction of Image Video™ Protocol external input. PIP Border Color Defined in Event Action Tab Defined in Event Action Tab **Note:** The Enable control inserts or removes borders for **only** the PiP(s) Image Video Protocol External Input selected using the Configure Select drop-down above. Border set for 10 Border set for 0 (a 10-pixel border is added) (all images touch with no border)

Note: PiP border colors are typically controlled in an automated manner using GPI coding or IP automation. However, the border colors of each PiP can be set for static manual user control using forced settings, as described in Event Actions/ Setup Controls (p. 3-48).

Table 3-1 9970-QS-MC Function Menu List — continued

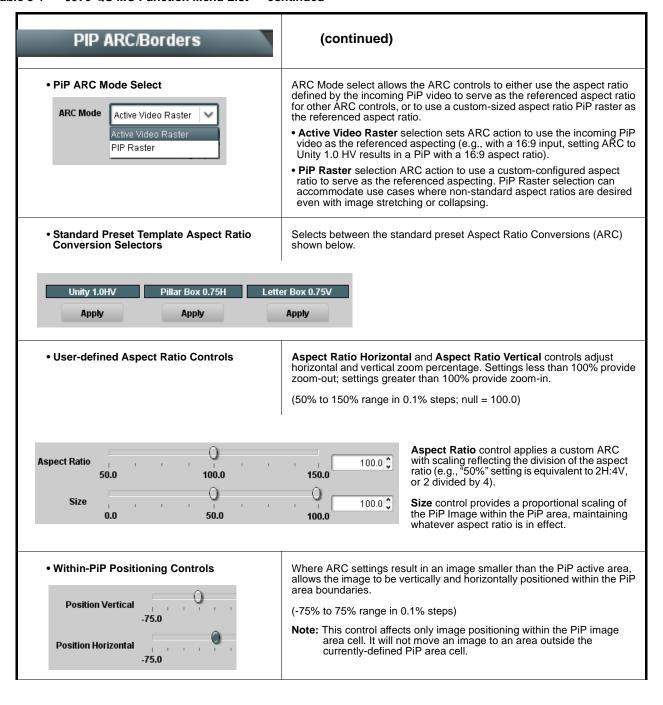


Table 3-1 9970-QS-MC Function Menu List — continued

PIP ARC/Borders (continued) • Input PiP Video Size/Position Controls The controls shown here allow manipulating the input scaling and positioning of the selected PiP image before it is processed by the image area ARC. Input Image Size Note: This control affects only image positioning within the PiP image area cell. It will not move an image to an area outside the currently-defined PiP area cell. Input Position Vertical Input Position Horizontal Input Crop Top Input Crop Bottom Input Crop Left Input Crop Right Provides controls for each PiP to insert tally indicator Tally Lamps "lamps" as overlays into the output video. Note: • Tally lamp activation (ON/OFF and color control) is set using IP automation, or other external actions such as GPI (see Event Actions/Setup Controls (p. 3-48) for setting up tally lamp control). The controls here enable lamp overlay insertion, and set size and position attributes. These controls do not control tally activation. • Identical independent controls are provided for a Tally Lamp 1 and Tally Lamp 2 tally lamps. Therefore, only the Tally Lamp 1 controls are shown here. Individually selects any of the five PiP inputs to be selected for tally • PiP Configure Select/Clone insertion edits (as described below). Allows cloning settings to other PiPs. Note: For multi-card setup using Cascade Config mode/setup, Clone Configure PIP 1 Settings from any of the cards in the chain can be cloned to any card in the chain (i.e., all cards in the chain appear in the Clone Settings From and Clone Settings To drop-downs). See Cascade Config Setup Controls (p. 3-40) for more information. PIP 2 All PIPs Clone Settings To PIP 2 PIP 1 All PIPs

Table 3-1 9970-QS-MC Function Menu List — continued

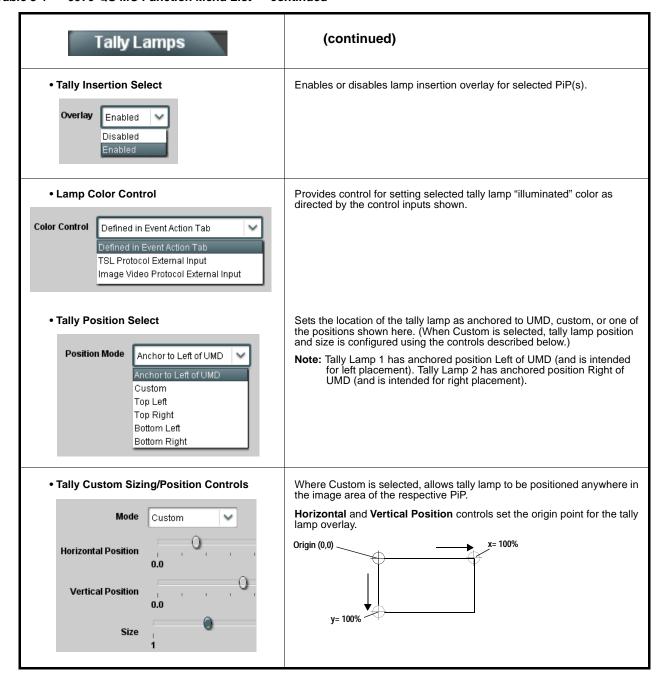


Table 3-1 9970-QS-MC Function Menu List — continued

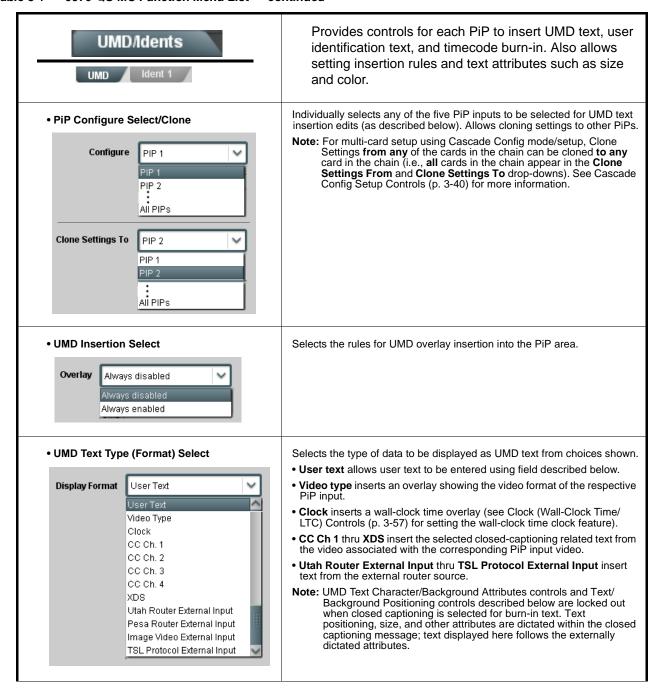


Table 3-1 9970-QS-MC Function Menu List — continued

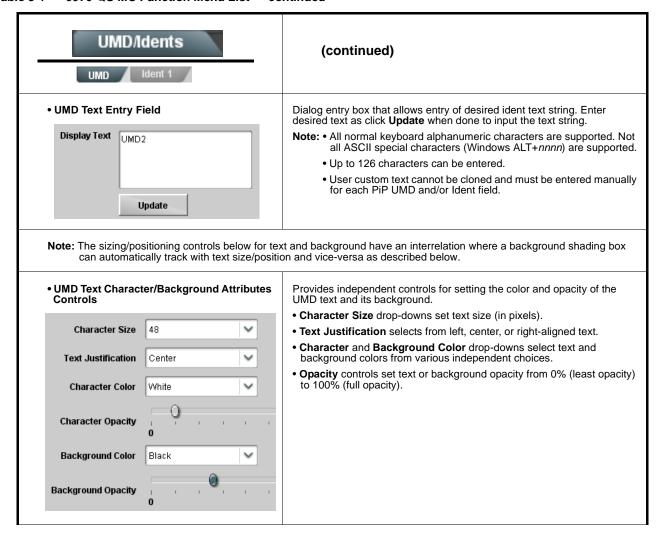


Table 3-1 9970-QS-MC Function Menu List — continued

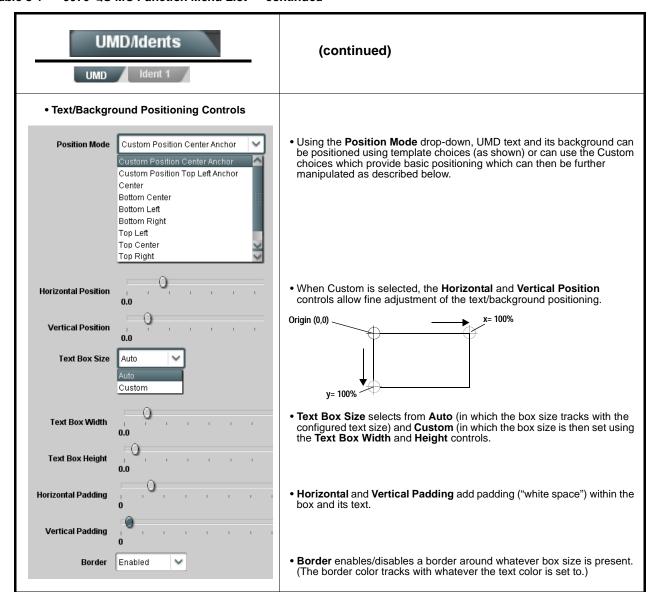


Table 3-1 9970-QS-MC Function Menu List — continued

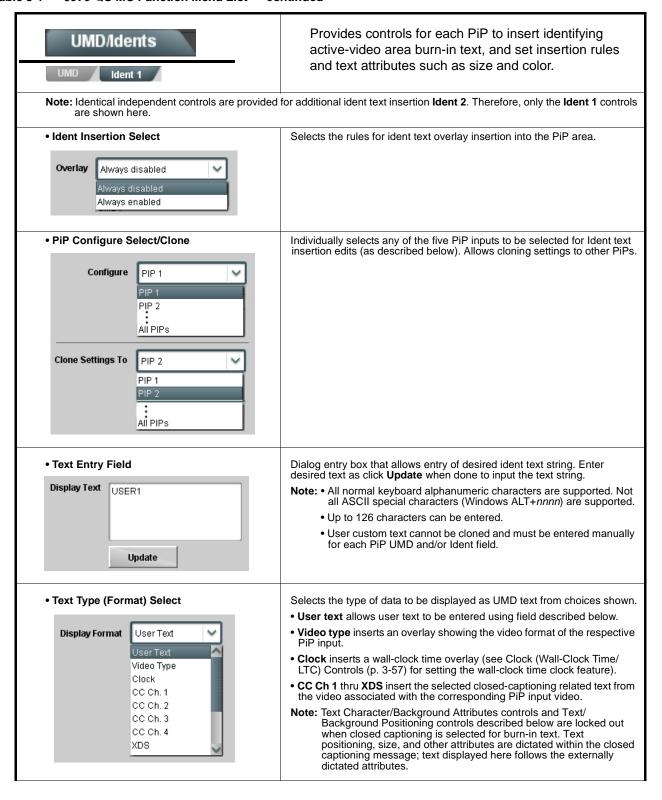
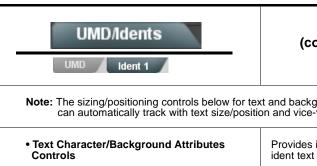
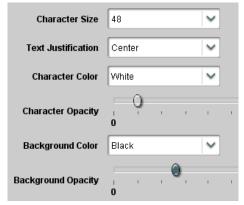


Table 3-1 9970-QS-MC Function Menu List — continued



(continued)

Note: The sizing/positioning controls below for text and background have an interrelation where a background shading box can automatically track with text size/position and vice-versa as described below.



Provides independent controls for setting the color and opacity of the ident text and its background.

- Character Size drop-downs set text size (in pixels).
- Text Justification selects from left, center, or right-aligned text.
- Character and Background Color drop-downs select text and background colors from various independent choices.
- Opacity controls set text or background opacity from 0% (least opacity) to 100% (full opacity).

Using both Ident 1 and Ident 2 provides enhanced flexibility in burn-in identification.

In this example, Ident 1 is being used to display user text, and Ident 2 is being used to display PiP input video format

Ident 1 set to display user text (in this example, "USER 1")

Ident 2 set to display video format (in this example, PiP input with 1080i_5994)



Table 3-1 9970-QS-MC Function Menu List — continued

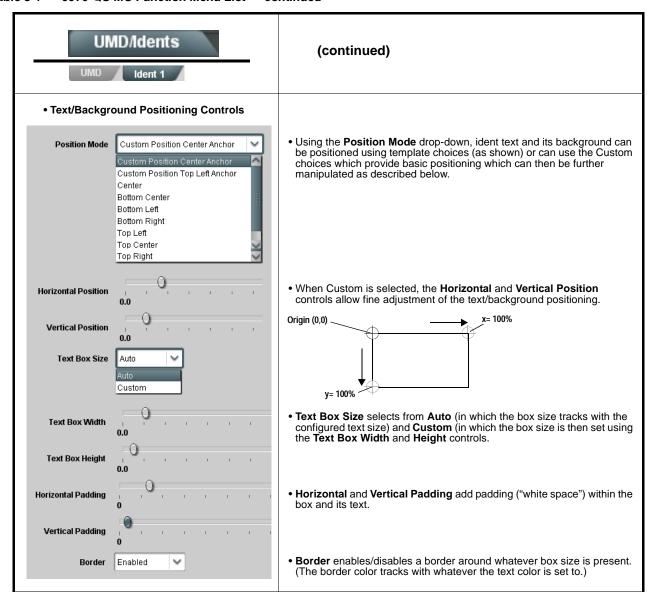


Table 3-1 9970-QS-MC Function Menu List — continued

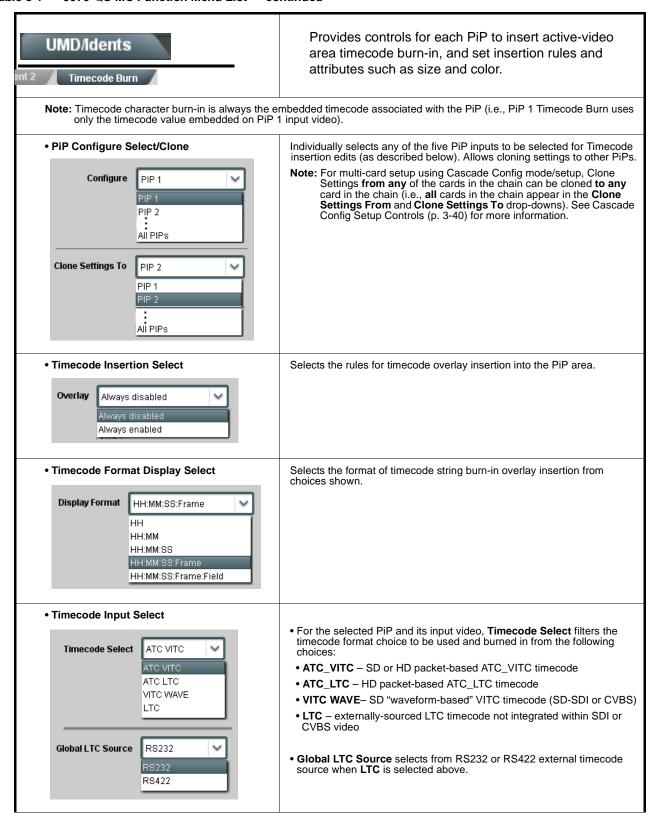


Table 3-1 9970-QS-MC Function Menu List — continued

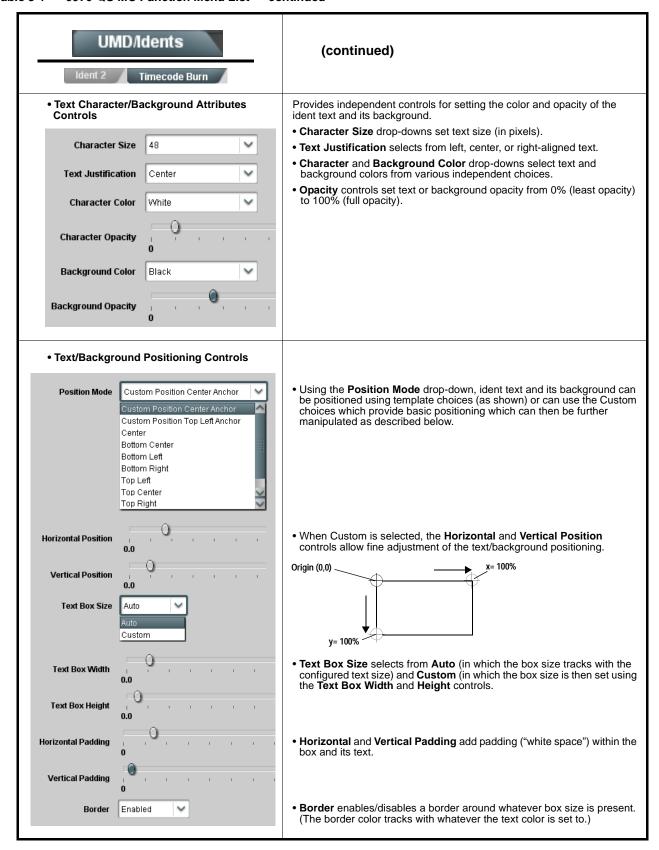


Table 3-1 9970-QS-MC Function Menu List — continued

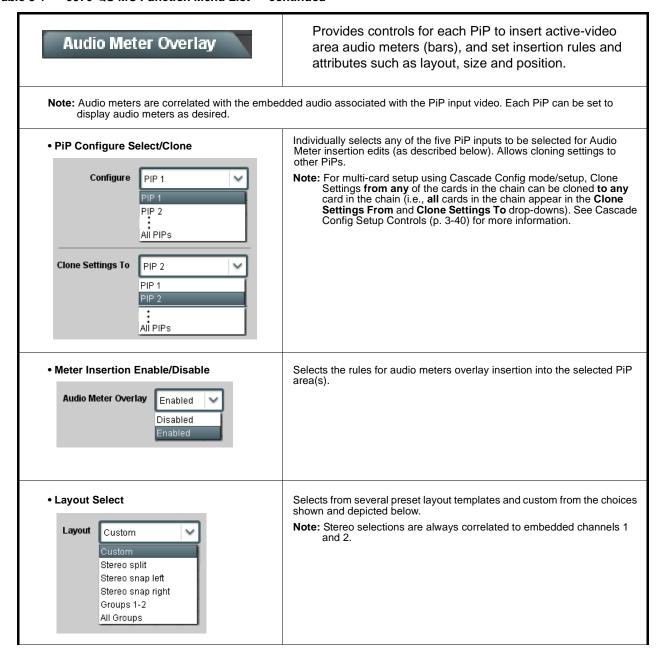


Table 3-1 9970-QS-MC Function Menu List — continued

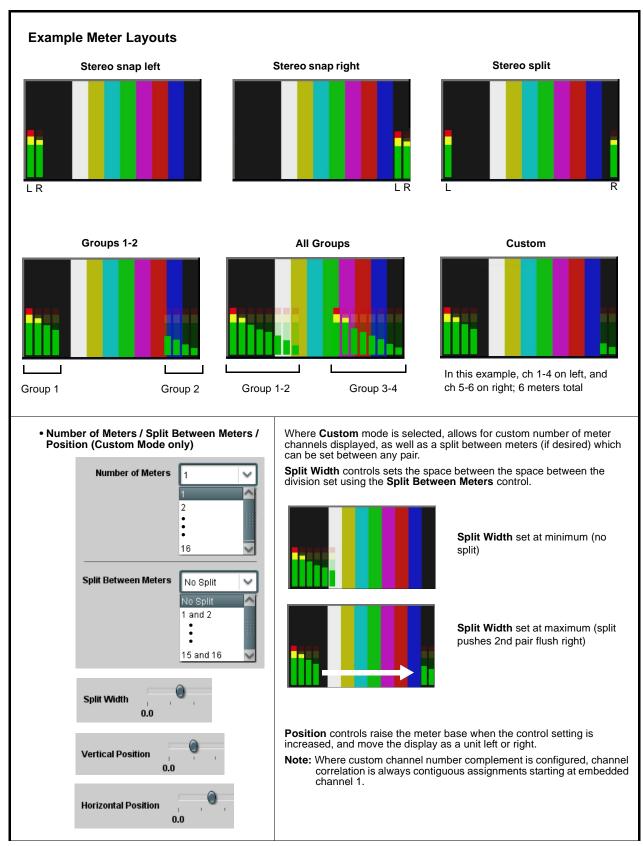


Table 3-1 9970-QS-MC Function Menu List — continued

Audio Meter Overlay	(continued)		
Meter Width Control	Sets the relative height of the audio bars.		
Meter Width 1		Width set at middle	
		Width set at less	
Meter Height Control	Sets the relative height of the audio bars.		
Meter Height 0.0		Height set at middle	
		Height set at less	
Meter Opacity Control	Sets the relative opacity of the audio bars.		
Meter Opacity 0		Opacity set at middle	
		Opacity set at less	

Table 3-1 9970-QS-MC Function Menu List — continued

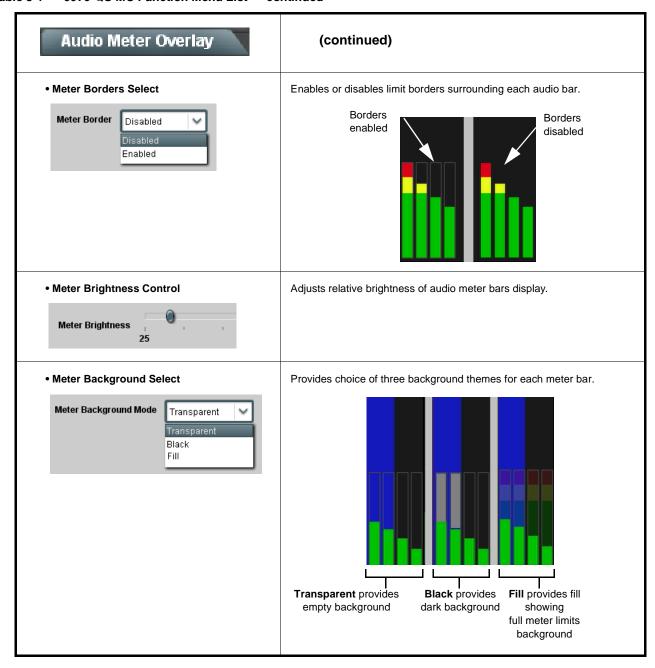


Table 3-1 9970-QS-MC Function Menu List — continued

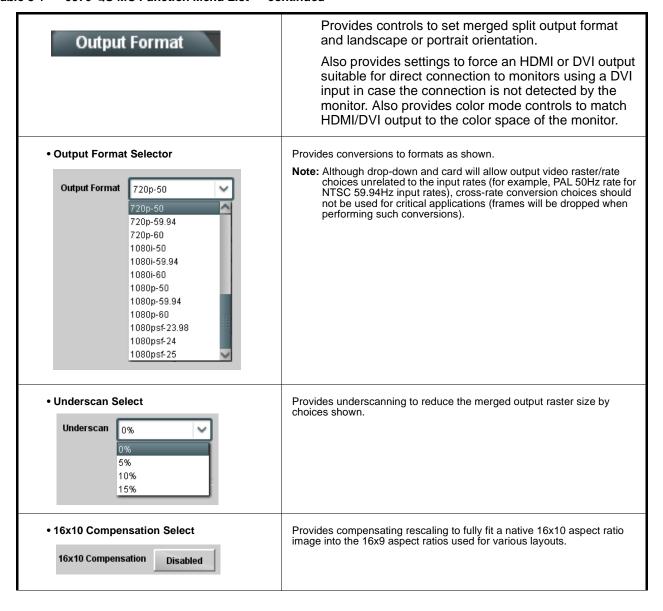
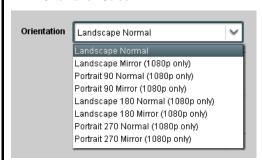


Table 3-1 9970-QS-MC Function Menu List — continued

Output Format

(continued)

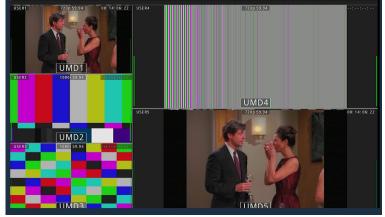
Orientation Select



Provides image rotation of the merged output image. Among the setting choices are Portrait modes which allow monitors to be rotated "on end", and then have the 9970-QS-MC portrait mode provide a large PiP capacity view while keeping display wall width to a minimum.

Note: • Except for the default Landscape Normal mode, all rotated modes require **Output Format** to be set at a 1080p choice.

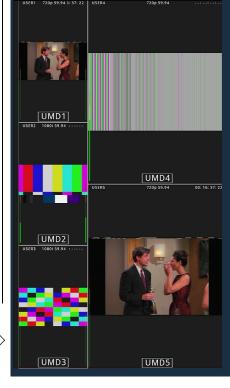
- Mirror modes will mirror-rotate any text in the image (such as text appearing in content, as well as UMD/tally text). (UMD/tally text burn-in is done upstream of the re-orientate described here.)
- The number value in the selection names refers to degrees of rotation relative to the default (Landscape Normal) orientation.





Landscape Normal orientation is the default orientation, basically suited for normal landscape monitor positioning.

In the example here, **Portrait 90 Normal** is selected. The layout grid is rotated 90° clockwise. (When Portrait modes are selected, it may be desirable to resize the PiPs to better fit the new portrait aspecting.)



Video Lock Mode Select



Selects lock to reference functions from the choices shown and described below.

- Free Run: PiP inputs and output video is locked to the card's internal clock. Output video is **not** locked to external reference.
- Lock to Reference: PiP inputs and output video is locked to selected external reference (Ref 1 or Ref 2) received on the frame reference bus, else input.
- Lock to Input A: Uses Input A program video input video signal as the reference standard, else free-run.

Note: Lock to reference provides the most stable operation, and is preferred where available. In this case, source video should also be locked to the same reference.

Table 3-1 9970-QS-MC Function Menu List — continued

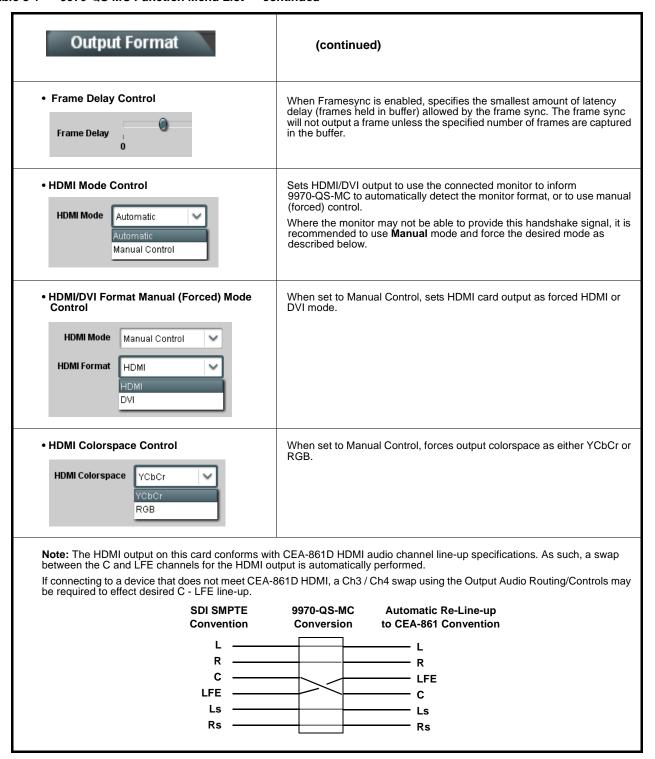


Table 3-1 9970-QS-MC Function Menu List — continued

Output Audio Routing/Controls

Provides an audio crosspoint allowing the audio source selection for each embedded audio output channel. Also provides Gain, Phase Invert, and Muting controls and peak level meters for each output channel.

Note: • Embedded Ch 2 thru Embedded Ch 16 have controls identical to the Source, Gain, Mute, and Invert controls described here for Embedded Ch 1. Therefore, only the Embedded Ch 1 controls are shown here.

• For each channel, its source and destination should be considered and appropriately set. Unused destination channels should be set to the **Silence** selection.

• Embedded Audio Output Input Source



- Audio Output Source selects the four-group embedded audio to be embedded in the output embedded SDI audio (and HDMI Ch1 - Ch8 embedded audio). (In this example, PIP1 input audio is selected as the output four-group audio.)
- Audio Follow Full Screen (when checked) automatically forwards audio associated with a full-screen video input whenever full screen is selected.

Group Enable/Disable Controls



Allows enable/disable of embedded audio groups 1 thru 4 on card program video output to accommodate some legacy downstream systems that may not support all four embedded audio groups.

Note: Changing the setting of this control will result in a noise burst in all groups. This control should not be manipulated when carrying on-air content.

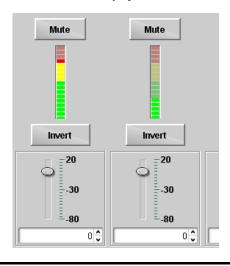
• Embedded Output Channel Source



Using the drop-down list, selects the audio input source to be embedded in the corresponding embedded output channel from the following choices:

- Card Audio Bus (Emb) Ch 1 thru Ch 16
- Built-in Tone generators Tone 1 thru Tone 16
 (all are -20 dBFS level; freq (Hz) in ascending order are 100, 200, 300, 400, 500, 600, 700, 800, 900, 1k, 2k, 4k, 6k, 8k, 12k, and 16k)
- Option **I** Audio LTC

 Channel Mute/Phase Invert/Gain Controls and Peak Level Display



Provides **Mute** and phase **Invert** channel controls, as well as peak level meter for each output channel. (Meter shows level as affected by Level control.)

Gain controls allow relative gain (in dB) control for the corresponding destination Embedded Audio Group channel.

(-80 to +20 dB range in 1.0 dB steps; unity = 0 dB)

Note: Although this card can pass non-PCM data such as Dolby[®] E or AC-3, setting the gain control to any setting other than default 0 will corrupt Dolby data.

Table 3-1 9970-QS-MC Function Menu List — continued

Cascade Config

Cascade Config (in conjunction with multi-card network connection) provides cascade chain network-connected 9970-QS-MC cards to communicate with each other and expose settings and attributes from all of the cards within the chain.

Each card "sees" the other -QS-MC cards in the network chain connection, with access to PiP controls for all PiPs from any card within the chain.

The Cascade Config tab allows setting up the cards in the cascade chain to communicate with each other.

Note: • Cards within a cascade chain communicate via Ethernet using each card's dedicated rear module Ethernet port (DashBoard CAN bus is not used for this function). Cards must be fitted with a rear modules equipped with an Ethernet port (or use a smart frame that provides per-card dedicated Ethernet communication).

- In Cascade Config mode, any control setting changes are saved for all cards in the chain. However, to load a saved configuration from a Presets files to new of different cards for a Cascade Config chain, a special procedure must be used to make certain all cards in the chain receive the intended settings. See Loading Saved Presets to New or Different Cards (Cascade Config Usage) (p. 3-60) in Presets for instructions.
- If a global preset is to apply in some manner to all cards in the chain, it is recommended to have all cards in the chain set up as desired, and then save the preset on the **last** card in the chain. This helps ensure that **all** saved states in each card will be saved in an "umbrella" preset encompassing **all** cards in the chain.

Cascade Config DashBoard tabs and multi-card card network connection allows cascade chain network-connected 9970-QS cards (9970-QS cards "A" thru "D" in this example) to communicate with each other and centrally expose setup attributes of all of the cards within the chain.

Cascade Config is designed to use the first card as a full quint-split processor, with subsequent cards in the chain taking in the cascade underlay as **In E** and additional PiP inputs as **In A** thru **In D**. In this example, a 17-input multiviewer is attained (four cards providing 5+4+4+4 = 17 input channels).

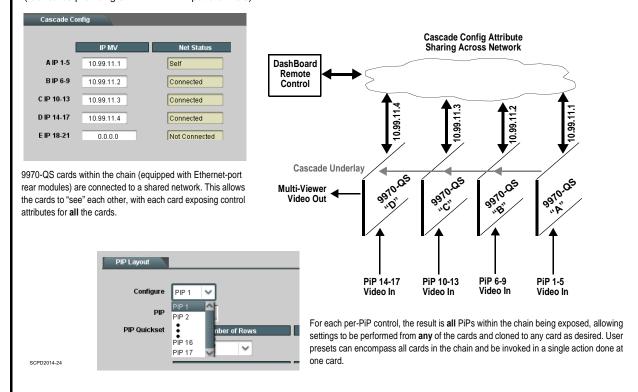


Table 3-1 9970-QS-MC Function Menu List — continued

Cascade Config

(continued)

Cascade Configurator Network Setup

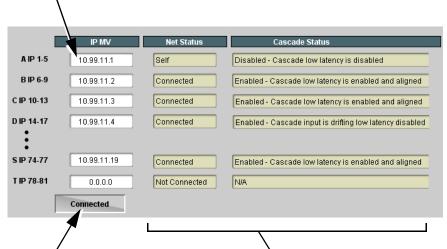
The configurator definer tool defines the 9970-QS-MC cards within a particular cascade chain by card IP address, and each card's position within the multiviewer setup. The setup is based on 9970-QS-MC cards being used with the first card receiving 5 program video inputs, and subsequent cascade 9970-QS-MC cards each receiving an upstream cascade underlay (on **PiP 5 In**) with 4 program video inputs being received on **PiP In 1** thru **PiP In 4** (in other words, as a **5 + 4***n* matrix, with *n* being the number of downstream cascade cards).

This allows multiviewer setups using up to 20 cards (**A** thru **T** in the definer shown below) to provide an up to 81-split combined multiviewer image.

1

Assign each card in the cascade chain a card dedicated IP address (if not done so already). Working from the starting card to each downstream cascade card, enter the card IP address in each IP MV field.

Refer to Admin (p. 3-61) for details on setting card IP address.



When done, click the **Connect** button. When all cards enter are connected, button shows Connected.

Net Status fields show connection status of each entered card.

- Self indicates card that is currently being viewed in setup dialog.
- Connected indicates other card that is defined in dialog .
- Not Connected indicates that card IP hasn't been entered in IP MV row, or simply a blank MV definer row that isn't being used.
- Connection Failed indicates a card that has IP entered is no longer connected (due to cabling issue or other network issue).

Cascade Status fields show cascade mode settings (Enabled or Dsiabled) and status for each defined card in the chain (as shown in the example here, first card in chain is not set for cascade since it uses all inputs as program video PiPs).

Note: When all cards are connected, this pane is available in **all** defined cards in the chain.



All 9970-QS-MC cards (except for card in first-card row **A** position) **must** be set for **Cascade Mode**. This allows subsequent cards to receive the PiP images from preceding cards.

See Cascade Mode Select (p. 3-11) for details on using the cascade mode.



Set up PiP positioning, sizing, and attributes (UMD, Idents, tallies, audio bars etc.) as described in respective sections of this chapter. Once the definer described above is connected, these attributes for all cards can be configured from any card in the chain. See the example on the next page for an overview and tips on using Cascade Config.

Table 3-1 9970-QS-MC Function Menu List — continued

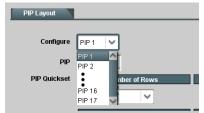
Cascade Config

(continued)

Cascade Configurator Example and Setup Tips

The following shows an example where a 17:1 multiviewer is furnished using Cascade Config with four 9970-QS-MC cards forming a 4-card chain (5+4+4+4 PiP inputs which provides a 17-PiP multiviewer).

A very important and clarifying aspect of using Cascade Config is when the cards are cascade network defined (as described on the previous page) **the DashBoard UI simply combines all the discrete cards as a single device**. A primary function of Cascade Config is to provide a global, centralized setup point for all cards in the chain, thereby creating (from the UI perspective) a virtual single-device multiviewer.



As shown to the left, all DashBoard layout and attribute controls appear and function just like using the single-card 9970-QS-MC. The only difference is now **all the PiPs can be accessed from a single point** (rather than going from card-to-card). In our example, the **PIP Layout** drop-down now has **Configure** definers for PiPs 1 thru 17 instead of just PiPs 1 thru 5 for a single, non-networked card.

With Cascade Config, the only setup aspects that remain local to each card in the chain are:

- Input Routing (each card still needs its per-card input sources defined)
- Output Audio (each card needs to know whether to pass audio from an upstream card, or use audio sourced from a local PiP input
- Output Format (Output format will likely be set consistent across all cards in the chain. If a format change is needed for the final output, this is best accomplished by doing this on the last card in the chain.)

Shown below is the example multiviewer setup described in this example. For this example, Idents are set as **PIP1** thru **PIP 17** for the 17 PiPs in the merged MV output. Also for example purposes, the parenthetical designations correlate to the card **A** thru **D** per-card PiP inputs that provide the 5+4+4+4 that result in the 17-PiP aggregate.



- Example continued on next page -

Table 3-1 9970-QS-MC Function Menu List — continued

Cascade Config

(continued)

Cascade Configurator Example and Setup Tips (cont.)

First, all 9970-QS-MC cards in the cascade chain need to be assigned dedicated IP addresses to be used in conjunction with the per-card dedicated rear I/O module Ethernet RJ-45 port. (See Admin (p. 3-61) for details on setting card IP address.)

In the example here, four cards (A thru D in the cascade chain) are using dedicated IP addresses 10.99.11.1 thru 10.99.11.4, respectively. This provides for a 17-PiP multiviewer setup

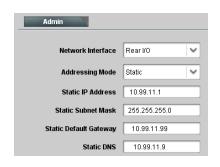
Card A (10.99.11.1) PiP 1 thru 5

Card B (10.99.11.2) PiP 6 thru 9

Card C (10.99.11.3) PiP 11 thru 13

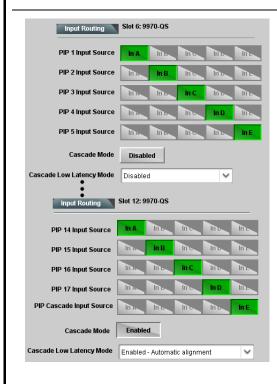
Card D (10.99.11.4) PiP 14 thru 17

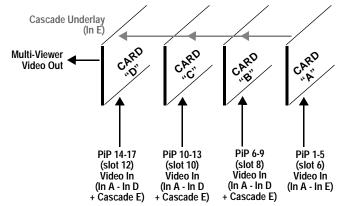
Total: PiPs 1 thru 17 on combined MV output



With the four cards (A thru D comprising the chain) assigned dedicated IP addresses, the IP addresses of the four cards are entered in the A thru D definer slots in Cascade Config page. When all card IP's are entered, click **Connect**. The cards are now connected in the Cascade mode.







On a per-card basis, the physical routing of PiP sources to each card's Source-to-PiP routing needs to be set up.

Shown here is the routing setup that applies the 17 PiP inputs to the respective inputs in the four-card Cascade chain.

- The first card in the chain (Slot 6 Card A in the example) is set as a regular quint-split, with five discrete program inputs and Cascade Mode disabled (since this card is not receiving a cascade underlay).
- Subsequent downstream cards in the chain (Slot 8 Card B thru Slot 12 Card D in the example) are set as cascade, with four discrete program inputs per card and Cascade Mode enabled (since these cards receive a cascade underlay).

- Example continued on next page -

Cascade Config

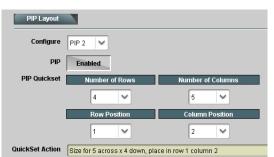
(continued)



All of the PiP Layout, ARC/Borders, Tally, UMD/Idents, and other graphical attributes are under the cloning "umbrella" (i.e., attributes can be set up for a given PiP and then cloned across others as desired). Knowing the desired general layout, set up any PiP meeting your desired layout, and then clone and modify the settings to achieve the overall desired layout. The example below shows some examples of setting up a given PiP, and then cloning and "tweaking" the settings for another PiP.

Note: Refer to setup control sections (e.g., PIP ARC/Borders Controls, UMD/Identification Text Insertion Controls, etc.) for specific instructions on using the particular graphic tool.

In the example layout shown, knowing a layout with 4 rows and 5 columns is desired, the PiP Layout settings for any PiP can be set for 4x5 rows/columns as shown. In this example starting with PiP 2, the row 1 position and column 2 position is set and applied, and the PiP is sized accordingly (20x25 in this example).



Once this is done, this PiP is cloned across **all** PiPs to establish the baseline consistency across all PiPs. Then after this, the row/column positions for the other PiPs can be tweaked to place them as desired. Other attributes such as UMD/Idents and Tally settings are then group cloned and then tweaked as desired.

Using the global 4x5 rows/columns layout, **PiP 2** is accordingly sized and set up to be positioned in Row Position 1 and Column Position 2. This baseline setting is cloned across all PiPs.



Using the global cloned settings from PiP 2, **PiP 9** is set up by using all cloned settings and simply tweaking the Row/Column positions to place it as desired.

Note that $\mbox{any PiP}$ settings can be accessed from \mbox{any} card in the cascade chain.

Note: User custom text entered in UMD or Ident cells must be manually entered for each UMD and/or Ident cell. User custom text cannot be cloned from one PiP to another.

FIF Edyout		
Configure	PIP 9	
PIP	Enabled	
PIP Quickset	Number of Rows	Number of Columns
	4	5
	Row Position	Column Position
	2	5
QuickSet Action	Size for 5 across x 4 down, pla	ace in row 2 column 5

Table 3-1 9970-QS-MC Function Menu List — continued



Provides controls for integrating Utah Scientific[™] router (such as SC-4) IP communication with 9970-QS-MC to provide automated UMD and Ident text burn-in, independently for PiP IN A thru IN E input channels.

Note: • Router address must be accessible to network used for 9970-QS-MC rear module Ethernet port (as set using the card Admin > Networking function (see pg. 3-61).

- When router access (fetch) is enabled, control of certain burn-in aspects is asserted by router control, with user manual control locked out.
- Utah routers (such as SC-4) are limited to UMD text assert only. This router cannot assert tally lamp activation states.
- The PESA Router sub-tab has controls and functions similar to those described below.

5 🗘

1056

1056

• Router Fetch Enable / Address Controls



Enables or disables Utah router command fetch and provides entry for Utah router address.

Note: When router access (fetch) is enabled, UMD text is asserted by Utah router commands. The UMD > Display Format control is locked to External Input, with user text entry or other UMD type selections locked out.

• Router Fetch Enable / Address Controls

Input A

1 528 1056

Input B

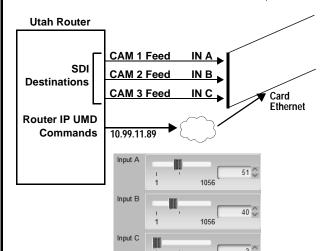
1 528 1056

Input E

Sets the router logical port-to-card input correlation for up to 5 card inputs (IN $\bf A$ thru IN $\bf E$).

In the example below:

- Router logical port 51 is correlated to card input A
- Router logical port 40 is correlated to card input B
- Router logical port 5 is correlated to card input E



With the router destination commands for Input A thru Input C as shown here, router-enabled settings allow router to assert UMD text correlated to router destination outputs, and in turn, 9970-QS-MC inputs (in this example, router IP ports 51, 40, and 3 used for packet streams for IN A thru IN C, respectively).

As shown in the example, this asserts the "CAM 1" thru CAM 3" UMD text insertions for these three card inputs.



Table 3-1 9970-QS-MC Function Menu List — continued

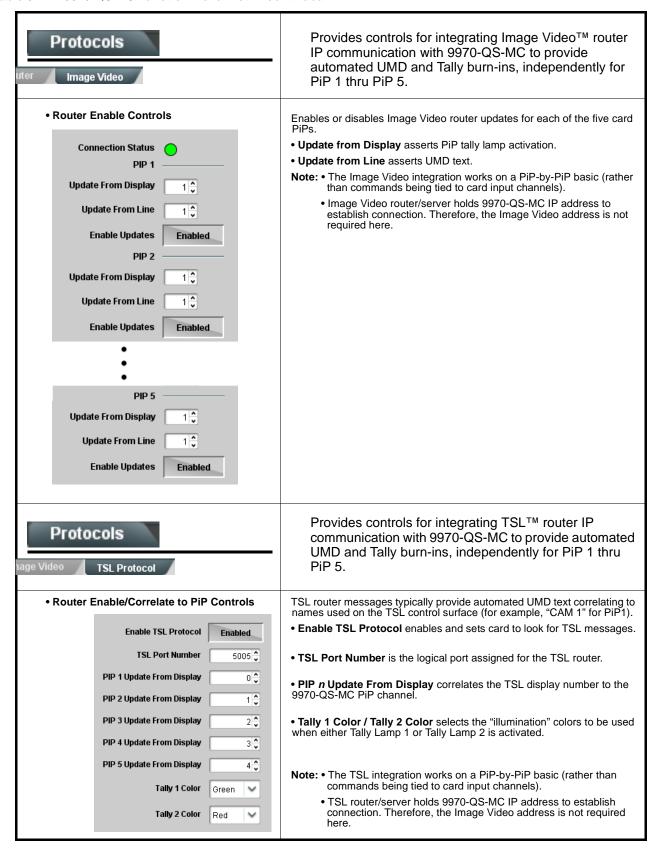


Table 3-1 9970-QS-MC Function Menu List — continued



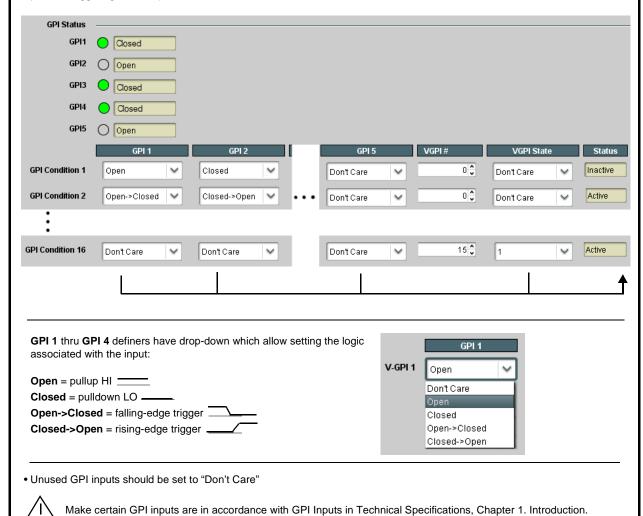
Provides controls for setting up to 16 "virtual GPIs" using the up to five discrete GPI inputs. The virtual GPIs can in turn be used for attribute control such as tally lamp activation, borders, and ident text (in conjunction with the **Event Action** tab controls).

Up to five GPI inputs are available which can be used as direct or logic statement control inputs. Additionally, up to 256 VGPIs (virtual GPIs) can be received via certain automation system via the card network connection.

In examples here, **GPI Condition 2** goes active when triggers defined as other than Don't Care become true (in this case, the GPI 1 and GPI 2 2 conditions shown).

In the **GPI Condition 15** example shown here, the card GPI inputs are not used (set to Don't Care), while when **VGPI# 15** goes true, GPI Condition 15 becomes active.

GPI Condition 1 thru **GPI Condition 16** defined here are in turn used with the **Event Actions** page to provide tally, border, and other attributes control based off of GPI inputs received. (See Event Actions/Setup Controls (p. 3-48) for instructions on setting up action triggering controls.)





Provides controls for setting up attribute control such as tally lamp activation, borders, and ident text using GPI, video format, or other action triggers. Internal intelligent event triggers provide attribute control based off of detected signal conditions.

The Event Actions page allows defining up to 32 discrete events that can be used to control attributes (color, on/off states, and other visual cues) of tally, border, or other graphics in response to GPI, data, or video status conditions. This provides easily incorporated and flexible attributes control using internally assessed conditions or via integration with external IP assets.

Event Trigger Select

Sets conditions or inputs that control attributes actions:

- Engage Mode tells row settings to be engaged upon defined rules being true, or by forcing the event. Force Event setting is useful for testing how the Action appears, or for manually setting an attribute without external triggers.
- GPI Condition # allows virtual GPI control to be used to trigger an Action (see GPI Setup Controls (p. 3-47) for info on GPI setup).
- · Data allows camera metadata to be used to trigger an Action.
- Video Format allows received video format of the selected PiP to be used to trigger an Action.
- Video Condition allows triggering on true video format conditions, or triggering on false (inverse) video format conditions. This is useful in defining a trigger that invokes an action to indicate contrary formats.



Event Action Select

Event Correlator Rows Allows up to 32 discrete

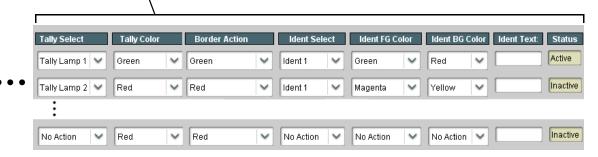
events to be defined and

PiPs 1 thru 5

used in any combination for

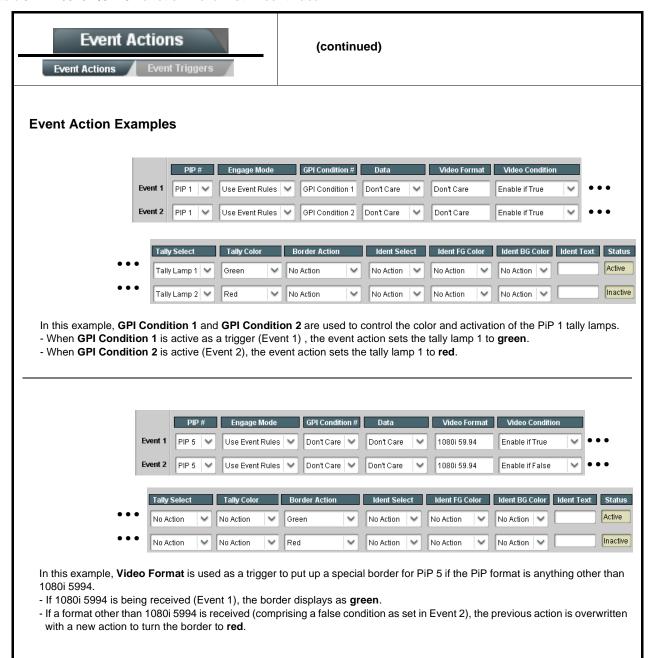
Sets the action to take place when a corresponding trigger is received:

- $\hbox{\bf \cdot Tally Select} \ allows \ selecting \ tally \ lamp\ 1 \ and/or\ 2 \ attribute \ actions \ to \ be \ applied \ when \ a \ trigger \ is \ true.$
- Tally Color assigns a color to be applied to the selected lamp when a trigger is true.
- · Border Action allows border color to be changed when a trigger is true.
- Ident Select selects from UMD, Ident1, Ident2, Timecode, or No Action to be invoked when a trigger is true.
- Ident FG (foreground) Color and BG (background) Color allow text and/or background color changes to either Ident1 and/or Ident2 text insertions to be applied when a trigger is true.
- · Ident Text allows alternative Ident text to be optionally asserted when a trigger is true.



- Note: Event Action conditions, when used in a combination and not set as "Don't Care" comprise an AND function. Make certain any conditions not to be considered are set to Don't Care. Similarly, if an attribute is not to be "touched" by the invoking of an event, make certain these actions are set to "No Action".
 - Loss of true conditions does not disengage an event-based triggering. A new set of true conditions (or a separate row defined as the false of the condition) must be defined and then occur to transition from one event-based trigger to another.
 - Any attribute can be manually set by defining an event, and then setting Engage Mode to Force Event.
 - The **Event Actions** Event 1 thru 32 here are nested and confined to actions set on this subtab page. Events 1 thru 32 here are **not** related to, controlled, or activated by Event 1 thru 32 on the **Event Triggers** subtab page.

Table 3-1 9970-QS-MC Function Menu List — continued





Provides event-based loading allowing a defined action to be automatically engaged upon various received signal status.



Event based actions are not passive and can result in very significant and unexpected card control and signal processing changes if not properly used. If event based actions are not to be used, make certain the **Event Based Loading** button is set to **Disabled**.

Note: The Event Triggers Event 1 thru 32 here are nested and confined to events set on this subtab page. Events 1 thru 32 here are indepedent of, and not related to Event 1 thru 32 on the Event Actions subtab page (e.g., Event 1 becoming true here has no effect on Event 1 on the Event Actions subtab page).

Event triggers allow a variety of event screening criteria, and in turn provide an Event Action "go to" in response to the detected event(s). For each screened criteria, categories can be set as "Don't Care" or set to specific criteria to broaden or concentrate on various areas of concern.

- The **Event based loading** button serves as a master enable/disable for the function.
- Go-to **Event Actions** can be "canned" (hard-coded) selections (such as GPIO triggers, timer controls (see Event Timer Setup (p. 3-52)), or automated E-mail alert to a respondent (see Email Alerts (p. 3-52) for setting up e-mail alerts).
- Each Event (Event 1 thru Event 32) can be set to screen for any or several Definer criteria as shown in the example below. Up to 32 separate events can be defined.
- Event 1 thru Event 32 are arranged with Event 1 having the highest priority, descending down to Event 32. Where multiple event screening is enabled, lower-priority events are serviced first, with the highest-priority event being the final event serviced and last action taken as well as last item logged in the Event History (see below). This helps ensure that a lower-priority event does not mask detection of higher-priority event(s).
- The **Status** indicator and message shows the activation status of each Event. Green indicator means event is currently engaged.

Event Definers

Each event can be uniquely set up for any of the condition types in these columns. Unless set to Don't Care, all defined conditions will need to be true in order for the Event to be considered active



Note: Event criteria settings in any row comprise an AND function. Where multiple criteria are selected, a true (trigger) condition is not propagated unless **all** specified criteria are true. To independently screen for multiple criteria, rows should be set up where each criteria is screened in its own Event row. Examples of this are shown on the following pages.

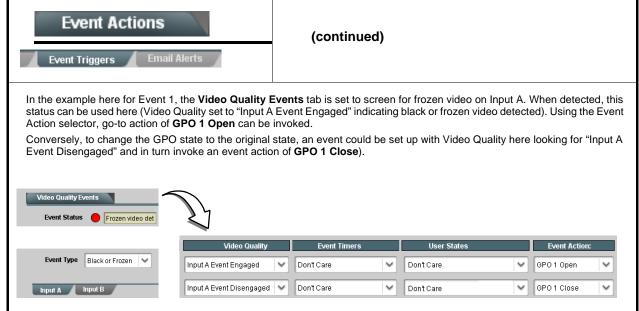


The **Event History** log shows any triggered events in groups of five most recent events (newest at the top).

In the example here, log shows Event 2 as the most recent event, and its user-selected action of GPO 1 Close.

Pressing the **Force Event Refresh** button updates the list.

Table 3-1 9970-QS-MC Function Menu List — continued



- **Note:** Screened conditions are triggered upon start of event. Any event-based setup must be done in advance of the triggering event in order for event to be detected.
 - Loss of true conditions does not disengage an event-based triggering. A new set of true conditions must be defined and then occur to transition from one event-based trigger to another.
 - Time required to engage an event-based trigger depends upon complexity of the called action. (For example, an action that invokes a video change will take longer to engage than an action involving only an audio routing change.)
 - Make certain all definable event conditions that the card might be expected to "see" are defined in any of the
 Event 1 thru Event 32 rows. This makes certain that the card will always have a defined "go-to" action if a
 particular event occurs. For example, if the card is expected to "see" a 720p5994 stream or as an alternate, a
 525i5994 stream, make certain both of these conditions are defined (with your desired go-to actions) in any two
 of the Event 1 thru Event 32 condition definition rows.
 - Where multiple event screening is set up, the event you consider to be the highest priority should be set as
 higher priority than lesser events. Also, this prioritization helps ensure that all desired events are screened for
 before a significant change (such as input video source change) is effected.



User States is a special column which allows a logic state to be set (similar to a register or latch) whenever a defined condition is first triggered. A user state (which is latched until cleared by some other definable action) can be sucessively used with other user states, thereby allowing a final action to be invoked only when subordinate user states have been sequentially satisfied as true.

Three discrete user state latches are available in each row.

Table 3-1 9970-QS-MC Function Menu List — continued

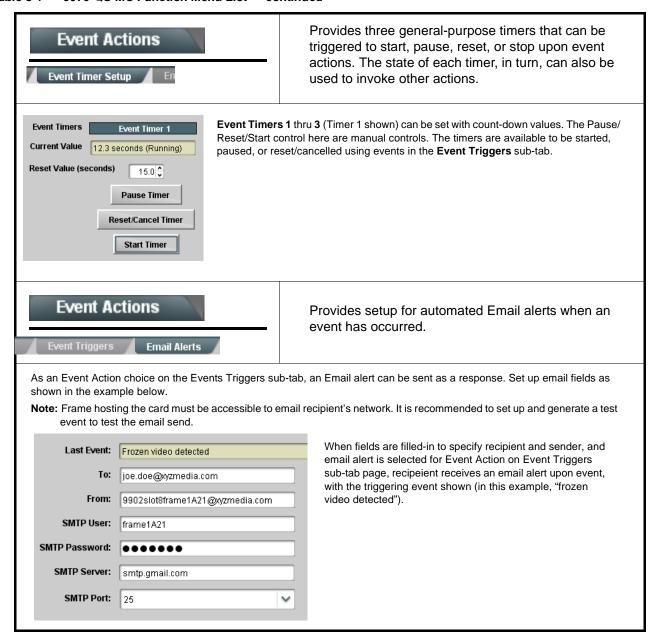


Table 3-1 9970-QS-MC Function Menu List — continued

Output Preview

Output Preview displays regularly-sampled screen captures in the card DashBoard page. The transfer of screen image frame captures (via the card through the DashBoard network connection) allows over-the-network confidence assessment of input video program content and presence over DashBoard remote control without physical collocation with the card or its input or output streams.

• Screen Capture Mode Controls



Screen Capture Mode sets the capture/display action as follows:

- Capture on Trigger allows manually initiated screen captures which are executed only when the Screen Capture button is pressed.
- Capture Automatically provides periodic samplings consisting of a new capture about every 5 seconds.

Note: This function operates only if the card is set to provide a **progressive** video output (e.g., 720p, 1080p, etc.).



It is recommended to set the Screen Capture Mode control to Capture On Trigger (or entirely disable Output Preview) when the preview function is no longer needed. DashBoard control motion may lack smoothness or act "jerky" if Capture Automatically is left enabled.



- When the card is acquiring frame captures (either 5-second periodic-updated continuous images or single frame when Capture on Trigger > Capture is invoked), the area on the bottom of the DashBoard page displays the multiviewer image of the input video PiPs.
- The preview frame(s) will remain displayed in DashBoard.
- To exit from the capture display, click on any other DashBoard tab. DashBoard will then resume with the normal DashBoard control surface display.
- (See below). DashBoard acquires program video frame captures using an external network connection from a card rear module Ethernet port to the network/computer hosting the card's DashBoard connection.
- DashBoard "learns" the card's IP address.
- When preview is requested, DashBoard queries the card address for the image (with the image transferred via the card rear module Ethernet connection).

Note: This feature requires that card be fitted with a rear module with an Ethernet connection to the network hosting DashBoard, or card is fitted to a "smart" frame with dedicated per-slot Ethernet connections. This connection is used to transfer the image from the card to the computer hosting DashBoard (the image is not transferred via the regular frame CAN bus/frame connection). Connection can be DHCP or static IP. See Admin (p. 3-61) for

card network setup.

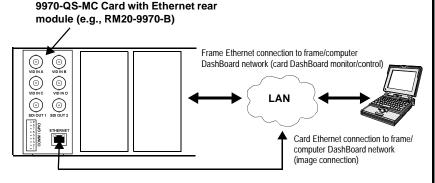
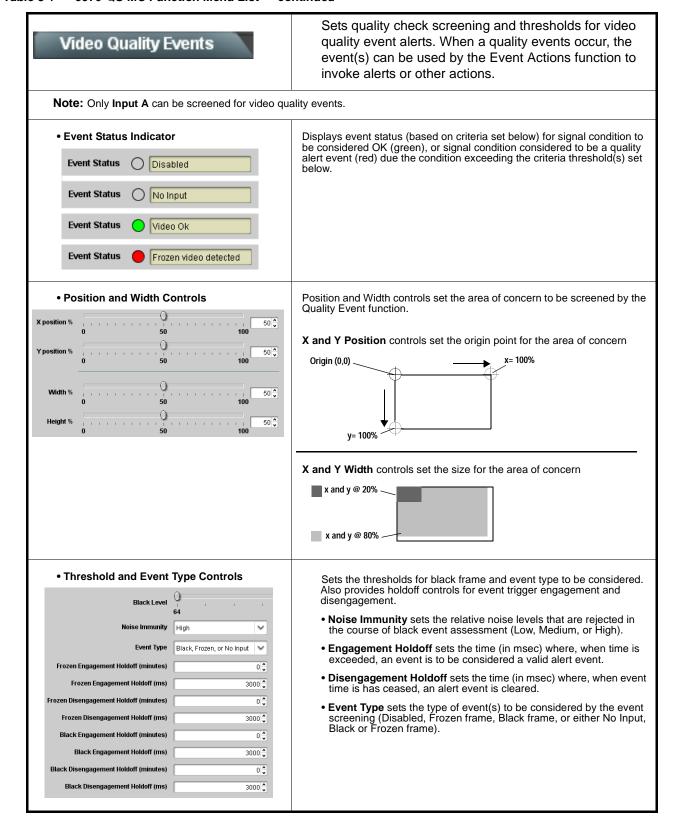


Table 3-1 9970-QS-MC Function Menu List — continued

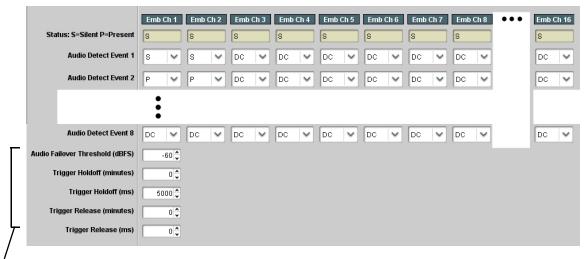


Audio Detect Events

Sets audio level screening and thresholds for audio silence/presence/"DC" event alerts on embedded audio in. When an audio events occur, the event(s) can be used by the Event Actions function to invoke alerts or other actions.

Any combination of embedded input channels can be selected to be screened for presence (**P**), silence (**S**), or don't care (**DC**). In the example here, **Audio Detect Event 1** is set to trigger if audio on channels Emb Ch 1 and Ch 2 fall below the selected threshold for an interval exceeding the selected threshold. Status indicators for each channel show silence (**S**) / presence (**P**) status based on the configured thresholds.

Up to eight independent audio silence/presence events can be set to be screened (with descending priority of consideration from Event 1 down to Event 8). This status here can be propagated to the **Event Actions** tab controls to issue a GPO or other command when audio silence events are detected.



- Audio Failover Threshold sets the dBFS level at which channel content is considered to be silent, and correspondingly also a transition back to an untriggered condition with resumption of audio for the selected embedded channels. If the selected channels maintain levels above the selected Audio Failover Threshold, no triggering is invoked.
- Trigger Holdoff sets the period of time in which selected channel silence must occur before an Audio Silence Event trigger goes true.
- Release Holdoff control sets the time in which the trigger is revoked upon an event false condition.
- Note: Default threshold and holdoff settings shown here are recommended for typical use.
 - "Don't Care" setting may be labeled as **Don't Care**, **DC**, or **DSBL** (disabled). All notations mean ignoring the channel from event triggering.
 - Selections other than Don't Care work as an AND function. Where multiple selections are set, a true (trigger) condition is not propagated unless all selected channels experience the configured criteria.
 (In the example shown above, both channels Emb Ch 1 and Emb Ch 2 need to experience a Silence event for a trigger to be propagated.)

Logo Insertion

Provides for insertion of loaded user graphic file which can be used as a branding "bug" or a personalized background "skin".

Note: For a background skin, the file must have layer settings that allow transparency or PiP "windows" such that the graphic does not obscure the PiP image. Consult Product Support with any questions, or for questions regarding file formats and sizing.

Uploading Your Logo Graphic Image to 9970-QS-MC Card

A user memory area for images is reserved in the card. A standard .png file is converted to a .bin file which is uploaded to the card, where the .bin then provides the logo graphic used by the card. The conversion consists of an online tool that takes in a .png and outputs the image .bin file which is then uploaded to the card as described in the steps below.

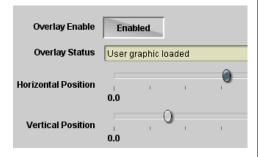
Note: • Your file must be a .png file with a .png extension. The filename should not contain spaces.

- No scaling is applied or available using the generator tool. (For example, if a 100 x 100 pixel image is uploaded to the tool, the image overlay will also be 100 x 100 pixel regardless of program video format or raster dimensions.)
- Transparency aspects in your native file are preserved in the generator conversion.

Use the conversion tool as described below.

- 1. With your .png sized as desired for insertion, go to http://a.cdi-eng.com:55080/cgi-bin/image_upload.py
- 2. Browse to your file. A prompt will appear to save the generated .bin file. Select Save (or Save As) to store the generated file in your desired folder. Close the tool when done.
- 3. In DashBoard on the card page, click **Upload** to upload the image file to the card/device. Follow the prompts to browse to and upload the file. The image is now ready to be used by the card/device.

• User Graphic Overlay Insert/Size Controls



Provides basic controls for enabling insertion and positioning the insertion within the overall merged PiP output video raster.

In the example here, the user graphic is inserted over the lower right PiP image area.

Note that the graphic insertion layer is behind burn-ins (such as UMD) but on top of the PiP video image. Sizing and transparency must be considered depending on the purpose of the graphic.

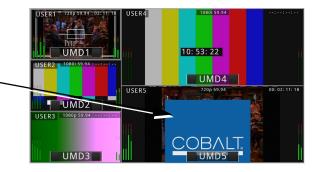


Table 3-1 9970-QS-MC Function Menu List — continued

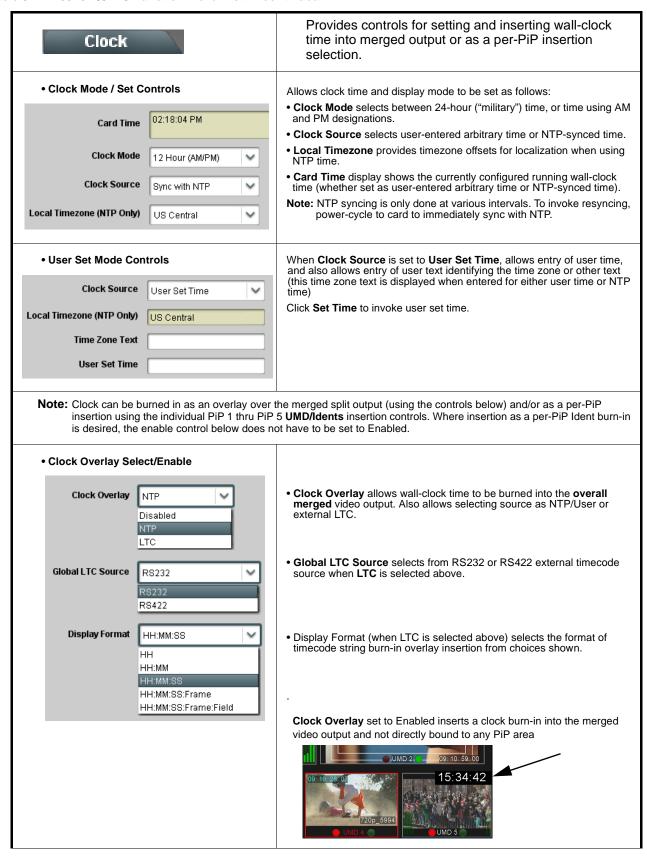


Table 3-1 9970-QS-MC Function Menu List — continued

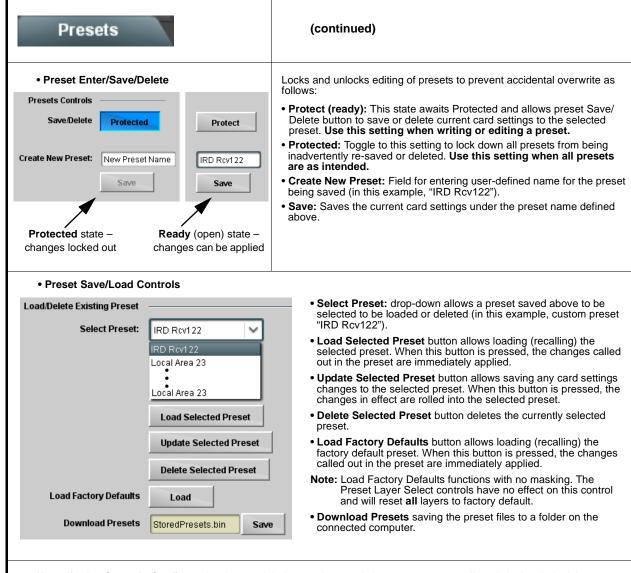
(continued) Clock Clock Character Size and Custom Position Horizontal and Vertical Position controls set the origin point for the clock Controls Origin (0,0) Character Size Horizontal Position y= 100% Vertical Position Clock Text Character/Background Provides independent controls for setting the color and opacity of the **Attributes Controls** clock text and its background. • Color drop-downs set text or background color from multiple choices. Character Color • Opacity controls set text or background opacity from 0% (least opacity) White to 100% (full opacity). Yellow Black Character Opacity **Background Color Background Opacity** Allows user control settings to be saved in a one-button Presets Preset and then loaded (recalled) as desired, and provides a one-button restore of factory default settings. Preset Layer Select Allows selecting a functional layer (or "area of concern") that the preset is concerned with. Limiting presets to a layer or area of concern allows for highly specific presets, and masks changing card settings in areas outside of the layer or area of concern. Default All setting will Timing/Delay | Out Audio Routing | Closed Caption | Char Burn | Output Video | GPI Setup "look" at all device settings, and save and invoke all settings when the preset is invoked (loaded).

Selecting a layer (in this example, "Out Audio Routing") will set the preset

to **only** "look at" and "touch" output audio routing settings and save these settings under the preset. When the preset is invoked (loaded), **only** the output audio routing layer is "touched".

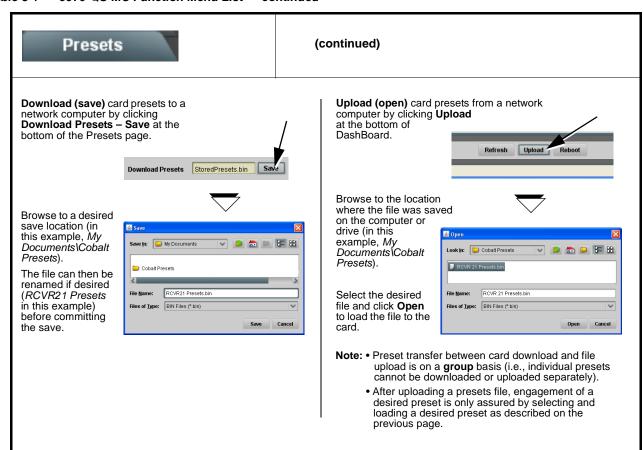
Example: Since audio routing can be considered independent of PiP layout settings, if normal audio routing was set up with a particular PiP setting in effect, and at a later time audio routing is desired to be saved as a preset, selecting **Out Audio Routing** here limits preset-invoked changes to **only** the audio routing layer, "telling" the preset save/load to not concern itself with other aspects such as PiP settings. In this manner, when the preset is invoked any PiP settings in effect will remain untouched, with only the audio routing changes invoked.

Table 3-1 9970-QS-MC Function Menu List — continued



Note: If using Cascade Config mode where a global preset is to apply in some manner to all cards in the chain, it is recommended to have all cards in the chain set up as desired, and then save the preset on the last card in the chain. This helps ensure that all saved states in each card will be saved in an "umbrella" preset encompassing all cards in the chain.

Table 3-1 9970-QS-MC Function Menu List — continued

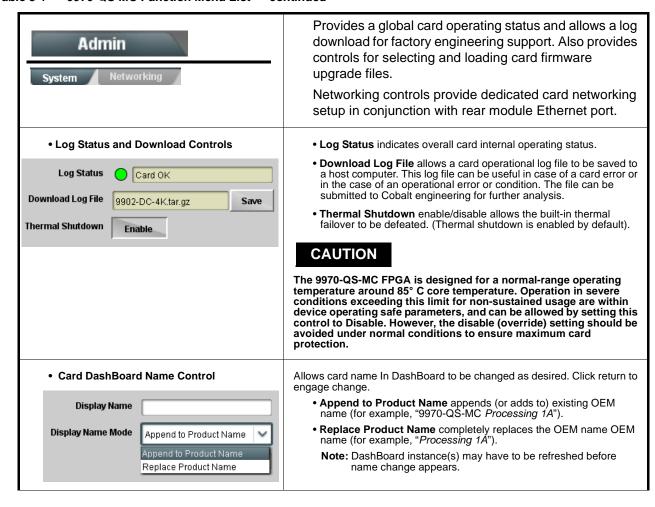


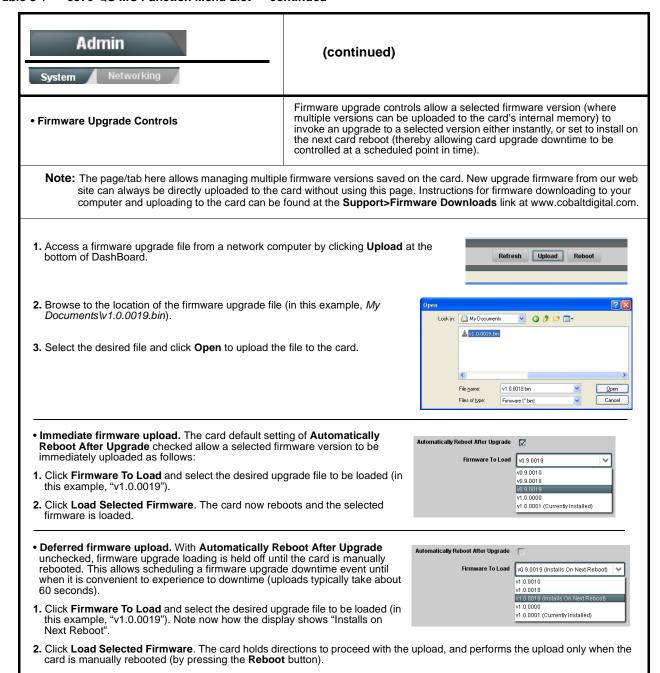
Uploading Saved Presets to New or Different Cards (Cascade Config Usage)

When uploading presets .bin files to 9970-QS-MC cards in a Cascade Config chain, the steps below must be used to make certain each card receives cascade setup info which is stored individually on each card.

- 1. Upload the desired presets .bin file to all cards in the chain.
- 2. On the Cascade Config tab in any card in the chain, re-link the IP settings for the cards within the cascade chain.
- 3. Select one of the presets you want to configure; all the connected cards will then have the matching preset automatically selected. On **Presets** page of any card in the chain, click **Load Selected Preset**. All cards will now be loaded with that preset.
- 4. On Preset page of any card in the chain, now click **Upload Selected Preset**. This step now re-saves the cascade IP settings to each card's memory.
- 5. Repeat steps 3 and 4 for each preset in the Select Preset drop-down list. (Note that even presets that may not apply to other cards in the chain need to updated as described here. For subsequent presets, remove all IPs from the Cascade Config tab and click Disconnect. Then load the presets and then update the preset.) Contact Support for assistance if necessary.

Table 3-1 9970-QS-MC Function Menu List — continued





To cancel a deferred upload, press Cancel Pending Upgrade. The card reverts to the default settings that allow an immediate upload/upgrade.

Table 3-1 9970-QS-MC Function Menu List — continued

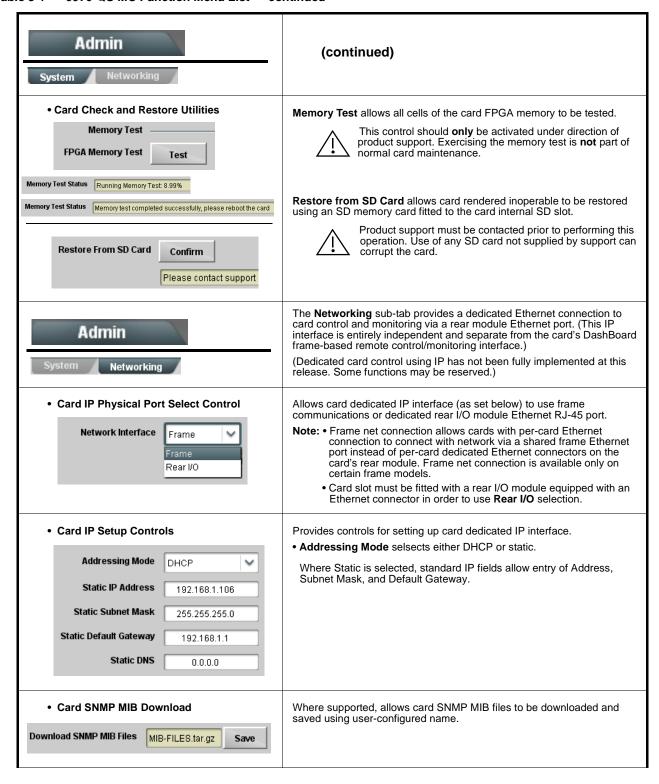
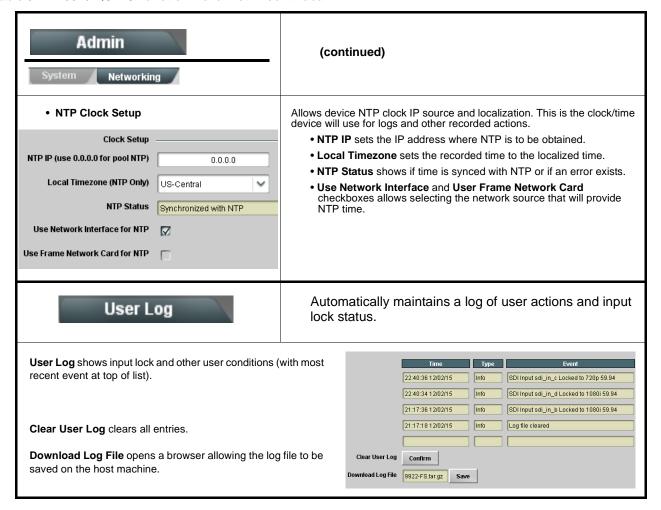


Table 3-1 9970-QS-MC Function Menu List — continued



Troubleshooting

This section provides general troubleshooting information and specific symptom/corrective action for the 9970-QS-MC card and its remote control interface. The 9970-QS-MC card requires no periodic maintenance in its normal operation; if any error indication (as described in this section) occurs, use this section to correct the condition.

Error and Failure Indicator Overview

The 9970-QS-MC card itself and its remote control systems all (to varying degrees) provide error and failure indications.

The various 9970-QS-MC card and remote control error and failure indicators are individually described below.

Note:

The descriptions below provide general information for the various status and error indicators. For specific failures, also use the appropriate subsection listed below.

- Basic Troubleshooting Checks (p. 3-68)
- 9970-QS-MC Processing Error Troubleshooting (p. 3-68)
- Troubleshooting Network/Remote Control Errors (p. 3-70)

9970-QS-MC Card Edge Status/Error Indicators and Display

Figure 3-6 shows and describes the 9970-QS-MC card edge status indicators and display. These indicators and the display show status and error conditions relating to the card itself and remote (network) communications (where applicable). Because these indicators are part of the card itself and require no external interface, the indicators are particularly useful in the event of communications problems with external devices such as network remote control devices.

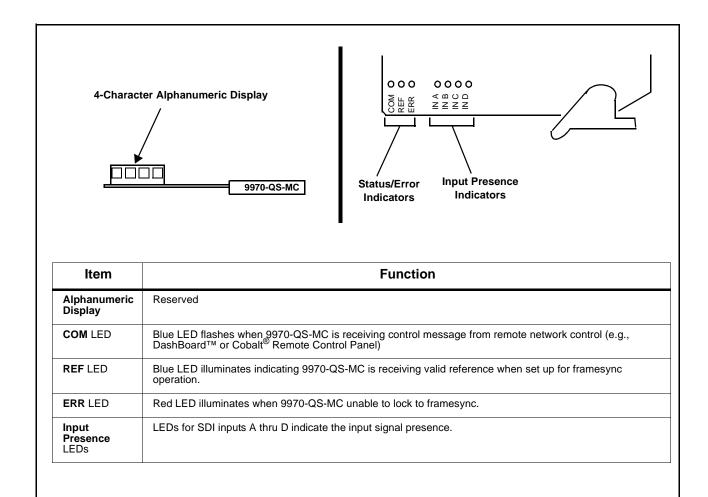


Figure 3-6 9970-QS-MC Card Edge Status Indicators and Display

DashBoard™ Status/Error Indicators and Displays

Figure 3-7 shows and describes the DashBoardTM status indicators and displays. These indicator icons and displays show status and error conditions relating to the 9970-QS-MC card itself and remote (network) communications.

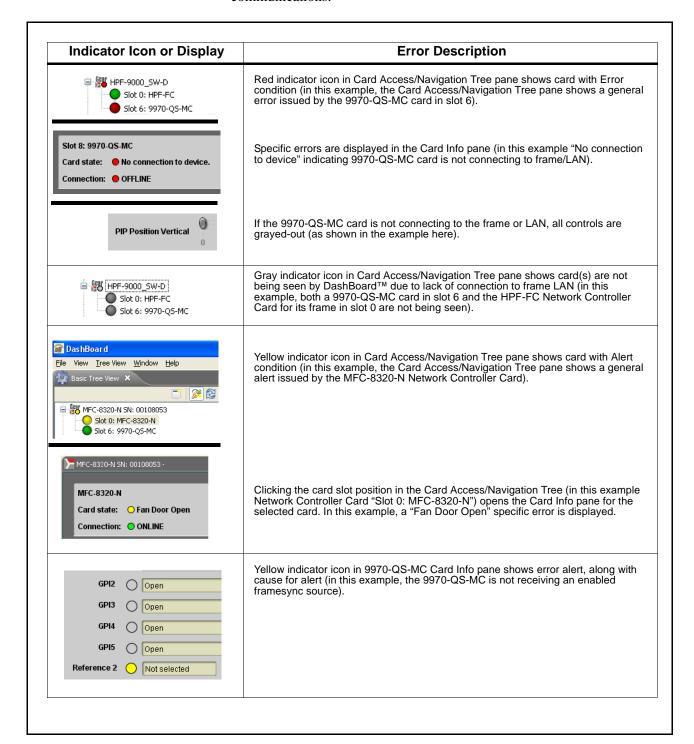


Figure 3-7 DashBoard™ Status Indicator Icons and Displays

Access Card Info panes for specific cards by clicking the card slot position in the Card Access/Navigation Tree pane (as shown in the example in Figure 3-8).

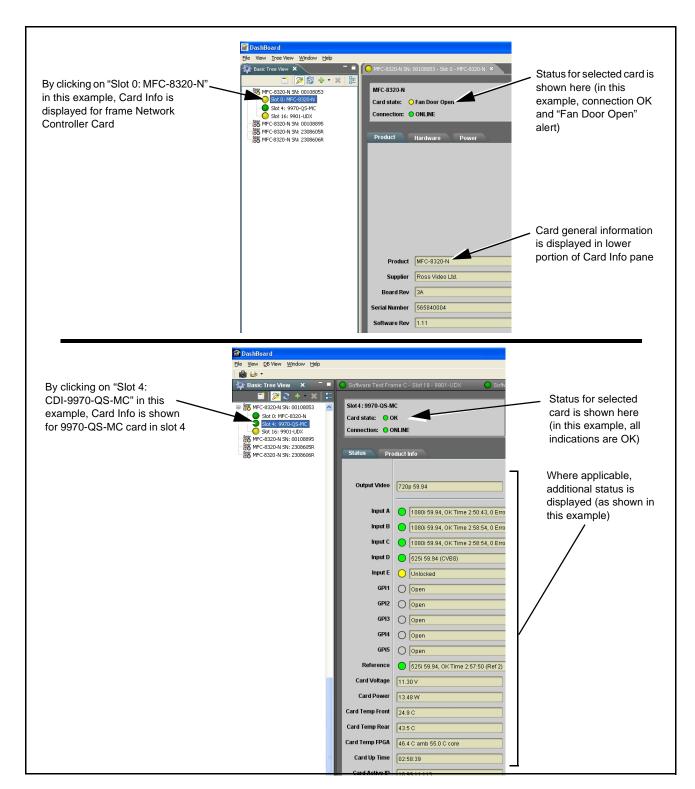


Figure 3-8 Selecting Specific Cards for Card Info Status Display

Basic Troubleshooting Checks

Failures of a general nature (affecting many cards and/or functions simultaneously), or gross inoperability errors are best addressed first by performing basic checks before proceeding further. Table 3-2 provides basic system checks that typically locate the source of most general problems. If required and applicable, perform further troubleshooting in accordance with the other troubleshooting tables in this section.

Table 3-2 Basic Troubleshooting Checks

Item	Checks	
Verify power presence and characteristics	On both the frame Network Controller Card and the 9970-QS-MC, in all cases when power is being properly supplied there is always at least one indicator illuminated. Any card showing no illuminated indicators should be cause for concern.	
	 Check the Power Consumed indication for the 9970-QS-MC card. This can be observed using the DashBoard™ Card Info pane. 	
	 If display shows no power being consumed, either the frame power supply, connections, or the 9970-QS-MC card itself is defective. 	
	 If display shows excessive power being consumed (see Technical Specifications (p. 1-15) in Chapter 1, "Introduction"), the 9970-QS-MC card may be defective. 	
Check Cable connection secureness and connecting points	Make certain all cable connections are fully secure (including coaxial cable attachment to cable ferrules on BNC connectors). Also, make certain all connecting points are as intended. Make certain the selected connecting points correlate to the intended card inputs and/or outputs. Cabling mistakes are especially easy to make when working with large I/O modules.	
Card seating within slots	Make certain all cards are properly seated within its frame slot. (It is best to assure proper seating by ejecting the card and reseating it again.)	
Check status indicators and displays	On both DashBoard [™] and the 9970-QS-MC card edge indicators, red indications signify an error condition. If a status indicator signifies an error, proceed to the following tables in this section for further action.	
Troubleshoot by substitution	All cards within the frame can be hot-swapped, replacing a suspect card or module with a known-good item.	

9970-QS-MC Processing Error Troubleshooting

Table 3-3 provides 9970-QS-MC processing troubleshooting information. If the 9970-QS-MC card exhibits any of the symptoms listed in Table 3-3, follow the troubleshooting instructions provided.

In the majority of cases, most errors are caused by simple errors where the 9970-QS-MC is not appropriately set for the type of signal being received by the card.

- **Note:** The error indications shown below are typical for the corresponding error conditions listed. Other error indications not specified here may also be displayed on DashBoard™ and/or the 9970-QS-MC card edge status indicators.
 - Where errors are displayed on both the 9970-QS-MC card and network remote controls, the respective indicators and displays are individually described in this section.

Table 3-3 Troubleshooting Processing Errors by Symptom

Symptom	Error/Condition	Corrective Action	
DashBoard™ shows Unlocked message in 9970-QS-MC Card Info pane. SDI Input A	No video input present	Make certain intended video source is connected to appropriate 9970-QS-MC card video input. Make certain BNC cable connections between frame Rear I/O Module for the card and signal source are OK.	
LED(s) not illuminated.			
Cannot see one of five PiPs on output	PiP obscured by another PiP	When custom layouts are being used, it is easy for a PiP to "hide" underneath another PiP. When using this mode, size all PiPs small enough such that a PiP cannot be obscured. See Input Routing (p. 3-10) for more information.	
Cascade mode upstream card image not as expected	Cards in cascade chain not set for same grid layout	 All cards used in a cascading chain must be set for the same number of columns and rows. See Cascade Mode Using PiP Layout QuickSet Template Presets (p. 3-16) for more information. 	
	Downstream card importing a cascade input not set for cascading mode	Downstream 9970-QS-MC which are receiving a cascade output from an upstream 9970-QS-MC card must use the PiP 5 input and have the card set with Cascade Mode > Enabled. This ensures the imported upstream image is inserted as full-screen and with no burn-ins caused by the receiving card. See Input Routing (p. 3-10) controls for more information.	
Cascade grid layout has been inadvertently lost	Non-cascade mode using the Layout Presets (Quint, Quad, Three Bottom, etc.) was possibly applied	The non-cascade Layout Presets will clear or change row/column settings previously set for a custom cascading grid that was set up using the cascading QuickSet setup controls. The basic non-cascade Layout Presets should not be re-applied once a cascade layout is set up.	
Cannot set UMD text Display Format to choice other than External Input	Protocols tab inadvertently set to use router for UMD assert/burn-in	If the Protocols tab > Enable Utah Router Fetch control is set to Enabled, UMD text is asserted by Utah router commands. The UMD of Display Format control is locked to External Input, with user text entry or other UMD type selections locked out.	

Table 3-3 Troubleshooting Processing Errors by Symptom — continued

Symptom	Error/Condition	Corrective Action	
Audio not processed or passed through card	Enable control not turned on	On Output Audio Routing/Controls tab, Audio Group Enable control for group 1 thru 4 must be turned on for sources to be embedded into respective embedded channel groups.	
Output Preview function does not provide preview pane display.	Card is not using external card rear module Ethernet connection to network/ computer hosting DashBoard, or card is not installed in a "smart" frame (e.g., oGx frame model) that hosts per-slot dedicated Ethernet connections.	DashBoard acquires program video frame captures using an external network connection from the card rear module (or via per-slot Ethernet) to the network/computer hosting the card's DashBoard connection. This feature requires that card be fitted with a rear module with an Ethernet connection or fitted to a smart frame for this function. See Output Preview (p. 3-53) and Admin (p. 3-61) for more information.	
	Card is not set to provide a progressive raster video output	This function operates only if the card is set to provide a progressive video output (e.g., 720p, 1080p, etc.)	
DashBoard card slider controls lack fluidity, have "jerky" motion.	DashBoard experiencing high traffic volume due to Output Preview mode set to Capture Automatically	Automatically updated captures are useful for assessing incoming content on a dynamic basis. However, due to the traffic demands imposed by this mode, it is recommended to set the Screen Capture Mode control to Capture On Trigger (or entirely disable Output Preview) when the preview function is no longer needed.	
		When the mode is set to capture on trigger or this function is disabled, normal fluid control motion will be restored. See Output Preview (p. 3-53) for more information.	
(Cascade Config mode) User text (UMD, Idents) does not appear in cloned PiPs	Manually entered user text cannot be cloned	Only pre-defined DashBoard selections (from drop-downs or other selections) can be cloned from one PiP to another. User custom text cannot be cloned and must be entered manually for each PiP UMD and/or Ident field.	
(Cascade Config mode) Presets cannot be uploaded from computer to cards	Special upload steps required	Saved preset .bin files from a computer to target cards must be uploaded as described in Loading Saved Presets to New or Different Cards (Cascade Config Usage) (p. 3-60).	
Selected upgrade firmware will not upload Automatic reboot after upgrade turned off		Card Presets > Automatically Reboot After Upgrade box unchecked. Either reboot the card manually, or leave this box checked to allow automatic reboot to engage an upgrade upon selecting the upgrade.	

Troubleshooting Network/Remote Control Errors

Refer to Cobalt® reference guide "Remote Control User Guide" (PN 9000RCS-RM) for network/remote control troubleshooting information.

In Case of Problems

Recovering Card From SD Memory Card

New production cards come equipped with an SD card installed in a slot receptacle on the underside of the card. The data on this SD card can be used to restore a card should the card become unresponsive (can't communicate with DashBoard or other remote control). Recovering a card using the procedure here will restore the card to any installed option licenses and the most recent firmware installed.

1. (See Figure 3-9.) Make certain the card has the proper SD card installed in the under-card slot. If SD card is **not** installed, contact Product Support to obtain an SD card.

Note: If unit is a BBG-1000 Series device, remove the top cover before proceeding.

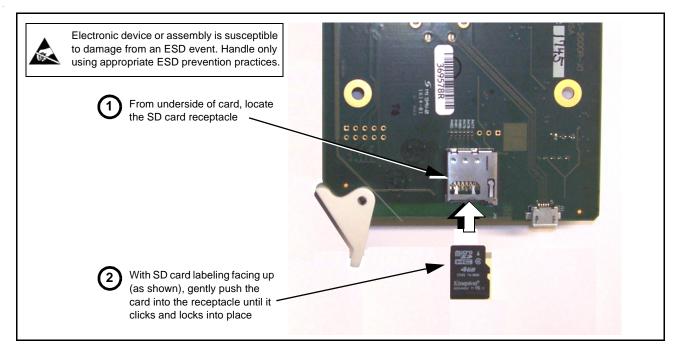


Figure 3-9 SD Card Installation

2. (See Figure 3-10.) With card powered-down, locate the **MMC BOOT** button on the card. Proceed as shown in picture.

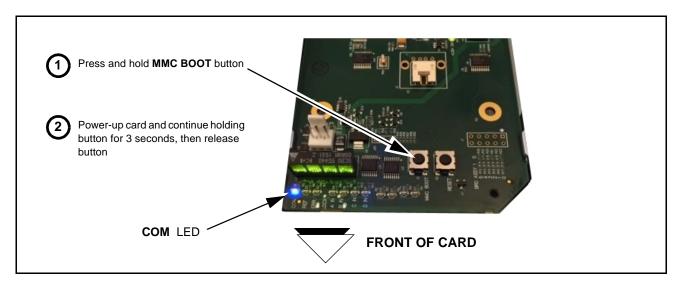


Figure 3-10 MMC Boot Button

- 3. With button now released, the card will begin reprogramming:
 - **COM** LED illuminates and remains illuminated.
 - When reprogram is complete, **COM** LED turns off, on, and then off again (entire process takes about 1-1/2 minute).
- **4.** Remove power from the card (remove card from slot or power-down BBG-1000 Series unit).
- **5.** Re-apply power to the card. The card/device will display as "*UNLICENSED*" in DashBoard/remote control.
- **6.** In Dashboard or web remote control, go to **Admin** tab and click **Restore from SD Card**. After about 1/2-minute, the card license(s) will be restored and card will be using its most recently installed firmware.
- **7.** Card/device can now be used as normal. On BBG-1000 Series unit, re-install top cover.

Contact and Return Authorization

Should any problem arise with this product that was not solved by the information in this section, please contact the Cobalt Digital Inc. Technical Support Department.

If required, a Return Material Authorization number (RMA) will be issued to you, as well as specific shipping instructions. If required, a temporary replacement item will be made available at a nominal charge. Any shipping costs incurred are the customer's responsibility. All products shipped to you from Cobalt Digital Inc. will be shipped collect.

The Cobalt Digital Inc. Technical Support Department will continue to provide advice on any product manufactured by Cobalt Digital Inc., beyond the warranty period without charge, for the life of the product.

See Contact Cobalt Digital Inc. (p. 1-20) in Chapter 1, "Introduction" for contact information.

Cobalt Digital Inc.



2506 Galen Drive Champaign, IL 61821 Voice 217.344.1243 • Fax 217.344.1245 www.cobaltdigital.com

9970-QS-MC-OM (V1.3) Printed in USA